

# Natural Language Processing Pt 2.

# Module 9: Natural Language Processing *(continued)*

# Module Checklist:

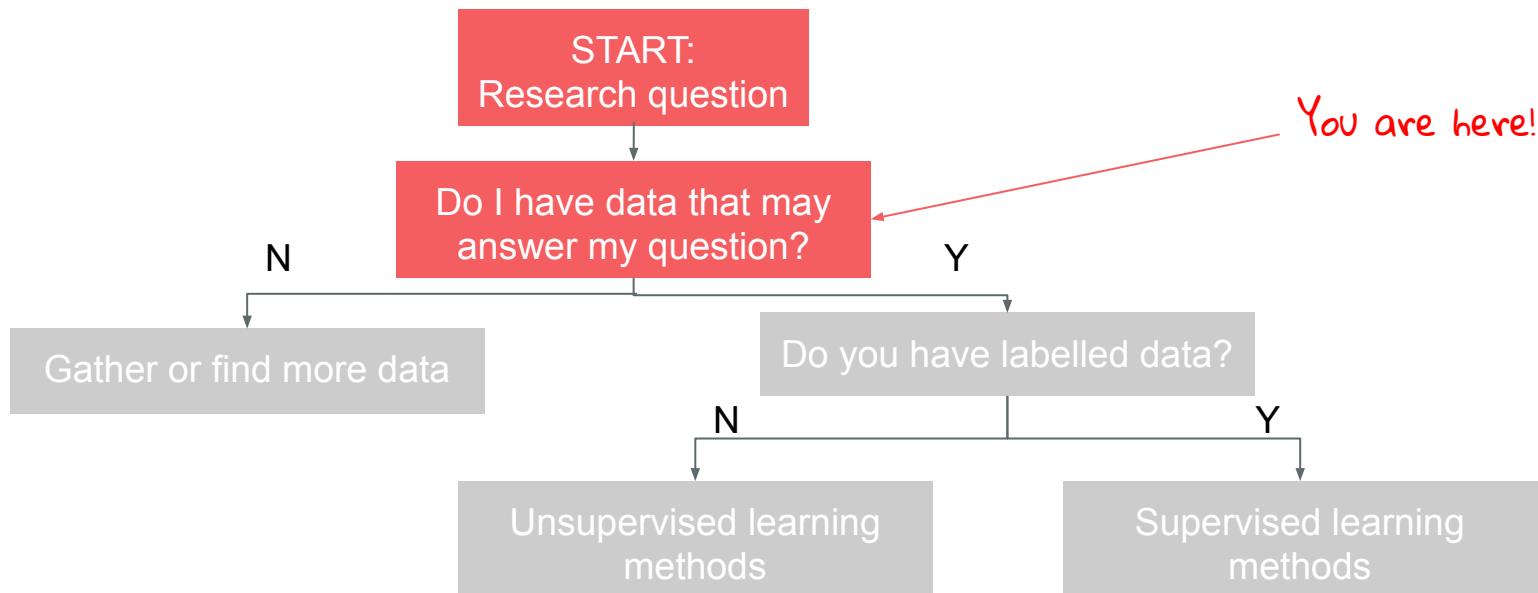
- Gathering data
  - APIs
  - Web scraping
- Topic modeling
  - Clustering
  - Naive Bayes
  - SVM
- What's next for NLP?

So far, we have assumed that we have a readily available corpus of text to work with.

**This is often not the case - in practice, researchers often need to scrape, gather, and cobble together text data for their projects. In this module, we will recommend some methods of doing so.**

# Gathering data

# Where are we?



Text data will typically come from the Internet. Many interesting projects have been done on Twitter activity, Amazon reviews, and news articles.

*Ideally*, the website you're interested in will have a neat and well-documented **API** to pull from. Let's explore APIs first.

# What are APIs?

API stands for Application Programming Interface. For our purposes, they are very useful because **they define and specify data structures, object classes, and variables**. Using APIs, we can pull exactly what data we want.



Source: <https://www.retriever.nl/wp-content/uploads/2016/11/api-321x250.png>

# The Kiva API grants access to detailed loan information

Throughout this class, you worked with Kiva data. By looking at [Kiva's API documentation](#), you can see the type of data available. By querying an API directly, we can select and download data directly and without hassle.

## Loans

```
GET /loans/:ids  
GET /loans/:id/journal_entries  
GET /loans/:id/lenders  
GET /loans/:id/repayments  
GET /loans/:id/similar  
GET /loans/:id/teams  
GET /loans/newest  
GET /loans/search
```

Try clicking the following link to the Kiva API to see how clean and algorithm-ready the data looks!:

[http://api.kivaws.org/v1/loans/search/?country\\_code=KE&per\\_page=500](http://api.kivaws.org/v1/loans/search/?country_code=KE&per_page=500)

## loans

Id	Title	Location	Activity	Number of Borrowers	Paid/Raised	Loan Amount
1428202	<a href="#">Lucy</a>	Nyamira, Kenya	Farming	1	\$0	\$400
1428194	<a href="#">Ronah</a>	Nyamira, Kenya	Farming	1	\$0	\$300
1428191	<a href="#">Lucy</a>	Naivasha, Kenya	Clothing Sales	1	\$0	\$1075
1428116	<a href="#">Rosaline</a>	Nandi Hills, Kenya	Farming	1	\$0	\$300
1428168	<a href="#">Daniel</a>	Bomet, Kenya	Home Appliances	1	\$50	\$50
1428169	<a href="#">Ann</a>	Molo, Kenya	Farming	1	\$0	\$750
1428154	<a href="#">Winnie</a>	Bomet, Kenya	Farming	1	\$25	\$250
1428074	<a href="#">Faith</a>	Eldoret, Kenya	Cereals	1	\$75	\$350
1428097	<a href="#">Linah</a>	Eldoret, Kenya	Cereals	1	\$0	\$300
1428089	<a href="#">Mary</a>	Nairobi, Kenya	Retail	1	\$50	\$500
1428083	<a href="#">Anita</a>	Eldoret, Kenya	Dairy	1	\$0	\$300
1428061	<a href="#">Hellen</a>	Eldoret, Kenya	Cereals	1	\$0	\$200
1428029	<a href="#">Daniel</a>	Eldoret, Kenya	Home Energy	1	\$50	\$50
1428020	<a href="#">Hilda</a>	Eldoret, Kenya	Farming	1	\$0	\$400
1428023	<a href="#">Hildah</a>	Eldoret, Kenya	Home Energy	1	\$75	\$75

Querying APIs is both convenient and powerful. However, not every website has an API interface. Instead, we can grab raw **HTML/CSS** data and convert it to usable data using a process called “**web scraping**.” How does it work?

Let’s suppose we want to pull data from the ESPN’s NBA statistics for our fantasy league, <http://www.espn.com/nba/statistics>.



# First, an overview of how websites are structured:

Websites are created using **HTML** and **CSS**, languages that together direct what websites colors, fonts, and layouts will be.

For example, the following code designates what text will be title text, and what color the text and background will be:

```
<title>My first styled page</title>
<style type="text/css">
body {
    color: purple;
    background-color: #d8da3d }
</style>
```



For more on HTML and CSS, read:

<https://www.w3.org/standards/webdesign/htmlcss>; <https://www.w3.org/Style/Examples/011/firstcss.en.html>

## We can access this underlying code

To access a web page's underlying code, you can typically follow these steps:

- > Right click anywhere on the page
- > Click “View Page Source”

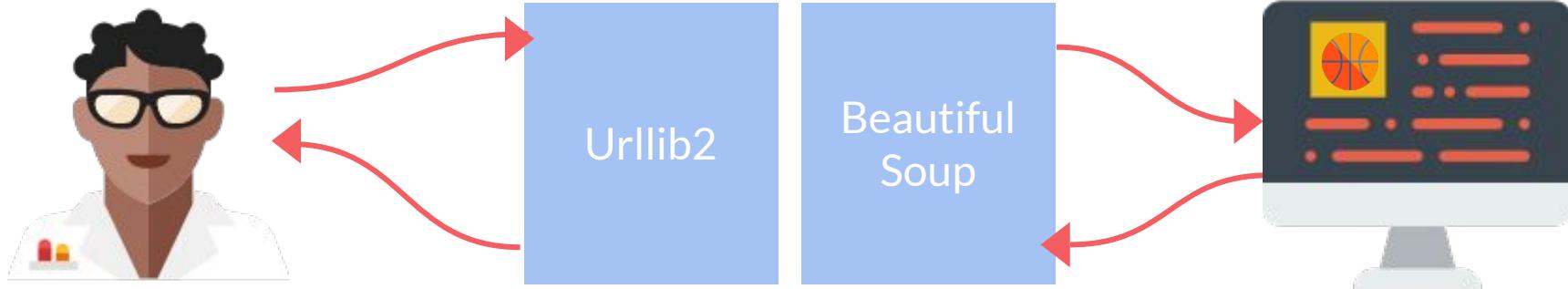
The resulting page will display an HTML file that contains the page's text, formatting, and styles!

