Abinash Panda

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CAREER OBJECTIVE

- Aspiring to work in an environment where I can integrate and utilize all my technical skills - ranging from Duck Creek, DevOps, Cloud, and Data Analytics - to build scalable and intelligent systems.
- I've gained hands-on experience with individual tools and platforms in isolated environments. Now seeking a role that empowers me to connect these technologies cohesively.
- My goal is to evolve into a Solution Architect, where structured mentorship and real-world projects will help me design and implement end-to-end systems that drive real business impact.

PROFESSIONAL EXPERIENCE (2 Years 9 months)

- Analyst, Software Development
  QALIBRE SOFTWARE PVT LTD, BHUBANESHWAR
  DEC 2021 - SEP 2024
    - Worked as Property & Casualty Insurance - Policy Developer.
    - Integrated forms, workflows, and rating algorithms and rules for different Lines of Business.
    - Customized User Interface for Duck Creek Express 3.
    - Good Knowledge of Duck Creek Systems using Forms, TransACT, Ratings.
    - Sound Experience of Azure DevOps, JIRA and SQL Server.
    - Hands on Anywhere API using Postman, Batch Scripts using Batch Execute.
    - Collaborated with QA teams for test scenarios using Jira.
    - Created Accelerator POC's Rate Testing tasks using Web Services in Asp.Net and Forms Automation using Duck Creek Example Utility.
    - Given KT to Newly Onboarded on Duck Creek Products and P&C Insurance

  Key Achievements
    - Reduced policy premium mismatch for Home Owners and form addition time by 25% through accelerators.
    - Recognized as "The Go Getter" for July - September of the year 2023.

TECHNICAL SKILLSETS

-	Duck Creek	:	Policy, Billing, Example Author, Example Utility, Example Express 3, TransACT, Forms, Rating
-	DevOps Tools	:	Jenkins, Docker, Kubernetes, Git/GitHub, Ansible, Terraform
-	Operating System	:	Linux (Ubuntu/Fedora, WSL), Windows Server 2019
-	Cloud	:	AWS (EC2, S3, IAM, Lambda), Azure (VM, Storage, Cosmos DB)
-	Analytics & BI	:	Power BI, MS Excel (PivotTables, VLOOKUP, Charts), DAX
-	Programming	:	Python, JavaScript, Shell Scripting
-	Database	:	SQL Server, MySQL, MongoDB
-	Version Control	:	GitHub, TFS, Azure Repos
-	Other Tools	:	Notepad++, VS Code, Postman, Splunk, JIRA, Eclipse

PROJECTS

- **CI/CD PIPELINE WITH DOCKER AND JENKINS** [LINK]
  JUNE 2025 - JULY 2025
  TOOLS: DOCKER, JENKINS, GITHUB, PROMETHEUS
  Role and Responsibilities
    - Created a complete CI/CD pipeline on AWS EC2 using Jenkins, GitHub, Docker, and Ansible.
    - Enabled automated testing and deployment for a Java based microservice.
    - Configured Docker Compose and containerized app with monitoring tools like Prometheus + Grafana.

- **DATA DASHBOARD FOR HR ANALYTICS** [LINK]
  TOOLS: MS EXCEL, POWER BI DESKTOP, POWER BI SERVICES, POWER APP
  MAY 2025 – JUNE 2025
  Role and Responsibilities
    - Communicated with HR Manager and Directors for Clear knowledge on data.
    - Built interactive dashboards to monitor hiring trends, attrition rate, and team-wise KPIs.
    - Used DAX to create dynamic KPIs, MoM% growth, and filters for department-specific metrics.
    - Part of ETL Process in Data Manipulation from different data sources.
    - Provide Story Points – the keys for Analytics and Understanding to the members.

- **ARTHUR J. GALLAGHER & CO.: WORKER COMPENSATION AND GENERAL LIABILITY (UNITED STATES)**

  APR 2023 – AUG 2024

  TOOLS: DUCK CREEK AUTHOR, TRACE MONITOR, DUCK CREEK EXPRESS 2

  Role and Responsibilities
  - Giving Support to Manager internally in Project Activities.
  - Versioning and Developing Table Manuscripts for Rate Changes on PROD.
  - Debugging the issues of Premium Mismatch through Trace File shared through mail.

- **WEST CONGRESS INSURANCE SYSTEM: SECURITY SPECIAL AND ARTISAN CONTRACT (CANADA)**

  OCT 2023 – FEB 2024

  TOOLS: POSTMAN, JSON, XML, SQL SERVER

  Role and Responsibilities
  - Worked as a Consultant for One Shield Software Systems.
  - Developed Json configurations files for the seamless data flow between frontend and backend DB.
  - Participated in Daily Teams calls and Agile Meetings, handling tasks through JIRA tickets.
  - Created Manual XML Configurations along with SQL Queries.
  - Created for Agents and UW from Excel Web Editor to Database.
  - Unit Testing of Configuration files through Postman.

