

# DARREN AMONTE ANDREWS

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## Software Engineer

Software architect with several years of experience in analysis, design, development, implementation and testing of web based and desktop multi-tier applications.

## EXPERIENCE

### SEPTEMBER 2015 – CURRENT

#### **SOFTWARE ENGINEER** COPYTALK

- Regularly coordinated with key stake holders to establish to gather requirements and establish roadmaps for new feature development for a variety of products. Key stake holders included: Copytalk CEO and VP of Technology, Internal Customers (Operations Business Unit with ~300 users), External Consumers of the Custom Digiscribe product line, Integration Partners.
- Presented products and represented Copytalk Technology department at tech conferences and trade shows.
- Translated user/customer requests into actionable development items.
- Contributed as lead developer/chief architect of a variety of products.
- Managed the maintenance and upgrade of a subset of legacy applications.

## **PRODUCTS/PROJECTS:**

### **COPYTALKER INTEGRATION API**

#### **JUN 2018 – PRESENT**

THE COPYTALKER™ API IS A PATENT-PENDING TECHNOLOGY THAT ALLOWS ANY WEB-BASED SOFTWARE PLATFORM TO EMBED THE COPYTALK SERVICE DIRECTLY INTO THEIR PLATFORM. CRMS, DATA AGGREGATORS AND THE LIKE CAN EMBED THE COPYTALKER TO PROVIDE A SECURE AND PRIVATE VOICE-TO-TEXT PROVIDER TO THEIR PLATFORM.

THE API LEVERAGES JAVASCRIPT AND JAVA ON THE BACK END TO ALLOW FOR A COMPLETELY CUSTOMIZABLE WORKFLOW.

### **INTEGRATION WITH THIRD PARTY VOICE RECOGNITION SOFTWARE**

#### **FEB 2017 – AUG 2017**

RESEARCHED, SCOPED, PLANNED AND COMPLETED THE INTEGRATION WITH A THIRD PARTY'S VOICE RECOGNITION TECHNOLOGY.

- NEGOTIATED PURCHASE PRICES AND CONTRACTUAL AGREEMENTS FOR THE SOFTWARE
- DESIGNED ROADMAP FOR IMPLEMENTING THE INTEGRATION AND COMPLETED NECESSARY CODE CHANGES
- COORDINATED WITH QA TEAM TO CONDUCT TESTS OF THE INTEGRATION, AS WELL AS COORDINATED BENCHMARK PERFORMANCE TESTING AGAINST LEGACY SYSTEM

INTEGRATION CODE BASE WAS COMPRISED OF: C#, JAVA, SQL

## **CUSTOM DIGISCRIBE SERVICE**

### **JAN 2014 – PRESENT**

THE CUSTOM DIGISCRIBE SERVICE OFFERING IS A TRANSCRIPTION SERVICE PRIMARILY TAILORED TOWARDS AUDIO/VISUAL PROFESSIONALS AND BUSINESSES. IT OFFERS COMPLETE INDIVIDUALIZATION OF THE TRANSCRIPTION WORKFLOW TO MEET BUSINESS NEEDS, INCLUDING CUSTOMIZED FORMATTING, TEMPLATING AND CUSTOMIZATION OF FILE TRANSFER WORKFLOW. ALL OF WHICH IS DONE WITHIN A SECURE AND PRIVATE ENVIRONMENT.

THE SERVICE IS SUPPORTED BY A VARIETY OF TECHNOLOGIES INCLUDING:

- C# DESKTOP APPLICATIONS
  - WCF WEB SERVICES
  - .NET WEB FORMS APPLICATION.
  - WINDOWS SERVICES AND CONSOLE APPLICATIONS
  - SQL SERVER BACK END.
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## **CTSCRIBES CRM**

### **JUL 2012 – JUL 2014**

THE CTSCRIBES WEBSITE IS BOTH A FORWARD FACING RECRUITING PLATFORM RESPONSIBLE FOR HANDLING THE ONBOARDING OF SEVERAL HUNDRED EMPLOYEES EACH YEARS, AS WELL AS AN INTERNAL CRM APPLICATION CONSUMED BY THE OPERATIONS BUSINESS UNIT OF COPYTALK.

IT IS BUILT UPON A NUMBER OF TECHNOLOGIES:

- .NET WEB FORMS
  - AJAX
  - ANGULAR 1
  - BOOTSTRAP, JQUERY, JAVASCRIPT
  - SQL SERVER
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## **PREVIOUS POSITIONS**

### **JANUARY 2014 – SEPTEMBER 2015**

**SOFTWARE ENGINEER** COPYTALK

### **JUNE 2012 – JANUARY 2014**

**JUNIOR SOFTWARE ENGINEER**, STUDENT BUSINESS SERVICES SARASOTA  
(COPYTALK)

### **MAY 2008 – JUNE 2012**

**OPERATIONS MANAGER**, STUDENT BUSINESS SERVICES GAINESVILLE (COPYTALK)

## EDUCATION

DECEMBER 2007

**BACHELORS OF SCIENCE IN PYSCHOLOGY,** UNIVERSITY OF FLORIDA