WebTalkBot: AI Chatbot Solution

Product Overview

WebTalkBot is an AI-powered chatbot platform designed to process documents, answer questions, and assist customers 24/7. The solution features an effortless setup process that requires no coding, allowing users to quickly deploy customized AI chatbots on their websites. Our platform enables businesses to provide immediate support to their customers through intelligent, context-aware conversations based on their own content.

Core Features

WebTalkBot offers comprehensive document processing capabilities that allow you to upload PDF documents for automatic text extraction and chatbot training. The platform also includes website knowledge extraction functionality where you can enter website URLs for automatic crawling and knowledge base creation. Users can take advantage of custom design options to tailor their chatbot's appearance with brand colors, logos, and personalized welcome messages. The platform supports multiple AI models, giving you the choice between six different LLM models including GPT-4.1, Grok 3, and Gemini 2.0 Flash. WebTalkBot provides flexible deployment options, enabling you to embed your chatbot via chat bubble, search box, or custom integration methods. To serve global customers effectively, the platform includes multi-language support capabilities. Integration options are available to connect your chatbot with Telegram and Zapier, with Discord and Private API integrations coming soon.

Pricing Plans

WebTalkBot offers three comprehensive pricing tiers designed to meet various business needs. The FREE Plan costs 0 euro per month and includes 40 monthly credits with 600K monthly characters. This plan provides access to basic AI models, custom chatbot design options, and various integration capabilities, making it perfect for individuals and small teams trying out the platform.

The Standard Plan is priced at 15 euro per month and includes 1,000 monthly credits with 6M monthly characters. This plan adds branding removal, an ad-free experience, and access to advanced AI models while maintaining all the features of the FREE plan. The Standard Plan is ideal for individual account executives looking to increase productivity.

For more demanding requirements, the Premium Plan costs 99 euro per month and provides 10,000 monthly credits with 12M monthly characters. This comprehensive package includes all Standard features plus AI voice chat capabilities (coming soon), making it suitable for medium and large sales organizations with advanced needs.

Getting Started Guide

Introduction to WebTalkBot

WebTalkBot creates AI-powered chatbots using Retrieval-Augmented Generation (RAG) technology to provide accurate answers sourced directly from your website or documents. Unlike typical chatbots that rely on pre-programmed responses or general knowledge, WebTalkBot uses your specific content to generate relevant and precise answers to user queries.

After registration, your dashboard will display your available credits for usage, character limits for your plan, the number of chatbots you can create, and subscription options including Standard and Premium plans. To create your first chatbot, simply click the "Create Chatbot" button from the "My Chatbots" screen and follow the setup wizard, which will guide you through selecting your knowledge source and configuring your chatbot's character.

Creating a Chatbot from Website Data

To start creating a chatbot from website data, log in to your account and navigate to the "My chatbots" section. Click the "Create Chatbot +" button to begin the process. On the "Select your data source" page, choose the "Website" option to create a chatbot from web data. Our system will automatically crawl your site and extract knowledge for your AI chatbot. You'll also see an option for "Longer documents precision support," which provides better handling of extensive content but restricts future modifications to your data.

Enter your website URL (for example, https://www.yourwebsite.com) and set the "Max. pages to crawl" to a value between 1 and 30 to control how many pages we process. Click the "Crawl" button to start the extraction process, and the system will list the crawled links with character counts. After your website has been crawled (indicated by a completed status bar), you can select the personality for your chatbot. Choose between "Wise & Strict," which is ideal for accurate

answers that stick to your extracted data, or "More Randomness," which provides more creative responses while still using your content as a foundation.

Once the process is complete, you'll see a "That is it!" message with an "Open your bot" button. Click this button to launch your chatbot, which will appear automatically in the "My chatbots" section with the default name "My first chatbot" (along with a timestamp). You'll also receive a confirmation message indicating the successful processing of your website data, including the total characters processed.

Creating a Chatbot from PDF Documents

To create a chatbot using PDF documents, begin by selecting "PDF files" as the data source for your chatbot on the "Select your data source" page. Similar to the website option, you'll see the "Choose Your Chatbot Style" option with "Longer documents precision support," which optimizes your chatbot for handling longer PDF documents with greater precision but restricts future data modifications.

