RAJARSHI ROY

https://github.com/rajarshi98
https://linkedin.com/in/royrajarshi1
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SOFTWARE: Proficient in HTML, CSS, JavaScript, Python, Regex, Beautiful-Soup, XML and MySQL, Microsoft Office Suite 2013, Dreamweaver, Photoshop, Illustrator, WordPress, InDesign.

PERSONAL PROJECTS (using my software skills.)

CINDERELLA – A mini-site about my favorite childhood fairytale.

RIMMEL LONDON – A mini-site about my favorite brand.

ELOISE – A mini-site about a children book.

EXPERIENCE

HARDWARE: Macs and PCs, Smart Boards, Printers, Copiers and Ghosting.

RFCUNY DOE-DIIT,   August 2015 – September 2016

Solo Technology Coordinator Intern

- Maintain 60 classrooms and troubleshooting technology and maintain all inventories.
- Monitor equipment and work with main help center to ensure timely request made.
- Working closely with DOE tech help desk and Diit ticketing system and managing the complains.
- Setting up new computer equipment in classrooms and admin offices and install software.
- Ensure that Laptops, LCD projectors, Smartboards, Printers and other related equipment are functioning.
- Provide assistance in use of technology request for technical assistance in person, via phone, or email.

MTA NEW YORK CITY TRANSIT'S NETWORK   May2015 – August2015

Project Managers Intern (Networking and Engineering Department)

- Supporting with installation of CAT6 and Fiber optic cabling throughout NYC.
- Resolving technical issues using tools as device manager, fluke and continuity tester.
- Assist in achieving 75% of the paperwork, logs of all MTA's network communication equipment.
- Assist Project Managers (PM) with administrative activities of the department, including budgeting, accounting, technology, the installation, design and troubleshooting of network problems and other related administrative matters.

YORK CUNY IT Help Desk New York, NY   October 2012 – December 2015

IT Help Desk Technician

- Checking-in periodic on all computer labs and communal computer space (Mac and PC hardware, Printers, scanners, and Mobile devices (iOS, Android and Blackberry)).
- Responsible for aiding 5000+ students, professors and alumni with CUNY First, CUNY Portal, Blackboard, E-print, Degree Works and Office 365.

EDUCATION

CUNY YORK COLLEGE, New York, NY   December 2015

B.S. Information System Management and Minor Communication Technology

LANGUAGES: Proficient in English, Bengali and Hindi, Intermediate in Punjabi and Urdu.

LEADERSHIP & HONORS

TechStart Facebook Captain to the NY chapter (2016): Helping high school students understand the careers into computer science and other related major so they can have an idea going to college.

Women Who Code NYC Chapter (2015): Volunteering as Teacher Assistant assisting 100 students with debugging their code.