

# CLINT KINGSTON

Read more about me at <https://www.clintkingston.au>

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## PROFESSIONAL SUMMARY

Software Engineer with 3 years of production experience at WooliesX, where I delivered and supported the nationwide Woolworths Online Order Tracking Portal used by millions. Selected from over 100 internal applicants for Woolworths' tech accelerator program and fast-tracked into a high-impact delivery team. Known for bridging the gap between business needs and technical execution — whether building new features, integrating design systems, or debugging critical issues under pressure. Strong focus on clean code, automated testing, and delivering solutions that actually work in the real world.

## TECHNICAL SKILLS

### Languages & Frameworks

- C#
- .NET Core
- JavaScript
- TypeScript
- Angular, HTML, CSS,
- Python,
- C++

### Cloud and API's

- Azure App Services
- Azure Functions
- Application Insights
- Azure Key Vault
- Azure Storage (Blob/Table)
- REST API design & integration
- Rancher

### Databases (Code-First Design)

- SQL
- Cosmos DB
- MongoDB

### DevOps & Infrastructure

- Azure DevOps Git
- Docker
- CI/CD pipelines
- Terraform (Infrastructure as Code)

### Testing & Quality

- Automated testing (Cypress, Jest)
- Unit & integration test coverage
- shift-left practices

### Tools & Workflow

- Jira, Confluence
- Visual Studio / Rider
- VS Code
- Postman
- Chrome DevTools

### Operating Systems

- Windows
- macOS
- Linux/Unix variants

## KEY STRENGTHS (ask me for real examples — I've got plenty)

- **Adaptable under pressure:** I work well in shifting environments and learn new systems fast
- **Collaborative:** I support the team, take ownership when needed, know when to lead, when to support
- **Clear communicator:** I explain technical stuff in plain English — no jargon, no guessing
- **Problem solver by instinct:** I enjoy working through complex issues and finding practical fixes
- **Customer-first mindset:** Whether internal or external, I care about making people's lives easier
- **Calm in the chaos:** I've dealt with urgent problems, high-stakes calls — all without losing my head
- **Get-it-done attitude:** I don't wait for someone to tell me what's broken — I figure it out and fix it

## NOTABLE PROJECTS

- **Order Tracking Portal Enhancements** — Delivered performance and UX improvements to the Woolworths online tracking portal used by millions
- **Driver Feedback Survey** — Designed and implemented a multi-step interactive survey to replace a legacy Medallia iframe; integrated with backend API and published to service bus
- **Design System Integration** — Uplifted the UI by migrating legacy components into the Woolworths Core Design System, improving accessibility and brand consistency
- **CI/CD Testing Automation** — Embedded Cypress and Jest into build pipelines, improving test reliability and reducing manual QA effort

## PROFESSIONAL EXPERIENCE

### **Full Stack Engineer (2022–2025)** - WooliesX / Woolworths Group

- Held ownership of backend, frontend, and infrastructure for the Order Tracking Portal
- Added features and endpoints to the Order Query Service, improving data quality and customer experience
- Versioned APIs to ensure legacy support and avoid downstream breakage
- Redesigned response contracts to surface clearer, richer data to customers
- Built a multi-step driver feedback survey, replacing a legacy iframe with API and service bus integration
- Migrated UI to Woolworths Core Design System for improved accessibility and design consistency
- Automated testing using Cypress and Jest in CI/CD pipelines, reducing regressions and manual test time
- Collaborated across teams to solve issues under pressure and support major releases smoothly
- Authored internal documentation and streamlined handover processes to reduce onboarding time

### **Customer Support Agent (2021–2022)** - Woolworths

- Provided real-time customer support via phone and chat
- Trained new staff and ensured consistent service during high-volume periods
- Maintained accurate records and met strict response-time targets

### **Technical Support Engineer (2019–2021)** - Total Ability

- Helped clients with mobility needs get back on the road using adaptive vehicle tech
- Coordinated with engineers, clients, and certifiers to ensure tailored solutions
- Handled sensitive information and maintained compliance with safety standards

### **Owner & Operator (2007–2019)** - Kingston Security

- Ran a successful cash-in-transit operation, managing client relationships, staff, and logistics
- Oversaw compliance, safety, and risk assessment across all operations
- Built long-term trust with corporate clients and private individuals

## EDUCATION

- Software Dev Bootcamp – Woolworths/Nology (2022)
- Selected for an internal tech accelerator. Gained coding and system design skills.
- Cert IV in Security Operations – SECTA (2006, expired)
- Higher School Certificate – Elderslie High (1998)

## INTERESTS

DIY projects · Tech tinkering · Paddleboarding · Mountain biking · 3D printing