On the "Upload PDF files as sources" page, click to upload or drag and drop your PDF files. You can upload up to 5 PDF files within the maximum character limit allowed by your plan. The system will display the total characters processed as you add files. Ensure your documents contain scannable text rather than images for accurate extraction, then click "Next Step" to proceed.

While your PDFs are being processed, you can configure your chatbot's personality by choosing between "Wise & Strict," which ensures the chatbot only answers questions based on knowledge extracted from your PDFs, or "More Randomness," which provides more creative responses with greater flexibility. Once processing is complete, you'll receive a confirmation message and can click the "Open your bot" button to launch your chatbot.

Your new chatbot will be listed in the "My chatbots" section with the default name "My first chatbot: Try & Share." On the "Try & Share" page, you can test your chatbot's functionality, share it with others via a generated link, or embed it on your website using various integration options. You can customize the name and settings as needed to match your requirements.

Configuration Options

General Settings

The General Settings section allows you to define the foundational details of your chatbot. You can configure basic information such as the name of your chatbot, which should be descriptive and relevant to its purpose. The Bot ID is automatically generated by the platform and serves as a unique identifier that can be used for API integrations or troubleshooting purposes.

The LLM Model setting lets you select the Large Language Model for your chatbot from options like Gemini 2.0 Flash, Grok 3, and others. Each model has different capabilities and credit consumption rates, so choose based on your specific needs. The Local Language setting allows you to select the primary language for your chatbot's responses from a dropdown menu of supported languages.

For those wanting to extend their chatbot's reach, Telegram integration is available. You'll need to provide a Telegram bot token obtained from BotFather on Telegram. Enter this token in the Telegram Bot Token field and toggle the Telegram Bot switch to enable the integration. Once configured, customers can interact with your WebTalkBot directly through the Telegram messaging platform.

Zapier integration enables you to connect your chatbot with other apps for automation. Generate a webhook URL from Zapier and paste it in the designated field, then toggle the Zapier Integration switch to activate this feature. This allows your chatbot to interact with other applications through Zapier, enhancing its automation capabilities and functionality.

The Custom Context section is critical for a RAG chatbot as it defines the knowledge base and behavior of the chatbot. In the Manual Context field, provide a prompt that sets the tone, role, or knowledge domain for your chatbot. You can also select predefined roles like Customer Support, Search Engine, Teacher, or Software Engineer to further customize the chatbot's behavior.

The Temperature setting controls the creativity level of your chatbot's responses. The slider ranges from Reserved (0) to Creative (1), with lower settings providing more deterministic, factual responses and higher settings allowing for more creative outputs. For a RAG chatbot focused on accurate information retrieval, a lower temperature setting is generally recommended.

Chatbot Design Settings

The Chatbot Design section allows you to personalize the visual appearance and behavior of your AI chatbot. You can set the Title, which is the name displayed at the top of the chatbot window, and the Welcome Message that appears as the first message when a user opens the chatbot. These elements help set the tone for the conversation and align the chatbot with your brand identity.

WebTalkBot provides extensive color customization options for various elements of the chatbot interface. You can adjust the Web Button Background Color, Web Button Image & Title Text Color, Send Question Text Color, Send Question Background Color, Send Icon Color, Chat Background Color, Footer Text Color, Question Bubble Background Color, Question Bubble Text Color, Answer Bubble Background Color, and Answer Bubble Text Color. This level of customization ensures the chatbot's appearance matches your brand's visual identity.

You can upload a custom Chatbot Logo that appears next to the chatbot's messages, with a maximum image size of 512KB. This logo can be your company logo or a custom avatar that reflects your brand's personality. The footer configuration includes Placeholder Text for the input box, Privacy Policy Text that appears before the clickable privacy policy link, Displayed Link Text for the clickable policy link, and the Privacy Policy Link URL itself. Premium subscribers have the option to remove the "Powered by Webtalkbot" branding from the footer for a completely white-label solution.

Deployment Options

WebTalkBot offers multiple deployment options to integrate your chatbot with your digital platforms. The simplest method is direct link sharing, where you can copy the generated URL from the "Share with others!" field and distribute it via email, messaging apps, or other channels. Users can access your chatbot directly by clicking this link without any additional setup.