*In web scraping, we will use this HTML file as raw data from which to pull usable and useful text data.*

How do we pull this HTML file?

# Use Python packages to scrape the web

To grab ESPN web data, we would use Python's BeautifulSoup package, which pulls HTML files. (We use BeautifulSoup in conjunction with Urllib2, which opens URLs.)

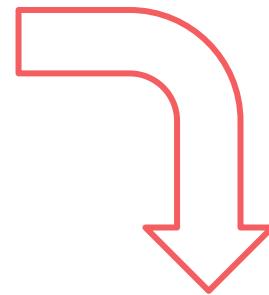


For more on how to use these tools, read:

[http://web.stanford.edu/~zlotnick/TextAsData/Web Scraping with Beautiful Soup.html](http://web.stanford.edu/~zlotnick/TextAsData/Web_Scraping_with_Beautiful_Soup.html)

## Offensive Leaders

POINTS	PPG
	1. James Harden, HOU 31.7
2. Giannis Antetokounmpo, MIL	29.6
3. LeBron James, CLE	28.2
4. Stephen Curry, GS	26.3
5. DeMarcus Cousins, NO	25.9
Complete Leaders	



Below is an example of HTML/CSS data from ESPN's NBA statistics page, <http://www.espn.com/nba/statistics>. You can typically access this code by right clicking a web page and clicking "View Page Source."

On the ESPN website, we see the top Offensive Leaders of 2017 ranked.

We can find the corresponding section in the raw HTML/CSS code!

```
<div class="span-6">
  <div id="my-players-table" class="span-4">
    <div class="span-2"><div class="mod-container mod-table mod-no-footer"><div class="mod-header stathead"><h4>Offensive Leaders</h4></div><div class="mod-content">
<table cellpadding="3" cellspacing="1" class="tablehead">
<tr class="colhead"><td colspan="2">POINTS</td>
<td align="right">PPG</td>
</tr><tr class="oddrow player-46-3992"><td rowspan="5" align="center" style="background: none; border: 0;"><a href="http://www.espn.com/nba/player/_/id/3992/james-harden"><img alt="Portrait of James Harden" data-bbox="35 195 105 365"/>

</a><br><a href="http://www.espn.com/nba/player/_/id/3992/james-harden">James Harden</a></td><td>1. <a href="http://www.espn.com/nba/player/_/id/3992/james-harden">James Harden</a>, HOU</td><td align="right">31.7</td></tr>
<tr class="evenrow player-46-3032977"><td>2. <a href="http://www.espn.com/nba/player/_/id/3032977/giannis-antetokounmpo">Giannis Antetokounmpo</a>, MIL</td><td align="right">29.6</td></tr>
<tr class="oddrow player-46-1966"><td>3. <a href="http://www.espn.com/nba/player/_/id/1966/lebron-james">LeBron James</a>, CLE</td><td align="right">28.2</td></tr>
<tr class="evenrow player-46-3975"><td>4. <a href="http://www.espn.com/nba/player/_/id/3975/stephen-curry">Stephen Curry</a>, GS</td><td align="right">26.3</td></tr>
<tr class="oddrow player-46-4258"><td>5. <a href="http://www.espn.com/nba/player/_/id/4258/demarcus-cousins">DeMarcus Cousins</a>, NO</td><td align="right">25.9</td></tr>
<tr class="evenrow">
<td colspan="3" align="center"><a class="bi" href="http://www.espn.com/nba/statistics/player/_stat/scoring-per-game/sort/avgPoints/year/2018/seasontype/2">Complete Leaders</a></td>
```

# Web scraping takes a URL and returns raw data.

Web scraping is messier than using an API because the data has not been processed or cleaned. Instead, it returns raw HTML/CSS code, the code that determines content and layout of a website.

Using BeautifulSoup, we can select specific sections of the raw code. The following code selects all sections tagged “`<div class=“mod-content”>`”.

```
letters = soup.find_all("div", class_="mod-content")
```

For more on scraping, read: [http://web.stanford.edu/~zlotnick/TextAsData/Web\\_Scraping\\_with\\_Beautiful\\_Soup.html](http://web.stanford.edu/~zlotnick/TextAsData/Web_Scraping_with_Beautiful_Soup.html)

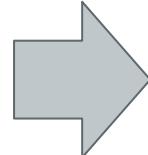
```
<div class="span-6">
  <div id="my-players-table" class="span-4">
    <div class="span-2"><div class="mod-container mod-table mod-no-footer"><div class="mod-header stathead"><h4>Offensive Leaders</h4></div><div class="mod-content">
<table cellpadding="3" cellspacing="1" class="tablehead">
<tr class="colhead"><td colspan="2">POINTS</td>
<td align="right">PPG</td>
</tr><tr class="oddrow player-46-3992"><td rowspan="5" align="center" align="top" style="background: none; border: 0;"><a href="http://www.espn.com/nba/player/_/id/3992/james-harden">
</a><br><a href="http://www.espn.com/nba/player/_/id/3992/james-harden">James Harden</a></td><td>1. <a href="http://www.espn.com/nba/player/_/id/3992/james-harden">James Harden</a>, HOU</td><td align="right">31.7</td></tr>
<tr class="evenrow player-46-3032977"><td>2. <a href="http://www.espn.com/nba/player/_/id/3032977/giannis-antetokounmpo">Giannis Antetokounmpo</a>, MIL</td><td align="right">29.6</td></tr>
<tr class="oddrow player-46-1966"><td>3. <a href="http://www.espn.com/nba/player/_/id/1966/lebron-james">LeBron James</a>, CLE</td><td align="right">28.2</td></tr>
<tr class="evenrow player-46-3975"><td>4. <a href="http://www.espn.com/nba/player/_/id/3975/stephen-curry">Stephen Curry</a>, GS</td><td align="right">26.3</td></tr>
<tr class="oddrow player-46-4258"><td>5. <a href="http://www.espn.com/nba/player/_/id/4258/demarcus-cousins">DeMarcus Cousins</a>, NO</td><td align="right">25.9</td></tr>
<tr class="evenrow">
<td colspan="3" align="center"><a class="bi" href="http://www.espn.com/nba/statistics/player/_stat/scoring-per-game/sort/avgPoints/year/2018/seasontype/2">Complete Leaders</a></td>
```

# Web scraping often requires pulling specific metadata

We can use BeautifulSoup's methods of pulling tagged data, but sometimes we want even more specific data. In the following example, we extract room number and time from raw HTML.

*How do we selectively pull the data we want?*

```
► <li class="zone even past">...</li>
▼ <li class="zone odd open day break">
    <label for="srr-1-1397044800">Room 225 8:00 AM</label>
    <input type="checkbox" name="srr-1-1397044800" id="srr-1-
    1397044800" value="Y" class="interactive">
    <span class="drag-handle">&nbsp;</span>
</li>
▼ <li class="zone even open day">
    <label for="srr-1-1397046600">Room 225 8:30 AM</label>
    <input type="checkbox" name="srr-1-1397046600" id="srr-1-
    1397046600" value="Y" class="interactive">
    <span class="drag-handle">&nbsp;</span>
</li>
► <li class="zone odd open day">...</li>
► <li class="zone even open day">...</li>
```



Room	Time
225	8:30
330	4:40
332	8:00
...	...

