# Alexandria Lo

UI/UX Engineer

**WORK EXPERIENCE** 

# UI/UX Engineer | Raytheon Technologies

(Remote) McKinney, TX | Feb 2022 - Present

- Improve end-to-end experience of Material Requirements Planning (MRP) application by conducting usability reviews, identifying UX issues, and proposing/implementing design recommendations
- Communicate and implement technical strategies with cross-functional teams

## Web Developer | Raytheon Technologies

McKinney, TX | Aug 2020 - Feb 2022

- Design an application to help automate the MRP process for customer contracts through mockups, prototyping, and user testing
- Lead design process with engineers to define user needs and develop app features for 3000+ employees nationwide
- Produced communication packages for product launches and deployments with a suite of department branding items, including logo, newsletter design, and web page creation

# Product Design Intern | Y-Labs Ventures

(Remote) Palo Alto, CA | Dec 2020 – Jan 2021

- Built an online social learning platform for students with a team of product designers
- Led user research, ideation, design, and testing phases to identify user needs, pain points, and determine vital product features

## **SEO Specialist | STATWAX**

Dallas, TX | Dec 2019 - June 2020

- Improved clients' landing page user experience using heatmap tracking and A/B testing, increasing conversion rate by 32%
- Converted 75% of prospects into clients via comprehensive SEO reports and presentations on ranking opportunities

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### **EDUCATION**

# Springboard UI/UX Design Certification

Online | May 2020 - Feb 2021

The University of Texas at Dallas B.S. in Cognitive Science Minor in Business Administration

Richardson, TX | Aug 2015 - Dec 2019

### **SKILLS**

### Design

UX Research | UI/Interaction Design |
Agile Development | Information
Architecture | Wireframing |
Prototyping | Usability Testing

### **Front-End Development**

HTML | CSS (Bootstrap, Foundation Frameworks) | Basic JavaScript | Search Engine Optimization (SEO)

#### **Software**

Adobe CC Suite (XD, Photoshop, Illustrator) | Sketch | Figma | Miro | WordPress | SharePoint | GitHub | VS Code | Google Analytics | G Suite | Microsoft Office Suite