Problem Statement

- Recruiting and retaining drivers is seen by industry watchers as a tough battle for Ola. Churn among drivers is high and it's very easy for drivers to stop working for the service on the fly or jump to Uber depending on the rates.
- In this problem statement, we'll use bagging and boosting techniques to build a model that can predict what is the chance of a driver leaving based on his attributes

In [429]:

```
import pandas as pd
import numpy as np
import matplotlib.pyplot as plt
import seaborn as sns
from sklearn.preprocessing import LabelEncoder,StandardScaler
from sklearn.impute import KNNImputer
from sklearn.model_selection import train_test_split,GridSearchCV
from sklearn.ensemble import RandomForestClassifier
from sklearn.metrics import classification_report,fl_score,confusion_matrix,plot_confusion_matrix,auc,roc_curve
import xgboost as xgb
from category_encoders import *
```

In [430]:

```
df = pd.read_csv('ola_driver.csv')
```

In [431]:

```
df.drop('Unnamed: 0',axis=1,inplace=True)
```

In [432]:

```
df.info()
```

```
RangeIndex: 19104 entries, 0 to 19103
Data columns (total 13 columns):
                            Non-Null Count Dtype
# Column
0 MMM-YY
                            19104 non-null object
                            19104 non-null int64
19043 non-null float64
     Driver_ID
2
     Age
                            19052 non-null float64
19104 non-null object
3
     Gender
     City
     Education_Level
                           19104 non-null int64
19104 non-null int64
5
 6
     Income
                           19104 non-null object
1616 non-null object
     Dateofjoining
8
     LastWorkingDate
     Joining Designation 19104 non-null int64
10 Grade
                             19104 non-null int64
11 Total Business Value 19104 non-null int64
 12 Quarterly Rating
                             19104 non-null int64
dtypes: float64(2), int64(7), object(4)
```

<class 'pandas.core.frame.DataFrame'>

In [433]:

memory usage: 1.9+ MB

```
df.describe(include='all')
```

Out[433]:

	MMM- YY	Driver_ID	Age	Gender	City	Education_Level	Income	Dateofjoining	LastWorkingDate	Joining Designation	(
count	19104	19104.000000	19043.000000	19052.000000	19104	19104.000000	19104.000000	19104	1616	19104.000000	19104.0
unique	24	NaN	NaN	NaN	29	NaN	NaN	869	493	NaN	
top	01/01/19	NaN	NaN	NaN	C20	NaN	NaN	23/07/15	29/07/20	NaN	
freq	1022	NaN	NaN	NaN	1008	NaN	NaN	192	70	NaN	
mean	NaN	1415.591133	34.668435	0.418749	NaN	1.021671	65652.025126	NaN	NaN	1.690536	2.2
std	NaN	810.705321	6.257912	0.493367	NaN	0.800167	30914.515344	NaN	NaN	0.836984	1.0
min	NaN	1.000000	21.000000	0.000000	NaN	0.000000	10747.000000	NaN	NaN	1.000000	1.0
25%	NaN	710.000000	30.000000	0.000000	NaN	0.000000	42383.000000	NaN	NaN	1.000000	1.0
50%	NaN	1417.000000	34.000000	0.000000	NaN	1.000000	60087.000000	NaN	NaN	1.000000	2.0
75%	NaN	2137.000000	39.000000	1.000000	NaN	2.000000	83969.000000	NaN	NaN	2.000000	3.0
max	NaN	2788.000000	58.000000	1.000000	NaN	2.000000	188418.000000	NaN	NaN	5.000000	5.0

Feature Engineering

```
In [434]:
```

```
def check_rating(group):
    selected = [False] * len(group)
    selected[0] = selected[-1] = True
    new_group = group[selected]

first = new_group['Quarterly Rating'].values[0]
    last = new_group['Quarterly Rating'].values[-1]
    group['Increment Rating'] = 1 if last>first else 0
    return group
```

```
In [435]:
```

```
df = df.groupby('Driver_ID').apply(check_rating)
```

In [436]:

```
df.reset_index(drop=True,inplace=True)
```

In [437]:

```
df[df['Increment Rating']==0].tail(20)
```

Out[437]:

	MMM- YY	Driver_ID	Age	Gender	City	Education_Level	Income	Dateofjoining	LastWorkingDate	Joining Designation	Grade	Total Business Value	Quarterly Rating	Increme Ratii
19053	07/01/19	2782	26.0	0.0	C19	1	29582	16/05/19	NaN	1	1	0	1	
19054	08/01/19	2782	26.0	0.0	C19	1	29582	16/05/19	16/08/19	1	1	0	1	
19079	08/01/20	2785	34.0	1.0	C9	0	12105	28/08/20	NaN	1	1	0	1	
19080	09/01/20	2785	34.0	1.0	C9	0	12105	28/08/20	NaN	1	1	0	1	
19081	10/01/20	2785	34.0	1.0	C9	0	12105	28/08/20	28/10/20	1	1	0	1	
19082	01/01/19	2786	44.0	0.0	C19	0	35370	31/07/18	NaN	2	2	221080	2	
19083	02/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	NaN	2	2	485270	2	
19084	03/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	NaN	2	2	970380	2	
19085	04/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	NaN	2	2	432240	2	
19086	05/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	NaN	2	2	387660	2	
19087	06/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	NaN	2	2	0	2	
19088	07/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	NaN	2	2	318460	1	
19089	08/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	NaN	2	2	0	1	
19090	09/01/19	2786	45.0	0.0	C19	0	35370	31/07/18	22/09/19	2	2	0	1	
19091	01/01/19	2787	28.0	1.0	C20	2	69498	21/07/18	NaN	1	1	408090	2	
19092	02/01/19	2787	28.0	1.0	C20	2	69498	21/07/18	NaN	1	1	250000	2	
19093	03/01/19	2787	28.0	1.0	C20	2	69498	21/07/18	NaN	1	1	319740	2	
19094	04/01/19	2787	28.0	1.0	C20	2	69498	21/07/18	NaN	1	1	0	1	
19095	05/01/19	2787	28.0	1.0	C20	2	69498	21/07/18	NaN	1	1	0	1	
19096	06/01/19	2787	28.0	1.0	C20	2	69498	21/07/18	20/06/19	1	1	0	1	

```
In [438]:
```

```
def create_target(group):
    group['Target'] = 1 if group['LastWorkingDate'].notnull().values.any() else 0
    return group
```

```
In [439]:
```

```
df = df.groupby('Driver_ID').apply(create_target)
```

```
In [440]:
```

```
df.reset_index(drop=True,inplace=True)
```

```
In [441]:
def check income(group):
    selected = [False] * len(group)
    selected[0] = selected[-1] = True
    new_group = group[selected]
    first = new_group['Income'].values[0]
last = new_group['Income'].values[-1]
    group['Increment Income'] = 1 if last>first else 0
    return group
df = df.groupby('Driver_ID').apply(check_income)
df.reset_index(drop=True,inplace=True)
In [442]:
df['Total Business Value'] = df.groupby('Driver ID')['Total Business Value'].sum()
In [443]:
total_business_value = df.groupby(['Driver_ID'])['Total Business Value'].agg('sum')
In [444]:
df = df.drop_duplicates(subset=['Driver_ID'],keep='last')
In [445]:
df = pd.merge(df,total_business_value,on='Driver_ID')
In [446]:
df['MMM-YY'] = pd.to_datetime(df['MMM-YY'],errors='ignore')
df['Dateofjoining'] = pd.to_datetime(df['Dateofjoining'],errors='ignore')
df['LastWorkingDate'] = pd.to_datetime(df['LastWorkingDate'],errors='ignore')
In [447]:
df.isnull().sum()
Out[447]:
MMM-YY
                                0
Driver_ID
Age
Gender
                               10
City
                                0
Education_Level
                                0
                                0
Income
Dateofjoining
                                0
                              765
LastWorkingDate
Joining Designation
                                0
Grade
                                0
Total Business Value_x
                             2061
Quarterly Rating
                                0
Increment Rating
                                0
Target
                                0
Increment Income
                                0
Total Business Value_y
dtype: int64
```

```
df[df['Target']==0]
```

Out[448]:

	MMM- YY	Driver_ID	Age	Gender	City	Education_Level	Income	Dateofjoining	LastWorkingDate	Joining Designation	Grade	Total Business Value_x	Quarterly Rating	Increment Rating
1	2020- 12-01	2	31.0	0.0	C7	2	67016	2020-11-06	NaT	2	2	350000.0	1	0
4	2020- 12-01	6	31.0	1.0	C11	1	78728	2020-07-31	NaT	3	3	1017640.0	2	1
6	2020- 12-01	11	28.0	1.0	C19	2	42172	2020-12-07	NaT	1	1	6962550.0	1	0
9	2020- 12-01	14	39.0	1.0	C26	0	19734	2020-10-16	NaT	3	3	NaN	1	0
17	2020- 12-01	25	31.0	0.0	C24	1	102077	2017-10-30	NaT	1	3	6570070.0	4	1
2370	2020- 12-01	2775	27.0	0.0	C9	0	85112	2020-10-02	NaT	3	3	NaN	1	0
2372	2020- 12-01	2778	35.0	0.0	C13	2	50180	2020-11-29	NaT	2	2	NaN	1	0
2374	2020- 12-01	2781	25.0	0.0	C23	2	46952	2020-02-17	NaT	2	2	NaN	4	1
2376	2020- 12-01	2784	34.0	0.0	C24	0	82815	2015-10-15	NaT	2	3	NaN	4	1
2380	2020- 12-01	2788	30.0	0.0	C27	2	70254	2020-06-08	NaT	2	2	NaN	2	1

765 rows × 17 columns

In [449]:

```
df['Target'].value_counts()
```

Out[449]:

1 1616

0 765

Name: Target, dtype: int64

In [450]:

```
df.drop(['Total Business Value_x'],axis=1,inplace=True)
```

In [451]:

```
df.rename(columns ={'Total Business Value_y':'Cumulative Business value'},inplace=True)
```

In [452]:

```
df.isnull().sum()
```

Out[452]:

```
MMM-YY
                                0
Driver_ID
                                0
Age
Gender
                               10
                                0
\operatorname{City}
Education_Level
                                0
Income
                                0
Dateofjoining
                                0
                              765
LastWorkingDate
Joining Designation
                                0
Grade
                                0
Quarterly Rating
                                0
Increment Rating
                                0
Increment Income
Cumulative Business value
dtype: int64
```

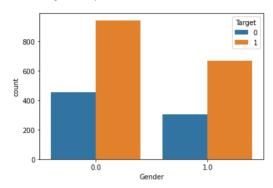
Univariate And Bivariate Analysis

```
In [453]:
```

```
sns.countplot(df['Gender'], hue=df['Target'])
plt.show()
```

/opt/anaconda3/lib/python3.9/site-packages/seaborn/_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

warnings.warn(

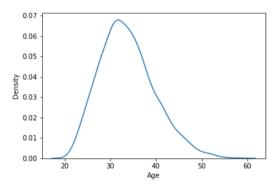


In [454]:

```
sns.kdeplot(df['Age'])
```

Out[454]:

<AxesSubplot:xlabel='Age', ylabel='Density'>

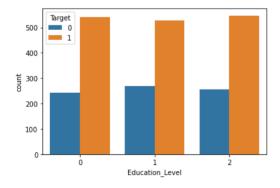


In [455]:

```
sns.countplot(df['Education_Level'], hue=df['Target'])
plt.show()
```

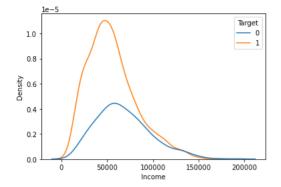
/opt/anaconda3/lib/python3.9/site-packages/seaborn/_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

warnings.warn(



In [456]:

```
sns.kdeplot(df['Income'],hue=df['Target'])
plt.show()
```

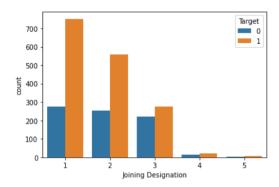


In [457]:

```
sns.countplot(df['Joining Designation'],hue=df['Target'])
plt.show()
```

