**Priyankush**

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***Assignments in Software Testing with a high growth oriented organization in IT Sector.***

**Career Objective**

Solution focused and result-oriented professional having expertise in Manual ,Automation ,Database Testing, looking forward to enhance my working capabilities , professional skills, business Efficiencies and to serve my organization in best possible way with sheer determination and commitment.

**Professional Profile**

* *An astute* ***QA Lead*** *having overall* ***11 years*** *of experience in IT Industry with a strong back ground in testing as well as extensive experience of various applications in various verticals such as Banking, Telecom, Life Science, Sales-force, CPQ along with experience in Schedule Resources, lead requirements and Test designs discussions with line of business of all levels.*
* Currently associated with ***Deloitte Consulting as Sr.Consultant (QA Lead) for past 4 Years*** on applications built on ***Sales force platform*** *there by working as an individual contributor as well as leading small sized to medium sized teams.*
* *Experience in working on* ***Sale Force CPQ, Oracle CPQ, Service Cloud.***
* *Experience in* ***Estimation, Sprint Planning, Status Reporting, Client Interaction ,Resource Management, Risk Assessment, Defect Management.***
* *Contributed in identifying Areas Of Improvement and recommended Solutions during Testing Phases.*
* *Hands on experience on* ***Sales force Admin*** *like Account Creation, User creation, Permission Association.*
* *Experience as* ***QA*** *on* ***Sales Force******Lightning*** *and also worked with* ***Workbench and Salesforce Inspector*** *for updating data or querying data during validation.*
* *Hands on experience on Tools like* ***Selenium*** *with* ***MAVEN*** and ***TESTNG*** *,****Eclipse and ACCELQ.***
* *Hands on Experience in Running* ***Security tools like AppScan and Fortify for security testing.***
* *Expertise in* ***API Testing*** *using* ***REST API Client and SOAP UI*** *along with* ***REST Automation.***
* *Has Worked as* ***QA*** *on Projects dealing with* ***Analytics, Machine Learning Technology.***
* *Hands on Experience in* ***Mobile Testing.***
* *Hands on Experience in* ***Performance Benchmarking.***
* Expertise in ***Functional Testing and Regression Testing***, ***System Integration Testing***, ***End 2 End Testing***, ***Smoke Testing, Adhoc Testing, User Acceptance Testing.***
* Expertise in ***Requirement Analysis, Test Case Design, Test Data Creation, Test Case Execution, Test Case Review, Defect Reporting, Retesting.***
* Expertise in ***Oracle CPQ Product*** and its different modules like ***Configuration, Commerce or Pricing and Quoting.***
* Expertise in ***Banking Credit Systems*** like *CASPER*, OLMS, OLBB, CACS, DOC-GEN, Mainframe applications.
* Hands on Expertise on Test Management Tools like ***HPQC***,***JIRA***
* Hands on Experience on Defect management Tools Like ***Bugzila***.
* Hands on Experience on Database Testing using **MS SQL,Salesforce Inspector.**
* Doing the **Peer Review** of Test Cases and Functional Scenarios.
* Worked on software development models like **V –model**, **Agile.**

**Areas of Exposure**

**Functional:**

* As a QA Lead participating in estimations of User story from QA standpoint as well as Planning of the deliverables.
* Monitoring and daily reporting of Status to various Stake holders of the Project.
* Attending Defect Triage Calls and other project related calls with various stake holders.
* Designing and executing test cases and gap analysis to ensure that business requirements and functional specifications are tested and fulfilled.
* Preparing and executing test data for testing of valid records, field validations, Form and Statement Validations, mandatory validations.
* Doing **ADHOC Testing and Smoke Testing** of the application to discover the flaws present in the functional and business flow of the application.
* Did **UAT** for 6 Months during a project where a third Party Vendor was Involved.

**Non Functional:**

* Preparing and maintaining the M.O.M’s after every Client meeting that covers the Tasks Accomplished, Tasks Carried Forward, Tasks Planned for the next iteration, Information Shared by the client.
* Preparing the presentation of the project and then presenting it in the form of KT to the other team members.
* Was a part of **Internal Audit Team** thereby maintaining the Audit findings and following it up with the team until the comments are all closed.
* Preparing and maintaining Application KM based on the Domain and Application Knowledge.
* Doing the **Peer Review** of Test Cases and Functional Scenarios and coming up with review comments.
* Developing various Scripts in Excel Macro and PCOM Macro that helps in Test execution thereby reducing the effort and time and is regarded as a Value add for Customers for which I received R&R Award.

