## **ALEXANDRIA LO**

USER EXPERIENCE DESIGNER

#### **WORK EXPERIENCE**

#### Web Developer | Raytheon Technologies

McKinney, TX | August 2020 - Present

- Collaborate with software engineers to design and develop several UI features for an internal supply chain website used by 3000+ employees nationwide
- Create and deploy internal Training and Development learning guides and videos to onboard new employees nationwide
- Produce communication packages for product launch and deployment with a suite of department marking branding items, including logo, newsletter design, and web page creation

### UI/UX Designer, Web Developer | Freelance

Dallas, TX | Nov 2019 - Present

- **Ekuso:** Update the website's UI with a clear business goal and target users in mind to bring in potential business partners
- Chemistry Student Association at The University of Texas at Dallas:
   Redesign the outdated website to improve the flow of information presented to potential members and increase membership

#### Search Engine Optimization (SEO) Specialist | STATWAX

Dallas, TX | Dec 2019 – June 2020

- Improved client landing page user experience using heatmap tracking and A/B testing, increasing conversion rate by 32%
- Converted 75% of prospects into clients via comprehensive 35-paged
   SEO reports and presentations on search engine ranking opportunities

## **KEY PROJECTS**

## **Glow Skincare App**

Springboard | May 2020 - August 2020

- Led a UI/UX design project from concept to prototype
- Created a product that solves the problem of helping someone understand how their lifestyle affects their skin condition to better treat their skin concern

## **BobaTeaU**

Academic | Aug 2019 - Dec 2019

- Designed wireframes and visuals to create a local boba tea shop directory website for UT Dallas students interested in finding new drinks
- Developed and hosted the website on WordPress using a built-in theme and customizing the formatting via HTML, CSS, and basic PHP



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#### **EDUCATION**

#### **Springboard**

## **UI/UX Design Certification**

Online | May 2020 - Present 9-month, 700+ hour, mentor-led UI/UX Design Intensive. Includes two Capstone Projects, a Design Sprint, and an Industry Design placement.

# The University of Texas at Dallas B.S. in Cognitive Science

Richardson, TX | Aug 2015 - Dec 2019 Specialized in Cognitive-Neuroscience with a Minor in Business Administration

#### **SKILLS**

## **UX** Design

Wireframing & Prototyping
User Research & Interviewing
User Interface (UI)
Usability Testing
Agile Methodology
SEO

#### **Front-End Web Development**

HTML

CSS (Bootstrap, Foundation Frameworks)
Basic JavaScript
WordPress

## **Design Tools**

Adobe Suite (XD, Photoshop, Illustrator) Sketch Miro

#### **Other Tools**

Google Analytics
Hotjar
G Suite
Microsoft Office Suite