

ACCESSING YOUR HEALTH RECORD

You are entitled to request access to your personal information including your health record held by NSW Health services. Normally you will be asked to apply for access in writing and provide identification such as your drivers license. You may be charged a fee if you request a hard copy of your personal information or health record. Requests for information will be responded to as soon as possible or in most cases within 28 days.

Access to your personal information may be declined in special circumstances, for example, where giving access would invade the privacy of another person, or put you or another person at risk of mental or physical harm.

If upon reviewing your health record you believe the information we hold about you is incorrect or an error has been made, please let us know and we will correct it or add a note to your health record.

Requests to see your health record should be addressed either to the Health Information Service or to the manager of the health service facility you attended.

CONTACT US

If you have questions regarding this information please speak to your NSW Health genetics health professional.

If you have questions or a complaint about the privacy of your personal information, please contact the Privacy Contact Officer in your local health district, health organisation or specialty health network.

www.health.nsw.gov.au/patients/privacy/Pages/privacy-contact.aspx

FURTHER INFORMATION

If you would like further information please visit:

Centre for Genetics Education www.genetics.edu.au

Genetic Alliance Australia www.geneticalliance.org.au



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Privacy leaflet for patients of NSW Health Genetics Services

Clinical Genetics Network

