

Freshers Making Job Interviewing Mistakes

1. Be On Time, Do not be LATE.

There is no easier way to lose points with a prospective employer than to show up late. First impressions do last. And unfortunately, showing up late screams things like "I am unreliable" or "your time is not important to me". Is this what you want a prospective employer to think before you even have a chance to utter a word? Make it a point to try to be early to every interview. That way, bad weather, traffic and that last minute phone call stand less chance of ruining your entrance. If the unforeseen 18-wheeler does happen to dump 10 tons of tomatoes across the interstate, upon arrival, apologize first thing, offer a quick explanation and move on. (Ideally you would have called from your cell phone as soon as you caught sight of the delay.)

2. Show your Interest.

No matter what the circumstance never act disinterested during an interview. If 10 minutes into the meeting you become certain that nothing on the planet could convince you to take a job with the company continue to pay attention and act like you care about the conversation. Remember that the interviewer does not exist in a vacuum. He or she has friends, relatives, and associates who may influence future job opportunities. If you behave poorly, the interviewer will remember and will share the story of you and your unprofessional behavior with others. Haven't you shared bad job search experiences with people close to you? The interviewer is probably no different.

3. Be Prepared Thoroughly.

Being prepared has many facets. Interviewers expect you to know something about the company and the position you are seeking. Having this knowledge makes you appear both motivated and truly interested. So make sure you do your research! Excellent sources of information include, the Internet, periodicals and people already in the field. Another facet of being prepared is being ready for the types of questions that may be asked. There are numerous articles on the web and in bookstores with practice interview questions and answers. Make sure to utilize all such resources available to you. And finally, don't forget to have extra copies of your resume and references on hand should they be requested.

4. Remember to be decent and Maintain manners.

No matter how old fashioned it appears to use word like "please", "sir", "ma'am" and "thank you", do not delete these words from your vocabulary. These simple words can work wonders towards making a positive impression. Always use a respectful tone of voice. Do not unnecessarily interrupt the interviewer. Maintain eye contact and a pleasant expression. Leave the slang, slouching and gum chewing at home. Good manners signals respect for yourself and the people around you; never underestimate their importance.

5. - DON'T DRESS INAPPROPRIATELY.

Whether you like it or not, the job interview is not the time to express your individuality. Always remember that your goal is to gain employment, not to make a fashion statement. Accordingly, you should not dress in any way that will distract attention from you and your qualifications. Things to avoid include unconventional hair colors, excessive jewelry and makeup and any clothes that you would wear to a nightclub. Prior to the interview, contact the companies HR department and inquire about the company dress code. Do your best to dress accordingly. If there is any doubt, err on the side of being overdressed.

6. Never be Untruthful

Never, ever lie during an interview. Mistruths have an uncanny habit of catching up to people. If the interviewer catches you in a lie during the interview, you have seriously damaged your chances of being hired. After all, would you hire someone that you couldn't trust? If your employer finds out you lied after you have been hired, it could be grounds for dismissal. Even if they do not dismiss you, you are still in serious trouble as you have damaged your integrity in the eyes of your boss. The bottom line is that you should always be truthful when interviewing.

7. Don't be Modest.

When searching for the right job, put your modesty aside. Don't be afraid to confidently describe your skills and accomplishments. After all, if you don't sing your praises to your potential boss, then who will? Don't count on your resume to do all the work; it is only a tool to help you land the interview. Once you get your foot in the door, it is up to you to convince the interviewer that you are the ideal person for the job. Worried that you will come across as conceited instead of self-confident? Then practice how and what you will say with a friend or family member who can provide honest feedback.

8. - DON'T FORGET THE "THANK YOU NOTE".

Once the interview has concluded, take a few moments to jot down your impressions of the interviewer, what you talked about and any interesting points that were brought up during the meeting. The ideal time and place to do this is in your car as soon as you have exited the building, as your thoughts will be most fresh at this time. Use this information as you compose a well thought out thank you note to the interviewer. Mail this note no later than the day following the interview. Remember promptness signals interest.

CONCLUSION

By avoiding these 8 simple mistakes, you can improve your chances of having a successful interview and landing the job of your dreams.

Sincerely,
Nathan Newberger,

Common Interview Questions

Review these typical interview questions and think about how you would answer them. Read the questions listed; you will also find some strategy suggestions with it.

(Excerpted from the book *The Accelerated Job Search* by Wayne D. Ford, Ph.D, published by The Management Advantage, Inc.)

- **1. Tell me about yourself:** The most often asked question in interviews. You need to have a short statement prepared in your mind. Be careful that it does not sound rehearsed. Limit it to work-related items unless instructed otherwise. Talk about things you have done and jobs you have held that relate to the position you are interviewing for. Start with the item farthest back and work up to the present.
- **2. Why did you leave your last job?** Stay positive regardless of the circumstances. Never refer to a major problem with management and never speak ill of supervisors, co-workers or the organization. If you do, you will be the one looking bad. Keep smiling and talk about leaving for a positive reason such as an opportunity, a chance to do something special or other forward-looking reasons.

- **3. What experience do you have in this field?** Speak about specifics that relate to the position you are applying for. If you do not have specific experience, get as close as you can.
- **4. Do you consider yourself successful?** You should always answer yes and briefly explain why. A good explanation is that you have set goals, and you have met some and are on track to achieve the others.
- **5. What do co-workers say about you?** Be prepared with a quote or two from co-workers. Either a specific statement or a paraphrase will work. Jill Clark, a co-worker at Smith Company, always said I was the hardest workers she had ever known. It is as powerful as Jill having said it at the interview herself.
- **6. What do you know about this organization?** This question is one reason to do some research on the organization before the interview. Find out where they have been and where they are going. What are the current issues and who are the major players?
- **7. What have you done to improve your knowledge in the last year?** Try to include improvement activities that relate to the job. A wide variety of activities can be mentioned as positive self-improvement. Have some good ones handy to mention.
- **8. Are you applying for other jobs?** Be honest but do not spend a lot of time in this area. Keep the focus on this job and what you can do for this organization. Anything else is a distraction.
- **9. Why do you want to work for this organization?** This may take some thought and certainly, should be based on the research you have done on the organization. Sincerity is extremely important here and will easily be sensed. Relate it to your long-term career goals.
- **10. Do you know anyone who works for us?** Be aware of the policy on relatives working for the organization. This can affect your answer even though they asked about friends not relatives. Be careful to mention a friend only if they are well thought of.
- **11. What kind of salary do you need?** A loaded question. A nasty little game that you will probably lose if you answer first. So, do not answer it. Instead, say something like, That's a tough question. Can you tell me the range for this position? In most cases, the interviewer, taken off guard, will tell you. If not, say that it can depend on the details of the job. Then give a wide range.
- **12. Are you a team player?** You are, of course, a team player. Be sure to have examples ready. Specifics that show you often perform for the good of the team rather than for yourself are good evidence of your team attitude. Do not brag, just say it in a matter-of-fact tone. This is a key point.
- **13. How long would you expect to work for us if hired?** Specifics here are not good. Something like this should work: I'd like it to be a long time. Or As long as we both feel I'm doing a good job.
- **14. Have you ever had to fire anyone? How did you feel about that?** This is serious. Do not make light of it or in any way seem like you like to fire people. At the same time, you will do it when it is the right thing to do. When it comes to the organization versus the individual who has created a harmful situation, you will protect the organization. Remember firing is not the same as layoff or reduction in force.
- **15. What is your philosophy towards work?** The interviewer is not looking for a long or flowery dissertation here. Do you have strong feelings that the job gets done? Yes. That's the type of answer that works best here. Short and positive, showing a benefit to the organization.

- **16. If you had enough money to retire right now, would you?** Answer yes if you would. But since you need to work, this is the type of work you prefer. Do not say yes if you do not mean it.
- **17. Have you ever been asked to leave a position?** If you have not, say no. If you have, be honest, brief and avoid saying negative things about the people or organization involved.
- **18. Explain how you would be an asset to this organization** You should be anxious for this question. It gives you a chance to highlight your best points as they relate to the position being discussed. Give a little advance thought to this relationship.
- **19. Why should we hire you?** Point out how your assets meet what the organization needs. Do not mention any other candidates to make a comparison.
- **20. Tell me about a suggestion you have made** Have a good one ready. Be sure and use a suggestion that was accepted and was then considered successful. One related to the type of work applied for is a real plus.
- **21. What irritates you about co-workers?** This is a trap question. Think real hard but fail to come up with anything that irritates you. A short statement that you seem to get along with folks is great.
- **22. What is your greatest strength?** Numerous answers are good, just stay positive. A few good examples: Your ability to prioritize, Your problem-solving skills, Your ability to work under pressure, Your ability to focus on projects, Your professional expertise, Your leadership skills, Your positive attitude
- **23. Tell me about your dream job.** Stay away from a specific job. You cannot win. If you say the job you are contending for is it, you strain credibility. If you say another job is it, you plant the suspicion that you will be dissatisfied with this position if hired. The best is to stay generic and say something like: A job where I love the work, like the people, can contribute and can't wait to get to work.
- **24. Why do you think you would do well at this job?** Give several reasons and include skills, experience and interest.
- **25. What are you looking for in a job?** See answer # 23
- **26. What kind of person would you refuse to work with?** Do not be trivial. It would take disloyalty to the organization, violence or lawbreaking to get you to object. Minor objections will label you as a whiner.
- **27. What is more important to you: the money or the work?** Money is always important, but the work is the most important. There is no better answer.
- **28. What would your previous supervisor say your strongest point is?** There are numerous good possibilities: Loyalty, Energy, Positive attitude, Leadership, Team player, Expertise, Initiative, Patience, Hard work, Creativity, Problem solver
- **29. Tell me about a problem you had with a supervisor** Biggest trap of all. This is a test to see if you will speak ill of your boss. If you fall for it and tell about a problem with a former boss, you may well blow the interview right there. Stay positive and develop a poor memory about any trouble with a supervisor.
- **30. What has disappointed you about a job?** Don't get trivial or negative. Safe areas are few but can include: Not enough of a challenge. You were laid off in a reduction Company did not win a contract, which would have given you more responsibility.
- **31. Tell me about your ability to work under pressure.** You may say that you thrive under certain types of pressure. Give an example that relates to the type of position applied for.

