



Where else can I go for support ?

Alcohol and Drugs:

Al-anon.....0207 403 0888
Talk to Frank (*drugs*).....0300 123 6600
The Beacon (drug and alcohol)01922 669840

Bereavement:

CRUSE.....0808 808 1677

Older People:

Age UK, Walsall.....01922 638825
Age UK, National.....0800 169 6565
Alzheimer's Society.....0121 521 3020

Homeless and Housing:

Homeless Families Unit.....01922 653405
Shelter.....0808 800 4444

Employment / Benefits:

Job Centre Plus.....0345 604 3719
Benefits Enquiry Line.....0800 882 200

Domestic Violence:

(for victims of domestic violence)
Walsall Psychological Help (WPH).....01922 649000

Children and Young Adults:

Childline0800 1111
NSPCC Helpline.....0808 800 5000
Kooth (up to 25 years)..... www.kooth.com

Miscellaneous:

Citizens Advice Bureau.....01922 700600
BEAT (*Beating Eating Disorders*).... 0808 801 0677
No Panic Advice.....0844 967 4848
Relate (*relationship problems*)0121 643 1638
WISH (Walsall Integrated
Sexual Health).....01922 605454
Victim Support : Local.....01922 648907
National.....0300 303 1977
Counselling - WPH.....01922 649000

How do I give feedback on a service?

If you have a concern, please feel free to speak with a member of the team.

Alternatively, the Service Experience Desk (SED) is the central point of contact for all concerns and enquiries, whether these are formal or informal, complaints, compliments or suggestions.

You can contact SED on:

Address: SED, Second Floor, Trafalgar House, 47-49 King Street, Dudley, DY2 8PS

Email: SED@dwmh.nhs.uk

Tel: 0300 555 0535 or 01384 325014 (Please note: SED cannot take referrals into this service)

Leaflets are available in other languages and formats such as large print, braille or easy read. Please contact the communications team on 01384 325022 or email communication@dwmh.nhs.uk

Primary Mental Health, Walsall Service Information Leaflet

PLEASE READ THIS LEAFLET BEFORE BOOKING AN APPOINTMENT

Did you know:

- 1 in 5 of all appointments we offer are not attended. If you do not attend we do not get paid which may result in us losing staff
- Lost appointments will also impact on the length of time you have to wait to be seen. This is why it is very important that you keep your appointments

Service base: Kingshill Centre, School Street, Wednesbury. WS10 9JB

Telephone: 01922 608400

Website: www.dwmh.nhs.uk

Leaflet Control

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