



Md.Ashiqul Islam

Results-focused computer network professional possesses first class troubleshooting and diagnostic skills. Talented at capturing key network metrics to inform decision making. Uses analytical mindset to optimize performance and maintain robust systems.

✉ ashiquislam.eashan@gmail.com

🏠 Ga-101, Adarshanagar, Middle Badda, Dhaka 1212

📅 Date of birth 11/22/1995

🇬🇧 Bangladeshi

📞 01747-163387

💍 Married

Languages

Bengali/Bangla



English



Skills

Networking

- Cisco IOS
- Huawei VRP
- BGP
- OSPF
- MPLS
- Q-in-Q
- QoS
- Wireshark
- Nagios
- NMS
- Cacti
- VMware Workstation
- GNS3
- Cisco Packet Tracer

Abilities

- Self-disciplined
- Highly motivated
- Shift work experience
- Teamwork Skills
- Troubleshooting
- Problem-Solving

Operating Systems

- Windows
- Linux

Productivity

- Microsoft Office: Word, Excel, Access, Power Point, Outlook.

Additional

- Programming: C, C++, C#, Java, Python
- Android app development
- SQL/MYSQL

Social networks

➤ @ashiquislam.eashan

f @ashiquislam.eashan

in @md-ashiqu-islam-150107

About me

Career Summary

• 1000+ Resolved Network Tickets

Successfully processed and resolved over 1000 network related tickets, significantly improving the uptime and reliability of nationwide core network infrastructure

• High Customer Satisfaction

consistently delivered exceptional service to my clients. My commitment to understanding their needs, troubleshooting complex issues, and providing timely solutions has resulted in high customer satisfaction. Whether it's optimizing network performance, ensuring seamless connectivity, or resolving critical outages

• Adaptability

Quickly adapted to new technologies and frameworks, reducing development time by 20%

• Excellent Communication

Known for effective written and oral communication, building strong working relationships with clients and team members

Work experience

• Engineer, IP Transmission Network

Since December 2022 Fiber at Home Limited Dhaka, Bangladesh

- Providing 2nd level logical troubleshooting support for nationwide infrastructure backbone and access network (L2, MPLS L2/L3, and FTTX) and L2/L3 services of Telco, ISP, ICX, IGW, IIG, Govt. etc. customer
- Level-2 network monitoring, preventive maintenance and performance analysis of L2/L3, GPON and MPLS backbone network and taking actions to fix the issues.
- Network Integration, Commissioning Links, Bandwidth Up-gradation/Down-gradation/Link disconnection, Building Network, Link Shifting/ Modification, Network Optimization & Security as per plan Data validation / IP Transmission infra-structure development.
- GP, Robi, Teletalk, Banglalink project's logical work and configuring for service delivery.

• Intern, Infrastructure Planning

From March 2022 to July 2022 Fiber at Home Limited Dhaka, Bangladesh

- Data collection from a Software Platform and reformat that Data for another Software in Excel
- Migrate that Data in Connect Master Software.
- KMZ and Shape file creation.

Education

• B.Sc Engineering in Computer Science and Engineering

2018 Pabna University of Science and Technology Pabna, Bangladesh

• Higher Secondary Certificate

2013 Dhaka City College Dhaka, Bangladesh

• Secondary School Certificate

2011 Sreenagar Pilot High School Munshigonj, Bangladesh

Additional education

• CCNA

From December 2021 to April 2022

Linux Pathshala Limited Dhaka, Bangladesh

Implementing and Administering Cisco Solutions