/opt/anaconda3/lib/python3.9/site-packages/seaborn/_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

warnings.warn(

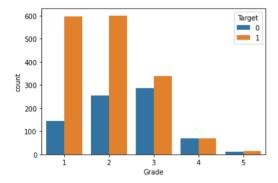


In [458]:

```
sns.countplot(df['Grade'],hue=df['Target'])
plt.show()
```

/opt/anaconda3/lib/python3.9/site-packages/seaborn/_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

warnings.warn(

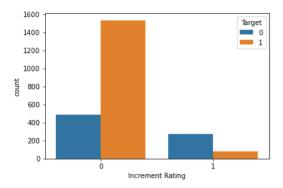


In [459]:

```
sns.countplot(df['Increment Rating'],hue=df['Target'])
plt.show()
```

/opt/anaconda3/lib/python3.9/site-packages/seaborn/_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

warnings.warn(

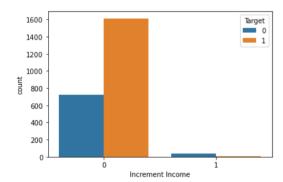


In [460]:

```
sns.countplot(df['Increment Income'], hue=df['Target'])
plt.show()
```

/opt/anaconda3/lib/python3.9/site-packages/seaborn/_decorators.py:36: FutureWarning: Pass the following variable as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other arguments without an explicit keyword will result in an error or misinterpretation.

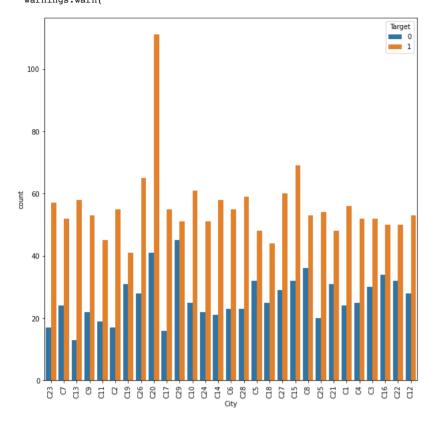
warnings.warn(



In [461]:

```
plt.figure(figsize=(10,10))
sns.countplot(df['City'], hue=df['Target'])
plt.xticks(rotation=90)
plt.show()
```

/opt/anaconda3/lib/python3.9/site-packages/seaborn/_decorators.py:36: FutureWarning: Pass the following variable
as a keyword arg: x. From version 0.12, the only valid positional argument will be `data`, and passing other argu
ments without an explicit keyword will result in an error or misinterpretation.
warnings.warn(



In [462]:

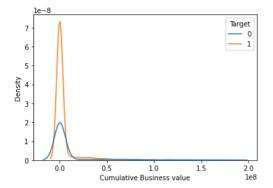
df

Out[462]:

	MMM- YY	Driver_ID	Age	Gender	City	Education_Level	Income	Dateofjoining	LastWorkingDate	Joining Designation	Grade	Quarterly Rating	Increment Rating	Target	In
0	2019- 03-01	1	28.0	0.0	C23	2	57387	2018-12-24	2019-03-11	1	1	2	0	1	_
1	2020- 12-01	2	31.0	0.0	C7	2	67016	2020-11-06	NaT	2	2	1	0	0	
2	2020- 04-01	4	43.0	0.0	C13	2	65603	2019-12-07	2020-04-27	2	2	1	0	1	
3	2019- 03-01	5	29.0	0.0	C9	0	46368	2019-01-09	2019-03-07	1	1	1	0	1	
4	2020- 12-01	6	31.0	1.0	C11	1	78728	2020-07-31	NaT	3	3	2	1	0	
2376	2020- 12-01	2784	34.0	0.0	C24	0	82815	2015-10-15	NaT	2	3	4	1	0	
2377	2020- 10-01	2785	34.0	1.0	C9	0	12105	2020-08-28	2020-10-28	1	1	1	0	1	
2378	2019- 09-01	2786	45.0	0.0	C19	0	35370	2018-07-31	2019-09-22	2	2	1	0	1	
2379	2019- 06-01	2787	28.0	1.0	C20	2	69498	2018-07-21	2019-06-20	1	1	1	0	1	
2380	2020- 12-01	2788	30.0	0.0	C27	2	70254	2020-06-08	NaT	2	2	2	1	0	