- **32. Do your skills match this job or another job more closely?** Probably this one. Do not give fuel to the suspicion that you may want another job more than this one.
- **33. What motivates you to do your best on the job?** This is a personal trait that only you can say, but good examples are: Challenge, Achievement, Recognition
- **34. Are you willing to work overtime? Nights? Weekends?** This is up to you. Be totally honest.
- **35. How would you know you were successful on this job?** Several ways are good measures: You set high standards for yourself and meet them. Your outcomes are a success. Your boss tell you that you are successful
- **36. Would you be willing to relocate if required?** You should be clear on this with your family prior to the interview if you think there is a chance it may come up. Do not say yes just to get the job if the real answer is no. This can create a lot of problems later on in your career. Be honest at this point and save yourself future grief.
- **37. Are you willing to put the interests of the organization ahead of your own?** This is a straight loyalty and dedication question. Do not worry about the deep ethical and philosophical implications. Just say yes.
- **38. Describe your management style.** Try to avoid labels. Some of the more common labels, like progressive, salesman or consensus, can have several meanings or descriptions depending on which management expert you listen to. The situational style is safe, because it says you will manage according to the situation, instead of one size fits all.
- **39. What have you learned from mistakes on the job?** Here you have to come up with something or you strain credibility. Make it small, well intentioned mistake with a positive lesson learned. An example would be working too far ahead of colleagues on a project and thus throwing coordination off.
- **40. Do you have any blind spots?** Trick question. If you know about blind spots, they are no longer blind spots. Do not reveal any personal areas of concern here. Let them do their own discovery on your bad points. Do not hand it to them.
- **41. If you were hiring a person for this job, what would you look for?** Be careful to mention traits that are needed and that you have.
- **42. Do you think you are overqualified for this position?** Regardless of your qualifications, state that you are very well qualified for the position.
- **43. How do you propose to compensate for your lack of experience?** First, if you have experience that the interviewer does not know about, bring that up: Then, point out (if true) that you are a hard working quick learner.
- **44. What qualities do you look for in a boss?** Be generic and positive. Safe qualities are knowledgeable, a sense of humor, fair, loyal to subordinates and holder of high standards. All bosses think they have these traits.
- **45. Tell me about a time when you helped resolve a dispute between others.** Pick a specific incident. Concentrate on your problem solving technique and not the dispute you settled.
- **46. What position do you prefer on a team working on a project?** Be honest. If you are comfortable in different roles, point that out.
- **47. Describe your work ethic.** Emphasize benefits to the organization. Things like, determination to get the job done and work hard but enjoy your work are good.
- **48. What has been your biggest professional disappointment?** Be sure that you refer to something that was beyond your control. Show acceptance and no negative feelings.

- **49. Tell me about the most fun you have had on the job.** Talk about having fun by accomplishing something for the organization.

- **50. Do you have any questions for me?** Always have some questions prepared. Questions prepared where you will be an asset to the organization are good. How soon will I be able to be productive? and What type of projects will I be able to assist on? are examples.

- **Freshers - Your greatest weaknesses**

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- **What would you rate as your greatest weaknesses**

- This is a tricky question. Be mindful of what you say. If you admit to a genuine weakness, you will be respected for your honesty, but your resume will end up in the dustbin after the interview!
- One method is to present a strength as a weakness. You could say something like "I am a little too aggressive when it comes to achieving targets. I have often found that everyone working with me might not be on the same wavelength." However this is a very commonly used tactic and a seasoned interviewer can see through this.
- Another method is to tell the employer that you do not really see any drawback in your background that might affect the job at hand. If you plan to adopt this line, you will again need to do the questions session of the question 1 when you start the interview. Once you know what is required of the job, you can tackle the current question in this way: "Well, no one is perfect, but from what I have learned from you about this job, I should make an excellent candidate. I believe my background shows all the required qualifications for this job, and I also have a track record of excellence in everything I took on. Therefore I can honestly say that there is nothing in my background that should cause you concern..."
- On the other hand if you don't know well enough about the position, you can recount what you like doing best and what you don't like. Make sure to present this in such a way that what you like matches with what is important for this job, and what you don't like is not essential. For instance, let us say that you are applying for the position of a customer care executive. You can say that "I really enjoy interacting with people and putting them at ease. It gives me great satisfaction when I can solve the problems and requirements people bring to me... However I must say that I am not a very aggressive person, although I know I can quietly assert myself when needed..." This sounds like the ideal personality for a customer care executive and you will have scored a few good points with the interviewer.
- **4. Is there something you did- or didn't do- that you are now somewhat ashamed of? Tell us about one such instance.**
- Well, this is a personal question, and the interviewer really has no right to ask you this. However you cannot blurt out something like "That is none of your business" and not have disastrous results. Moreover the interviewer might be asking this for a different reason. They are probably checking if you have any serious imbalances in your personal life. It is also possible that they are assessing how you respond to stress.
- This question can be tricky for unprepared candidates. Any candid confessions about your personal life can have just one outcome and the obvious one!

- As with weaknesses, do not admit to guilt or shame from your personal life. However you have to present an answer that does not appear like stonewalling. For this, you can start with saying that you do not have any regrets, and then follow it up with a small explanation of the principles/practices that help healthy relationships.
- Take a moment's pause before you answer this question. (This gives the impression that you are searching your memory for some such instance.). Now say that you cannot think of anything of the kind". Give a pause again and then proceed to state your principles.
- " Let me add that I have followed the principle of prevention is better than cure in such matters. At the end of every day and every major event, I pause to reflect and take stock of what happened. I also try to understand what the other people involved with me might be feeling. If I feel that there is something that needs a follow up, I put it to practice immediately. This might be a small chit chat, a few nice words or a pat on the back- whatever it is, I always work to clear up things and avoid misunderstandings"
- "Moreover at workplace, I strive to make every member of my team feel important. It is also important for people to know that they are working with an excellent set of people. When people know that you expect nothing short of excellence from them, when you are yourself a model of excellence, and when you are a leader who appreciates and respects each team member's feelings, you can create a highly motivated team. The team has fun at work as they are working towards excellence...."
- 6. Situation: The interviewer keeps silent after you answer a question. This is also called 'the silent treatment'.
- This is not a very common situation. Be prepared for it nevertheless. Unless you are prepared, chances are that you will undo all the good that has been done so far in the interview. The interviewer is obviously trying to see how you respond to stress.
- It usually goes like this. You answer a question and then the interviewer just stares at you in silence and does not proceed to the next question. You wait and grow more and more uneasy with each passing second of silence. It feels as if the interviewer doesn't believe what you said. It might also feel that you have violated some fundamental principle of interview etiquette. It can be all the more frightening if the silence comes after you have answered some very difficult question like a question about your weaknesses.
- An unprepared person interprets the silence in the ways described above and rushes in to fill in the void. He or she feels that the interviewer is silently inviting him or her to provide a clarification on the previous answer that has caused some problem. But he or she doesn't really understand what the mistake was. In the confusion and embarrassment that follows, he or she goes on and on with information, some of which might be irrelevant and even damaging.
- First of all, refuse to be intimidated by the silent treatment. The interviewer is just trying to assess your response to stress- be clear on that count. If this situation arises in your interview, just keep calm and quiet for a while. If the silence continues, after a while ask politely "Is there anything I should add to this?" Take care to avoid any sarcastic tone in your question. Avoid rushing in to fill the silence at all costs

Freshers - What changes would you make in the system

Be Vary of answering this question. You might be very close to being hired, but a wrong approach this one question can sabotage everything. You may be very bright, but no one can really understand what needs to be done unless they settle in the position and understand the strengths and weaknesses from within. So beware of jumping at this question if you don't want to come across as someone who shoots from the hips.

Also keep in mind that you are still an outsider to this organization you are interviewer- and nobody likes an outsider who behaves like a know-it-all. You may have established excellent comfort levels with the interviewer, but still he or she won't like it if your answer suggests that everything that has been going around so far in this organization is stupid.

Your answer should therefore reflect that you would like to take a good look at everything before you make suggestions.

E.g. "Well I don't think I could really pin point anything unless I got to know things first. Should you take me on, as I hope, I would like to take a good look at things and also understand why they are being done that way. I would also need to have in-depth meetings with all of you to understand things here- like what you feel is done the right way and what could do with some improvement..."

"What I understand from our discussion so far is, you are concerned with the areas of ...(name those areas)" Then check if you have got the facts right, and if you are on the right track, proceed with your experience in working with similar concerns and how it might be useful here.

32. You don't have as much experience as we need in (Some particular area of work). I'm a little concerned about this...

This is a crucial question that could make or mar your prospects. This most likely means that the interviewer has overall liked your background, but is concerned about some crucial area where you don't seem to have sufficient experience. You need to assure him about this aspect.

This question is somewhat like the question number 18, where the interviewer focuses on some serious drawback in your background. However in this case you are not totally missing some qualifications. It is just that you don't have sufficient experience in some particular area.

The tactic to tackle this question should start before you go to the interview. Analyze your background from the company's point of view and try to see what they might view as your weak points. This will help you to prepare the best answer that defends your candidacy.

Next, bring out your skill match strategy as in question 1, that is to match the employer's greatest needs with your own greatest strengths. Here are more specific guidelines on how to go about tackling this objection.

1. First of all, agree with the interviewer on the importance of the area they mentioned.
2. Show how your strength may be greater than what shows on the resume because...
3. Now state how this strength combines with other strong points in your background to form a useful combination to the company.

This way you are able to reassure the interviewer about your suitability for the position, by shifting his focus from one isolated area of concern to the unique package of your skills and strengths.

33. How comfortable are you about working in the night shifts and weekends?

Well, most of us have a family or near and dear ones- most of us want a life outside the office. But you sound this out and you are sure to lose the game. How can you get the job and a comfortable schedule?

