Daniel Ahn
Full Stack Software Engineer

Portfolio | LinkedIn | GitHub
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New York, NY

Experience

Salesforce   New York, NY
Associate Technical Consultant   Aug 2021 - Present

National Financial Project - Senior Developer
- Delivered a high-quality, scalable solution using OOTB OmniStudio components and custom code that serviced up to 80,000+ transactions per month.
- Mentored and led debugging lessons for fellow engineers, improving their ticket close times by 1-2 points.
- Created and maintained technical documentation, reducing onboarding time by ~25%.
- Improved page load performance by 30% by successfully refactoring legacy code to modern standards.
- Collaborated with Copado DevOps team to identify, troubleshoot, and implement solutions, minimizing CI/CD pipeline downtime and ensuring efficient deployments.
- Designed protected API callouts with Apex/Java, having 95%+ code coverage during unit and integration testing.

Multinational Insurance Project - Developer
- Proactively identified and resolved namespace issues with restricted OmniStudio components, converting them to Lightning Web Components, enabling modular use around the org.
- Re-designed API responses with MuleSoft engineers, reducing package size by 15% to optimize network efficiency and speed.
- Worked closely with 4 project teams of engineers, product managers, UX experts, and API engineers to build new features while keeping the platform stable and scalable.
- Enhanced UX by implementing dynamic language labels that seamlessly transitioned between French and English based on individual user preferences.
- Received the Star Developer Award for this multi-cloud project that earned a 5/5 CSAT score.

Forced Momentum   New York, NY
Full Stack Engineer   June 2021 - Aug 2021
- Team of individuals learning and exploring best practices around Full-Stack Development and the broader coding ecosystem.
- Participated in live coaching surrounding key coding professional topics to become a high-quality Full-Stack Engineering professional and employee.

Skills / Certifications

JavaScript, Lightning Web Components, Apex, Java, React.js, HTML5, CSS3, Node.js, Express.js, SQL, SOQL, Confluence, Copado, Jenkins, Jira, Bitbucket, Git, GitHub, Heroku, Postman

Salesforce Certifications: Administrator, Agentforce Specialist, AI Associate, Data Cloud, JavaScript Developer, OmniStudio Developer, Platform App Builder, Platform Developer, Service Cloud, Vlocity

Education

Western Governors University - B.S. in Computer Science   2025 - Present
App Academy - Certificate in Full Stack Web Development   2021
Binghamton University (SUNY) - B.S. in Finance and Marketing   2012