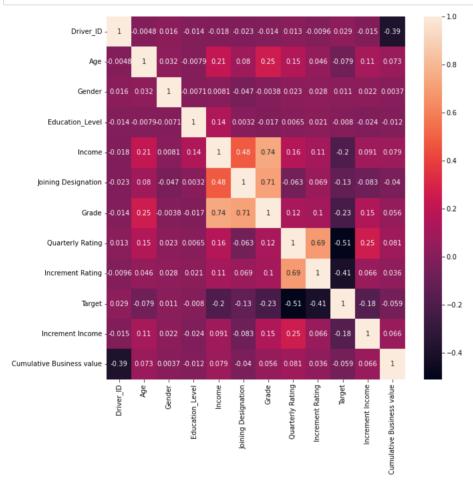
2381 rows × 16 columns

sns.kdeplot(df['Cumulative Business value'],hue=df['Target'])
plt.show()



In [464]:

plt.figure(figsize=(10,10))
sns.heatmap(df.corr(),annot=True)
plt.show()



Comments:

- City C20 has the highest churn ratio. Most of the drivers are leaving from this city.
- People with no increment in income are more likely to leave in comparison to people to get an increment..
- Drivers with no increment in rating are more likely to leave..
- Riders with Grade 1 or 2 are more likely to leave...
- Riders with joining designation as 1 or 2 are more likely to leave..
- Riders with an average income of around 50,000 are more likely to leave..

In [465]:

df.drop(['MMM-YY'],axis=1,inplace=True)

```
In [466]:
df.loc[241]
Out[466]:
Driver_ID
                                               288
                                              41.0
Age
Gender
                                               1.0
City
                                               C17
Education_Level
                                                 0
                                             62901
Income
                              2020-12-18 00:00:00
Dateofjoining
LastWorkingDate
                                               NaT
Joining Designation
Grade
                                                 2
Quarterly Rating
                                                 1
Increment Rating
                                                 0
Target
                                                 0
Increment Income
                                                 Λ
Cumulative Business value
                                         3980110.0
Name: 241, dtype: object
In [467]:
df['Target'].value_counts()
Out[467]:
    1616
     765
Name: Target, dtype: int64
In [468]:
df['tenure'] = (df['LastWorkingDate'] - df['Dateofjoining']).dt.days
In [469]:
bins = [0, 500, 3000]
labels = ['low','medium']
df['tenure'] = pd.cut(x = df['tenure'], bins = bins, labels = labels, include_lowest = True)
In [470]:
df['tenure'] = df['tenure'].astype('string')
df['tenure'] = df['tenure'].fillna('high')
In [471]:
df['tenure'] = df['tenure'].replace({'low':0,'medium':1,'high':2})
In [472]:
df.drop(['Dateofjoining','LastWorkingDate'],axis=1,inplace=True)
In [473]:
df.drop(['Driver_ID'],axis=1,inplace=True)
In [474]:
df['tenure']
Out[474]:
0
        0
2
        0
3
        2
2376
2377
2378
2379
2380
Name: tenure, Length: 2381, dtype: int64
In [475]:
columns = df[['City','Income','Cumulative Business value']]
df.drop(['City','Income','Cumulative Business value'],axis=1,inplace=True)
df_columns = df.columns
```

```
In [476]:
df.info()
<class 'pandas.core.frame.DataFrame'>
Int64Index: 2381 entries, 0 to 2380
Data columns (total 10 columns):
                          Non-Null Count Dtype
#
    Column
---
     _____
0 Age
                          2374 non-null float64
     Gender
                          2371 non-null
                                          float.64
 2
     Education_Level
                          2381 non-null
                                          int64
 3
     Joining Designation 2381 non-null
                                          int64
 Δ
     Grade
                          2381 non-null
                                          int64
     Quarterly Rating
                          2381 non-null
                                          int64
     Increment Rating
                          2381 non-null
                                          int64
    Target
                          2381 non-null
                                          int64
 8
    Increment Income
                          2381 non-null
                                          int64
                          2381 non-null
                                         int64
dtypes: float64(2), int64(8)
memory usage: 269.2 KB
Imputing age and gender Column
In [477]:
imputer = KNNImputer(n_neighbors=3)
df = imputer.fit_transform(df)
In [478]:
df = pd.DataFrame(df,columns=df_columns)
In [479]:
df.isnull().sum()
Out[479]:
                       0
Age
Gender
                       Λ
Education Level
                       0
Joining Designation
                       0
Grade
                       0
Quarterly Rating
                       0
Increment Rating
                       0
Target
                       0
Increment Income
                       0
tenure
                       0
dtype: int64
In [480]:
df = pd.merge(df,columns,left_index=True,right_index=True)
In [481]:
df.drop('tenure',axis=1,inplace=True)
In [482]:
y = df['Target']
X = df.drop('Target',axis=1)
{\tt X\_train, X\_test, y\_train, y\_test = train\_test\_split(X, y, test\_size=0.2, random\_state=42, stratify=y)}
In [483]:
```

enc = TargetEncoder(cols=['City'], min_samples_leaf=20, smoothing=10).fit(X_train, y_train)

