

"LOVER'S MOON INN ONLINE RESERVATION"

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Chapter I

INTRODUCTION

Project Context

The Lover's Moon Inn is just like a motor hotel (shorten to motel), a hotel designed for motorist, and usually has a parking area for motor vehicles. Entering dictionaries after World War II, the word motel, coined in 1925 as a portmanteau of motor and hotel or motorist hotel, referred initially to a type of hotel consisting of a single building of connected rooms whose doors faced a parking lot and, in some circumstance, a common area; or a series of small cabins with common parking. Motels are often individually owned, though motel chains do exist.

In the United States, as the provincial highways and united states highways system began to develop in the 1920's, long distance road journeys became more common, and the need for inexpensive, easily accessible overnight accommodation sited close to the main routes led to the growth of the motel concept.

One strategy in increasing hotel occupancy is the use of a reservation system. Reservation system is a transaction processing system that computerized hotel reservation aims to simplify the manual reservation and make it faster and accurate. A hotel reservation system is an easy and convenient way to plan a trip. Every hotel chain and nearly every location owned hotel has an online reservation option, and this method can save



many headaches once you arrive. The primary advantage of online reservation is the convenience; it takes little time and minimizes interaction with employees.

Lover's Moon Inn was built during the year 2013 which is owned and managed by Mr. Fidel Cacas. Lover's Moon Inn is located along the national highway at Margaay, Narvacan, Ilocos Sur.

Lover's Moon Inn online reservation is a system that can help the owner and the customers to easily communicate/transact business with clients using the internet.

Purpose and Description

The purpose of this study was to give significance or importance of using technology for the hotel. The system will aid the travelers or the customers in a sense that they will be able to easily get a room reservation even without a personal or verbal contact with the hotel, the system will convert the manual process of admission into computerized

The website for Lover's Moon Inn with online reservation system with benefits the following entities:

Owner. The owner has an instant answer to clients availability inquiries.

Customers. Customers have the ability to book anytime from anywhere with the internet access.

Proponents. To developed the proponents' ability in making a system that would benefit others.



Future Researcher. The project provides can serve as guide for other researchers who will be conducting a related study.

Statement of Objectives

The capstone project aimed to develop a website for Lovers Moon Inn located at Narvacan, Ilocos Sur with capabilities of online reservation. Specifically, the study aimed to:

1. Identify the existing process in terms of admission, accommodation and reservation.
2. Promote Lover's Moon Inn through the development of a website with online reservation capability.
3. Test the usability of the system along:
attractiveness;
controllability;
efficiency;
helpfulness; and
learn ability.

Scope and Limitation

This study is designed to develop a website with an online reservation for Lover's Moon Inn at Margaay, Narvacan, Ilocos Sur. It focuses on the online reservation with the following features:

Guest can browse rooms and room details such as price, numbers of beds, etc. Guest can reserve room online; Guest can cancel reserved



room/rooms. The owner can track reservations made and updates rooms details if occupied, reserved or available.

The website is limited to the following:

The system does not include billing and payment transactions. The Confirmation and cancellation of room reservation is done through e-mail or phone call.



Chapter II

REVIEW OF LITERATURE

Reservation

Reservation, also known as a central reservation system, is a computerized system that stores and distributes information of hotel, resort, or other lodging facilities.

A central reservation system is a tool to reach the global distribution system as well as internet distribution systems from one single system. A CRS assists hotel managers in managing their online marketing and sales, allowing them to upload their rates and availabilities to be seen by sales channels that are using the CRS. Sales channels may include conventional travel agencies as well as online travel agencies.

Online Reservation

Online hotel reservations are a popular method for booking hotel rooms. Travelers can book rooms on a computer by using online security to protect their privacy and financial information and by using several online travel agents to compare prices and facilities at different hotels.

Prior to the Internet, travelers could write, telephone the hotel directly, or use a travel agent to make a reservation. Nowadays, online travel agents have pictures of hotels and rooms, information on prices and deals, and even information on local resorts. Many also allow reviews of the traveler to be recorded with the online travel agent. Online hotel reservations are also helpful for making last minute travel



arrangements. Hotels may drop the price of a room if some rooms are still available. There are several websites that specialize in searches for deals on room large hotel chains typically have direct connections to the airline national distribution systems (GDS). These in turn provide hotel information directly to the hundreds of thousands of travel agents that align themselves with one of these systems. Individual hotels and small hotel chains often cannot afford the expense of these direct connections and turn to other companies to provide the connections.

Here in the Ilocos Region there are several hotels that have been established, but only few of them are using an online reservation, and the nearest hotel that uses an online reservation is the Vigan Plaza hotel which is located Vigan City. Vigan Plaza Hotel epitomize the culture-filled beauty of Vigan, Ilocos Sur with a multitude of lovely traditions, Located at the heart of this UNESCO World Heritage Town, and now one of the new seven wonders of the world.

Inn/ Motel

A motor hotel (shortened to motel) is a hotel designed for motorists, and usually has a parking area for motor vehicles. Entering dictionaries after World War II, the word motel, coined in 1925 as a portmanteau of motor and hotel or motorists' hotel, referred initially to a type of hotel consisting of a single building of connected rooms whose doors faced a parking lot and, in some circumstances, a common area; or a series of small cabins with common parking.



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