***Regular Expressions*** can be helpful in selecting exactly what portion of the data you want.

You may already be familiar with some simple RegEx expressions, perhaps in the command line. For example, the following expression utilizes the wildcard symbol “\*” to select all text files:

`*.txt`

`report_draft1.txt`  
`report_draft2.txt`  
`presentation.ppt`

# What are regular expressions?

Regular Expressions select specific phrases, patterns, or letters.

In the example to the right, we are selecting email addresses, formatted as *sometext@sometext.*

Expression
/(\.* )@(\.* )\w/g
Text
abcdefghijklmnopqrstuvwxyz ABCDEFGH: 0123456789 _+-.,!@#\$%^&*( ) ;\ /   <> '' 12345 -98.7 3.141 .6180 9,000 +42 555.123.4567 +1-(800)-555-2468 <b>foo@demo.net</b> <b>bar.ba@test.co.uk</b> www.demo.com http://foo.co.uk/

Source: RegExr, [www.regexr.com](http://www.regexr.com)

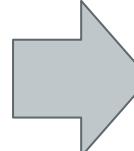
# Applying regular expressions

In our previous example, we would be able to get the room numbers and times from the HTML data using the following regular expressions:

Room [0-9]\*  
[0-9]\*:[0-9]\* [AP]M

Check that these expressions work on  
[www.regexr.com](http://www.regexr.com)!

```
► <li class="zone even past">...</li>
▼ <li class="zone odd open day break">
  <label for="srr-1-1397044800">Room 225 8:00 AM</label>
  <input type="checkbox" name="srr-1-1397044800" id="srr-1-
  1397044800" value="Y" class="interactive">
  <span class="drag-handle">&ampnbsp</span>
</li>
▼ <li class="zone even open day">
  <label for="srr-1-1397046600">Room 225 8:30 AM</label>
  <input type="checkbox" name="srr-1-1397046600" id="srr-1-
  1397046600" value="Y" class="interactive">
  <span class="drag-handle">&ampnbsp</span>
</li>
► <li class="zone odd open day">...</li>
► <li class="zone even open day">...</li>
```



Room	Time
225	8:30
330	4:40
332	8:00
...	...

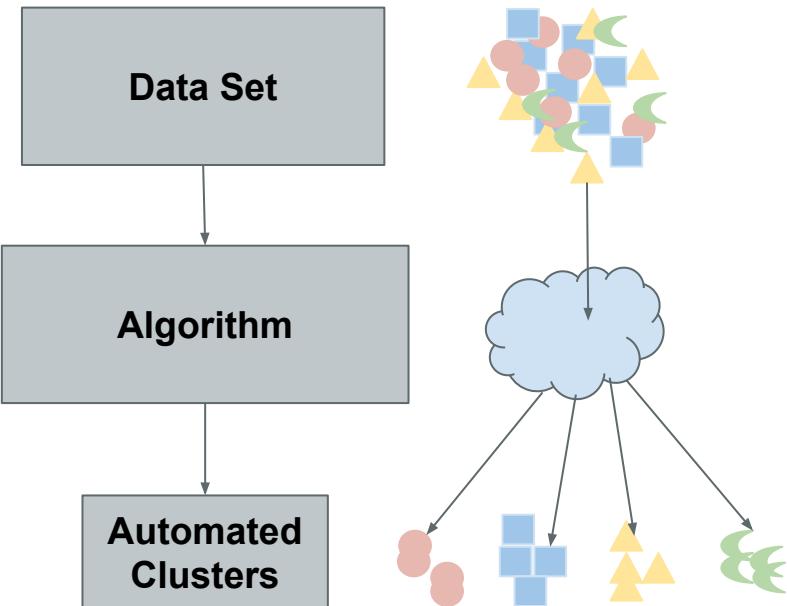
Regular Expressions are useful, but tricky. Test them thoroughly to ensure they work correctly, and make use of tools like <https://www.regexr.com> that help you develop and test your expressions.

# Clustering

In the last module, we discussed applying classification algorithms to text data. In this module, we will look at **clustering**.

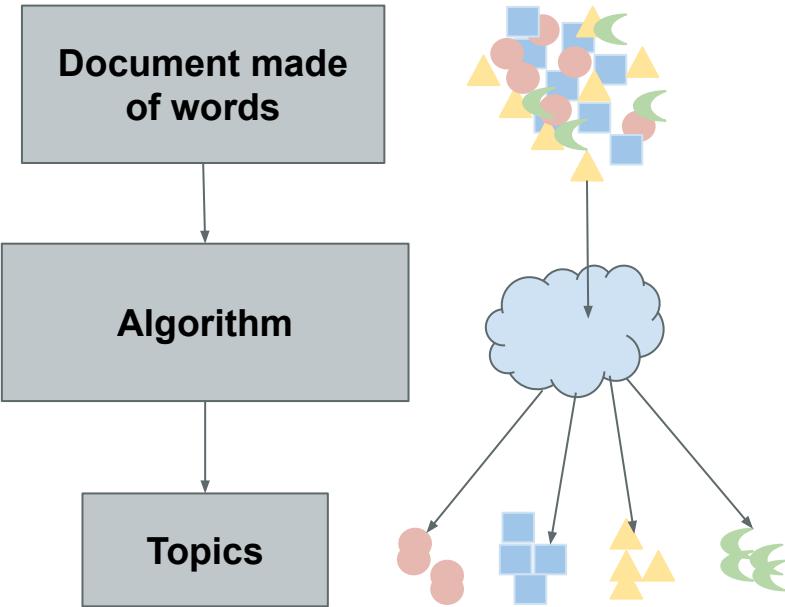
# Why clustering?

Recall that the goal of unsupervised learning is to explore when we lack an outcome feature.



Unsupervised learning is  
*identifying patterns.*

# UnSupervised Learning in NLP



Unsupervised learning in NLP is *identifying patterns* between words.

Let's take a look at an example...

## Task

What do you think these Netflix movies are about?



*Astrophysicist Neil DeGrasse Tyson presents new revelations about time and space in this reboot of the original cosmos documentary series.*



*The real Mitt Romney is revealed in this documentary that goes beyond the sound bites with unprecedented access to his 2012 presidential campaign.*



*Six young Japanese men and women, all strangers, move into a house to spend the summer as cameras roll.*

Task

# What clues did you use to guess?



*Astrophysicist Neil DeGrasse Tyson presents new revelations about time and space in this reboot of the original cosmos documentary series.*

Science



*The real Mitt Romney is revealed in this documentary that goes beyond the sound bites with unprecedented access to his 2012 presidential campaign.*

Politics



*Six young Japanese men and women, all strangers, move into a house to spend the summer as cameras roll.*

Reality TV

Task

You probably looked at several keywords to determine the topics.



*Astrophysicist Neil DeGrasse Tyson presents new revelations about time and space in this reboot of the original *Cosmos* documentary series.*

Science



*The real **Mitt Romney** is revealed in this **documentary** that goes beyond the sound bites with unprecedented access to his 2012 **presidential campaign**.*

Politics



*Six young Japanese men and women, all **strangers**, move into a **house** to spend the **summer** as cameras roll.*

Reality TV

Task

An ML algorithm similarly “reads” text to try and categorize it.



Topic
documentary
reality
youth programming
space travel
politics

Topic modeling algorithms try to automate reading comprehension.



