



MARK ANDREW M. GREGORIO

IT SPECIALIST

Motivated and enthusiastic aspiring developer with a strong foundation in programming, database management, and computer troubleshooting. Proficient in Java, C++, VB.NET, and MS SQL, with a passion for developing efficient, user-friendly applications. Skilled in identifying and resolving technical issues, ensuring seamless performance of software and hardware systems. Dedicated to applying problem-solving abilities and a commitment to learning in a collaborative environment. Eager to contribute to meaningful projects and build innovative, scalable solutions.



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github.com/iMac14

EXPERIENCE

APPLICATION SUPPORT

March 2024 - July 2024

SM Retail Headquarters / J.W. Diokno Blvd, Pasay City

- Centralized store databases from Savemore and Alfamart using MS SQL, streamlining data management and ensuring efficient access and consistency across locations.
- Identified duplicate sales invoices, missing transactions, and error records using MS SQL, improving data accuracy and operational efficiency.
- Generated receipts by combining original receipt data with database records, ensuring accurate and reliable transaction processing.
- Reported missing transactions, missing sales invoices, and duplicate entries, including database and system errors, for timely resolution and improved data integrity.

IT TECHNICAL SUPPORT

July 2023 - December 2023

Jose Rizal University / Mandaluyong

- Resolved computer issues in the computer laboratory and for employee systems, responding to reports from students, teachers, and staff, ensuring smooth operation of all devices.
- Assisting teachers, employees, and students with technical problems, providing timely support to ensure smooth operation of systems and devices.
- Installed necessary software and hardware for students, teachers, and employees, ensuring systems were ready for use and aligned with operational needs.

DEVELOPER - INTERNSHIP

March 2023 - May 2023

JCBA Solutions and Consultancy, Inc / Valenzuela City

- Coded in PHP to replicate layouts and features from SAP Business One, ensuring seamless integration and alignment with business-specific processes.
- Created SAP Crystal Reports using database data from SAP Business One, providing insightful and accurate business intelligence reports for decision-making.

TECHNICAL SKILLS

JAVA



C++



HTML



CSS



C#



SPRING BOOT



MSSQL



MySQL



COMPUTER TROUBLESHOOTING



EDUCATION

BACHELOR OF SCIENCE IN INFORMATION TECHNOLOGY

Jose Rizal University

2018-2023

COMPUTER PROGRAMMING - SENIOR HIGH SCHOOL

Asian College - Cubao

2016-2018

CERTIFICATE

COMPTIA IT FUNDAMENTALS CERTIFICATION - 2018

Code: HZ61W1G8TVLLV3C6

Verify at: <http://verify.CompTIA.org>