# **Clint Kingston**

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### PROFESSIONAL SUMMARY

Associate Software Engineer at WooliesX, where I built and maintained the Order Tracking Portal used by customers across Australia to track Woolworths grocery deliveries in real time. Skilled in C#, Angular, and Azure DevOps, with a focus on automated testing and performance tuning to keep systems fast and reliable. I'm driven by creating user-friendly, robust features that actually help people, and I enjoy tackling tricky problems with practical solutions.

### **TECHNICAL SKILLS**

Programming & Frameworks: C#, .NET Core, JavaScript, TypeScript, Angular, HTML, CSS Tools & Practices: Azure DevOps, Git, Docker, CI/CD, Automated Testing (Cypress, Jest)
Cloud & APIs: REST API design and integration, Azure services

**Additional:** Technical documentation, performance tuning, cybersecurity practices for software development

**Soft Skills:** Problem-solving, user-focused design, cross-team collaboration, fast learner

### **EXPERIENCE**

Associate Software Engineer, WooliesX / Woolworths Group, June 2022-June 2025

- Built and maintained the Woolworths Online Grocery Order Tracking Portal, used by customers nationwide to track grocery deliveries in real time.
- Delivered features using C#, .NET Core, Angular, Azure DevOps, and Docker, focusing on reliability and performance.
- Integrated automated testing (Cypress, Jest) into CI/CD pipelines, reducing manual testing and deployment issues.
- Contributed to architecture discussions and performance tuning, ensuring smooth customer experiences at scale.

Customer Support Agent, Woolworths, September 2021-June 2022 Surry Hills, NSW

- Resolved customer inquiries via phone and chat, providing effective solutions and product guidance.
- Trained new staff and maintained accurate support records while meeting tight SLA deadlines.

Technical Support Engineer, Total Ability, November 2019-September 2021 Artarmon, NSW

• Provided technical support and maintenance for adaptive vehicle technologies, enhancing

customer independence.

- Conducted software updates, troubleshooting, and diagnostics.
- Collaborated with customers and certifying engineers to deliver tailored, compliant solutions.

# Security & Operations Roles (2001–2019), Self employed and various Sydney, NSW

Held roles in covert cash-in-transit, security operations, and business ownership, developing risk management, team leadership, and customer service skills under pressure.

- Owner & Operator, Kingston Security (2007–2019): Founded and operated a specialized covert
  cash-in-transit business, managing client relationships, logistics, and a small team while
  ensuring compliance with strict security protocols.
- Managed risk assessments, sensitive data handling, and operational planning for high-risk environments.
- Built long-term trust with clients, maintaining consistent service delivery and confidentiality.

## **EDUCATION & CERTIFICATIONS**

Certificate of Completion

Software Development Coding Bootcamp, Nology, Sydney June 2022

Selected from 100+ applicants for Woolworths' internal tech accelerator. Completed 3-month full-time coding bootcamp covering C#, Angular, Git, and Agile delivery before joining WooliesX.

Certificate IV

Security Operations, SECTA Training, Sydney June 2006

Expired

Certificate II/III

Security Operations, SECTA Training, Sydney June 2000

Expired

**Higher School Certificate** 

2/3 Unit Computer Studies, Business Studies, Elderslie High School, Narellan, NSW June 1998

### **ACTIVITIES & INTERESTS:**

- Learning new technologies: coding, electronics, computing
- CAD and 3D Printing
- DIY projects around the home, from small renos to repairs and maintenance
- Mountain biking
- Paddle boarding and kayaking

#### **REFERENCES**

References available upon request.