

## Software Development Student

Exceptionally driven technology professional with keen interest in financial technology but open to other areas.

Highly motivated IT professional with a basic understanding of hardware and software, seeking a challenging role in a dynamic organization. Experienced in managing projects and providing support for network systems. Skilled in assembling, maintaining, and configuring hardware and software components. Committed to enhancing IT systems and contributing to the success of the company.

## Areas of Expertise

- Technical Support
- System Maintenance
- User Experience
- Teamwork
- Infrastructure Enhancement
- Network System Management
- Computer Networking
- Solutions Development
- Network Security

## Technical Proficiencies

**Platforms:** Windows, macOS

**Tools:** SQL, JavaScript, Microsoft Project, Arduino IDE

## Career Experience

**Moniporte, Toronto, Canada**

**2021**

Intern

Displayed strong analytical traits and analyzed product requirements in coordination with developers and designers. Eliminated obstacles by effectively liaising with teams of engineers and UI designers. Collaborated with customers to present demo and get feedback.

- Managed a range of projects under the guidance of senior technicians, including IT system upgrades and enhancements.
- Assembled, maintained, and configured software components, ensuring optimal performance and functionality.
- Conducted troubleshooting and resolved technical issues, providing timely support to end-users.
- Collaborated with team members to streamline processes, improve efficiency, and enhance network systems.
- Assisted senior technicians in planning and executing IT projects, meeting project goals and objectives.

## Education

Software Development Diploma, offering skills necessary to develop the latest computer, mobile and gaming applications while developing problem solving skills, 2024.

## Projects

GitHub - <https://github.com/iambee-jay>