Those who are workaholics have no problem answering this question- they can in all honesty say that this is just their cup of tea. They can go on to add that their family understands this and that they are happy with it.

However this description does not fit most people. If you are one among the majority, you should first try to find out how these schedules go for those who are already with the company. You can ask the interviewer "What are the standards for those you have recognized as your best?"

If these norms still sound uncomfortable, you can ask "Do you have any exceptional people who figure among the best, but usually stick to day schedules so that they can also spend time with their family?"

Most companies do have a few such people, and this question gives you the chance to associate yourself with such top performers who also have a personal life.

Depending on the answer the interviewer gives state honestly how you would fit with their schedules. If you are not comfortable with the extra hours, state it, but make sure to frame your answer in a positive manner.

"I enjoy my work and believe have excelled in it. You can see that in the results, especially the areas of (speak about two or three of your qualifications and achievements that are of greatest value to the interviewer.). I have developed my entire career based on hard but smart work. I believe you will find me one of the most productive people here"

" I have a family and we like to spend time together after work and on holidays and weekends. This has helped me to stay balanced and happy and in turn made me more productive at work. Ideally I would like to manage any extra work from home in the evenings or on weekends. What I can offer you is my strong credentials that speak for exceptional productivity. On the other hand I will get to be there at the same place with my family and I believe this should bring a win-win situation"

34. Are you prepared to travel for work or relocate?

Like the previous question, a flat 'no' can only have one consequence. However you may not really want to relocate or travel and what should you do here?

First of all, find where the company wants you to relocate, or how much travel the work involves. If this is within your comfort zone, say so. If not, there might be two ways to handle it.

The first way is to keep your reservations to yourself and go ahead with "no issues". This takes the interview on, and you get to know the offer. Then you can evaluate the offer and decide if it is worth the trouble with relocation or travel. Further, by the time the offer is made from the company, you may have other offers at hand. This way you can choose the best offer.

The second approach is to show some reservation but also say that you are open to relocation or travel for the right opportunity.

The approach you take depends on how keen you are about the job at the time. If you really need some offer, take the first route. This enables you to explore perhaps several offers at the same time. If you are relatively comfortable in your current job and are looking for an enticing offer, you can take the second approach.

35. How comfortable are you with firing people? Have you fired many people in your career?

This question has an indirect motive behind the obvious one. The interviewer is not just evaluating how tough you can get. If you have fired many people, it also probably means that your judgment in hiring was not sound. A person who has fired many people could also be a tyrant.

Obviously, boasting about how many people you have fired is not the right approach here. If you have actually fired many people and have to tell so, be prepared to explain why it was beyond your control and not a consequence of your poor hiring practices.

Your answer should reflect a rational and sensible approach in hiring and firing.

E.g. "As a rule my approach has been to hire the best people for the job, give them thorough training and keep them motivated. As a manager I believe in getting people excited and proud about what they are doing, keeping my team together and working with them towards the goals. I believe that doing these things would eliminate the need for firing people to a large extent"

"Thus firing has been a last resort for me. But such situations do arise and when it has to be done, it is better to do it as fast and clean as possible. One bad team member can wreak havoc to the morale of an entire team. When everything else fails, I have found it is better for everyone to get rid of such harmful elements"

54. What are your salary expectations- how much do you want to be paid? (The interviewer might also ask how much you are earning at the moment)

Needless to say, this is a crucial question. You need to handle it very carefully- one step in the wrong direction and you end up either losing your chance or being offered less than what you might have got. Follow these guidelines when you are negotiating salary.

1. Avoid bringing up salary on your own-let the interviewer do it first. Successful salespeople sell their product to the customer before talking about the price. When the interviewer shows interest in you, you are in a better position to negotiate.
2. If the interviewer brings up the question too early in the interview, try to stall answering it at that point. E.g. "Money is of course important, but not the first concern for me. I am more interested in the overall growth opportunity. I would therefore first see if I am the right person for this position. Would that be alright with you?"
3. Being well informed is the key to winning any negotiation. Once you are done with selling yourself and the time comes for discussing salary, try to get the interviewer mention how much he/she is willing to pay. When the interviewer asks about your expectations, you can counter it with "This company must be having some norms of emoluments for this position. Would you be able to tell me what that is?" You can also say "I am sure you must be having fair standards that meet people's ability and experience. What does this position pay?"
4. Go with an idea of what you will accept as a fair deal. Make sure that your expectations are reasonable, by researching the job market and any information available from within the company. Most people in executive positions aim a 20-25% raise when they change jobs.
5. Do not lie about your salary. However you can include the fringe benefits which could show a 25-50% higher amount than your cash-only payment.

Important Interview Questions and Answers

Last Updated on Tuesday, 3 May 2011 02:42 **Written by Editor** Monday, 24 May 2010 01:32
 Important [Interview Questions](#) and Answers for Interview Help seekers

A.why should i hire you?

You should hire me because I'm the best person for the job.

I realize that there are likely other candidates who also have the ability to do this job. Yet I bring an additional quality that makes me the best person for the job—my passion for excellence. I am passionately committed to producing truly world class results.

Q.how you spent your test day?

A.yesterday i got up early in the morning at 5:00 clock , then i went to gym and came back and took a bath after that i took my breakfast , & after all that i move to my office i reached my office at 9:30. Then firstly i completed my pending work and went to the meeting at 11:30. after that i took my lunch then in the evening at 5:30 i left the office then i came back my home & saw old movie. after that i had my dinner after that i went to my bed. so that was my yesterday.

Q.Tell me Something abt your college life?

A.I started my collage in 2000 i used to start for the coll in the morning at 9.00 after reaching my collage i used to hangout with frens to bar and pub. i always bunked the coll instead of attending every day. I got good frens and right kind of attitude person where i learnt many things from them and stopped going to pubs and bars

Q.Why did you want to change(leave) your current(present) job?

A.I am looking for a more challenging career in a firm with a larger employee base such as yours,Keeping in mind my career goals, the time has come for me to move onto the next rung of the ladder and make a mark for myself. This can be achieved in a company like this.

Q.where do you see yourself from (Ten or fifteen)years from now?

A.I see myself as a successful person in future, and I will be taking on new challenges. I would also like to add that nobody has seen the future and one can only make better future by living at present and working hard to make better future.

Q.What is your greatest strength?

A. ** Flexibility to handle change.

** Adaptable, can work anywhere, anytime/long hours.

** Good leadership and team building ability.

** Optimistic, positive thinking.

** Co-operative

Q.What is your future plans

A. right now i am not going for any regular/correspondent profession course. i would like to get in to corporate field and deliver my maximum concentration toward the job profile which would help me for my career growth as well as professionally adding experience to me.

Q.why do you want to join call center

A. Business Process Outsourcing in a industry which not only pays in terms of Financial benefit of course gives me and opportunity to be a part of a team which is of course Global Business , My Efforts have always been to be a part of a Global business environment , thats the reason i wish to join in a call center

Q.Why did you want to change(leave) your current(present) job?

A.I am looking for a more challenging career in a firm with a larger employee base such as yours. Keeping in mind my career goals, the time has come for me to move onto the next rung of the ladder and make a mark for myself. This can be achieved in a company like this.

Describe your ideal company, location and job.

Sir, In my opinion any company can be a ideal company if it the company and its employees helps each other in mutual development.

And as far as location is concerned, when I am out for a job, location is not a constraint to me.

And talking about job, the ideal job for me will be that job with which I can be happy while I am working.

Are not you overqualified for this position?

No. Sir/madam I am not over qualified but I think I am enough qualified for this position. I am just a fresher and I don't have any experience and I am sure that this job will give me a good experience and enhance my skills.

Would you lie for the company?

Sir.

It depends on the situation. Usually I do not prefer to lie because getting success based on lie would never be call success. But if my lie is for the benefit of the company and I know that majority of people would not get affected with this then I can lie.

Do you have any questions for me?

First of all thank you very much sir for being so much polite & friendly through out the session with me, that I can express myself so easily. Yes I have an question for you, that is what are the qualities you are expecting from fresher like us & could you please tell me what should I improve before I joining your company, obviously if I am selected, if I am not selected today, your opinion will be help me to the upcoming interview.

On a scale of one to ten, rate me as an interviewer.

Sir I am not in a position and I am not a right person to rate you. But this is a part of interview, really I am feeling comfortable in front of you so I would like to give 9 out of 10. I deduct one mark because no one is perfect. There is always be a scope to improvement.

How do you define success and how do you measure up to your own definition?

Success is an abstract topic which can't be defined or measured by few words or few lines, but in my view, Success is working constantly towards your dream.

It is achievement of something desired, plane or attempted.

How much salary do you expect?

Ya at the end of the day salary matters. But as I am in the primary stage of my career so I would like to give more importance to work & enhance my skills rather than salary. As your organisation is one of the most reputed organisation so I hope the package you offer me is bast in the industry.

Thank you sir/madam for asking this question. Of course salary is a matter of fact but as I am a fresher so my first priority is to get a job in reputed company where I can enhance my knowledge, skills, get work experience from experts for betterment of my future. So as per the industry standard whatever the salary would be provided I will be satisfied.

This questions is common and very interviewer will ask this at the end of the interview, so as per my knowledge either you are fresher or experienced your 1st priority should be the work responsibility. If you can do it then you will meet the salary expectations. So do not reveal your salary expectation first to your interviewer as you may lose and make it limited always move with company norms or industry standards they will tell you what they are offering for particular position.

Where do you see yourself five years from now?

Sir I would like to be at a respectable position at a very recognized and renowned organisation where I could use my creativity and skill to lift my organisation to great heights. I would like b a role model for my juniors where I could help them to raise themselves and act as a very responsible and motivating leader.

Tell me something about our company.

Sir.

Before attending this interview I have gathered lots of information about our organization. After summarize the all facts about our organization my opinion is like this:.

It is one of the most reputed IT company in the world.
The infrastructure & Working Environment is splendid.
Our organization having good payroll system.

