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## BHAVIKKUMAR PATEL | QA ANALYST

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### SUMMARY

Experienced QA Analyst proficient in testing software, mobile (Android, iOS) and web applications on multiple platforms and devices. I am skilled in conducting functional, UI, smoke and regression testing to prepare applications for implementation. I possess a deep understanding of software development life cycle, strong knowledge of QA methodologies and tools. Effective in collaborating with developers and product managers to assess software status and propose enhancements. Seeking a challenging position in software testing to leverage attention to detail and problem-solving abilities, dedicated to delivering exceptional results and continual professional growth.

### SKILLS

- Platforms: Mac OS, Windows, iOS, Android OS, Linux
- Mobile Testing: Android Studio, Xcode, ADB, Browser Stack
- Bug Tracking: Jira, TestRail, Confluence
- Web Testing: Chrome DevTools, Cypress
- Web Design: HTML, CSS, JavaScript
- Languages: Java, Visual Basic, SQL, PHP
- Other: Microsoft Office Suit, Visual Studio, Crystal Report, Visio, AWS, Microsoft SQL Server Management Studio, Git

### WORK HISTORY

**Quality Assurance Analyst**, Dec 2022 to Present

**Saldo Apps** – Remote

- Develop and maintain comprehensive test plans and test cases for manual testing.
- Using Chrome Dev Tools for testing Web Applications.
- Analyzing project documentation, release notes and other documentation to identify test scenarios.
- Performing Functional, UI, Smoke and regression testing on mobile devices and web platforms.
- Investigate issues with previously released versions and bug tracking.
- Collaborating with product manager and developers to meet the requirements and ensure quality product.
- Knowledge of UI/UX, wireframes and responsive websites.

**Operations Manager**, 10/2021 to 03/2023

**Avis Budget Group** – Calgary International Airport, AB

- Providing excellent customer service and going above and beyond customers' expectations.

- Supervised and cultivated 17 employee performance through active training and mentoring.
- Organized and implemented strategies for daily operations according to the volume of reservations and needs of the local accounts.
- Evaluated the financial performance of the branch and implemented new strategies and corrective actions as needed.
- Ranked among top three branches in Canada based on sales, fleet growth, operating profit, and employee referrals.

**Lead Team Programmer, 01/2012 to 04/2012**

**Algonquin College – Ottawa Canada**

- Led the programming team for the student portfolio website project.
- Built mock designs and wireframes for the website according to the requirements.
- Testing the website on different browsers for functionality and UI/UX testing.
- Collaborating with designing team and business team.

**Stittsville Volunteer, 12/2010 to 04/2011**

**Algonquin College – Ottawa Canada**

- Conducting market research, analyzing customer needs and behaviors, and defining the product vision and roadmap.
- Creating user interfaces using HTML, CSS, and JavaScript to build responsive and interactive web pages.
- Building server-side application using PHP to store and retrieve user information.
- Collaborating with cross-functional teams such as design and marketing to develop and launch the product on time.

## **EDUCATION**

**Post-Graduate Diploma: E-publishing, 06/2012**

**Algonquin College - Ottawa, ON**

**Post-Graduate Diploma: Interactive Multimedia, 06/2011**

**Algonquin College - Ottawa, ON**

**Bachelor of Computer Application: Computer Programming & Technologies, 06/2009**

**Dharmsinh Desai University - Gujarat, India**