

Ashutosh Sharma

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KEY COMPETENCIES

Team Leadership
Problem Solving
Project Management

Team Building and Collaboration
Mentorship
Process Management

Technical Proficiency
Business Acumen
Continuous Learning

PROFILE

As a passionate web enthusiast, I excel in building high-performance and scalable web applications while optimizing app stability and developer experience. With a focus on results, I have a proven track record of implementing robust team processes that drive efficiency and productivity, offering strong career prospects for team members.

I am committed to staying at the forefront of industry trends, utilizing cutting-edge technologies and best practices to ensure exceptional performance and seamless scalability of web applications. By establishing streamlined workflows, comprehensive documentation, and a culture of continuous learning, I prioritize optimizing the development experience for my team.

PROFESSIONAL EXPERIENCE

Razorpay

Feb 2022 - Present

Engineering Manager

Led and managed two high-performing teams consisting of 17 senior and junior engineers, overseeing top-of-the-funnel conversion and enhancing the Razorpay developer experience.

Accomplishments:

- Achieved a remarkable availability rate of 99.999% by establishing strong technical Objectives and Key Results (OKRs) and driving infrastructure improvements.
- As the team leader, I played a pivotal role in driving Razorpay's expansion into new geographical markets and identifying untapped opportunities. I also worked on scaling offline payments through Ezetap. This strategic move resulted in significant business growth and an enhanced market presence.
- Recognizing the significance of Search Engine Optimization (SEO), I introduced it as a key Objective and Key Result (OKR) for the team. Through diligent efforts and effective implementation, we achieved remarkable outcomes. Impressions experienced a phenomenal 100% improvement, showcasing our enhanced brand visibility, while the Click-Through Rate (CTR) saw a notable 41% increase, indicating heightened user engagement.
- In addition, I prioritized the optimization of Mean Time to Resolve (MTTR), aiming to minimize response time and enhance customer satisfaction. Through meticulous analysis and implementation of efficient strategies, we successfully reduced MTTR from 9 minutes to an impressive 4 minutes. This improvement significantly enhanced service reliability, ensuring a seamless experience for our valued customers.
- Improved lighthouse scores by 100%, resulting in a significant 3% increase in conversion goals.
- Elevated API coverage for various SDKs used in Razorpay integration from 37% to an impressive 95%.
- Developed and implemented streamlined processes and tools to optimize daily workflow, fostering seamless collaboration with product and marketing departments.
- Pioneered a comprehensive mentorship program at the business unit level, enabling engineers to pursue and achieve their long-term career goals.

**Housing
Engineering Manager**

Nov 2018 - Feb 2022

Accomplishments:

- Targeted SEO strategies resulted in an increase in valid pages from 3 million to 22.7 million.
- Drove the creation of new pages to improve internal linking, leading to a gain of 10,000 hits in daily traffic.
- Recruited, trained, and mentored talented engineers to ensure a skilled workforce.
- Split a large monolith application into small isolated apps using webpack module federation, increasing the number of releases by three times.
- Implemented differential loading to reduce the size of the modern build by 22% compared to the legacy build.

Past Experience

Times Internet

Frontend Manager

Goibibo

Software Engineer

ZOHO

Member of Technical Staff

SKILLS

Technologies - Expert

React, Javascript, Typescript, Node, HTML, CSS, Build tools, AWS, Edge computing

Technologies - Others

Java, Postgress, MongoDB, MapServer

EDUCATION

Masters of Technology

National Institute of Technology, Calicut

Bachelor of technology

GNIT

XII

Army School, Agra
