- 1. It can be clearly observed that 94% of the customers are repeat or loyal customers which contribute around 99% of total revenue. This highlights a high dependency on loyal clients, necessitating targeted retention strategies (e.g., loyalty programs, personalized engagement). Rest 6% customers are first time buyers which contributes to 1% revenue, highlighting need for the efforts to improve new customer conversion rates.
- 2. Many people signed up in the year 2022 and 2023, but still there were NO transactions in these years. Almost all the transactions happened in the year 2024
- 3. Product ID P059 is the highest selling product, but this is NOT the highest revenue product. The highest revenue product is P029.
- 4. The Top 5 most important customers in terms of total spending are:
 - a. Bruce Rhodes
 - b. Gerald Hines
 - c. Aimee Taylor
 - d. Paul Parsons
 - e. William Adams
- 5. Majority of the customer sign up in the in first 4 months and the last 4 months. The customer acquisition is weak in the middle months.