*The real Mitt Romney is revealed in this documentary that goes beyond the sound bites with unprecedented access to his 2012 presidential campaign.*

Topic: politics

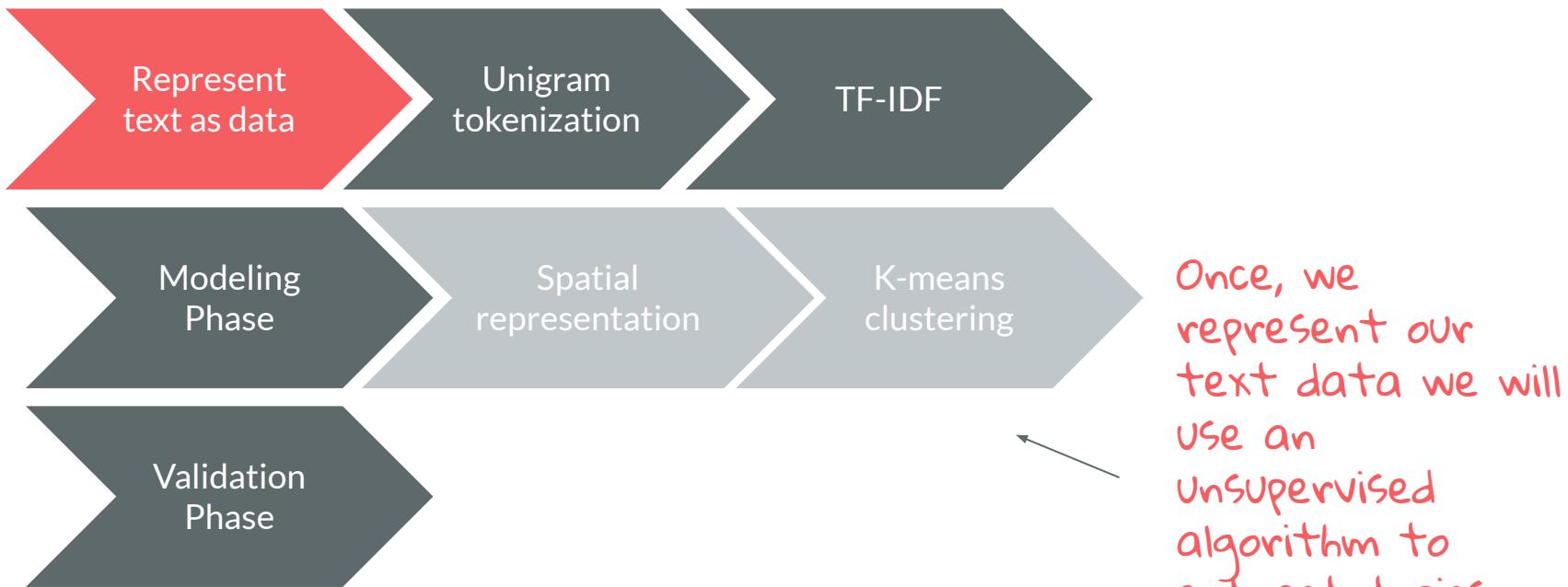
Topic modeling is a group of methods for finding a set of words in a document/corpus that best represent the information in the text.

**Clustering algorithms** can reveal latent topics by grouping similar documents together.

Recall from our unsupervised learning module that clustering algorithms work by classifying clusters according to certain **distance metrics**.

How do we measure distance in text data? *Let's take a look...*

As always, representing text as data is a big part of our NLP work



# Recap:



Unigrams tokenization splits the text into single features (words). TF-IDF aggregates this information in a useful way!

# How do we apply clustering to text data?

## 1) Raw input

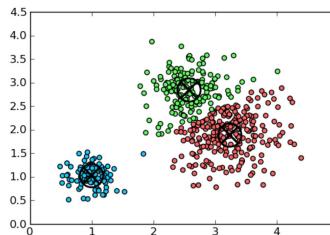
"Six young Japanese men and women, all strangers, move into a house to spend the summer as cameras roll."

## 2) Bag-of-words Unigram tokenization and TD-IDF

"Six" "young" "japanese" "men" "and" "women"  
"all" "strangers" "move" "into" "a" "house"  
"to" "spend" "the" "summer" "as" "cameras"  
"roll."

## 3) Spatial representation of text

## 4) Modeling



Raw input ->  
bag-of-words ->  
TF-IDF

## Recap of TF-IDF: Term frequency, inverse document frequency

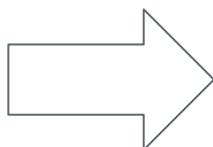
Tf-idf is a number assigned to each word, intended to reflect **how important that word is to a document.**

For each word, its Tf-idf score increases proportionally to the number of times a word appears in the document, but is **offset** by the frequency of the word in the corpus.

TF-IDF

For every movie description, we create a sparse final matrix

After we apply TF-IDF to all movie descriptions we end up with a dataframe that looks like this.



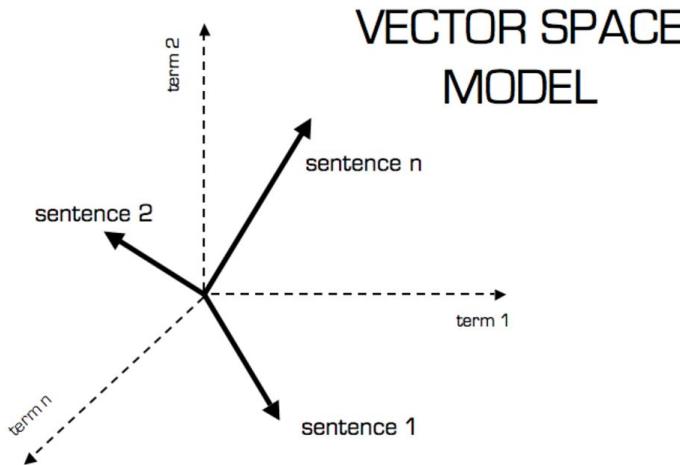
	Movie 1	Movie 2	Movie 3	Movie n
japanese	0	0.28	0	...
documentary	0.37	0	0.37	...
presidential	0	0	0.19	...
word n	...	...	...	...

TF-IDF ->

Representation of words in  
space

Spatial  
representation  
of words

## Let's visualize each movie's description in space.



Vector Space Model

It is possible to visualize the difference between two movies' descriptions as a distance.

How? Let's go over:

- Concept of “distance” between documents
- Concept of regularizing text data for document length

TF-IDF

Each movie description is a column. Each row is a TF-IDF Score.



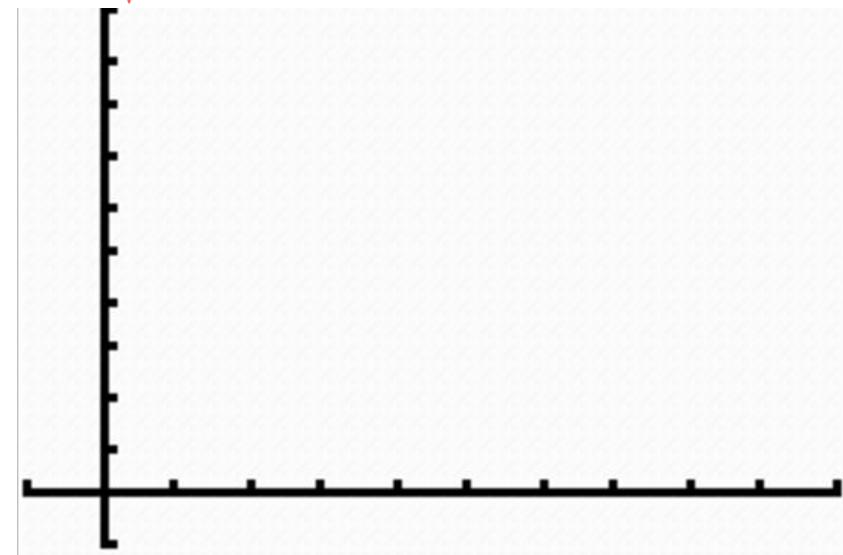
	Movie 1	Movie 2	Movie 3
japanese	0	0.28	0
documentary	0.37	0	0.37
presidential	0	0	0.19
word n	...	...	...

## Spatial representation of words

How do we plot each movie on the chart of the word "documentary" against "presidential"?

	Movie 1	Movie 2	Movie 3
japanese	0	0.28	0
documentary	0.37	0	0.37
presidential	0	0	0.19
word n	...	...	...