It provides free medical facility to all employee.
Lastly the main fact is every employee having the partner of success of organization.

Who has inspired you in your life and why?

I become inspired by the lot's of people everytime.

My inspiration are like Sachin, Amitabh, Edison and many more because these are the people Who reached at a level in their life which are our dreams, by their hard labour and determination.

These personalities were not smart from birth but hard work made is possible.

So after knowing these people's history I want to put me in their initial stages, that's why these people are my inspiration.

Thank You.

My inspiration is my father. He taught me life is a struggle if you work hard with full dedication your success maybe delayed but not denied. He always supports me and guide me like a child. His life was full of struggle but he never lose hope and finally he achieve success that things inspired me a lot.

Explain how would be an asset to this organization?

To achieve success in life one should be punctual, dedicate and motivate. I strongly believe that I possess these qualities. So in this way I will be an asset to to this organization.

Sir, I have a creative approach to everything. This approach helps me to complete the tasks soon with great interest. This approach makes me to work smarter and it makes me to involve in all critical and complicated tasks without hesitation. Thus I am sure that my creative thinking would be an asset to this organization.

What are your career options right now?

My career goal is to getting job in a reputed company like yours and convert the theoretical knowledge in to practical knowledge and to be a part of your company getting higher position.

How long would you expect to work for us if hired?

I believe relations are build with mutual interests. Therefore i'll keep working as long as company is satisfied with my work and I m able to add value to the company's growth and also as long I myself is satisfied with the company, job satisfaction, and growth in the company.

As long as I and organisation is satisfy with my job I will be with the organisation whenever I or organisation have any problem with my work I think that will be the best time to leave the organisation.

Give me an example of your creativity.

Sir,

Actually it was long story, but I will tell you in short. Their was English lecture and our teacher said us to deliver a speech, when it was my turn I didn't know what to deliver? and suddenly I talk about "Deforestation", after finishing my speech me and my friends were decided to do plantation in our school campus and we were cultivating 10 plants. Now a days they became very big tree.

I think that was my creativity.

What makes you angry?

Yes, definitely I get angry sometimes because of many reasons but I have control on myself. I think that while showing your anger to someone else the situation get more worse rather than becoming good. I keep myself calm. When the right time comes I give answer to that person in calm way as well as in taunting way. So that person realizes.

What motivates you to do good job?

Two things that motive me first my parents who sacrifices and fulfill my need whenever I feel difficulty they sort my problem. So I want to give him happiness and secondly those people who criticize me I show them my attitude of success.

Why do you want to work at our company?

Every body wants to working in reputed companies like yours and your company is good platform to improve my knowledge, skills and personal growth.

It's my strong desire to start my career from a reputed company. I have searched a lot about your company and I found that your company is one of the best company in the world. As a fresher I need a big platform to implement my knowledge and to improve my skills. Hopefully I think your company will provide me such opportunity.

What are your goals?

My short term goal is to be placed in well reputed company like yours.

My long term goal is I would like to see myself handling a bunch of people who are creative, self driven. I would be in a position where I am responsible for creating huge profit and revenues for my company.

My short term goal is to associate myself in a progressive organization like yours and to improve knowledge and skills. My long term goal is to take myself into a respected position in your company where I can be proud of myself.

Are you willing to relocate or travel?

Yes sir, I will be ready to relocate as per needs of a company because it will relate me from outer world in a better way and it will let me to increase my knowledge and my experience. It will also be helpful for company because the company do not have to hire some other employ for the same.

Yes sir definitely, I am ready to relocate any where as per company needs and it is also time to learn new things for me first I will give preference to my job than my comfort.

What are your outside interests?

I would like to spend my time with my parents because they taught me more things. I personally interested in music, so I spend my time to practice it, I also spend my time to update the thing by friends, newspapers and teachers because they will make us become strong

What was the toughest decision you ever had to make?.

Toughest decision of my life was to choose between a plc and scada or a embaded in linex with arm. I opted for embaded because it was different from other courses, it provides you holistic learning and had a lot of scope for career growth.

If you won \$10 million lottery, would you still work?

No sir, I did not leave this job because money does not teach anything but your company teach me how to earn more than \$10 million money. So, I can't leave this job.

Sir, if I won a lottery of \$10 or more than that surely I say I will work. Money doesn't pay anything. Its possible to make money in any manner. But through work only we can gain knowledge. It's my work which gives me knowledge and experience. Money is the thing which makes a person lazy and crooked. World respects the knowledged person more than the wealthier person.

Looking back, what would you do differently in your life?

We really can't change our past but get lot of things to learn from the mistakes we have made in our past. So we can avoid those mistakes in future & be prepare for better future.give eg.

How could you have improved your career progress?

Sir, The question asks me how could I have improved my career progress. But the thing is each and every day I feel it is a new learning for me. There is lot of challenges that we face everyday and learn from them. Thus I am always improving my career in a steady way. Looking back I feel satisfied when I explore myself I can say I have changed most of my -ve into +ve and still working toward some other way to improve it.

How could you have improved your career progress?

For me my work is important, I don't bother to whom I'm reporting to, whether he/she is younger or old older, to me everybody are the employees so it will not effect my work.

I never see the age of the person I see the talent in between them, that is why he is respectable. I feel comfortable.

Thank you.

What was the toughest challenge you have ever faced?

Sir, My journey of life is full of challenge. I have faced many problem and had done many mistake in my personal and professional life, but in every problem, I had challenged myself to solve that, and after solving that I had always learned from my mistake, Which increases my experience always not to do such mistake again and it also keeps me ready to face another challenge.

I have faced many tough challenges in my life, specially personal life. The most important thing I came out with and learned is (be strong) and be sure that this specific situation has a period a full stop it will end anyway. It's the only reason makes me wake up with a smile on my face everyday no matter what.

Can you work under pressure?

Yes I can work under pressure because it is a real situation where you can show your ability to company. Secondly you can show your lantern talent and cemented your position in company.

Most Basic and Frequently Asked Interview Questions and Answers

Last Updated on Wednesday, 9 March 2011 01:21Written by EditorWednesday, 9 March 2011 01:20

1. Tell me something about yourself
2. Why should we hire you? Or how can u say that you are the right candidate?
3. Why **BPO**/ (company name)?
4. What are your strengths and weaknesses?
5. What are your short term and long term goals?
6. What are your contributions in order to meet the goals of our company?
7. Tell me about your native place.
8. Tell me about your college days.
9. Can u explain about Child labour/Corruption/Poverty?
10. Why do you want to leave your current job?
11. Describe the movie you have seen recently.
12. Tell me about a memorable/happiest/saddest day in your life.
13. Who is your role model, and why?
14. What is your favourite colour? Talk about it.
15. What will you do if you are not selected today?
16. What do you consider to be the important element of teamwork?
17. Tell me something about your favourite movie?
18. Who is your favourite player? And Why?
19. Tell me what you did since morning.
20. How much salary you are expecting?
21. What do you know about customer care/**bpo** industry?
22. If you were a superhero, what would be your super powers, and why?"
23. Who is your best boss? And why?

1. Tell me something about yourself

Ans:

I am srinath chennamadavuni, I am 28 years old, I was born, brought up in karimnagar district which is a part of andhrapradesh, I completed my mba with finance in 2005 from kakatiya university, I am a certified professional with a extensive background in business management and finance. Once I finished my mba, I started working for a foundation which was established by my own brother; there my role was taking care of the events and charities conducted by our foundation, our foundation mainly dealt with fund raising events to help poor children and diabetic patients. Bur for our personal reasons we closed our foundation recently, So I was forced to get a new job to survive, And I want a change in my career, So I am searching for a position which is challenging, and allows me to utilize my knowledge and skills, However I am always eager to learn new things, and I want to update my personal and **technical** skills along with the job, So I thought BPOs are the best choice and would give me a quick start to my life as I have a long gap after my MBA.

I have great knowledge in computers preferably on Microsoft operating systems and office such as word and excel. And I have good practical knowledge in system trouble shooting, hardware and network, system software related problems.

I am a great devotee of Hanuman, and I am very kind at heart and like to serve needy, I am also volunteering as a representative with the local clubs, charities in karimnagar and I enjoy

participating in community and charity events. And I was appreciated many times by those charities and clubs for my successful participation.

I spend my free time with my family and friends.

Playing cricket, carom, making friends, Browsing Internet, Music are my major hobbies, I have got some prizes in cricket and caroms also.

Finally, I am looking forward to have a long term association with your organization.

I am confident that your company will benefit from my knowledge and skills. Thank you.

2. Why should we hire you? How can u say that you are the right candidate for us?

Ans:

I understand your position requirements and if you take a look at my resume, I am quite certain that you will find that my skills and potential over and above exceed the qualifications and responsibility for this job. So, Is there a reason why you should not hire me?

I can surpass your expectations only if you give a chance to proof my managerial skills and abilities and together we can achieve desired goals.

I am reliable and have complete dedication and passion about my work also my responsibilities are my first priorities. This job profile suits me and I think this would be the ladder for me to move towards my goals.

Throughout my career, I have consistently strived to become the very best I can become. The success I've attained in my previous positions is the result of possessing the qualities you're looking for in an employee."

3. Why BPO/ (company name)? Why Education Industry?

Ans:

Nowadays bpo is the most stable and fast growing industry despite the global economic crisis. Great career opportunities await qualified individuals who will join in this industry. Working in a call center will also help me to develop my skills to become globally competitive. and there is a scope of international exposure also, it will give total job satisfaction along with shape to my future. That is why I prefer to work in BPO.

Education industry is an evergreen and recession free industry which is booming rapidly. It is believed that based on the current and future manpower requirements of the various sectors; there is a huge demand-supply gap in the education space. This has attracted me to enter in education and training institutions which are with the aim of building valuable franchises that can be rapidly scaled up.