**IT Skill Set**

Operating System : **MSWindows**

Languages : **VB,JAVA**

Databases : **MS-SQL**

Tools : **HPQC,JIRA,QTP,BUGZILA,SELENIUM With MAVEN and TESTNG**

Testing : **Manual Testing, Basic Automation Testing, Sales force Testing**

**Organizational Experience**

**August 2011 – November 2014 IGATE Global Solutions Sr.QA Engineer**

**November 2014 –November 2015 Subex Limited Sr. Test Engineer**

**December 2015 – July 2018 Oracle India Pvt. Ltd Sr.QA Engineer**

**July 2018 - Present Deloitte Consulting QA Lead**

***Major Projects Handled:***

***Project #1***

**Title** : Illumina Service **Duration** : March 2020 to Present

**Role**  : QA Lead **Team Size** : 8

**Company : Deloitte Consulting**

**Environment : :** Windows OS, Salesforce

**Client :** Illumina

**Description** **:** The Purpose of this project:

1. To enhance various capabilities in Sales Force Service Cloud that caters the business need for the Client and help them enhance their business.

**Key Deliverables:**

1. Involved in estimation and Planning of QA Deliverables during project initiation phase.
2. Lead & manage QA Team by analyzing requirements and interacting with various stakeholders.
3. Involved in Test Case Design across various phases of Testing.
4. Contributed towards Test Data Creation & identifying accurate Data required for Execution.
5. Involved in various phases of Test Execution like Functional, System Integration, Regression testing.
6. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
7. Participated in daily status meetings, triage calls and coordinated with the Developers and Testers to resolve and close defects.
8. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.
9. Interacted directly with the client team during Valgenesis Execution phase thereby ensuring smooth execution process for the entire QA team.

***Project #2***

**Title** : Illumina Approvals **Duration** :Aug 2020 to November 2020

**Role**  : QA Lead **Team Size** :3

**Company : Deloitte Consulting**

**Environment : :** Windows OS, Salesforce

**Client :** Illumina

**Description** **:** The Purpose of this project:

1. To reconstruct the Apttus CPQ Approval process so that the user can maintain minimal amount of Approval Matrix and can trigger Approvals.

**Key Deliverables:**

1. Involved in estimation and Planning of QA Deliverables during project initiation phase.
2. Lead & manage QA Team by analyzing requirements and interacting with various stakeholders.
3. Involved in Test Case Design across various phases of Testing.
4. Contributed towards Test Data Creation & identifying accurate Data required for Execution.
5. Involved in various phases of Test Execution like Functional, System Integration, Regression testing.
6. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
7. Participated in daily status meetings, triage calls and coordinated with the Developers and Testers to resolve and close defects.
8. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.
9. Interacted directly with the client team during Valgenesis Execution phase thereby ensuring smooth execution process for the entire QA team.

***Project #3***

**Title** : Kofax **Duration** : Aug 2019 to Sept 2019

**Role**  : Consultant **Team Size** :10

**Company : Deloitte USI**

**Environment : :** Windows OS, Salesforce

**Client :** Kofax Inc

**Description** **:** The Purpose of this project:

1. To develop an end to end business solution for the client using Sales Cloud i.e Salesforce CPQ that deals with new business propositions along with renewals of existing clients.

**Key Deliverables:**

1. Involved in Test Case Design across various phases of Testing.
2. Contributed towards Test Data Creation & identifying accurate Data required for Execution.
3. Involved in various phases of Test Execution like Functional, System Integration testing
4. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
5. Participated in daily status meetings, triage calls and coordinated with the Developers and Testers to resolve and close defects.
6. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.
7. Contributed towards automating test cases with Selenium using existing framework.