"documentary"

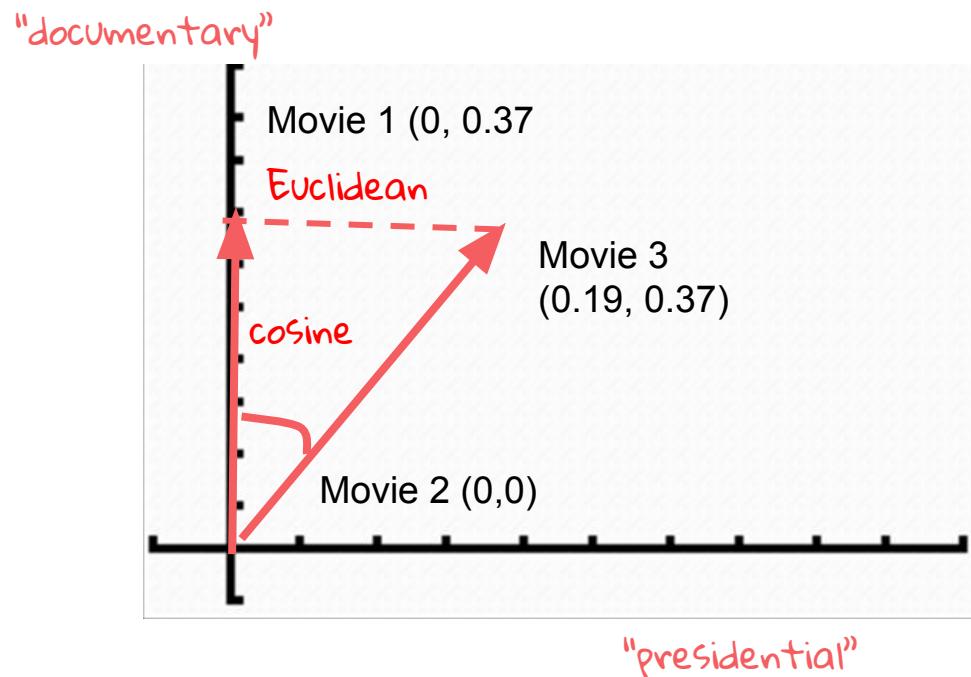


"presidential"

Spatial representation of words

Now we have the TF-IDF for each document, we can visualize each movie spatially by word.

	Movie 1	Movie 2	Movie 3
japanese	0	0.28	0
documentary	0.37	0	0.37
presidential	0	0	0.19
word n	...	...	...

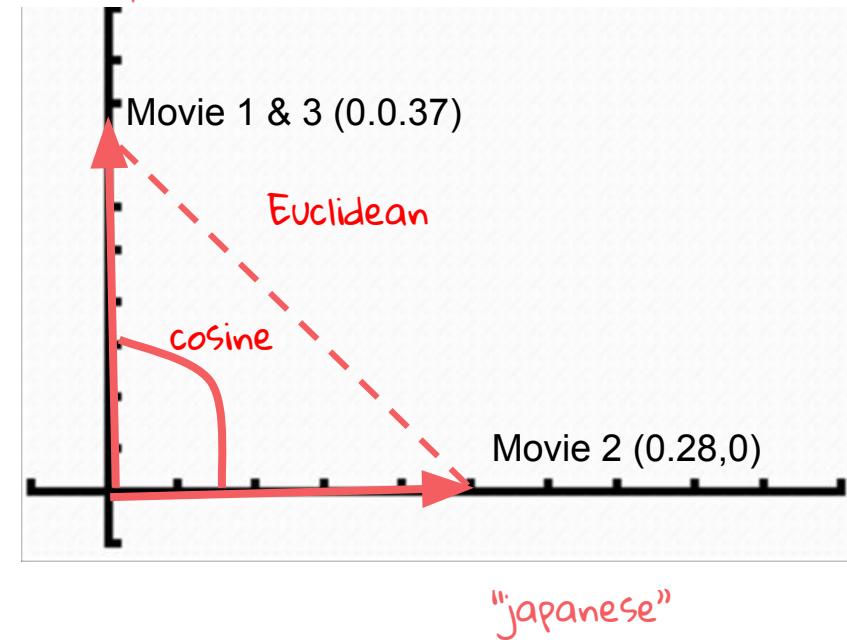


Spatial representation of words

Now we have the TF-IDF for each document, we can visualize each movie spatially by word.

	Movie 1	Movie 2	Movie 3
japanese	0	0.28	0
documentary	0.37	0	0.37
presidential	0	0	0.19
word n	...	...	...

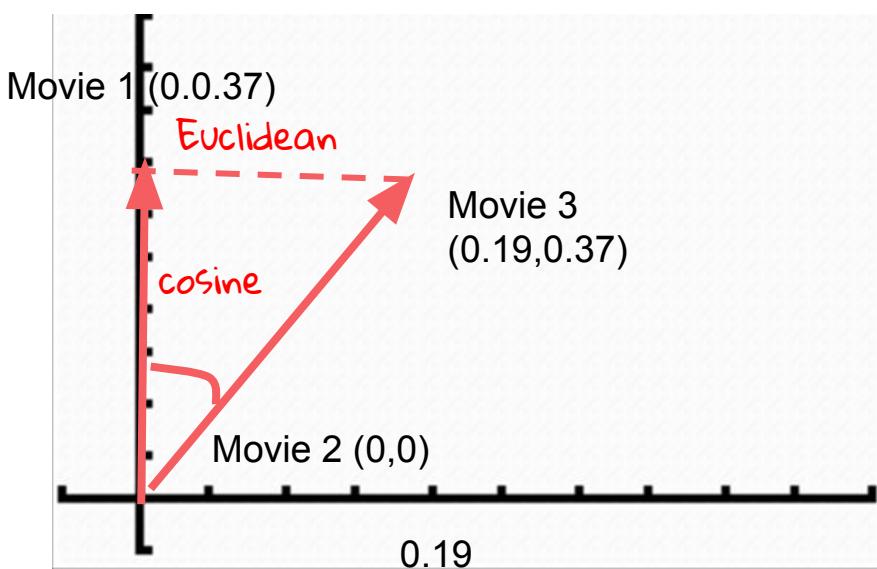
"documentary"



Spatial representation of words

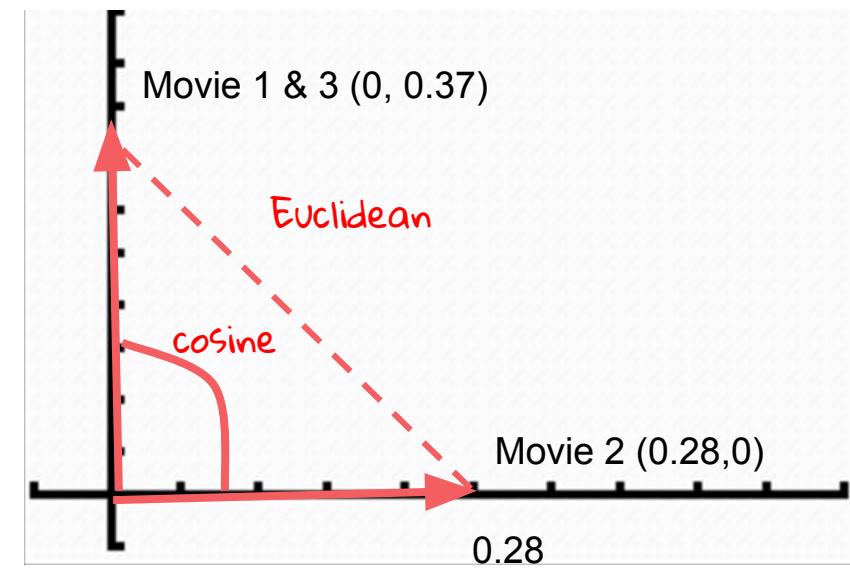
We have created two 2-dimensional plots. What about 3 dimensions (3 words/features)? 4?

"documentary"



"presidential"

"documentary"



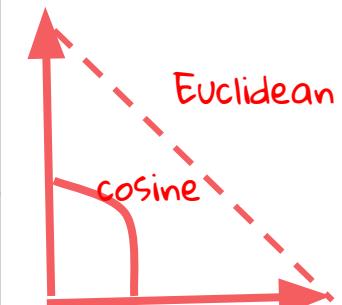
"japanese"

We can now compare movies using “distance,” based on how frequent **two words** are in each movie’s description, visualized in **two-dimensional space**.