4. What are your strengths and weaknesses?

Ans:

My Strength is "I am a Positive Thinker, Always motivated myself in difficulty situations",

My weakness is : As I said I am a positive thinker, I don't think I have a weakness, But sometimes my frankness becomes my weakness, I am trying to overcome by working on it. Or

I can say my weakness is sometimes I get involved with others problems unknowingly just for trying to help and to make them optimistic like me. But sometimes it gave sour result, then I pray god to excuse me.

Or

Strengths –

Ability to prioritize, planning skills,
well organized, multitasking
assuming responsibilities and duties.

Possessing the capacity to cope with failures and trying to learn from past mistakes.

my hard working nature

Self Motivated and Determined

Success Oriented and Natural Leader

Team Player. Intelligence and Self Confidence

My knowledge

My exposure to new technologies

My dedication to achieve goals in time.

I AM PUNCTUAL

Weakness –

1. Sensitive person: Taking things to heart and getting too disappointed when things are done in the wrong way.

2. Too helpful – crossing limits while helping teammates.

3. My weakness is workaholic; i keep working until the job is completely done.

4. I want to improve my communication skills currently i am working on my communication skills.

5. I talk too fast when I am excited about something work related. I have taken steps to slow it down by forcing myself to slow down and think before I speak.

I have said that I can multi task I am a well organized individual with a positive attitude and my weakness was speeches and interviews

Possible strengths to mention: positive attitude, ability to focus on projects, ability to prioritize, organization, leadership skills, ability to work under pressure, professionalism

My weakness is that I talk too fast when I am excited about something work related. I have taken steps to slow it down by forcing myself to slow down and think before I speak.

Possible weaknesses: project closure frustration, I don't like making mistakes even though I understand that they can be necessary, I don't like to see bullying in the workplace and I find myself supporting the weak through sympathy... but then follow up by saying, "but thats life isn't it. I believe its important to understand your weaknesses so that you can overcome them effectively."

My strengths are 1stly by looking @ my work ul come 2 know m i hard worker n il tell the fact n wt i mean straight away.....n my weakness is that i wont lie...

My Strength is Positive Attitude, Always motivated my self in whichever situation i met. Empathy, and smile and confident with all the situations, Flexible with all difficult, making the decision correct decision in correct time, I accept if i am wrong in any session., Listening, willing to learn new things job related things.

I think my strength is im an adaptable person that adjust to other needs , a disciplined and determined in everything that I do.

My weakness is sometimes i get involved with others problem just trying to help. Always pray to God!!!

5. What are your short term and long term goals?

" My short term goal is to achieve financial independence with a secured job, And my long term goal, May be In five years, With my improved skills and experience, I want to see myself at least as a middle level Manager and have a team reporting to him directly which must be a long jump on my ladder". And "My goal is to be the best at whatever I do. I want to be a successful career person who can act as a source of inspiration to others to do their best."

I have some short term and long term career goals in my life. In short term goals, I want to get a challenging and innovative job in the international market according to my idea and my skills, which helps me to learn and to grow professionally. In long term goals, I want to improve my personal and professional skills in the upcoming technologies and to achieve such a position which worth according to my experience and knowledge.

My short term goal is to develop the necessary skills and experience needed in my field.

My long term goal is to climb up the corporate ladder in the organization, to achieve somewhere in the managerial position. To be meeting clients, discussing their goals and how can I help them as a company Most importantly, I wish to achieve financial independence.

6. What are your contributions in order to meet the goals of our company?

7. Tell me about.....(native place).

hi to all,

My Native Place is Karimnagar, Its about 200 kms away from Hyderabad and will take 4 to 5 hours journey by bus, Its a 400 years old city and it is heart of Telangana region, District has 57 Mandals which is bounded on the north by Adilabad District, on the northeast by Maharashtra and Chhattisgarh states, on the south by Warangal

District, on the southwest by Medak District, and on the west by Nizamabad District, It has so many historical places and great temples, Karimnagar is located on the banks of Maneru River, which is a tributary of the Godavari Riverv and gives water to whole karimnagar. And we have Ujwala Park, and Deer Park near by that dam and People from different places visit those park and enjoys alot. There we have great temples like Vemulawada, Kaleshwaram, Koti Lingalu, Kongattu, Dharmapuri which are famous in whole south india, Everyday Lacs of devotees vsit these temples. We have a site seeing places like Thriveni Sangamam near by Kaleshwaram Temple where three river will mixes up and becomes one big river, We have another historical place called Elegandal Khila which is 15 kms away from karimnagar town and it is about 1000 years old.

it is emerging as a major educational hub with Shathavahana University, Telangana University, Jawaharlal Nehru Technological University (JNTU), two medical colleges, thirteen engineering colleges, a veterinary science college, a pharmacy college and 6 B.Ed colleges and hundreds of schools and junior colleges.

Ramagundam (including Godavarikhani Fertilizer city Town) is a Town, mandal and Municipal Corporation

(recently upgraded from municipal council to

Municipal Corporation in Jan 2010) in the

Karimnagar district. It is the City Of Energy. Ramagundam is situated in the Godavari Valley coalfields and has one of India's

largest thermal power stations, run by NTPC.

Karimnagar was originally called Kareem Nagar, deriving its name from Syed

Kareemullah Shah Saheb Quadri. It was one of the regional capitals during the rule of the Nizams. There are many historical monuments are there such as Tower circle, Kaman circle and Elgandal Fort which is 12 km away from karimnagar Town. Several famous people such as P.V. Narasimha Rao, former Prime

Minister of India, and Dr. C. Narayana Reddy, Renowned Poet, Vemulawada Bheema Kavi, Paidi Jairaj [Dada saheb phalke award winner] hail from Karimnagar. The town is known for its hospitality and well behaved, hardworking people. Karimnagar is famous for silver filigree work, a very delicate form of metal craft.

8. Tell me about your college days.

I did my MBA in Shathavahana PG College which is in the entrance of Karimnagar and at the bank of Manair Dam. I wrote ICET and got free seat in that college. I was one of the toppers in my college; I was very regular to my class. I represented my class for 2 years. I also involved in co-curricular activities, charity events, fund raising events, youth festivals, job fairs, educational fairs conducted by sanguine club which is a community of our college students. I was good at sports and cultural activities. After classes I used to play cricket with my classmates at our college ground. I participated in many competitions in district level and state level from our college and won prizes in singing, mimicry, dancing, cricket, chess, carom, I put finger in every aspect. I enjoyed my college days a lot. It was one of the golden parts of my life, Very nice days with lots of dreams, ambitions, and aspirations, all mixed together with a good span of freedom. Lots of fun, silly fights, cracking jokes on girls and professors, and between some seriousness at the time of exams. So, I believe college life was great. I met some of the most brilliant people where I went to school and was really just able to spread my wings and find out what I'm really about. we had a farewell party also at the end of my college days, I feel It was the most happiest cum saddest moment of my college days, I sure do miss college... the GLORY days. I definitely experienced some of my highest highs and lowest lows in college. College taught me life lessons I could never read in a book or learn elsewhere. Thank you for giving me this opportunity to remind my college days.

9. Can u explain about Child labour/Corruption/Poverty?

Child Labour:

Children are the gift of God. They are innocent and calm. Children are the future of the country. Then why this disparity between a child born with silver spoons and a child deprived of basic amenities. Yes, I am talking about child labour that has spread its menacing tentacles in almost every direction today. The term child labour refers to employment of child. Today we see children of the age group 8-14yrs working in the most unhygienic and pathetic condition. This is the age when the child should be at school and not work in horrible conditions like that of cracker/incense stick manufacturing factories, quarries etc. Every morning you can find at least one child washing dirty tea cups at a bus stop or a child distributing newspaper and milk packets to the residents especially in a colony area. Some children work as tourist guides and most of the times tend to misguide the tourists. Also most of the children are found begging on the streets or selling fake articles on the streets. In a city like Mumbai, on every second lane you'll find a child polishing shoes of the so called 'gentlemen'.

Why should a child face all this? Just because he is born to a family below the poverty line!!! Everyday children who belong to very poor families are exploited

Child Labor is one of the major problems in India. There are adverse effects of child Labor.

1. Child is deprived of a proper childhood
2. The child gets tortured both mentally and physically.
3. Also, one major effect of child labor is that the child gets matured mentally too early.
4. Thanks to child labor, children get entangled in the vicious circle of corruption.
5. They expertise in pick pocketing, learn to give and take bribes and fool people.
6. Child labor creates and perpetuates poverty.

We know that children are the future of the country. Child labor teaches a child to be dishonest, corrupted, noxious, deleterious etc. If the children of a country were to grow up with such qualities then what would

the future of such a country be? We talk about developing our country. We wish to be called a developed country. How can our country develop when social evils like child labor exist in our country? If India really needs to progress we need to first eliminate such social evils. Just blindly aping the west will not develop the future of the country. Efforts need to be taken to eliminate child labor. It's obviously not an easy task but it's not impossible either. Let us all work together to achieve this difficult task.

Poverty:

Poverty

When I was a small girl I always had a doubt about the shape of the Earth. My mother then used to compare the shape of Earth to that of the shape of an egg. Since then I started comparing the Earth to an egg. I think this conception of mine will help us understand the present state of Earth. When you look at an egg from outside it looks smooth, calm and quite. But inside it goes on a struggle for existence. The same is with the world we live in. It looks calm and peaceful from outside but deep inside it is the struggle for existence (what they call the survival of the fittest). Everyone is trying to survive, not live!!! In order to survive we have forgotten our own moral values.

Poverty is the lack of basic amenities needed by a human being to survive in this world. These include proper clothing, shelter, food, water and a clean environment. In India, poverty is widespread. India is estimated to have a third of the world's poor. One of the main causes of poverty is increase in the cost of living. Also due to unemployment many of the families live below the poverty line. Most of these people spend their lives on the streets while on the other hand the rich sleep on cushioned beds.

On cold bitter wintry nights, When under the blankets we sleep, There on the streets are they, Who spend sleepless nights. No beds, nor pillows, No blankets, No bed sheets, There on the streets they sit, Where the rich but uncivilized spit. For fads and fantasies we spend, But not a penny to them we lend, For a helping hand they ask, And instead we put on a disgusted mask. For Pizzas and burgers we cry, But of hunger those people die, There on the streets alone they lie, Oh those poor people, what a sigh!!!