For website integration, you can embed the chatbot as a chat bubble by copying the provided JavaScript code and pasting it into the <head> or <footer> section of your website's HTML file. After saving the changes, the chatbot will appear as a floating bubble on your site that visitors can click to initiate a conversation. Alternatively, you can embed the chatbot as a search box by using the provided JavaScript code and setting an identifier ID in your HTML element that matches the initiatorId in the code.

For businesses with more specialized requirements, WebTalkBot offers custom bubble implementation options. If you're interested in a custom chat interface, such as using multiple chatbots in one chat bubble based on user preferences, you can contact the support team through the provided contact form to discuss these advanced integration possibilities.

Data Management

The Data & Knowledge section in WebTalkBot allows you to manage the data sources that your chatbot uses to generate responses. You can add new data sources by clicking the "Add new data source" button, provided your chatbot is not set to an immutable data source configuration. When adding a new source, you can choose between website crawling or PDF file uploads as the data type.

WebTalkBot offers two data mutability options that affect how you can manage your chatbot's knowledge base. With the immutable data source option (selected by choosing "Longer documents precision support" during setup), your chatbot will provide more precise and accurate answers, especially for longer texts or documents, but you won't be able to add or remove data sources after creation. This is indicated by gray delete icons next to your data sources. The mutable data source option (default setting) allows you to add new data sources or delete existing ones at any time, providing more flexibility but potentially less precision for longer texts. This is indicated by red delete icons next to your data sources.

History and Analytics

The History & Costs section provides comprehensive tools for tracking and analyzing your chatbot's performance. You can filter conversation history by selecting specific date ranges using the "From Date" and "To Date" fields, allowing you to focus on particular time periods for analysis. The system displays detailed credit usage information, including your total allocated credits, used credits, and available remaining credits.

The conversation history list shows all user interactions with your chatbot, including unique conversation IDs, user questions, chatbot answers, and the specific LLM model used for each response. This information helps you understand how users are engaging with your chatbot and

identify patterns or common questions that may require optimization.

WebTalkBot provides data export functionality through the Export History button, which downloads a file containing your chatbot's complete conversation history. This feature is valuable for keeping records, analyzing user behavior patterns, or auditing the chatbot's performance over time. If needed, you can also delete all conversation history using the Delete ALL History button, though this action cannot be undone and should be performed only after exporting any data you wish to retain.

Integration Setup

Telegram Bot Integration

Integrating your WebTalkBot with Telegram expands its accessibility to users of this popular messaging platform. To begin, you need to create a bot in Telegram using BotFather, the official bot creation tool. Open the Telegram app, search for @BotFather, and start a chat. Use the /newbot command to create a new bot, then follow BotFather's instructions to set a name and username (which must end with "bot"). Once created, BotFather will provide you with a Telegram Bot Token, which you should copy for use in WebTalkBot.

In the WebTalkBot interface, navigate to the integration settings and paste your Telegram Bot Token into the designated field. Toggle the Telegram Bot switch to ON to activate the integration. You'll receive a confirmation message indicating that the Telegram integration has been successfully activated. To start using your bot on Telegram, open the app and search for your bot using its username or the link provided by BotFather. Send the /start command to initiate a conversation, then test the bot by asking questions to ensure it responds correctly based on your configured data sources.

Zapier Integration

Integrating WebTalkBot with Zapier allows you to automate workflows between your chatbot and thousands of other applications. To set up this integration, start by creating a new Zap in your Zapier dashboard by clicking the "+ Create" button. In the trigger selection, choose "Webhooks" as your app and select "Catch Hook" as the event type. Zapier will generate a webhook URL that you should copy for use in WebTalkBot.

In the WebTalkBot interface, navigate to the General Settings section and paste the copied webhook URL into the Zapier Webhook URL field. Toggle the Zapier Integration switch to ON to activate communication with Zapier. You'll receive a confirmation message about the successful activation of the connection. Back in Zapier, click the "Action" button and select the application and event you want to trigger. For example, you might choose Google Docs with the "Append Text to Document" action to store chatbot conversations automatically.

