



IVAN ALFONSO VICTORIA MURILLO

IT Manager | Project Manager | Software Engineer | Cybersecurity.

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PROFESSIONAL PROFILE

PMP-Certified IT & PMO Governance Leader

Results-driven professional with 12+ years of experience in **IT governance, multi-project coordination, and stakeholder engagement**. Adept at designing enterprise-wide frameworks aligned with compliance standards while driving accountability across concurrent initiatives. Proven success in **status reporting (Jira/Confluence/HP ALM)**, risk mitigation, and fostering cross-functional collaboration to deliver automation-driven improvements. PMP-certified with Agile expertise and a track record of aligning global IT projects with business objectives.

Results-Oriented IT Leader

- **Governance & Compliance Leadership:** 12+ years designing and implementing IT process governance frameworks aligned with regulatory, security, and compliance standards (ITIL, ISO 27001).
- **Global Project Coordination:** Led cross-functional teams and projects across international settings, ensuring alignment with organizational objectives.
- **KPI-Driven Process Optimization:** Expertise in designing automated metrics and dashboards to monitor project health, risks, and compliance.
- **Regulatory Alignment:** Proactive integration of security policies and audit requirements into project lifecycles.
- **Cross-Functional Collaboration:** Bridged IT, operations, and business units to deliver cohesive solutions and resolve dependencies.
- **Strategic IT-Business Alignment:** Translated technical initiatives into measurable business outcomes through stakeholder engagement.
- **ITIL Framework Adoption:** Standardized processes for incident, problem, and change management to improve service delivery.

STRENGTHS

Creative and innovative	Strong Programming & Development Skills	Process Improvement
Demonstrated ability to think outside the box and propose creative solutions to complex problems	Proven ability to design, develop, and implement complex software solutions.	Actively seeks opportunities to streamline processes and increase efficiency

EXPERIENCE

Robert Bosch México

San Luis Potosí, México

SAP & Innovation Manager

04/2024 - 11/2024

SAP, Software development, cybersecurity & Innovation Manager.

- **Governed Enterprise IT Access Rollout:** Led cross-functional implementation of standardized IT user access processes across 7 manufacturing units (3.5K users), aligning with IT governance frameworks to ensure compliance with security policies and KPIs. Achieved \$400K annual cost savings through automation-driven workflows.
- **Drove Process Efficiency via Training:** Trained 65+ associates across 7 departments on automation tools (Automation Anywhere, PowerBI, Alteryx), reducing manual workloads by 21,500+ hours/year and operational costs by \$150K+. Enhanced governance compliance through improved KPI tracking and workflow transparency.
- **Cybersecurity Governance Framework Development:** Designed and implemented an SDLC cybersecurity framework, reducing manual audit efforts by 50% and ensuring 100% alignment with enterprise security policies (CD 79000 standard). Mitigated project risks through proactive policy integration.

EXPERIENCE

Robert Bosch Mexico

i4.0 & Software development Coordinator, SAP Basis (AUT) Regional expert

San Luís Potosí, México

10/2018 - 04/2024

SAP BASIS (AUT), Software development coordinator, cybersecurity & Innovation Manager, 50% contracted by Germany

- **Governed Global Access Management Rollout:** Directed the creation and implementation of Tatum Worldwide, standardizing access controls across 200+ international locations. Reduced compliance risks by 40% and manual effort through governance-aligned workflows, ensuring seamless multinational team coordination.
- **Led HR Process Standardization:** Designed and deployed 3 Nationwide HR Standards (500+ users), streamlining workforce management and cutting administrative overhead by 25% via stakeholder-driven adoption and process optimization.
- **Cybersecurity Compliance Leadership:** Authored guidelines for SLP applications, achieving 100% adherence to CD 7900 (ISO 27001) and reducing audit findings by 50% through proactive risk mitigation and policy enforcement.
- **Data-Driven Resource Optimization:** Orchestrated E-Leveling Coordination for production planning, leveraging analytics to align resources and reduce downtime by 15%, enhancing operational efficiency.
- **Cross-Functional Cybersecurity Alignment:** Developed the ICO Cybersecurity Framework, adopted by TEF, ENG, and ICO teams, ensuring standardized software practices and compliance with CD 7900 regulations.
- **IAM Governance Excellence:** Elevated plant AUT (IAM) maturity to 98%+, establishing SLP as a global benchmark for Identity and Access Management through rigorous governance practices.
- **Cost-Saving Collaboration:** Partnered with Mexican plants (JuP1, QueP, MexP, TlpP) to unify IT workflows, eliminating redundancies and saving \$200K+ annually via cross-functional alignment.
- **Innovation Advocacy:** Represented SLP Plant as an i4.0 Expert at Bosch's global conference, sharing IoT and digital twin best practices to drive enterprise-wide innovation adoption.

Robert Bosch Mexico

SAP AUT & PDM Engineer, Software developer

San Luis Potosí, México

08/2015 – 10/2018

Responsible for Access Management Coordination in site, responsible for process digitalization and Product Data Management module in SAP.