X_train = enc.transform(X_train)
X_test = enc.transform(X_test)

```
In [484]:
```

X train

Out[484]:

	Age	Gender	Education_Level	Joining Designation	Grade	Quarterly Rating	Increment Rating	Increment Income	City	Income	Cumulative Business value
2242	34.0	1.0	0.0	3.0	3.0	1.0	0.0	0.0	0.661365	104058	0.0
1474	42.0	0.0	0.0	1.0	1.0	1.0	0.0	0.0	0.687392	51579	0.0
2132	27.0	0.0	1.0	2.0	2.0	1.0	0.0	0.0	0.800247	75458	0.0
1873	35.0	0.0	1.0	1.0	3.0	3.0	1.0	0.0	0.641139	69756	0.0
462	36.0	0.0	0.0	2.0	3.0	1.0	0.0	0.0	0.684972	109296	0.0
			•••								
1883	39.0	0.0	1.0	1.0	4.0	4.0	1.0	0.0	0.708778	112513	0.0
1355	27.0	0.0	0.0	2.0	2.0	1.0	0.0	0.0	0.704070	49886	0.0
2229	39.0	0.0	1.0	1.0	1.0	2.0	0.0	0.0	0.487972	44154	0.0
2234	28.0	0.0	1.0	1.0	1.0	1.0	0.0	0.0	0.616747	53320	0.0
855	30.0	1.0	0.0	1.0	1.0	1.0	0.0	0.0	0.586336	58540	0.0

1904 rows × 11 columns

Bagging - Random Forest

```
In [485]:

parameters = {
          'n_estimators':[200,300,500,1000],
          'max_depth':[6,8,10],
          'class_weight':['balanced'],
          #'min_samples_split':[6,8,10],
          'random_state':[42],
          'oob_score':[True],

}
rf_model = RandomForestClassifier()
clf rf = GridSearchCV(rf model, parameters,scoring='f1',n jobs=-1)
```

```
In [486]:
clf_rf.fit(X_train,y_train)
```

```
Out[486]:
```

```
► GridSearchCV

► estimator: RandomForestClassifier

► RandomForestClassifier
```

```
In [487]:
```

```
best_rf_model = clf_rf.best_estimator_
```

In [488]:

```
print("-------")
rf_train_predictions = best_rf_model.predict(X_train)
print(classification_report(y_train, rf_train_predictions))
```

```
----- Confusion Matrix for Train Data -----
            precision
                       recall f1-score support
                       0.83
0.96
        0.0
                 0.90
                                   0.86
                                              612
                 0.92
                                             1292
        1.0
                                   0.94
                                   0.91
                                             1904
   accuracy
                        0.89
0.91
                0.91
                                             1904
                                   0.90
  macro avg
weighted avg
                0.91
                                   0.91
                                             1904
```

In [489]:

```
print("------")
rf_test_predictions = best_rf_model.predict(X_test)

# print classification report
print(classification_report(y_test, rf_test_predictions))
```

Confusion Matrix for Test Data													
	precision	recall	f1-score	support									
0.0	0.69	0.64	0.66	153									
1.0	0.84	0.86	0.85	324									
accuracy			0.79	477									
macro avg	0.76	0.75	0.76	477									
weighted avg	0.79	0.79	0.79	477									

In [490]:

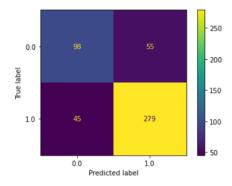
```
plot_confusion_matrix(best_rf_model,X_test,y_test)
```

/opt/anaconda3/lib/python3.9/site-packages/sklearn/utils/deprecation.py:87: FutureWarning: Function plot_confusion_matrix is deprecated; Function `plot_confusion_matrix` is deprecated in 1.0 and will be removed in 1.2. Use one of the class methods: ConfusionMatrixDisplay.from_predictions or ConfusionMatrixDisplay.from_estimator.