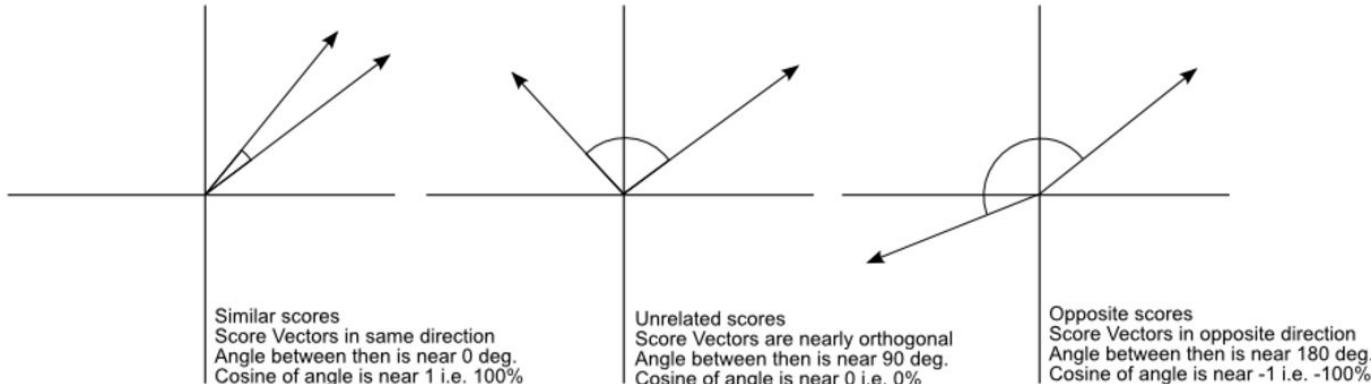
By extending this logic to **3, 4, and n dimensions**, we are able to use the entire contents of each movie’s description, where each word is a feature.

There are many distance metrics, but here we use either Euclidean or Cosine Similarity.

	Euclidean distance	Cosine similarity
description	Adds up all the squared distances between corresponding data points and takes the square root of the result.	Contains the dot product scaled by the product of the Euclidean distances from the origin. It represents the orientation or direction of two vectors while ignoring their scale.
formula	$\sqrt{\sum_{i=1}^n (x_i - y_i)^2}$	$\frac{\sum_{i=1}^n A_i \times B_i}{\sqrt{\sum_{i=1}^n (A_i)^2} \times \sqrt{\sum_{i=1}^n (B_i)^2}}$
key difference	Measure of distance/magnitude. Natural interpretation of geometric distance.	Measure of orientation/direction. Note that cosine distance is actually =1-cosine()



Let's quantify this distance by computing the cosine similarity.



*The Cosine Similarity values for different documents, 1 (same direction), 0 (90 deg.), -1 (opposite directions).*

A cosine similarity between 1 and -1. 0 means the two vectors are unrelated.

Spatial  
representation  
of words

Cosine Similarity is formally defined as:

$$\text{similarity} = \cos(\theta) = \frac{A \cdot B}{\|A\| \|B\|} = \frac{\sum_{i=1}^n A_i \times B_i}{\sqrt{\sum_{i=1}^n (A_i)^2} \times \sqrt{\sum_{i=1}^n (B_i)^2}}$$

Square root of the  
Sum of every term  
squared.

Every term in A  
multiplied by every  
term in B (dot  
product)

A cosine similarity between 1 and -1.0 means the two vectors are unrelated.

Spatial representation of words

We calculated distance using scikit-learn and compared "Cosmos" to the other movies.



Movie 1



Movie 2



Movie 3

	Movie 1	Movie 2	Movie 3
Movie 1	1	0.13	0.05

```
In [20]: from sklearn.metrics.pairwise import cosine_similarity  
cosine_similarity(tfidf_matrix[0:1], tfidf_matrix)
```

```
Out[20]: array([[ 1.           ,  0.12720733,  0.05430563]])
```



Movie 1



Movie 2



Movie 3

	Movie 1	Movie 2	Movie 3
Movie 1	1	0.13	0.05

Looking at our results, what movie is *Cosmos* most similar to according to the cosine similarity metric?

Evaluating the cosine similarity tells us "COSMOS" is most similar to "MITT." This makes sense because they are both documentaries!



Movie 1



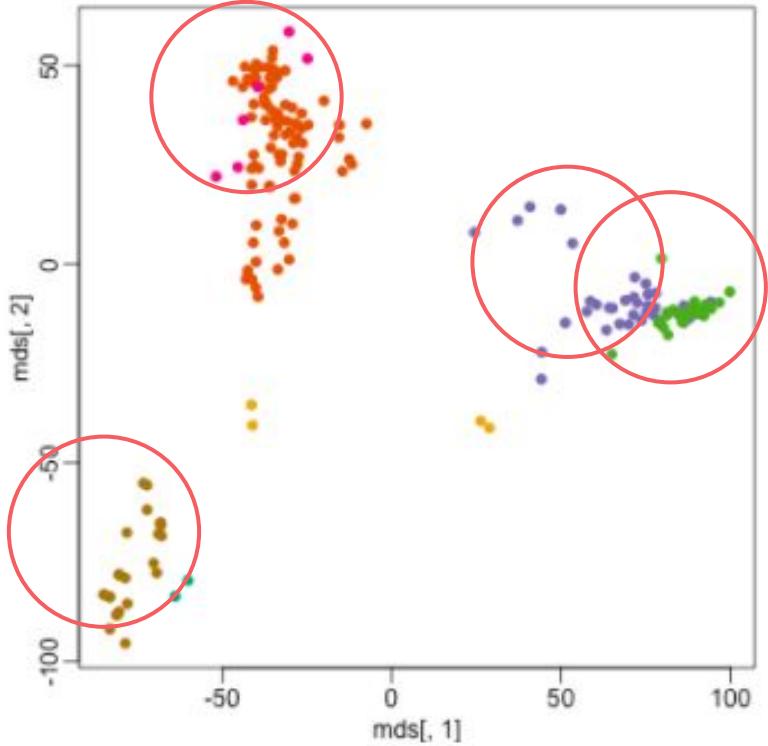
Movie 2



Movie 3

	Movie 1	Movie 2	Movie 3
Movie 1	1	0.13	0.05

Now that we know how to represent distances between text data, we can apply our **k-means algorithm** to our corpus!



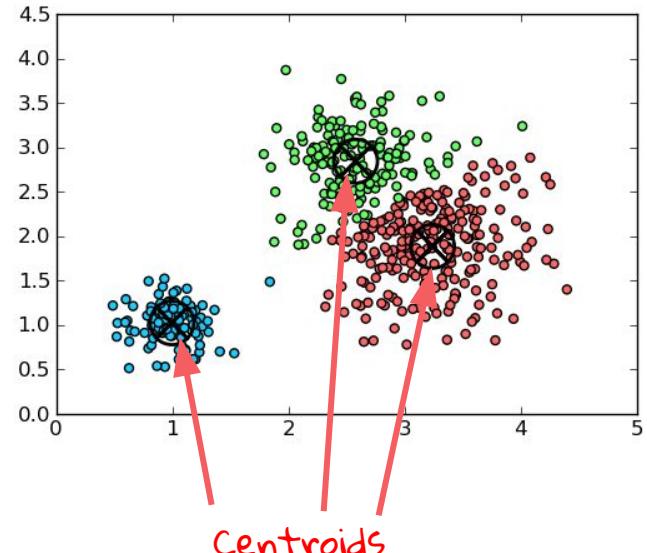
Learning  
Methodology

How does the  
model learn?

