

# EDWIN TORRES

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## FULL-STACK SOFTWARE ENGINEER & WEB DEVELOPER

### TECHNICAL PROFICIENCIES

Javascript

React

Python

Django

Final Cut Pro

PostgreSQL

Redux

HTML 5

CSS 3

Pixelmator Pro

### PROJECT HIGHLIGHTS

- **TwitterClone** 📄 Create an account, post tweets, follow other users, and view previously posted tweets in a curated feed. May also mention other users in a tweet and a notification will be sent to the user mentioned.
- **GhostPost** 📄 Anonymously post a statement on this social platform and have other users vote on it. Posts may then be sorted by most recent and popularity. A user may also view their own profile showing all of their posts.
- **BugTracker** 📄 Track and describe bugs, issues, and inconsistencies as tickets. These tickets are then handled by users as they are assigned, completed, released for reassignment, or marked as invalid.
- **RedditClone** 📄 Signup, create new subreddits, submit posts, and comment on other posts. There are also exclusive tools for subreddit moderators to edit or remove posts, as well as ban other users from moderated subreddit.

### EDUCATIONAL EXPERIENCE

#### Kenzie Academy - Indianapolis, IN (2019-2020)

##### Software Engineering Student

- An intense and comprehensive 52-week course that prepares students to enter the workforce with the knowledge and skills sought after by employers throughout the industry.
- Learned to code with HTML, CSS, Javascript, React, Python, and Django.
- Reinforced the commitment to continue professional and academic growth. A skill that is invaluable in the ever changing tech industry.
- Developed a portfolio of individual and team projects.
- Solved real-world problems and maintained complex applications.

## **PROFESSIONAL HISTORY & EXPERIENCE**

### **Kelly Services - Remote (2019-2020)**

#### **Customer Service Representative**

- Educated customers with their Apple products to find solutions to their technical problems, concerns, and questions within 20 minute call windows.
- Publicized all of Apple's current products and services as a brand ambassador.
- Attained mastery of all 3 in-house systems quickly and efficiently.
- Strengthened ability to serve customers by completing 3 additional training courses.
- Excelled in customer satisfaction surveys, garnering +90% customer satisfaction.

### **Blichmann Engineering - Lafayette, IN (2019)**

#### **Assembly Technician**

- Manufactured specially designed products for personal and commercial breweries, meeting ship dates and customization options requested.
- Trained with a senior employee for only 1 week before their departure.
- Reached proficiency in the building of all SKU's in under 30 days.

### **Connecta Corporation - Indianapolis, IN (2016-2018)**

#### **Department Leader**

- Coated and chemically treated precision milled aircraft parts. Meticulous record keeping and the tight tolerances of the various processes made meeting deadlines difficult. This position required efficiency and planning to maximize output while meeting deadlines and quality standards.
- Devised the design, manufacturing, and implementation of new equipment, fixtures and procedures that increased productivity and efficiency by 200% while reducing downtime, rework, and scrap by 50%.
- Coordinated with senior management daily as department lead.
- Read and interpreted CAD blueprints and designs.

### **Hendrickson Trailer - Lebanon, IN (2009-2016)**

#### **Paint Line Technician**

- Painted and perform pre-assembly for semi-trailer suspension systems as part of a 5-10 man crew. This required extensive knowledge of all systems and procedures. High levels of cooperation and communication were necessary in order to process product through the line into final assembly.
  - Achieved certification of more than 10 workstations.
  - Promoted cross departmental communication and coordination.
  - Facilitated inline troubleshooting of 4 CNC robotics arms, 2 conveyor belts, and 8 hydraulic presses to minimize downtime, rework, and scrap.
  - Refined and developed new safety standards with weekly audits.
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