## **lain Brookes**

Chorley, Lancashire, PR7 2FA

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I am an enthusiastic individual, eager to contribute to team success through hard work, attention to detail and excellent organisational skills. Clear understanding of Front End and OOP Design Principles and currently training in React to further growth in Front End. Motivated to learn, grow, and excel in Web Development.

I am working through The Odin Project, a resource for self-taught web developers to help me pursue my career-ambitions of Web Development and make the career change. In my personal time I enjoy PC gaming, golf, airsoft, watching esports and researching new technologies and languages.

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<b>#Skills</b>	#5	kι	IJς
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Front-End	Frameworks	Source Control	Backend
JavaScript ES6/ES7	React	Git (Git Flow)	Node.js
CSS	Express	GitHub	MongoDB
HTML	Bootstrap		

Webpack Firebase

# **#Professional Experience**

### Tesco Mobile / Sales Advisor

April 2017 - Current | Chorley

- # Consistently met or exceeded period and quarterly targets for all KPIs, with proven confidence and rapport built with customers.
- # Provided expert initiative in supporting customer queries dealing with either mobile phone hardware, software, and financials on account.
- # Utilised CRM & POS systems such as CareHub, Hansen & TRUST to provide excellent customer service and a smooth customer journey through sales.

#### Tesco / Bakery Manager (Options Development 12 Week Placement)

October 2018 - January 2019 | Chorley

- # Consistently met or exceeded weekly budgets, retaining 3<sup>rd</sup> place against a group of 26 stores, with an average turnover of £9K per week.
- # Delivered 8.2% year-on-year growth from like-for-like sales against the previous years' budget and maintained this over the Christmas period.
- # Helped Tesco exceed targets in The Big 6 and store budgets turning over £950K £1.2M week-on-week over Christmas.
- # Individually matured after managing a team of 12 colleagues from various backgrounds and ethic/religious beliefs and concreted a hard-working and motivated team to help delivery Christmas the Tesco way.

#### Pursue Fitness Ltd / General Manager

June 2015 - June 2016 | Chorley

- # Utilised management expertise through organising exhibitions such as Body Power, and photoshoots across the world from Manchester to Sydney.
- # Dealt with clients, customers, and athletes daily and responded to them in a timely, professional manner.
- # Expert use of Excel for Wholesale sales and label creation for stock distribution to customers.
- # Analysed and managed large warehouse stock quantities for website through Shopify's integrated stock control.

# #Education

The Odin Project / Certificate in Web Development – Full Stack Foundations

## Runshaw College / AS Levels

Sept 2013 – Jun 2014 | Leyland

- # Completed one year at college before moving on to an Apprenticeship.
- # AS courses studied: Law, English Language, Mathematics (opt. Computer) and Psychology.

#### **Southlands High School** / GCSEs

Sept 2008 - May 2013 | Leyland

- # English Language, Religious Studies, Mathematics A
- # Biology, Chemistry, Physics, Citizenship, English Literature B
- # Performing Arts D\* (2 x A\* equivalent)