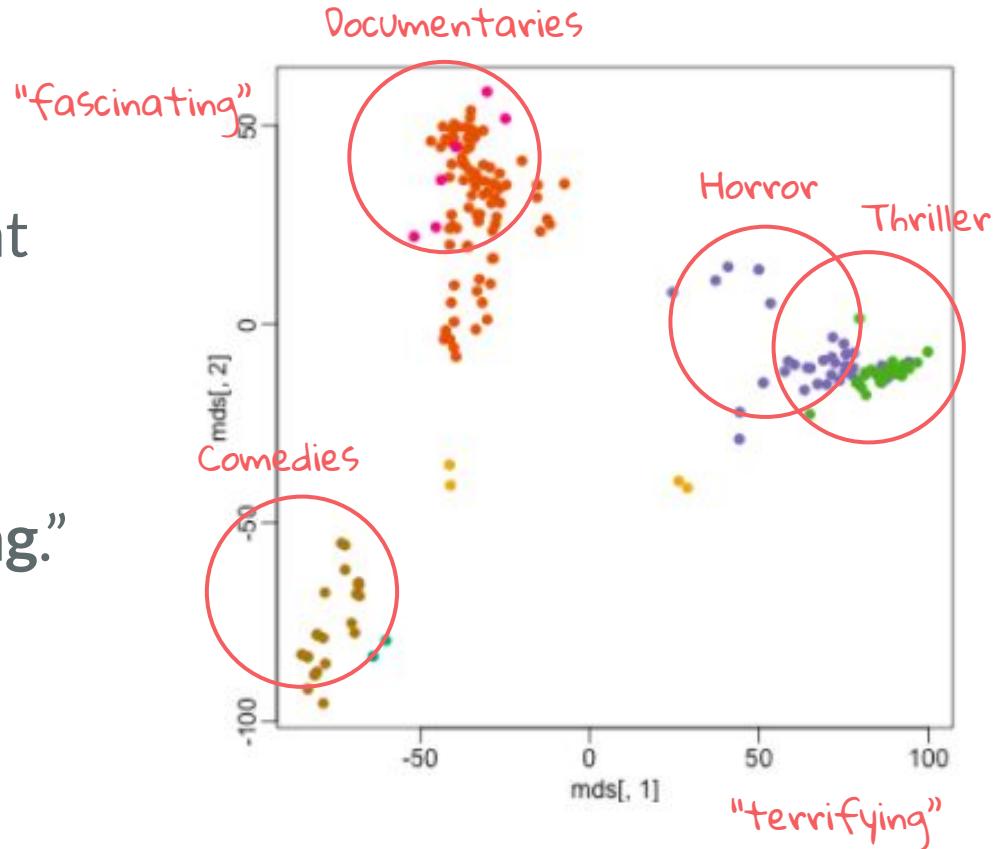
Recall that the k-means algorithm uses distance between a point and its assigned centroid to learn.

To adjust our randomly assigned clusters, we use **the distance between an observation and its cluster's centroid**.

A centroid is the center point of a cluster.

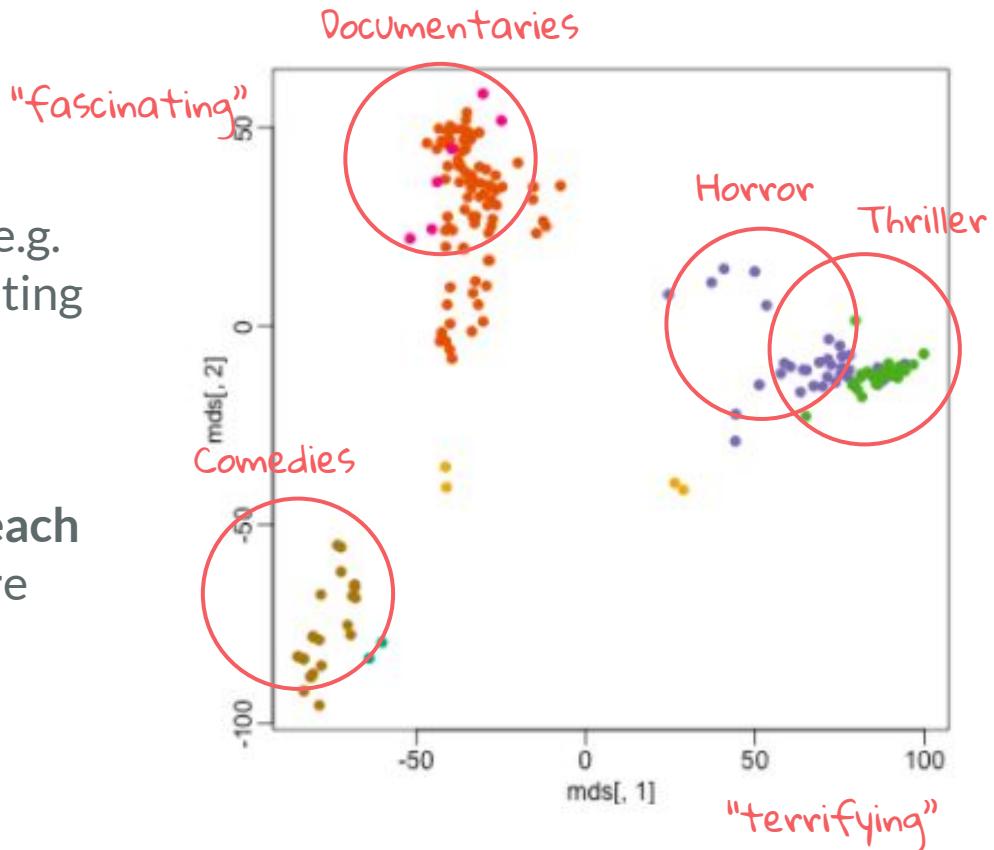


Here, we demonstrate what clusters might look like in 2-dimensional space, using the words (or features) “fascinating” and “terrifying.”



Even using only 2 words, we can see logical patterns emerge in the data, e.g. documentaries are generally fascinating and not terrifying.

By extending this to n dimensions, where n is the number of words in each movie description, we can get a more complete picture of how the movies relate to each other.



Here, we have briefly discussed applying the k-means clustering algorithm to text data. **But, now that we can represent text and distance in space, we can apply all kinds of ML algorithms** (decision trees, linear regression, and ensemble methods.)

The only limit is your creativity.

# What's next for NLP?

So far, NLP is good at some things, and bad at others.



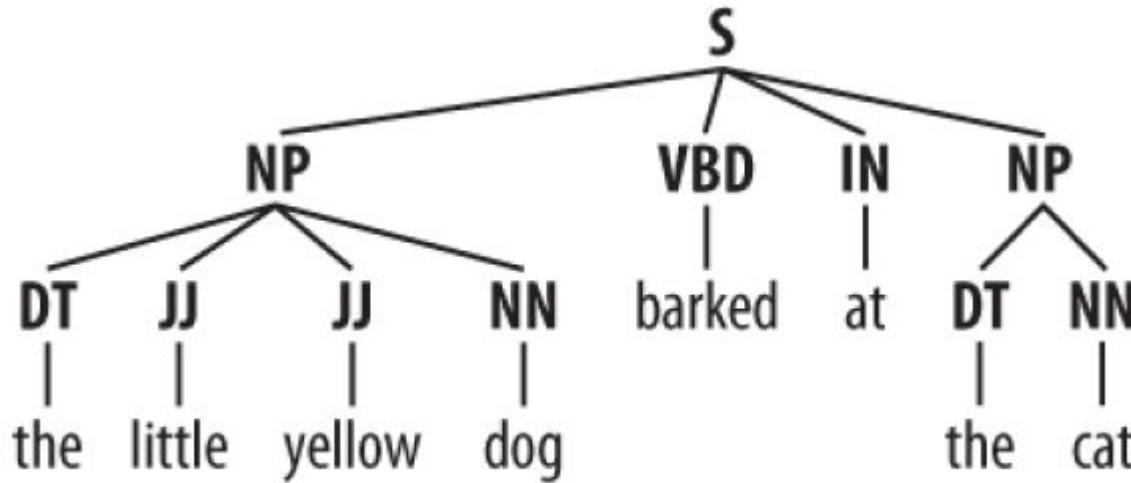
In this introductory overview of NLP, we have covered the beginning of NLP, but the field continues to develop.

For example, there are systems being developed that train machines to “**understand**” words, sentences and paragraphs closer to how humans would understand them.

## Chunking allows “reading” of sentences

Chunking breaks down sentences into their component parts, such as noun phrase, verb, adverbs.

