

Refund Policy

Our commitment to donor transparency and trust.

Donation Refunds

We are grateful for your donation and support of our organization. If you have made an error in making your donation or change your mind about contributing to our organization, please contact us.

Refunds are returned using the original method of payment. If you made your donation by credit card, your refund will be credited to that same credit card. Please note that banks may take 3–5 business days to process the refund transaction.



Need Assistance?

For any refund requests, please email us with your transaction details:

support@bancatbd.org



House-300E, Road-414, Block-A,Bashundhara R/A,
Dhaka- 1229

Mosabbir Alok Nivesh Home-01
House-144, Road-3, Block-A, Bashundhara R/A,
Dhaka- 1229

Mosabbir Alok Nivesh Home-02
House-3220, Road-66, Block-L, Bashundhara R/A,
Dhaka- 1229

Phone: +8801303073503
Email: support@bancat.org.bd

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