warnings.warn(msg, category=FutureWarning)

Out[490]:

<sklearn.metrics._plot.confusion_matrix.ConfusionMatrixDisplay at 0x7fe3c3bf0b50>



In [491]:

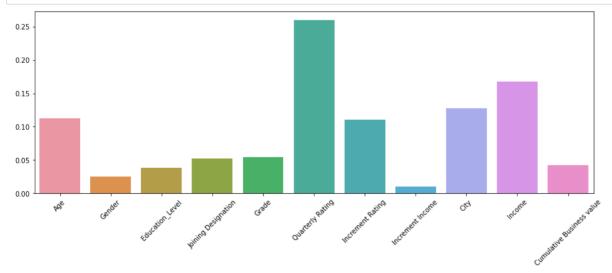
best_rf_model.feature_importances_

Out[491]:

```
array([0.11267364, 0.02502687, 0.03835819, 0.05214781, 0.05432243, 0.25935888, 0.1103978 , 0.01067393, 0.12766773, 0.16712873, 0.042244 ])
```

In [492]:

```
plt.figure(figsize=(15,5))
sns.barplot(x=X_train.columns, y=best_rf_model.feature_importances_)
plt.xticks(rotation=45)
plt.show()
```



```
In [493]:
```

```
print("f1-score for test data {}".format(f1_score(y_test,rf_test_predictions)))

f1-score for train data 0.9381404174573055
f1-score for test data 0.8480243161094225

In [494]:

print("Best Params for bagging",clf_rf.best_params_)

Best Params for bagging {'class_weight': 'balanced', 'max_depth': 10, 'n_estimators': 200, 'oob_score': True, 'ra ndom_state': 42}

In [495]:

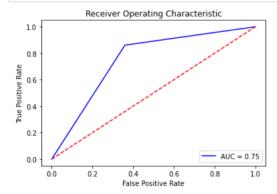
def buildROC(target_test,test_preds):
    fpr, tpr, threshold = roc_curve(target_test, test_preds)
    roc_auc = auc(fpr, tpr)
```

print("f1-score for train data {}".format(f1 score(y train,rf train predictions)))

In [496]:

buildROC(y_test,rf_test_predictions)

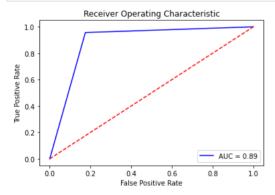
plt.plot([0, 1], [0, 1], 'r--')
plt.ylabel('True Positive Rate')
plt.xlabel('False Positive Rate')



plt.title('Receiver Operating Characteristic')
plt.plot(fpr, tpr, 'b', label = 'AUC = %0.2f' % roc_auc)
plt.legend(loc = 'lower right')

In [497]:

buildROC(y_train,rf_train_predictions)



Comment On ROC and AUC: Since we are more focused on knowing who'll be leaving the company, we need a high TPR and thus a high threshold value will work for us.