- **PACIFIC SPECIALTY INSURANCE COMPANY: DUCK CREEK ACCELERATORS (UNITED STATES)**

  DEC 2022 – SEP 2023

  TOOLS: DUCK CREEK EXPRESS 3, ASP.NET CORE WEB API, XML, XSLT, MS EXCEL, DUCK CREEK AUTHOR, TRACE MONITOR, DUCK CREEK UTILITY

  Role and Responsibilities
  - Worked in the Engineer Team to develop Accelerators on Isolated Duck Creek Environment.
  - Developed Web API Services using .NET to Automate Premium Matching in Rater and Duck Creek UI.
  - Collaborated with other team members for debugging and solutions for Automated Forms.
  - Replicated Trace Monitor in Express 3 using Server Requests in Manuscripts.
  - Created a Web Services for storing trace files into Azure Blob on API calls from Duck Creek Server.
  - Created Custom Express 3 User Interfaces for accelerators and a custom dashboard with user restriction upon login.
  - Developed traditional Batch Scripts and Technical - Release documents to deploy manuscripts to Servers.

- **POC: ACCIDENTAL DEATH & DISMEMBERMENT (JAPAN)**

  AUG 2022 – NOV 2022

  TOOLS: DUCK CREEK EXPRESS 3, DUCK CREEK AUTHOR

  Role and Responsibilities
  - Worked as a Duck Creek developer for UI/UX 3 in POC Project.
  - Converted Express 2 UI to Express 3 UI using Duck Creek Design System.
  - Developed UI in Express 3 using Author – Page Builder and View Model.
  - Created a custom Policy Dashboard UI in Express 3 for Agent and Underwriters.
  - Went through Multi Language Model in Duck Creek Author and Express 3 for Japan Region.

- **TRAINING: DWELLING RATING ENGINE DEVELOPMENT (DP-03)**

  MAY 2022 – JUL 2022

  TOOLS: DUCK CREEK - RATING, EXPRESS 2

  Role and Responsibilities
  - An Inhouse Training project for Duck Creek Development
  - Developed Physical Declaration Forms, Adding it into Print Jobs.
  - Developed User Interfaces in Express 2.
  - Created Fields, and Binding Rules for Quotes.
  - Manage Entity and User Creation using User Admin.

- **TRAINING: HOME OWNERS (HO-2 BROAD FORM)**

  MAR 2022 – APR 2022

  TOOLS: DUCK CREEK AUTHOR - FORMS, DUCK CREEK EXPRESS 2, DUCK CREEK USER ADMIN

  Role and Responsibilities
  - An Inhouse Training project for Duck Creek Development
  - Developed Physical Declaration Forms, Adding it into Print Jobs.
  - Developed User Interfaces in Express 2.
  - Created Fields, and Binding Rules for Quotes.
  - Manage Entity and User Creation using User Admin.

- **AMERICAN TRANSIT INSURANCE COMPANY, MAYA INSURANCE COMPANY: COMMERCIAL AUTO (UNITED STATES)**
  JAN 2021 – MAR 2021
  TOOLS: ASP.NET CORE, HTML, CSS, SQL SERVER
  Role and Responsibilities
  - Developed Declaration Forms using HTML/CSS.
  - Data fix in SQL for Premium Mismatch.
  - Unit Testing and Production Fixes on Forms Generations.

EDUCATION

- Bachelor of Technology in Computer Science & Engineering
  BIJU PATNAIK UNIVERSITY OF TECHNOLOGY
  2015 – 2019 | CGPA: 8.2

CERTIFICATIONS [Link]

- Linux Administration [Ongoing]
- Jenkins Certification Training Course [Ongoing]
- DevOps Certification with GenAI [Ongoing]
- Power BI Training Course [Ongoing]

- Git and GitHub Professional
- MS Excel Expert
- Postman API Fundamental Student Expert

Achievements

- TCS MasterCraft Data Plus Overview [Link]
- Master Data Management by TCS [Link]

- General Insurance for IT Professionals by Qalibre

STRENGTHS & TRAITS

- Adaptable, Problem Solver, Quick Learner, Transparent Communicator.
- Balancing career growth with Wellness, Family, and Spirituality.

AVAILABILITY

- Ready for immediate opportunities in **DevOps**, **Data Analytics**, or **Insurance Tech** (Duck Creek) roles.
- Open to Remote/Overseas.

ACKNOWLEDGE

- I hereby declare that all the details provided above are true to the best of my knowledge and accurately reflects my qualifications and experience.