When configuring the action in Zapier, use the available keys in the format {{key name}} to capture specific data points from your chatbot interactions. Available keys include Bot ID, User, Content, Response, Subscription Status, and Timestamp. After completing the configuration, publish your Zap and test it by interacting with your chatbot to ensure the automated workflow functions as expected.

Available AI Models

WebTalkBot provides access to several state-of-the-art AI models to power your chatbot responses. The available models include GPT-4.1, GPT-4.1 mini, Grok 3, Grok 3 Mini, Llama 3.3-70b, and Gemini 2.0 Flash. Each model offers different capabilities, response speeds, and credit consumption rates, allowing you to select the option that best balances performance and resource usage for your specific requirements.

Possible Errors

If you received an "overloaded" error, this issue is on the provider's side, and the LLM model you selected in your chatbot settings is likely overloaded at the moment. For example, if you selected the Grok 3 Mini, it means that x.ai servers are overloaded and the error is not on our side.

For other LLM 5xx errors, please contact us through the contact form on our website.

Purchasing Additional Credits

Every registered customer, regardless of whether they have a subscription, can purchase additional credits. These credits have no expiration date and will not be renewed each month. Purchased credits will only be used after your regular monthly credits are depleted. Unused

monthly credits automatically expire, while your maximum number of credits is renewed each month according to your chosen subscription. With a Standard subscription, you get 1000 credits renewed; with a Premium subscription, you get 10000 credits renewed, along with the maximum character count for data sources that serve as the maximum limit for the chatbot's response materials.

For example: You have a Standard subscription and use 500 credits out of the total 1000 credits in a given month, while also purchasing an additional 500 credits during the month. This gives you a maximum of 1500 credits for the month. You've used 500, so you still have 1000 credits available, of which 500 are purchased credits that remain unused.

The following month, your regular monthly credits are renewed to 1000. So at the beginning of the new month, you'll have a total of 1500 credits available: 500 credits that you purchased and haven't used (these credits are used only after monthly credits are depleted) and 1000 credits that are automatically renewed.

Purchased credits remain available even if you upgrade to the Premium program or downgrade from Premium to Standard. These purchased credits also remain available if your subscription expires without renewal, meaning that even with a Free account, your purchased credits won't expire and will be available for use after depleting the monthly Free plan credits (40 credits).

Maximum Character Count

The maximum character count for chatbot data sources cannot be purchased separately; this limit is renewed regularly each month, and unused characters do not carry over to the next month.

Subscription Management

In certain cases, you may not be able to manage your subscription for a period of time. These are specific instances where, for example, a user upgrades to a higher subscription package while their original subscription is still active and wants to make changes during this period, such as canceling the subscription.

In such cases, please contact us through the contact form on our website. We will make the requested changes for you individually.

Unused Monthly Credits When Upgrading Subscription

If you have a Standard subscription and your credits and character limits for data sources (PDF documents and websites) remain unused, these balances will not be transferred to your new account. Therefore, we recommend using all your credits before upgrading to the Premium program. Unfortunately, we cannot accommodate all customers, but we will try to accommodate customers who upgrade to Premium within 5 days of the payment being processed for the Standard subscription and contact us promptly through the contact form on our website. It is in the customer's interest to contact us as soon as possible after upgrading, as these credits will only be credited in the first month of upgrading to the Premium program. This also applies to all regular renewals of Standard programs.

Example: A customer has purchased the Standard program, used it for 65 days, and then decides to upgrade to the Premium program. After 30 days, Standard or Premium programs are regularly renewed. So the customer pays for the 3rd month, but in this month, within 5 days (in this case on the 5th day), decides to upgrade to the Premium program. The customer pays the full amount for the Premium program, having already paid for the Standard Program (5 days earlier) which they will no longer use. In this case, the customer can contact us through the contact form on our website, and we will increase the full number of credits for the Standard program for that month.

Registration Problems

For customers who registered but did not receive an activation email, we recommend contacting us through the contact form on our website.

The link for the contact form is: https://webtalkbot.com/contact/

Captcha Problems

If you encounter problems with Captcha during login or registration, we recommend entering all information into the form manually and avoiding automatic completion. Alternatively, try entering the information into the form again and avoid any automatic form filling.