Ben Wilkinson

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Personal Statement

A highly motivated and passionate computing student currently studying HNC Level 4 Computing at Boston College (not yet achieved), aspiring to establish a career in Cyber Security. With hands-on experience in IT support, troubleshooting, and assisting individuals with technical issues, I am eager to expand my knowledge and practical skills within the industry. My goal is to secure a position where I can apply my technical expertise while continuously developing my abilities in cybersecurity and IT support.

Work Experience

IT Work Experience

Boston College IT Department *(08/10/21 – 15/10/21)*

- **Assisted in auditing computers across the college, verifying names, and reporting faulty systems.**

Giles Academy IT Department *(25/11/19 – 09/12/19)*

- **Completed 30-45 hours of IT support, including replacing keyboards, mice, and resolving technical issues.**

- **Assisted staff and students with troubleshooting basic computer and software problems.**

Unique Products UK (IT Work Experience) *(2024)*

- **Gained insight into website management and database administration while assisting the IT team.**

- **Provided support with minor technical issues related to internal IT systems.**

Freelance Tech Support & Troubleshooting *(Ongoing)*

- **Regularly assist friends, family, and local contacts with computer troubleshooting, software installation, and system optimisations.**

- **Help individuals with setting up new devices and resolving basic IT problems.**

Additional Work Experience

Unique Products UK – Dispatcher *(10/01/24 - 03/04/24)*

- **Printed labels, sorted orders, and managed shipments via different courier services.**

Tesco – Festive Colleague *(27/10/23 - 23/12/23)*

- **Responsible for stock replenishment and maintaining store presentation.**

Pizza Hut – Back of House Team Member *(21/04/23 - 22/10/23)*

- **Maintained kitchen operations, prepared and served food, and ensured cleanliness and stock availability.**

Marks and Spencer – Christmas Temp *(04/12/22 - 24/12/22)*

- **Stock replenishment and assisting with customer needs.**

Lymn Bank Cheese Co *(27/11/21 – 04/12/21)*

- **Assisted in cheese packaging, quality control, and production line operations.**

Education & Qualifications

Boston College *(2024 - Present)*

- **Currently studying BTEC Higher National Certificate in Computing for England Level 4 *(Not yet achieved)***

Boston College *(2021 - 2022)*

- **BTEC National Extended Diploma in Computing Level 3 – DMM**

Boston College *(2020 - 2021)*

- **BTEC National Foundation Diploma in Computing Level 3 – Pass**
- **GCSE English – Grade 5**
- **GCSE Maths – Grade 4**

Boston College *(2019 - 2020)*

- **BTEC First Extended Certificate in Information and Creative Technology Level 2 – MM**

Skegness TEC (Grimsby Institute) *(2018 - 2019)*

- **BTEC Level 1/2 First Award – Merit**
- **NCFE Functional Skills Qualification in Mathematics – Entry Level 3**
- **Pearson Edexcel GCSE English Language – Grade 3 *(Spoken Language Pass)***

Certifications

- **Microsoft Security Fundamentals SC-900 – Pass**

Technical Skills

- **Programming Languages: HTML, CSS, C#, Python**

- **IT & Cybersecurity: PC Building, Troubleshooting, Basic Network Security**

- **Software Proficiency: Microsoft Office Suite, Website Management**

- **Tech Support & Troubleshooting: Assisting users with hardware/software issues, system setup, and IT problem-solving**

Hobbies & Interests

- **Cybersecurity**

- **Gaming & Esports**

- **Formula 1 Enthusiast**

- **Science Fiction & Technology Trends**

References

Available upon request.