

User Stories + Acceptance Tests

User Personas

1. Sarah - Store Manager

> Sarah would benefit from the ability to create reports and view overall stock levels.

- Age: 35
- Experience: 10 years in retail management
- Needs: Efficient stock management, quick access to reports, and ability to create invoices for instore sales
- Goals:
 Streamline store operations and improve inventory accuracy

2. Mike - Inventory
Specialist

Mike would make good use of the features to add and update stock items.

- Age: 28
- Experience: 5 years in inventory management
- Needs:
 Detailed stock tracking, easy addition and updating of items
- Goals:

 Maintain
 optimal stock
 levels and
 reduce
 discrepancies

3. **Lisa - Sales Associate**

Lisa would use the system to check stock availability and create invoices for in-store sales.

- Age: 22
- Experience: 1 year in retail
- Needs: Quick access to stock information, ability to create invoices for over-thecounter sales
- Goals: Provide excellent customer service and process sales efficiently

User Stories + Acceptance Tests

User Story	Notes	Acceptance Test(s)
As a Store Manager, Sarah wants to keep track of Stock / Items.	This can be done via a Homepage where the User can Scroll or Search for Items / Stock. We can take Inspiration from Websites like → https://www.copart.co.uk/ and design a User-Friendly Interface.	Scenario 1 - Successful Searching A. Verify that Sarah can see an overview of all "Items" / "Stock" in one place. B. Verify that Sarah can accurately Search for "Items" / "Stock" via a "Search bar".
As an Inventory Specialist, Mike wants to "Add" or "Update" Stock / Items.	This can be translated by implementing an "Add Item" button. When the button is clicked, the User can fill in a form with the details of the desired "Item". "Updating" the Item can be translated by making it possible to press on the "Item" and "Edit" its properties.	Scenario 1 - Successful Adding / Updating A. Verify that Mike can Create and Name a new "Item". B. Verify that Mike can press on and "Edit" the properties of an "Item".
As a Store Manager, Sarah wants to Create Reports.	This can be done via a "Reports" Page where the User can Scroll / Search through a list of "Reports". Each "Report" can have details like Time or Date stamps etc. We can possibly add in Filter Search Options like "Search by Date, Name" etc. (We're still currently UNAWARE of WHAT a report ENTAILS)	Scenario 1 - Successful Reports A. Verify that Sarah can see an overview of all "Reports" in one place. B. Verify that Sarah can Search for Reports via a Search bar. C. Verify that Sarah can Search via Filters.
As a Sales Associate, Lisa wants to create invoices	This can be implemented by creating a simple screen for	Scenario 1 - Successful Invoice Creation

for in-store / over-the- counter sales.	making invoices. Sales staff can easily access this screen from the main sales system they use.	A. Verify that Lisa can create a new invoice for an in-store sale.
		B. Verify that the created invoice includes all necessary details (items sold, prices, total, customer information, etc).
		C. Verify that the invoice can be printed or emailed to the customer.

Software Requirements

Non-Functional Requirements (Behaviors Of The System)
☐ The system must be accessible to all store locations
$\hfill \square$ The system must be responsive across all devices \Rightarrow phones, tablets, PCs, laptops
Domain Requirements (Regulations Of The System)
☐ The system must be built using appropriate Software Design Models