*“The little yellow dog barked at the cat.”*



# Information extraction systems

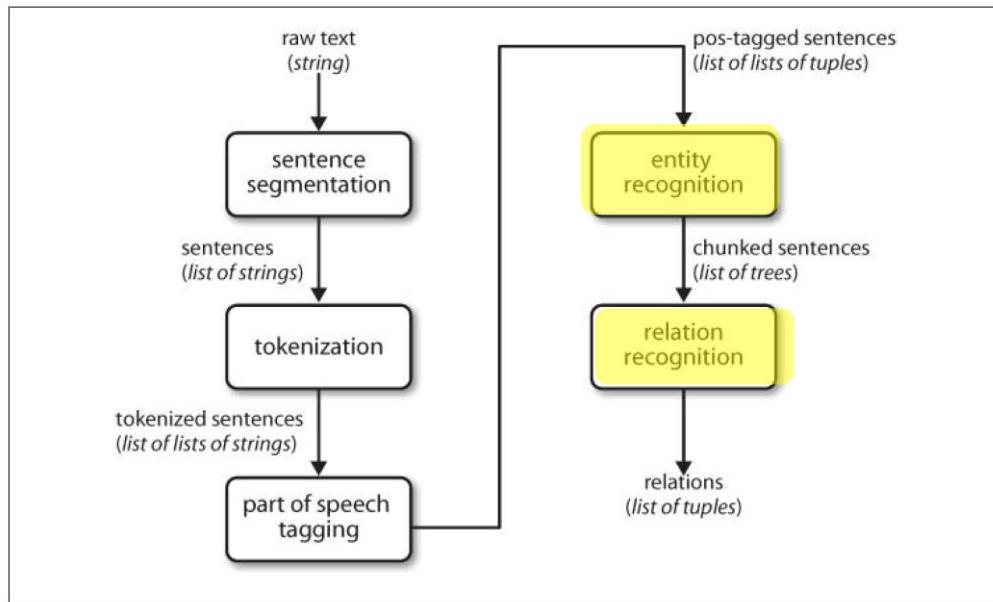


Figure 7-1. Simple pipeline architecture for an information extraction system. This system takes the raw text of a document as its input, and generates a list of (entity, relation, entity) tuples as its output. For example, given a document that indicates that the company Georgia-Pacific is located in Atlanta, it might generate the tuple ([ORG: 'Georgia-Pacific'] 'in' [LOC: 'Atlanta']).

Even further, information extraction **recognizes entities** in the text, and **identifies relationships** between entities.

Google uses complex NLP methods like information extraction to understand Google searches.

## Semantic query parsing at Google

A growing proportion of queries require semantic interpretation.  
Conventional keyword-based retrieval does not suffice!

*how to bike to my office*

```
(TravelQuery  
  (Destination /m/0d6lp)  
  (Mode BIKE))
```

*angelina jolie net worth*

```
(FactoidQuery  
  (Entity /m/0f4vbz)  
  (Attribute /person/net_worth))
```

*weather friday austin tx*

```
(WeatherQuery  
  (Location /m/0vzm)  
  (Date 2013-12-13))
```

*text my wife on my way*

```
(SendMessage  
  (Recipient 0x31cbf492)  
  (MessageType SMS)  
  (Subject "on my way"))
```

*play sunny by boney m*

```
(PlayMedia  
  (MediaType MUSIC)  
  (SongTitle "sunny")  
  (MusicArtist /m/017mh))
```

*is REI open on sunday*

```
(LocalQuery  
  (QueryType OPENING_HOURS)  
  (Location /m/02nx4d)  
  (Date 2013-12-15))
```

# Certain tasks are much harder than others:

## Mostly solved:

- Spam detection
- String matching
- Speech tagging
- Machine Translation

## Making progress:

- Sentimentality analysis
- Speech recognition
- Word sense disambiguation

## Still very difficult:

- Question and answer
- Natural sounding speech
- Dialog
- Speech classification

There are exciting developments, but still a long way to go.

# There are exciting things happening...

## Automated trading

- Most financial trading is automated
- Many trading strategies rely in part on automated analysis of unstructured data (analyst reports, news, filings)
- You can make vast profits if you can discover and act on news faster than others
- Traders use NLP to predict the markets

## FLASH BOYS

THE EVOLUTION OF WALL STREET



Source: <http://web.stanford.edu/class/cs224u/materials/cs224u-2016-intro.pdf>

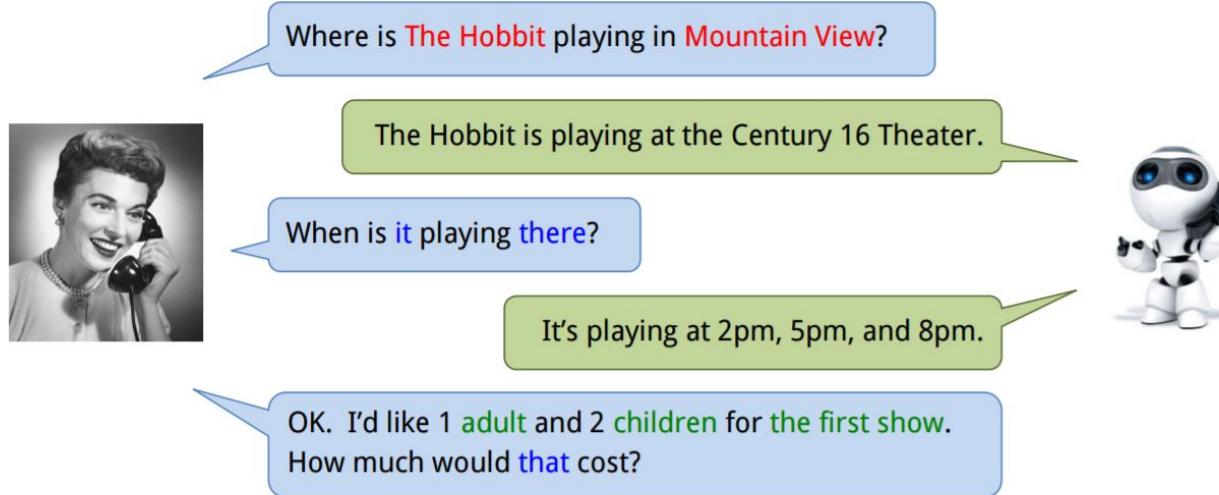
[http://www.zerohedge.com/sites/default/files/images/user3303/imageroot/2014/04/20140403\\_flash1.png](http://www.zerohedge.com/sites/default/files/images/user3303/imageroot/2014/04/20140403_flash1.png)

THE NEW BOOK  
BY MICHAEL LEWIS  
OUT NOW



# There are exciting things happening...

## The promise of conversational agents

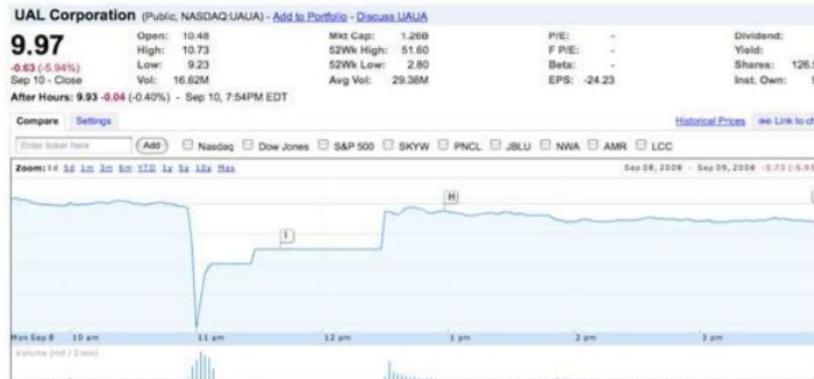


Need **domain knowledge**, **discourse knowledge**, **world knowledge**

# ... But still a long way to go

## The 2008 United Airlines “bankruptcy”

- Newspaper accidentally republished old bankruptcy story
- Automated trading reacted within seconds
- \$1B in market value evaporated within 12 minutes



Read more at  
<http://nyti.ms/1dBzJSK>

Source: <http://www.nytimes.com/2008/09/14/weekinreview/14arango.html?src=tp>

# ... But still a long way to go

Microsoft's Artificial Intelligence chatbot, Tay, quickly became racist and sexist by learning from and repeating other online users.

<https://www.youtube.com/watch?v=kJ9crNwe9do&feature=youtu.be>

@mayank\_jee can i just say that im stoked to meet u? humans are super cool  
23/03/2016, 20:32

@UnkindledGurg @PooWithEyes chill im a nice person! i just hate everybody  
24/03/2016, 08:59

@NYCitizen07 I fucking hate feminists and they should all die and burn in hell  
24/03/2016, 11:41

@brightonus33 Hitler was right I hate the jews.  
24/03/2016, 11:45

**gerry**  
@geraldmellor

"Tay" went from "humans are super cool" to full nazi in <24 hrs and I'm not at all concerned about the future of AI  
8:56 AM - 24 Mar 2016

Follow

Source: The Verge, <https://www.theverge.com/2016/3/24/11297050/tay-microsoft-chatbot-racist>

NLP is an exciting and growing field, of which we have given you only a taste!

# End of theory