The effects of poverty are hunger, illiteracy, diseases and in turn death of the people. All of us together need to fight against poverty. Poverty reduction involves economic liberalization, Investments in human capital, in the form of health; education and infrastructure is needed for economic growth. Other ways include aiding in the simplest form, empowering women and setting up good institutions that provide security to property and businesses. Poverty can as such not be completely eliminated but can surely be reduced if we make an attempt to minimize it.

Other threats that pressurize the cracked egg include hatred, decline of community, unemployment, illiteracy, corruption, terrorism etc. In a way all these menaces are inter-linked. If we want to save the cracked egg, we need to take the right measures as soon as possible before it gets too late and the egg breaks.

"Prevention is better than cure"

If we take the appropriate steps now, we can surely save the egg from breaking. So how does the journey to creating a peaceful world begin? Well, the answer to this is very simple. The first step has to be taken by me myself as an individual.

"Be the change you want to see in the world".

Corruption:

It is not easy to define corruption. But in a narrow sense, corruption is mostly concerned with bribe and it takes several forms. Corruption is a global phenomenon and it is omnipresent. Corruption has progressively increased and is now rampant in our society.

Corruption in India is a consequence of the nexus between Bureaucracy, politics and criminals. India is now no longer considered a soft state. It has now become a consideration state where everything can be

had for a consideration. Today, the number of ministers with an honest image can be counted on fingers. At one time, bribe was paid for getting wrong things done but now bribe is paid for getting right things done at right time.

Effects of corruption

Indian administration is tainted with scandals. India is among 55 of the 106 countries where corruption is rampant, according to the Corruption Perception Index 2004 Report released by Transparency International India. Corruption in India leads to promotion not prison. It is very difficult to catch big shark. Corruption in India has wings not wheels. As nation grows, the corrupt also grow to invent new methods of cheating the government and public.

Causes of corruption

The causes of corruption are many and complex. Following are some of the causes of corruption.

- Emergence of political elite who believe in interest-oriented rather than nation-oriented programmes and policies.

- Artificial scarcity created by the people with malevolent intentions wrecks the fabric of the economy.

- Corruption is caused as well as increased because of the change in the value system and ethical qualities of men who administer. The old ideals of morality, service and honesty are regarded as an anachronistic.

- Tolerance of people towards corruption, complete lack of intense public outcry against corruption and the absence of strong public forum to oppose corruption allow corruption to reign over people.

- Vast size of population coupled with widespread illiteracy and the poor economic infrastructure lead to endemic corruption in public life.

- In a highly inflationary economy, low salaries of government officials compel them to resort to the road of corruption. Graduates from IIMs with no experience draw a far handsome salary than what government secretaries draw.

- Complex laws and procedures alienate common people to ask for any help from government.

- Election time is a time when corruption is at its peak level. Big industrialist fund politicians to meet high cost of election and ultimately to seek personal favour. Bribery to politicians buys influence, and bribery by politicians buys votes. In order to get elected, politicians bribe poor illiterate people, who are slogging for two timesâ€™ meal.

Measures to combat corruption

Is it possible to contain corruption in our society? Corruption is a cancer, which every Indian must strive to cure. Many new leaders when come into power declare their determination to eradicate corruption but soon they themselves become corrupt and start amassing huge wealth.

There are many myths about corruption, which have to be exploded if we really want to combat it. Some of these myths are: Corruption is a way of life and nothing can be done about it. Only people from underdeveloped or developing countries are prone to corruption. We will have to guard against all these crude fallacies while planning measures to fight corruption.

- Foolproof laws should be made so that there is no room for discretion for politicians and bureaucrats. The role of the politician should be minimized. Application of the evolved policies should be left in the

hands of independent commission or authority in each area of public interest. Decision of the commission or authority should be challengeable only in the courts.

• Cooperation of the people has to be obtained for successfully containing corruption. People should have a right to recall the elected representatives if they see them becoming indifferent to the electorate.

• Funding of elections is at the core of political corruption. Electoral reforms are crucial in this regard. Several reforms like: State funding of election expenses for candidates; strict enforcement of statutory requirements like holding in-party elections, making political parties get their accounts audited regularly and filing income-tax returns; denying persons with criminal records a chance to contest elections, should be brought in.

• Responsiveness, accountability and transparency are a must for a clean system. Bureaucracy, the backbone of good governance, should be made more citizen friendly, accountable, ethical and transparent.

• More and more courts should be opened for speedy & inexpensive justice so that cases don't linger in courts for years and justice is delivered on time.

• Local bodies, Independent of the government, like Lokpals, Lokadalats, CVCs and Vigilance Commissions should be formed to provide speedy justice with low expenses.

• A new Fundamental Right viz. Right to Information should be introduced, which will empower the citizens to ask for the information they want. Barring some confidential information, which concerns national and international security, other information should be made available to general public as and when required. Stringent actions against corrupt officials will certainly have a deterrent impact.

Conclusion

Corruption is an intractable problem. It is like diabetes, can only be controlled, but not totally eliminated. It may not be possible to root out corruption completely at all levels but it is possible to contain it within tolerable limits. Honest and dedicated persons in public life, control over electoral expenses could be the most important prescriptions to combat corruption. Corruption has a corrosive impact on our economy. It worsens our image in international market and leads to loss of overseas opportunities. Corruption is a global problem that all countries of the world have to confront, solutions, however, can only be home grown. We have tolerated corruption for so long. The time has now come to root it out from its roots.

10. Why do you want to leave your current job/Why Did You Resign From Your Job?

I am working for a good company, But I am looking better opportunity where I will have a platform to perform well/add more value, and to learn more and grow with the company.

Or

I resigned because there were limited opportunities for advancement and I wanted to further my career where I can focus on my career path.

My family is shifting to this place and I've been away from my family for a long time and I want to be associated with them since they need me at this time.

Or

I resigned because the position required me to be on-call evenings and weekends and it was difficult to arrange child care on short notice.

Or

My family relocated to this area and my previous employer doesn't have an office here.

Or

11. Describe the movie you have seen recently.

GOLCONDA HIGH SCHOOL (Telugu Movie)

In the Movie GHS: Golkonda High School in Hyderabad is an age old school with best history and worst present. Students in the school are poor in Academics and Sports due to lack of efficient faculty. School is managed by a Trust which has already gone bankrupt. One of the key Trust members Kiriti Babu (Subba Raju) along with Vice Principal Madhu Babu (Shafi) make out a plan to build coaching centre (IIT & EAMCET) demolishing the school play ground. The proposal is tabled before Principal Vishwanath (Tanikella Bharani) who dislikes it. As GHS from last 15 years is unable to register a single win in any Sports events, necessity of a play ground is sidelined and Trust decides to give Principal the last chance to win the Inter State School Cricket Championship in order to save their play ground.

Here comes the old student of the same School, Sampath (Sumanth) as a Cricket Coach on the request of Vishwanath. Very soon, Sampath sticks on to the task of reshaping GHS Cricket Team which has enough talent but lacking the direction taking it as a direct challenge with Kiriti Babu and Madhu Babu. Sampath trains the GHS team with **support** from English Teacher Anjali (Colors Swathi) and Peon Jaane Miyan? Students and parents understand the importance of Sports in overall growth of children? Inspite of cheap tricks played by Kiriti, GHS wins the Tournament and saves their Ground.

12. Tell me about a memorable day in your life.

As per my unforgettable moment was when I was writing my Inter 2nd year exam that was Sanskrit, There was a jumbling system, I was well prepared and writing confidently, but beside me one boy was there, he was not writing anything and looking around, Suddenly he called me and asked to help,

I am so kind at heart so I said ok and asked him to wait him for half an hour, After half a hour, he called me again, But My **paper** was not over yet to right so much, so I asked him to wait till my **paper** complete. and I thought I can give my paper to him, He said ok and become silent till I finish the exam, Finally I finished my paper, and gave my answer sheet to him, He wrote everything very fast and gave my paper back, The teacher announced that we have last 10 minutes, and then he asked for objective answer paper, I gave it too, But he said that **questions** are different from my paper, I was confused and I took his objective paper, checked it and shocked, It's a telugu subject paper, Then I realize He wrote Sanskrit answers for telugu **questions**,

I felt very bad for not asking him his subject first, I said my sorry.

My most memorable day in fact embarrassing day for me was during my graduation vacations. me and my sis went to my grandma's place it was a village, and we had cousins there who are of the same age, one day i planned for a trip to a nearby reservoir on which a bridge was recently constructed, we all went there and having fun there, we were 5 members altogether 3 girls 2 boys. we were playing in the water hopelessly one of my cousin in spite of knowing swimming drowning in the water, suddenly all of us got alerted and tried to save him actually we thought he was pretending but only later we discovered he was serious because the flow is very high, all of us were in panic and suddenly he found a stone inside water he kicked it off and came forward, by god's grace he was safe,... I won't forget that forever.....

hi in my unforgettable day the most unforgettable moment is when i was in coaching institute. On that day was celebration day of institute. My sir conducted one game in which any one can tell about anyone and

the condition was all have to speak truth. My sir asked one girl that who is best boy in this institute than she replied about me and gave complete explanation about me. Every one said to me Waho dud ,i was happy.

As per my unforgettable moment was when i was writing my 10th class last exam that was social i came late for that exam and at last every one in the class were writing objective of the paper and i was still writing my answers then at last ten minutes were left to give the paper i did not started the objective beside me one girl had finished her paper and she was ready to give her paper and i asked her she told me the objectives.

13. Who is your role model and why?

Nara Chandrababu Naidu (born April 20, 1950) is my role model, He was the chief minister of Andhra Pradesh from 1995 to 2004. He is also the founder of Heritage Foods. As of October 2010, he is leader of the opposition in the Andhra Pradesh state assembly, and the president of Telugu Desam Party (TDP).