**Project #4**

**Title** : Price Optimization **Duration** : May 2017 to December 2017

**Role**  : QA Lead with IC Role **Team Size** : 4

**Company : Oracle India Pvt. Ltd**

**Environment : :** Windows OS,JAVA, BML

**Domain :** Integrated Cloud Product

**Description** **:** The Purpose of this project:

1. Currently a number of specialized Pricing vendors offer products and services to optimize Prices, or Discount Percentages - typically for individual products. Historically these offerings are heavily services-oriented where the vendor conducts a research project with the customer to define those factors and data that are predictive of success in the marketplace (i.e. Win Probability) at a particular price point. These values are 'black box' values in that the consumers (whether pricing administrators or ultimately the end user) have no insight into the calculation or derivation of the optimized values.

So CPQ Cloud offers a native price/discount optimization feature that would offer significant competitive advantage and deliver significant financial benefit to customers. Basically CPQ uses machine Learning framework via Oracle Advance Analytics Algorithm which has a Logistic Regression Function to determine the Win Probability for a Transaction based on Accurate Historical Data.

**Key Deliverables:**

1. Involved in estimation and Planning of QA Deliverables during project initiation phase.
2. Lead & manage QA Team by analyzing requirements and interacting with various stakeholders.
3. Involved in Test Case Design across various phases of Testing.
4. Contributed towards Test Data Creation & identifying accurate Data required for Execution.
5. Involved in various phases of Test Execution like Functional, Regression testing.
6. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
7. Participated in daily status meetings, triage calls and coordinated with the Developers and Testers to resolve and close defects.
8. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.
9. Performed Performance Benchmarking to identify the performance of the application based on Baseline Values.

**Project #5**

**Title** : Deal Negotiation **Duration** : Jan 2017 to Apr 2017

**Role**  : QA Lead with IC Role **Team Size** :4

**Company : Oracle India Pvt. Ltd**

**Environment : :** Windows OS,JAVA, BML

**Domain :** Integrated Cloud Product

**Description** **:** The Purpose of this project:

1. Companies are under increasing pressure during sales negotiations to reduce prices in order to 'buy sales' from their customers.  Their customers' purchasing agents are empowered by a wealth of information on prior and competitor sales prices that slant the negotiation in their favor.  Frequently sales representatives do not have any information about historical prices, price trends, competitor prices, etc. that would allow them to effectively negotiate prices.  The result of this imbalance has been sharp and continuous erosion of margins across many industries.

CPQ customers and prospects are looking to their CPQ solution to provide the contextual information needed by sales representatives to effectively negotiate prices and protect margins via Historical data using Analytics.

**Key Deliverables:**

1. Involved in estimation and Planning of QA Deliverables during project initiation phase.
2. Lead & manage QA Team by analyzing requirements and interacting with various stakeholders.
3. Involved in Test Case Design across various phases of Testing.
4. Contributed towards Test Data Creation & identifying accurate Data required for Execution.
5. Involved in various phases of Test Execution like Functional, Regression testing.
6. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
7. Participated in daily status meetings, triage calls and coordinated with the Developers and Testers to resolve and close defects.
8. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.
9. Performed Performance Benchmarking to identify the performance of the application based on Baseline Values.

**Project #6**

**Title** : BICO & MOBICO **Duration** : Sept’15 to Nov’15

**Role**  : Sr.Test Engineer **Team Size** : 1

**Customer** : Telinor Sweden **Company : Subex Limited**

**Environment :** Windows OS,JAVA, MS SQL

**Domain :** TELECOM INTERCONNECT BILLING

**Description** **:** The Purpose of this project:

1. Previously there were two instances for BICO and MOBICO i.e. one for Fixed line and another for Mobile respectively. This project is to merge both the instances into one Instance of both BICO and MOBICO.

**Key Deliverables:**

1. Analyzing requirements and interacting with various stakeholders.
2. Involved in Test Case Design across various phases of Testing.
3. Contributed towards Test Data Creation & identifying accurate Data required for Execution.
4. Involved in various phases of Test Execution like Functional, Regression testing.
5. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
6. Participated in daily status meetings,triagecalls and coordinated with the Developers to resolve and close defects.
7. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.

