

## Contact

rajarshiroy.design@gmail.co m

www.linkedin.com/in/royrajarshi1  
(LinkedIn)  
github.com/rajarshi98 (Other)  
rajarshi98.github.io/resume/  
(Portfolio)

## Top Skills

Application Security  
Strategies and Work flow processes  
Project Management

## Languages

English (Native or Bilingual)  
Hindi (Native or Bilingual)  
Bengali (Native or Bilingual)

## Certifications

Data Programming with Python  
Onbase Certified System  
Administrator  
Facilitative Leadership

## Honors-Awards

Yammy Award

# Rajarshi Roy

Looking for new opportunities in Seattle / Bellevue, WA.  
New York, New York

## Summary

Activities: Attending tech meetup for women in the industry, such as Women in Tech NY, Women who code, Tech Ladies.

## Experience

### Mount Sinai Health System

#### Application System Analyst I

January 2017 - Present

- Managing ECM application security according to HIPPA regulation.
- Analyze business requirements into a technical solution through design, testing, and training.
- Provide on-site support and train the end-users group training sessions, input for on-going development projects, training materials and data entry procedures.
- Working as part of a team, assists with training logistics of implementation of systems, following the software development life-cycle and standard project management methods.

### Research Foundation of The City University of New York

#### Information Technology Business Analyst-PS150Q (DOE DIIT)

August 2015 - October 2016 (1 year 3 months)

PS150Q

- Define project business requirements as well as in defining the IT solutions.
- Troubleshooting Macs and PCs, Ghosting Dell and Mac hardware, Smartboards, printers, confirmed that types of equipment are functioning.
- Trained teachers and students about new technology and installed new software and smartboard technology school-wide.
- Maintain 60 classrooms inventories, kept track of the data entries of all the old and new pieces of equipment in classrooms inventories.
- Provide assistance in use of technology request for technical assistance in person or remotely.

## York College of the City University of New York

### IT Help Desk Support

October 2013 - December 2015 (2 years 3 months)

- Assisted students and professors with CUNY First, CUNY Portal, Blackboard, E-print, Degree Works also troubleshooting their Laptop, Windows 7, Mac OS X and Office 365.
- Mac and PC hardware, Printers, scanners, computer peripherals, Mobile devices (iOS, Android).
- Responsibility for assisting all users with questions they have regarding basic application usage.
- Performing periodic checks on all computer labs and communal computer space.
- Perform other IT related duties as required.
- Ability to work in a team-oriented, collaborative environment

## State of NY Metropolitan Transportation Authority

### IT Project Manager Intern (Networking Support)

May 2015 - August 2015 (4 months)

- Assisted in maintaining paperwork, logs of all MTA's network communication pieces of equipment, day to day field operations of first level data communication and network problems.
- Supported Project Managers (PM) with the installation, design, and troubleshooting of network problems.
- Reinforced with the installation of CAT6 and Fiber optic cabling throughout NYC.
- Troubleshooting using tools as device manager, fluke and continuity tester.
- Performed site surveys with PM's and outside vendors relating to Data Communications and documentation of all network designs, making sure it is installed according to MTA's standards.

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## Education

### York College of the City University of New York

Bachelor of Science (B.S.), Information System Management · (2013 - 2015)

### Pace University

Master's degree, Internet Technology - Cyber Security (2019 - 2021)