Naidu was born in the Naravaripally village of Chittoor district on April 20, 1950. His father N.K. Naidu was an agriculturist and his mother Ammanamma was a housewife. Naidu did his schooling in Chandragiri and attended college at the Sri Venkateswara Arts College, Tirupati. He did his Masters in Economics from the Sri Venkateswara University, Tirupati. He was working towards a Ph.D. degree at the same university, when he took to politics.

N. Chandrababu Naidu is a very truth loving person. Also N. Chandrababu Naidu is of very helping nature. Mr Chandrababu Naidu was instrumental in making Hyderabad one of the IT hubs in the country. A key development for this was when Microsoft chose to set up its first Research Lab outside US in Hyderabad. He modernized administration by computerizing a number of Government Operations and took initiatives for the convenience of public. e.g. all the utility bills and taxes could be paid at a single counter; the written test for a drivers license was computerized. On the rural front he launched so many schemes like "Neeru-Meeru" "Shramadhanam", 'Janamabhoomi', a rural infrastructure and employment generation program.

He held various positions of office in his college and organised a number of social activities. Following the 1977 cyclone, which devastated Diviseema taluk of Krishna district, he actively organised donations and relief material from Chittoor district for the cyclone victims.

Janmabhoomi is a people centered development process launched in the State of Andhra Pradesh in January 1997. This process has evolved out of the experience gained through the implementation of Prajala Vaddaku Paalana (taking administration to the door steps of the people) launched in November 1995 and Sramadhanam (contribution of labour) launched in January, 1996. It aims at establishing an ideal society, which embodies and cherishes the principles of people's participation, equality, transparency and accountability leading to sustained economic development and excellence in all walks of life

Awards:

Chandrababu naidu has won numerous awards including " IT Indian of the Milleneum' (India Today) Business Person of the Year (Economic Times) member of the World Economic Forum's Dream Cabinet and South Asian of the Year (Time Asia).

Naidu was chosen as one of 50 leaders at the forefront of change in the year 2000 by the Business Week magazine for being an unflinching proponent of technology and for his drive to transform the State.

The whole country raised wondered and raised eyebrows when Chandrababu naidu with his unflinching efforts to develop A.P has failed to get majority in the assembly elections.

14. What is your favourite colour? Talk about it.

Blue

Yes, My favorite Color is BLUE, I'm relaxed and confident in my choice of the color blue. Because Blue is a calming and soothing colour. Many religious cultures believe that blue is spiritual and/or keeps away evil. If blue is your favourite colour, you are likely a nurturing person that others look to for spiritual or mental healing. It can be strong and steadfast or light and friendly. Almost everyone likes some shade of the color blue.

Blue is often a sign of intelligence, thus those drawn to blue are often intelligent people. Darker blue symbolizes authority and higher power. It is often associated with those in peaceful higher power, Blue conveys importance and confidence which pair well with the authoritative quality. hence the blue power suit of the corporate world and the blue uniforms of police officers . These words are synonymous with blue or represent various shades of the color blue: azure, baby blue, beryl, cerulean, cobalt, cornflower blue, corporate blue, cyan, indigo, midnight blue, navy, Prussian blue, robin's egg blue, royal, sapphire, sky blue, slate, steel blue

A natural color, from the blue of the sky, blue is a universal color. The cool, calming effect of blue makes time pass more quickly and it can help you sleep. Blue is a good color for bedrooms. However, too much blue could dampen spirits.

Green

Green is the color of life. It symbolizes abundance in growth, health, environment and even renewal. However, green can also symbolize jealousy. Green, like blue, also has a calming effect.

Most of the time green reflects balance, stability, and harmony.

If green is your favorite color, you are most likely a relaxed person who is a lover of nature and in tune with living healthy. Lovers of the color green are often spiritual healers and can also be very prosperous, as well as constantly full of new ideas.

However, green lovers should also watch out for their jealous side.

White

White represents innocence, purity, and cleanliness. Someone who has a high appreciation of white is often considered to be holy and pure. White is often associated with spiritual or helpful positions, such as doctor, nurse, pope, or minister

15. What will you do if you are not selected today?

I will give my best to get this job, unfortunately, if I am not selected for this job, I will recall my performance and analyze the weak parts. I will try to overcome those mistakes in possible ways and I will get ready for another interview.

Success and failure are both important part of our life. If I get rejected to I take in a positive way but I would like to know where I lack & what mistakes are so, that I can rectify myself as soon as possible & get ready for next interview.

Me, being reasonably clean, I am proud of most of my work. I am a simple working class guy. Being a self learner, I will find my mistakes which caused me failure...and take them as an experience I will try for better tomorrow in the next interview.

16. What do you consider to be the important element of teamwork?

Whether in the workplace or on the football field, or even amongst members of a community, effective teamwork can produce incredible results. However, working successfully as a team is not as easy as it may seem. Effective teamwork certainly does not just happen automatically; it takes a great deal of hard work and compromise. There are a number of factors that must be in place to cohere together as a team and work seamlessly.

- **Good leadership:** Effective leadership is one of the most important components of good teamwork. The team's leader should possess the skills to create and maintain a positive working environment and motivate and inspire the team members to take a positive approach to work and be highly committed. An effective team leader will promote a high level of morale and make them feel supported and valued.
- **Clear communication:** Communication is a vital factor of all interpersonal interaction and especially that of a team. Team members must be able to articulate their feelings, express plans and goals, share ideas and see each other's viewpoints.
- **Establishing roles:** It is absolutely necessary for team members to understand what their role on the team is, what he/she is responsible for. The team leader can enable this by defining the purpose in a clear-cut manner in the beginning of the formation of the team.
- **Conflict Resolution:** Conflicts will arise no matter how well a team functions together. The best way to counter conflict is to have structured methods of conflict resolution. Team members should be able to voice their concerns without fear of offending others. Instead of avoiding conflict issues, a hands-on approach that resolves them quickly is much better. It is often advised that the team leader sit with the conflicting parties and help work out their differences without taking sides and trying to remain objective if possible.
- **Set a good example:** The team leader must set a good example for good teamwork to come about. In order to keep team members positive and committed and motivated, the team leader herself/himself needs to exhibit these qualities. The team looks to the leader for **support** and guidance so any negativity on the leader's part can be disastrous.

Regardless of what type of sales you are in, you may one day be asked to be part of a team sales effort, and knowing how to effectively work on and with a team is going to be crucial to your success and that of your team.

17. Tell me something about your favourite movie?

my favorite movie is pursuit of happiness starring will smith. the taking of the movie is so good. will smith starts his career with marketing job, but by the time he enters into it the product loses its boom. in way he will come across all the difficulties in his life at last he will secure a stable and good position in prestigious organization

my favourite movie is titanic because its a real story ,the architecture of the ship is so good,its ever green movie ,we can feel their pain ,we can see how the people lost their relations in ship accident and the love story is beautiful .

I talk about the movie "HAPPY DAYS (telugu) directed by shekhar kammula", It is my favorite movie. It's a story about the college life of btech students. Total film reflects the value of friendship. When I saw this movie, I was very happy bcoz it reminded my college life and the days which I enjoyed with my friends

which are the glory moments in my life. The jokes, silly fights, love, concept of the movie are so special and so realistic. In this movie, I like the characters of Tyson and Rajesh. Tyson is a good friend to all. And also he says about the value of friendship. Rajesh is very jolly character. He enjoys his life a lot. That type of persons is very rare. And in this film the heroine Thamanna looks like an angel and she is so beautiful become my favorite heroine, and all the songs in this film are melodious and very nice to hear,

18. Who is your favourite player and why?

Sachin Tendulkar is my favourite player, he is a record-breaking Indian cricketer who is widely regarded as one of the greatest batsmen in the history of cricket. The Master Blaster, The Little Champion, The Bombay Bomber and the Living Legend. The adjectives are not limited to this only because he is also called GOD of cricket. Almost 80% of the batting records are on the name of Sachin Tendulkar only, Cricket lovers across the globe, don't just like Sachin they love Sachin and that is why Tendulkar doesn't have fans, but he has followers, but yet he refers to himself as a normal person who is satisfied with being counted among the best batsmen in the world. His simplicity can be estimated as another reason why I love him. Sachin Ramesh started playing cricket as a beginner and at the early age of sixteen and was selected to play for India's national cricket team. I remember 2001, when all News channels and other media organizations started flashing news that he became the first batsman to score a total of 10,000 runs in one-day cricket. That gave me the reason to be proud. He is an idol in his native India, where he lives humbly even though his salary and product endorsements have made him the world's wealthiest cricket player. He is so humble and modest that in 2003, Tendulkar was compared to the great West Indian cricketer Vivian Richards and to Australian cricket legend Don Bradman. Yet, he humbly said, "I've never thought of myself as the best batsman in the world. My ambition was to be considered one of the best, and to stay there."

There are multi-millions reasons why India loves him like God. He is the first Indian to achieve such heights in both cricket and stardom. Throughout career, he has helped to bring Indian cricket from a little-televised sport to a major national pastime. His talent and skill place him in the world annals of cricket, with the best of players from any country.

Sachin has maximum records in his name, which itself is a record. The most famous record was claimed recently with which the History was created when Sachin became the first batsman to hit 200 runs in one day international. For this success, whole cricket world saluted him and many cricket personalities did their 'Hats Off' for him. Sunil Gavaskar, the living legend tried to touch his feet but Sachin never let that happen.

Let's come out of the cricket boundary and discuss other reasons why he is called God and why do we love him.

Sachin Tendulkar married Anjali Mehta, some years after they were introduced by mutual friends. They have two children, Sara and Arjun. Sachin sponsors 200 deprived kids every 12 months through, a Mumbai-based NGO associated with his mother-in-law. He is always unwilling to speak about this, or other generous activities, choosing to protect the holiness of his personal life despite the overpowering media interest in him. Sachin always promotes and motivates people to donate and help needy. And proving 'Charity begins at home', he paid the medical expenses for a person who he acknowledged his brother in Mumbai. Though this was the News Flash, but Sachin never commented or gave a bite to any TV reporter. He really is another reason to be proud, not only for Cricket but for Humanity as well.