**Project #7**

**Title** : Georgia Collections **Duration** : Jan 15th 2012 – April 30th 2012

**Role**  : QA Analyst **Team Size** : 1

**Client**  : Royal Bank Of Canada **Company :** iGATE Global Solutions

**Environment : :** Windows OS,JAVA,Citrix ,Mainframe

**Domain :** BFSI

**Description** **:** The Purpose of this project:

There was a merger between the RBC and Georgian bank delinquent borrowers. The information for this delinquent borrowers were stored in a system known as CACS. The bank introduced two more new screens with several new fields containing information in CACS for the Georgian clients for the product Loan and Overdraft. As a part of QA we needed to co-ordinate with the EDW team to get the data and validate the new changes based on the requirement. As a part of our verification we also needed to check whether the existing RBC delinquent borrower’s information are not hampered after the merger.

**Key Deliverables:**

1. Analyzing requirements and interacting with various stakeholders.
2. Involved in Test Case Design across various phases of Testing.
3. Coordinating with EDW team (3rd party) to get the test data.
4. Involved in various phases of Test Execution like Functional, Regression testing
5. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
6. Participated in daily status meetings,triagecalls and coordinated with the Developers to resolve and close defects.
7. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.

**Project #8**

**Title** :Adding Mortgage to Credit Bureau **Duration** : Nov 1st 2011 – Jan 14th 2012

**Role**  : QA Analyst **Team Size** : 1

**Client**  : Royal Bank Of Canada **Company :** iGATE Global Solutions

**Environment : :** Windows OS,JAVA,Citrix ,Mainframe

**Domain :** BFSI

**Description** **:** The Purpose of this project:

Previously in CASPER Credit bureau screen used to fetch the information of credit cards and Loans for a particular client in RBC. However through this project the bank introduced the Mortgage information to be also fetched when credit bureau is pulled for a particular client. Along with the mortgage information some hawk alerts were also added to the credit bureau report. The changes were made to the CASPER Host and front end Credit bureau screen where they mocked 19 existing HOST variables for loans for storing mortgage information and separately 4 new Host variables were introduce for mortgage information. As a part of QA we needed to validate the CASPER HOST variables as well as the CASPER credit bureau screen.

**Key Deliverables:**

1. Analyzing requirements and interacting with various stakeholders.
2. Involved in Test Case Design across various phases of Testing.
3. Coordinating with EDW team (3rd party) to get the test data.
4. Involved in various phases of Test Execution like Functional, Regression testing
5. Created detailed periodic status reports for project stakeholders to keep them posted on the progress of the implementation on daily basis.
6. Participated in daily status meetings,triagecalls and coordinated with the Developers to resolve and close defects.
7. Used Test Management Tools to organize, track and manage all phases of the Software Testing process including Test Cases, executing tests and manage defects.

**Professional Achievements:**

* Received **APPLAUSE Award in year 2021** in **Deloitte** for **leading QA team** efficiently with bare minimum production defects.
* Received **R&R Award in year 2020** in **Deloitte** for making valuable contribution to one of our client.
* Received **Performer of the Month Award for December 2019** in **Deloitte** from Partner of the firm for outstanding performance being a new comer to the project and firm.
* My name was published in **Voice of Customer** as i got a appreciation certificate from the client **Royal Bank Of Canada** for making useful contribution at a very critical situation.
* Received **R&R Award** for making contribution towards innovations that resulted as a Value Add to the Customers**.**

**Education**

* 2011–B.C.A in Computer Applications with 88.20 % from West Bengal University Of Technology.
* 2008 – 10+2 from Delhi Board (ISC) from Vivekananda Mission School, Kolkata with 86.25%
* 2006 – Class 10 from Delhi Board (ICSE) Vivekananda Mission School ,Kolkata with 80.8%

**Other Achievements:**

* Certificates &prizes in School Level Cricket Tournaments
* Certificates in Various Inter School Quiz Competitions
* Was Nominated as a School Sports Captain

**Hobbies:**

* Playing Guitar ,Listening and Singing Songs
* Doing Event Management for Cultural Events.

**PERSONAL DETAIL:**

Father’s Name : Mr. Pratik Kumar Raha

Permanent Address : B-4, Nilalaya Apartment, 126 Parnasree

Pally, Behala, Kolkata – 700060,

West Bengal.

Current address : KK White Castle ,Jr.College Road,Beside Krishna Temple,

Kadugodi,Bangalore-560067

Date of Birth : 07/12/1989

Gender : Male

Marital Status : Single

Nationality : Indian

Linguistic Proficiency : English/Bengali/Hindi