2011 Convention Workshops Discussion Group - Review

What can the O5PBA do to help deliver services and programs?

- Use Facebook, twitter You Tube, newsletters
- · Bi-Yearly Regional Meetings
- · Variety of Workshops
- · Outline of job descriptions
- Pre-workshop survey for suggestions by mid March
- Mentoring
- · Keep them updated
- · Follow up debriefing

How do we as an organization make sure our volunteers gain a worthwhile experience?

- Positive feedback constructive criticism as opposed to negative criticism
- Appreciation
- · Wean them into their positions
- Community Service for students
- Make it fun
- Job shadowing
- · Bring them to the events
- · Don't let them over commit
- Start off small
- In house participation
- Be accessible to all members
- · Provide contacts
- Assign a mentor
- Make it fun
- · Make it more of a social event

People volunteer for a number of reasons. What are these reasons?

- Improve the association
- Give back to the sport
- Love of the sport
- Meet new people
- · Be part of the big picture
- Family Involvement
- Recognition
- Something to do
- Because we are successor
- · Enjoy volunteering
- Don't want the sport to die
- · Self gratifications
- Interested in the sport
- Pass it onto the next generation

Where can we find these volunteers?

- Leagues
- Family
- Schools
- · YBC bowlers and parents
- Friends
- YABA Leagues
- Newspaper Classifieds

What can the O5PBA Zones / DC's do to help deliver these services to volunteers?

- Meetings
- Newsletters
- Websites
- Secretaries Handbook
- Email text messages
- Phone
- Facebook twitter
- Buddy system
- Visit leagues
- · use poster to promote tournaments
- Welcome letters brochures flyers posters
- Printed communications to Proprietors
- Appreciation event barbeque
- · Don't be a dictator
- Show them respect
- · Assign a mentor

A number of volunteers can become over whelmed and become discouraged and quit after one year. Why?

- To many expectations
- Too many rules
- Lack of respect
- Overwhelmed
- · Lack of training
- Personality conflicts
- To costly
- · Too much time
- · Not being appreciated

How can we correct these problems?

- Better define their roles in the organization
- Proper training
- · Assign a mentor
- · Walk them through the history of the sport
- Explain the difference levels in the organizations
- Explain the Green Book and Secretary Handbook
- Provide a meaningful volunteer experience
- · Communicate on a regular basis
- Provide support
- · Provide a social experience

How can we change our tournaments and programs to keep our seniors involved?

- Create an awards program for seniors
- Get them some help to run tournaments
- · Have a separate section on our website and newsletter for seniors
- Ask Proprietor for reduced lineage for senior tournaments
- Create a record scores for seniors only
- Avoid Sunday tournaments for Seniors church
- Create more social activities in the bowling centre for seniors
- Run a YBC / Senior tournament (old Pee Wee / Senior citizen tournament
- Run a separate High Low Doubles Tournament for seniors
- · Create a cost effective recognition program for seniors
- Reduce the qualification for awards (i.e. 50 pins over average)
- \$5.00 membership even if they are not in senior leagues
- Free membership for 1 year for new bowlers

What can we do at the Zone / DC level to keep seniors involved?

- Zone / DC Award program for seniors
- · Free coffee card
- Help them with their paperwork
- Have a separate senior section in Zone Newsletters
- · Do a survey with your senior leagues and ask their opinions
- · Offer certificates for record scores for seniors
- Offer free instruction
- Ask proprietor for a seniors day once a month (free coffee & muffin)
- Help with transporting seniors when tournaments are held out of town
- No fixed league just show up and bowl
- Shorter season for senior leagues or split seasons

How can we recognize and nourish the strengths, interest and abilities of our vouth?

- Communicate
- Mentoring
- Set goals
- Listen to their deals
- Give them back constructive criticism
- More communication share information
- More money events
- Target them for coaching courses
- · More visibility
- · Give graduating seniors free entry to Open
- · Give YBC Bowlers free entry to Provincial Open

How can we provide leadership to our youth?

- Mentoring program
- · All volunteers work better together
- Show enthusiasm
- Invite them to help at tournaments

How can we get our youth involved?

- · Invite them to help at tournaments
- Educate them
- Show them the benefits
- Offer them incentives
- · Add a youth adviser to your local board
- Invite youth to our AGM
- · Price break at first coaching course
- Make it more fun
- Approach last year seniors before they are done
- Survey youth bowlers and ask their opinions
- · Involvement in through schools

How can we make our programs more interesting for our youth bowlers?

- More cash tournaments for youth
- Youth recognition
- Better communications
- · Social nights during the season for youth bowlers
- · Monthly draws for youth bowlers
- Have youth bowlers eligible for Zone /DC awards

How can we involve our youth in making decisions that will affect their lives?

- Invite them to your meetings
- Show them the benefits of joining our association
- Make it fun for them
- Help build their self- esteem
- Do a survey at the youth challenge
- Form a Youth Advisory Council at the Zone level
- Incorporate a rep of the month
- · Informal one on one talks
- Volunteer youth bowling tournament