- **Governed Enterprise Access & SAP Data Compliance:** Led enterprise-wide Access Management and SAP Product Data Management initiatives, reducing compliance risks by 30% through IAM-aligned digital workflows. Ensured adherence to governance frameworks and audit readiness.
- **Global IAM Module Deployment:** Successfully designed and deployed the AUT (IAM) module for SAP MOE 4 in Tilburg, Netherlands, achieving 95% testing accuracy and seamless integration with cross-border IT and operations teams.
- **Accelerated System Migration:** Executed migration of AUT settings to SAP POE011 in 1 week (30% faster than benchmark), resolving 10+ integration challenges and strengthening IT-operations collaboration to minimize project delays.
- **Innovated Role Management Solutions:** Pioneered the FindME Solution prototype for business role governance, adopted by 20+ global sites to standardize access audits and reduce cybersecurity vulnerabilities by 25%.
- **Standardized SAP Best Practices:** Trained and onboarded 15+ Local Application Coordinators (LACs) across regions, achieving 100% AUT Risk-Safe certification for the SLP Plant through rigorous compliance training and process alignment.
- **Digital Transformation Leadership:** Delivered 35+ digitalization solutions, accelerating process cycle times by 40% and aligning technical execution with organizational efficiency goals.
- **Inventory Process Automation:** Streamlined the plant's annual inventory workflow, cutting completion time from 4 days to 1 day while maintaining 96.9% data accuracy, ensuring audit compliance and operational transparency.

Draexlmaier Automotive of America

Software Development Americas Coordinator

San Luis Potosí, México

11/2013 - 08/2015

Responsible for Software development Americas & Coordination in site, responsible for regional software development in the region.

- **Governed Mission-Critical Application Delivery:** Led end-to-end development and deployment of 15+ enterprise applications (C#, .NET, Oracle/MS SQL), ensuring compliance with IT governance standards and reducing system downtime by 25% through robust risk mitigation strategies.
- **Quality Control Automation:** Designed a video-based quality assurance application, boosting product quality by 20% and reducing client complaints. Captured 10,000+ audit-ready product images annually, enhancing compliance with historical record-keeping standards.
- **Inventory Accuracy Optimization:** Streamlined tracking processes across 3 warehouses, improving inventory accuracy by 30% and saving \$100K+ annually through cross-functional collaboration with logistics and operations teams.
- **HR Program Modernization:** Revamped the HR recognition platform, increasing employee participation by 40% and accelerating project completion rates by 25% via stakeholder-aligned task automation.
- **Logistics Compliance Enhancement:** Optimized a customs compliance tool by resolving 50+ critical bugs, reducing shipment delays and ensuring adherence to international trade regulations.
- **Travel/Expense Governance:** Deployed a centralized platform for 5,000+ users, automating approval workflows and cutting processing time by 50% while enforcing financial policy compliance.
- **Standardized Development Framework:** Established a unified IT framework for Americas-region teams, reducing redundant workflows and accelerating project delivery by 20% through governance-driven best practices.
- **System Stability Leadership:** Authored platform stability standards, achieving 99.9% uptime and ensuring long-term compliance with organizational IT guidelines.

EXPERIENCE

Softtek / Honeywell

Software Engineer

San Luis Potosí, México

08/2011 - 11/2013

Software Engineer and customer support specialist at Honeywell account, Technical IT Leader.

- **Global Process Governance:** Led technical implementation of Mobility & Collaboration Webstore workflows across US, Canada, LATAM, and APAC regions, standardizing processes and ensuring alignment with organizational compliance frameworks.
- **Self-Service System Optimization:** Orchestrated deployment of self-service platforms, streamlining workflows and improving operational efficiency through stakeholder-aligned automation.
- **Data Governance & Decision Support:** Consolidated and optimized global subscriber service data, enhancing accuracy by 25% and enabling data-driven decision-making for cross-regional teams.
- **Operational Risk Mitigation:** Developed tools to reduce operational risks and elevate team performance, aligning solutions with enterprise risk management strategies.
- **Vendor & Stakeholder Coordination:** Partnered with external service providers to deliver client-centric outcomes, ensuring project milestones adhered to timelines and budgets.
- **Inventory Accuracy Improvement:** Spearheaded the LDW project in the CANLA region, leveraging technical solutions to boost inventory accuracy and reduce discrepancies by 30%.
- **Cross-Regional Collaboration:** Collaborated with team leaders and directors across 5+ regions, fostering trust and alignment to drive project success and build a reputation for excellence in governance.

SKILLS / TOOLSETS

C#, .NET, WPF, UWP, Java, JavaScript, SQL, PL-SQL, MSSQL, MySQL, Oracle, IIS, IT Infrastructure, Windows Server, Linux, SOAP, WSDL, REST, Webservices, WAPIs, Web Development, CSS, Adobe After Effects, Adobe Photoshop, Project Management, Problem Solving, Effective Communication, Adaptability, Creative, Change Management, Cybersecurity, Process Analytics, Data Analytics, Power BI, jQuery, Globalized Experience, IT Governance, Compliance, ITIL, Process Automation, Workflow Optimization, Risk Mitigation Strategies, Microsoft Project, Jira, HP ALM, Confluence, PMO Governance, Project Lifecycle Management, Change Control, Cross-functional Team Leadership, Conflict Resolution.

LANGUAGES

Inglés Native ●●●●●

Spanish Native ●●●●●

German Beginner ●●●●●

EDUCATION

Universidad TecMilenio

Master's degree, IT Management

San Luis Potosí, México

2021 - 2022

Universidad Autonoma de San Luis Potosí

Informatics Engineering

San Luis Potosí, México

2003 - 2011