Boosting - XGBoost

```
In [498]:
xgb model = xgb.XGBClassifier()
parameters = {
               'objective':['binary:logistic'],
              'learning_rate': [0.05], #so called `eta` value
              'max depth': [4,6,8],
              'subsample': [0.8,0.6,0.4],
              'colsample_bytree': [0.3,0.4,0.5,0.8],
'scale_pos_weight':[1,10,20,50,100],
               'n_estimators': [1000,200,300], #number of trees, change it to 1000 for better results
               'seed':[42]
clf_xg = GridSearchCV(xgb_model, parameters, n_jobs=-1,scoring='f1')
clf_xg.fit(X_train,y_train)
Out[498]:
         GridSearchCV
 ▶ estimator: XGBClassifier
       ▶ XGBClassifier
In [4991:
best_xg_model = clf_xg.best_estimator_
In [500]:
clf_xg.best_params_
Out[500]:
{'colsample_bytree': 0.3,
 'learning_rate': 0.05,
 'max depth': 4,
 'n_estimators': 200,
 'objective': 'binary:logistic',
 'scale pos weight': 1,
 'seed': 42,
 'subsample': 0.4}
In [501]:
xg_train_predictions = best_xg_model.predict(X_train)
print(classification_report(y_train, xg_train_predictions))
              precision
                           recall f1-score
                                               support
                   0.82
         0.0
                              0.56
                                        0.67
                                                    612
         1.0
                   0.82
                              0.94
                                                   1292
                                        0.88
                                                   1904
                                        0.82
    accuracy
                   0.82
                              0.75
                                                   1904
   macro avg
                                        0.77
weighted avg
                   0.82
                              0.82
                                        0.81
                                                   1904
In [502]:
xg_test_predictions = best_xg_model.predict(X_test)
# print classification report
print(classification_report(y_test, xg_test_predictions))
              precision
                           recall f1-score
         0.0
                   0.81
                              0.58
                                        0.67
                                                    153
         1.0
                   0.82
                              0.94
                                        0.88
                                                    324
    accuracy
                                         0.82
                                                    477
                   0.82
                              0.76
                                        0.77
                                                    477
   macro avg
weighted avg
                   0.82
                              0.82
                                        0.81
                                                    477
In [503]:
print("f1-score for train data {}".format(f1_score(y_train,xg_train_predictions)))
print("f1-score for test data {}".format(f1_score(y_test,xg_test_predictions)))
fl-score for train data 0.8765743073047858
f1-score for test data 0.8757225433526011
```

In [504]:

y test.value counts()

Out[504]:

1.0 324 0.0 153

Name: Target, dtype: int64

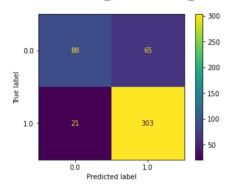
In [505]:

```
plot_confusion_matrix(best_xg_model,X_test,y_test)
```

/opt/anaconda3/lib/python3.9/site-packages/sklearn/utils/deprecation.py:87: FutureWarning: Function plot_confusion_matrix is deprecated; Function `plot_confusion_matrix` is deprecated in 1.0 and will be removed in 1.2. Use one of the class methods: ConfusionMatrixDisplay.from_predictions or ConfusionMatrixDisplay.from_estimator. warnings.warn(msg, category=FutureWarning)

Out[505]:

<sklearn.metrics. plot.confusion matrix.ConfusionMatrixDisplay at 0x7fe3c3ebea30>



In [506]:

y_train.value_counts()

Out[506]:

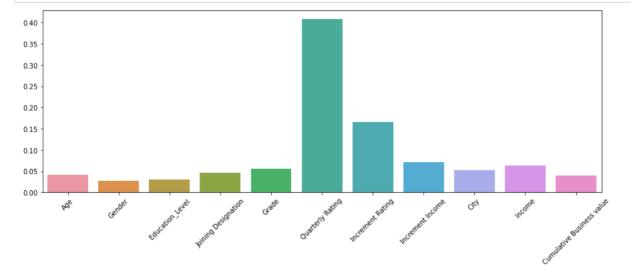
1.0 1292

0.0 612

Name: Target, dtype: int64

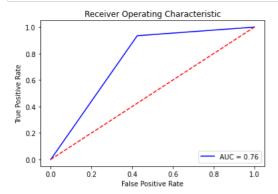
In [507]:

```
plt.figure(figsize=(15,5))
sns.barplot(x=X_train.columns, y=best_xg_model.feature_importances_)
plt.xticks(rotation=45)
plt.show()
```



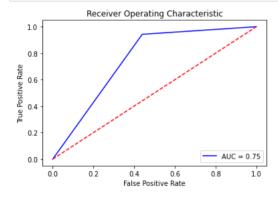
In [508]:

buildROC(y test,xg test predictions)



In [509]:

buildROC(y_train,xg_train_predictions)



Comment On ROC and AUC: Since we are more focused on knowing who'll be leaving the company, we need a high TPR and thus a high threshold value will work for us.

Business Insights

- Qaurterly Rating matters a lot because if driver has a drop in rating, it will impact his income and thus will lead to attrition. Companies can work on developing a different metric to rate their performance and also help the drivers having a drop in rating.
- Company can bring in more driver friendly policies like life insurance, medical cover, incentives on increase in quarterly rating etc.
- The company can use the above model to detect if their is an employee having a high chance of leaving and then try to retain that employee.

In []: