

Irshad khan

Irshadk0051@gmail.com | 8919720530

EXPERIENCE

HCL TECH | JUNIOR UX DESIGNER

May 2022 – Present | Chennai

- Assisted in conducting **user research** and synthesized insights into actionable design improvements.
- Designed **wireframes and interactive prototypes** to enhance user experience.
- Conducted **usability tests** and iterated on design solutions based on user feedback.
- Collaborated with developers and stakeholders to maintain **design consistency**.

HCL TECH | SENIOR ANALYST

Feb 2020 – Nov 2022 | Chennai

- Ensured compliance with company policies related to security measures for IT systems.
- Troubleshooting Windows, Linux, Outlook, Teams, and Citrix. VDI, VPN, Security App, etc. Over remote support.
- Responsible for first-level support for all priority calls. Network. Telecom troubleshooting over P1, P2, and P3 calls.
- Troubleshooting of applications: Anti-Virus (Symantec), DLP, CyberArk, FireEye, BigFix, and Symantec WSS. Bluecoat. Nippon Buddy and Titus.
- Installation and Configuration & troubleshooting Windows & Linux Operating System Addressing the issues reported by using BMC remedy, service now ticketing tools.

PROJECTS

WAREHOUSE MANAGEMENT SYSTEM (CAPSTONE PROJECT) Irshad's portfolio

Jan 2020 – Present | Chennai

- Designed a user-friendly dashboard for inventory tracking and employee management
- Conducted usability testing to refine workflows for warehouse employees.
- Applied Gestalt principles to enhance data visualization and ease of use.
- Developed interactive prototypes in Figma and collaborated with stakeholders

PROTECT BISON | CLASS PROJECT FOR DISTRIBUTED CLIENT-SERVER PROGRAMMING

- Engaging homepage with high-impact visuals and key conservation messages
- Educational sections with easy-to-understand information and guidelines.
- Accessible design following WCAG standards for inclusivity.

EDUCATION

BITS PILANI

B.SC IN DESIGN AND COMPUTING

Feb 2025

Cum. GPA: 7.25

SKILLS

UX RESEARCH

Wireframing Prototyping
Python • Usability Testing Accessibility
Interaction Visual Design
Information Architecture Design
Systems • Wireframing Prototyping
Frontend Awareness (HTML, CSS,
Basic JavaScript)
Tools: Figma, Adobe XD, Miro, Notion

COURSEWORK

GRADUATE

B.sc Design and computing

Google UX Design Professional
Certificate (*Teaching Assistant*)

LINKS

Portfolio

Linkedin: [Irshad khan](#)

Notion: [Irshad khan](#)