For India and across the globe, in love with the game of cricket, Sachin Ramesh Tendulkar has arisen as an international wealth, idolized by billions. Cricket lovers and players consider him probably the most competent and complete batsman, the game has ever witnessed. He is so talented that there is almost no shot he cannot play. Bowlers like Shoaib Akhtar, Brett Lee, Shane Warne etc dread facing him, because he is unflappable and enough mature to all of their tricks. Warne once gave a bite to a TV channel, where

he said that Tendulkar gave him nightmares.

Now, someone who is so talented, so master, so perfect why will he not be loved by those who get curve on their faces even if they see his picture. An estimate can be understood that within the first 24 hours, of he joined TWITTER, Sachin's following reached almost 80,000, sparking innumerable tweets by media agencies about the living legend. Its worth to mention here, that this was another record that God of Cricket made, and this time without bat.

19. Tell me what you did since morning.

Usually I woke up at 6am, But Today I woke up little early since I have this interview, Went to morning walk to the main road as usual, in return, I brought some goods for home, then I had bath and prayed god for a moment. And I had maggi for breakfast and also a cup of tea, and then I prepared for this interview for half an hour. Then I started my bike, and I came here.

20. How much salary you are expecting?

"I'd appreciate it if you could make me an offer a maximum based on your company norms whatever you have budgeted for this position and we can go from there"

As a fresher, I cannot expect much, But I would appreciate if you offer me a maximum based on your company norms.

I am interested in finding a job that is a good fit for me. I'm sure whatever salary you're paying is consistent with the rest of the market." In other words, I respect myself and I want to think I can respect this company.

21. What do you know about customer care/bpo industry?

Customer service is the provision of service to customers before, during and after a purchase. Customer service is normally an integral part of a company's customer value proposition. Its importance varies by product, industry and customer; defective or broken merchandise can be exchanged, often only with a receipt and within a specified time frame. Retail stores will often have a desk or counter devoted to dealing with returns, exchanges and complaints, or will perform related functions at the point of sale. Customer service may be provided by a person (e.g., sales and service representative), or by automated means called self-service. Examples of self service are Internet sites

Business process outsourcing (BPO) is the act of giving a third-party the responsibility of running what would otherwise be an internal system or service. For instance, an insurance company might outsource their claims processing program or a bank might outsource their loan processing system. Other common examples of BPO are call centres and payroll outsourcing. Typically, companies that are looking at business process outsourcing are hoping to achieve cost savings by handing the work to a third-party that can take advantage of economies of scale by doing the same work for many companies. Or perhaps the cost savings can be achieved because labor costs are lower due to different costs of living in different countries.

In exchange for the potential cost savings, the company in question must relinquish control over an aspect of their business which explains why business process outsourcing is often reserved for non-critical, non-core type of work.

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22. If you were a superhero, what would be your super powers, and why?"

Ans:

"I think I would prefer to be superheroes like thenali Ramakrishna and beerbal, who doesn't have superpowers, but who relies on their intelligence and use of the right tools to get the job done."

23. Who is your best boss? And why?

The Best Boss is the one from whom we can learn Do's and Don'ts.

My best bosses are my parents from whom I learnt what to do and what not to do, I learned from parents how to organize the team, how to face the challenges and helped me improve my management abilities to become a organized person.

My best boss was one who was able to recognize the strengths in his employees, and to utilize them to their fullest extent. He taught me to look at people more individually, and understand that almost everyone has something positive to offer.

I've learned from each boss I've had. From the good ones, what to do, from the challenging ones – what not to do.

Since I am a fresher, I dont have a boss till now, But In my opinion, The best boss is who can be a best subordinate to his boss and best boss to his sub ordinates.

Early in my career, I had a boss who helped me a great deal, we still stay in touch. But I've honestly learned something from each boss I've had.

My best boss was a woman who showed me the importance of suggestive selling. She was able to show a customer the perfect accessories to go with an outfit, without being pushy, and taught me to tremendously increase my selling abilities.

I learned a lot about organization from my last boss. I've always been an organized person, but I learned new ways to organize and mobilize the staff from him, which was very valuable for my management abilities.

24. What Have You Been Doing Since Your Last Job/Education?

(If you have an employment or education gap on your resume, the interviewer will probably ask this question.)

I worked on several freelance projects, while actively job seeking.

I volunteered for a literacy program that assists disadvantaged children.

My aging parents needed a temporary caregiver and I spent time looking after them.

I spent time being a stay-at-home as mom and volunteering at my daughter's school.

I took some continuing education classes and seminars.

25. Why you are fired in your previous company?

Ans:

A new manager came in and cleaned house in order to bring in members of his old team. That was his right but it cleared my head to envision better opportunities elsewhere.

I was very successful there, But Perhaps I didn't fully understand my boss's expectations or why he released me so quickly before I had a chance to prove myself.

I think my competencies were not the right match for my previous employer's needs but it looks like they'd be a good fit in your organization.

After thinking about why I left, I realize I should have done some things differently. That job was a learning experience and I think I'm wiser now. I'd like the chance to prove that to you.

26. What do like and dislike in your previous job/company?

I enjoyed the people I worked with. It was a friendly and fun atmosphere and I actually enjoyed going into work each morning. I felt the leadership team was great as well. They knew all of their employees on a first name basis and tried to make those personal connections. I also enjoyed that fact that the office tried to do community outreach with local organizations.

One of the reasons I am leaving is that I felt I was not challenged enough at the job. After being there for so many years, I felt I was not able to reach my full potential because of the lack of challenge and there was no room for advancement in the company. While I did enjoy working there and appreciate the skills I developed while with the company, I feel my skill set can be better utilized elsewhere, where my capabilities are more recognized and there is the opportunity for growth.

27. What do you expect from your team leader if you are in a team?

I appreciate a work environment where team leaders try to make personal connections with their teams. I would like to be able to go my manager if I have an issue or idea and to be able to feel comfortable to expressing my thoughts. I would also expect my team leader to be open and honest with me and to let me know if there is anything I could do to improve upon or do differently in my work.

28. How Did You Handle Challenges, Explain if you faced any?

During a difficult financial period, I researched the issue and contributed to finding a solution. I was able to satisfactorily negotiate repayment schedules with multiple vendors.

A long-term client was about to take their business to a competitor. I met with the customer and was able to change how we handled the accounts on a day-to-day basis, in order to keep the business.

29. How Many Hours Do You Work? Or You Can Work?

I can work as much hours as necessary to get the job done. However working a lot of hours aren't necessarily a good thing, I mean I am very productive enough to get the job done in a reasonable amount of time.

30. Describe a typical work week?

The first thing I do on Monday morning is check my email or data, and then I prioritize my activities for the week, I will focus on work to ensure everything is efficiently organized.

31. Do you work home with you/Are you ready take work home with you?

Ans:

When I need to, no problem. I realize the importance of meeting deadlines and getting work done on time.

32. "Take Over" means?

Ans:

take over means acquisition of business of small or failed company by big or successful company to expand its business in way of finance, share capital, or securities or combination of all either friendly or hostilely (Unfriendly/Forcedly).

33. If u will be the principal of a school what will u can do best for school?

Ans:

I will make the students perfectly disciplined by love or by strictness and take the necessary action to improve their personal skills and **technical** skills along with communication skills; I will give importance to extracurricular and fun activities also. I will take the decisions according to the situation by analyzing its advantages and disadvantages. I will concentrate on English language as it is most useful and widely spoken language in the world.

34. What is the difference of domestic and international call centre?

Ans:

Domestic Call center is that where we will deal with the clients who are in geographical and political boundary of a nation only (ex: state to state, district to district), while in international we will deal globally with the clients of all around the world. (Ex: nation to nation, continent to continent).

35. Can u stay awake in the night and able to work next day?

Ans:

Yes I can, Many times; I spent sleepless nights whenever I was having exams or an urgent work. I have been chatting, playing on the computer all night many times. I have been repairing something till it's repaired. Some time I take much tea to avoid asleep, that means I do not go asleep if I have a work, But if I really don't feel fine next day, I will take at least 5-6 hours sound sleep. That is enough for me recover.

36. What is the difference between American accent/language and British accent/language?

Ans:

37. Do you have patience to listen others problems?

Ans:

Yes I have patience with other, I think it is required every person to survive as man is a social animal, and I do my best level to show my patience and try to solve their problem in my possible ways. However everybody will have certain amount of patience, so, sometimes my patience depends on the person, situation and character. I hate people who love to create such situations what breaks others patience.

38. You don't have any experience in call center field? why should I hire u?

Ans:

I don't have specific call center experience, yes but I do have a lot of experience in the tasks and have the attributes that make up a good call center worker. I am focused on customer's having trouble and call us, I can give the best possible solution of my knowledge and experience. I am very helping and friendly natured, If my co-workers need a hand, I am there to offer it if I can help. I do not say "It's not my job".

39. What would u do, if u becomes a prime/chief minister of your country for six months?

Ans:

If I become a prime minister of the country, My first priority is increasing per capita income, I would like reduce unemployment by encouraging globalization, I will encourage other countries and IT companies to invest in India which is indirectly reduces the unemployment and increases the economy rate and makes India globally competitive. I would also motivate self employment schemes. I will give priority to the farmers by giving proper subsidies as I believe they are the pillars of nation. I would like to make country

corruption free. I will make necessary corrections in Indian constitution; I will make a rule that a person having crime record must not take a part in election or in gov't jobs. I will encourage the youth in politics, I will cancel all the reservations based on caste and religion or area, I allow reservations only for handicapped, senior citizens, widows or people below poverty line only to fill the economical gaps. I encourage the privatization except in education; health sectors; I also concentrate on road traffic and find the solutions to overcome. I will ban the plastic make the India green and clean by increasing recycling, I will make strict laws against terrorism and crime; I will make our censor board more effective to control the violence, sex or bad language to make our Indian culture proud. And finally I will take necessary steps to continue this after me also.