ANTONIO JONES

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Profile

Server-side IT administrator with a proven background in system administration, network operations, and infrastructure support. Skilled in managing hybrid environments and cross-functional projects. Currently transitioning toward a cybersecurity-focused role with hands-on knowledge in network protocols, incident response, and access management.

Skills

- IT Security Best Practices
- Windows Server & Active Directory
- Linux CLI & Bash Scripting
- Citrix Administration
- VMware, Storage, & Virtualization
- Microsoft Exchange 2019
- AWS (EC2, ELB, RDS, S3)
- Network Monitoring & Firewalls
- Java, Python
- Top Secret Security Clearance

Certifications

- CompTIA Security+ (In Progress)
- Google Cybersecurity Professional Certificate (Completed via Coursera)

Professional Development

Google Cybersecurity Professional Certificate — Coursera

Hands-on training in network security, incident response, system hardening, and using tools like Wireshark and tcpdump to investigate threats

Professional Experience

Analog Devices, Inc — Wilmington, MA *Information Systems Analyst* (May 2019 – April 2025)

- Acted as project lead for implementations and system upgrades
- Supported server patching, certificate renewals, and storage
- Provided troubleshooting across Windows, VMware, and applications

Salesforce.com, Inc — Burlington, MA Network Operations Associate (Sep 2017 – May 2019)

- Managed data center computing platforms, provisioning, clustering, and DR
- Monitored Cisco routers, switches, F5 load balancers, and firewalls
- Ensured availability and performance of client-facing applications

Sentinel Benefits and Financial Group — Wakefield, MA *IT Administrator* (Jan 2016 – Jan 2017)

- Managed user accounts, backups, and Citrix-based systems
- Maintained VMs, software rollouts, and DR plans for 300+ employees

United States Air Force — OSI / Aircraft Armament Systems

Special Agent / Armament Systems Specialist (Jun 2003 – Present)

- Led federal-level investigations, conducted interviews and interrogations
- Oversaw munition logistics and aircraft weapon systems operations

Education

Wentworth Institute of Technology – Boston, MA

Bachelor of Science: Computer Information Systems (Aug 2017)

Minor: Computer Science