Anshul Anshul

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LinkedIn | GitHub

Professional Experience

Technical Support   2021 - Present
Alorica- Hamilton, Canada
- Updated over 1000+ tickets using the software five9 and navigated multiple databases simultaneously.
- Delivered technical support following software implementation and worked with managers to suggest product upgrades and changes.
- Troubleshoot the issues and resolve the query of the client while maintaining the documents of the same.

DEVELOPMENT TEAM LEAD - Internship   2020 - 2021
Toronto, Canada
- Development of several projects related to eCommerce applications on different platforms.
- Web Applications built using PHP as well as Flutter framework for cross-platform mobile application.
- Hand-on experience on AWS servers for maintaining Web Servers.
- Analyzed users' needs and came up with optimized solutions and maintenance to new and existing projects.
- Contributed to fixing vulnerabilities in every project.
- Managing GoDaddy DNS with AWS elastic IP address.
- Used EC2 instances in AWS and assigning instances with elastic IP addresses.
- Supervise user management and network policies.

SOFTWARE ENGINEER   2016 - 2018
Royal Lightening Industry- Delhi, India
- Devised automation, backup and recovery protocols for MySQL databases to preserve and safeguard over essential amounts of data.
- Programmed applications and tools using Java and MySQL with goals for code abstraction, stability and reuse.
- Gathered, organized and analyzed data for program development.

EDUCATION

Programming, Network and Security - Post graduation Diploma   2019 - 2021
Institut supérieur d'informatique - Montreal, Quebec
Computer Science Engineering – Bachelor   2009 - 2013
Maharshi Dayanand University – India

TECHNICAL SKILLS

Technologies: Java, Flutter, C#, C++, HTML/CSS/Bootstrap, SQL, MySQL, MsSQL, JIRA, Trello, GitHub, Agile.
Networking: Firewall and antivirus, VLANs, Port Security, VMware, VBox, Active Directory services, DNS, DHCP, NTFS sharing, GPO, NBL, Analyze network traffic, Familiar with Linux and Windows Operating Systems.
Vulnerability Assessment and Penetration Testing: Log Analysis using Wireshark, Nmap, SQL injection, Metasploit framework and MFSVenom.

PROJECTS

E-commerce Web Application: Developed a *Java* application where users can make and manage accounts, buy, search, modify carts, delete carts, and receive receipts using email. I used *Eclipse* and *MySQL*.
Application for Payment: Embedded and modified the Native Application where users can pay through cards using Stripe and Paypal payment method using *Flutter* and APIs of payment method.
Sudoku Solver: Developed the application to solve the sudoku problem using the backtracking method. *Java*
Ant-Simulation: Created an application that tracks the movement of an ant to the food using backtracking. *Java*
Location Alarm: Successfully built an android application using *Java* and *Android Studio* where alarm rings whenever comes under 1 Km radius to the marked location.

CERTIFICATION

Oracle - Database for Developers: Foundations with 93% of grade
Lucideus Certified Ethical Hacker Grade 1 and 2
Micro Certification on SQL Injection at Cybrary