

Antonio Jones

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CYBERSECURITY ANALYST

Security+ certified cybersecurity analyst with a strong foundation in system administration, network operations, and hybrid infrastructure support. Experienced in threat detection, incident response, and access control across enterprise and government environments. Skilled at strengthening security posture through proactive defense strategies, secure configurations, and policy enforcement. Top Secret clearance and hands-on knowledge of tools, protocols, and best practices used in modern security operations.

KEY SKILLS

Access Control | CompTIA Security+ Certified | Cryptography | Cyber Forensics | Data Security | Disaster Recovery Planning | Malware Identification | Mobile Device Security | Threat Detection and Management | Security Governance & Configuration | Windows Server and Active Directory | Linux CLI and Bash Scripting | Citrix Administration | VMware, Storage, and Virtualization | Microsoft Exchange 2019 | AWS (EC2, ELB, RDS, S3) | Network Monitoring and Firewalls | Python | Java | Top Secret Security Clearance

PROFESSIONAL EXPERIENCE

ANALOG DEVICES, INC., Wilmington, MA

May 2019 – April 2025

Information Systems Analyst

- Administered Windows, Linux, and VMware infrastructure, improving system uptime and performance across enterprise operations.
- Deployed security patches, firmware updates, and BIOS upgrades, reducing critical vulnerabilities by 60% in one year.
- Managed HP/Dell servers and NetApp/EMC/Dell storage, implementing secure provisioning and recovery strategies to protect critical data.
- Supported GRC initiatives and performed annual reviews of security policies, enhancing the company's Technology Risk program.
- Collaborated with stakeholders to advise on policy exceptions and regulatory alignment, strengthening security posture and reducing audit findings.

SALESFORCE.COM, INC., Burlington, MA

September 2017 – May 2019

Network Operations Center Specialist

- Monitored network availability across 200+ global nodes using SolarWinds and Nagios, ensuring 99.9% uptime.
- Responded to and escalated incidents within 5 minutes, reducing mean time to resolution by 25%.
- Created automated Python and Bash alert scripts, improving detection speed for critical network issues.
- Managed configuration backups and firmware changes for Cisco and Juniper devices in a secure lab environment.
- Documented root causes and developed knowledge base articles, improving NOC response consistency and accuracy.

SENTINEL BENEFITS AND FINANCIAL GROUP, Wakefield, MA

January 2016 – January 2017

IT Administrator

- Administered Active Directory and Exchange permissions to enforce role-based access control, enhancing user security across 300+ endpoints.

- Implemented endpoint protection and system patching processes, reducing known vulnerabilities by 40% over a 6-month period.
- Maintained VMware and SAN infrastructure with a focus on secure provisioning, achieving 99.9% system uptime.
- Collaborated with the Information Security team to support audits and deploy controls aligned with FINRA regulatory compliance.
- Responded to elevated incidents by analyzing system logs and resolving access-related security issues, reducing resolution time by 25%.

UNITED STATES AIR FORCE – Office of Special Investigations

June 2009 – Present

Special Agent

- Conducted counterintelligence and cybercrime investigations, protecting classified information and critical infrastructure.
- Analyzed digital evidence and collaborated with federal agencies during joint operations and threat mitigation efforts.
- Trained junior agents in surveillance techniques and investigative protocols, improving team performance and readiness.
- Wrote detailed reports and affidavits used in federal and military legal proceedings.

EDUCATION

Bachelor of Science (BS) Computer Information Systems

Minor: Computer Science

Wentworth Institute of Technology, Boston, MA

CERTIFICATIONS

CompTIA Security+

Google Cybersecurity Professional Certificate (Completed via Coursera)