

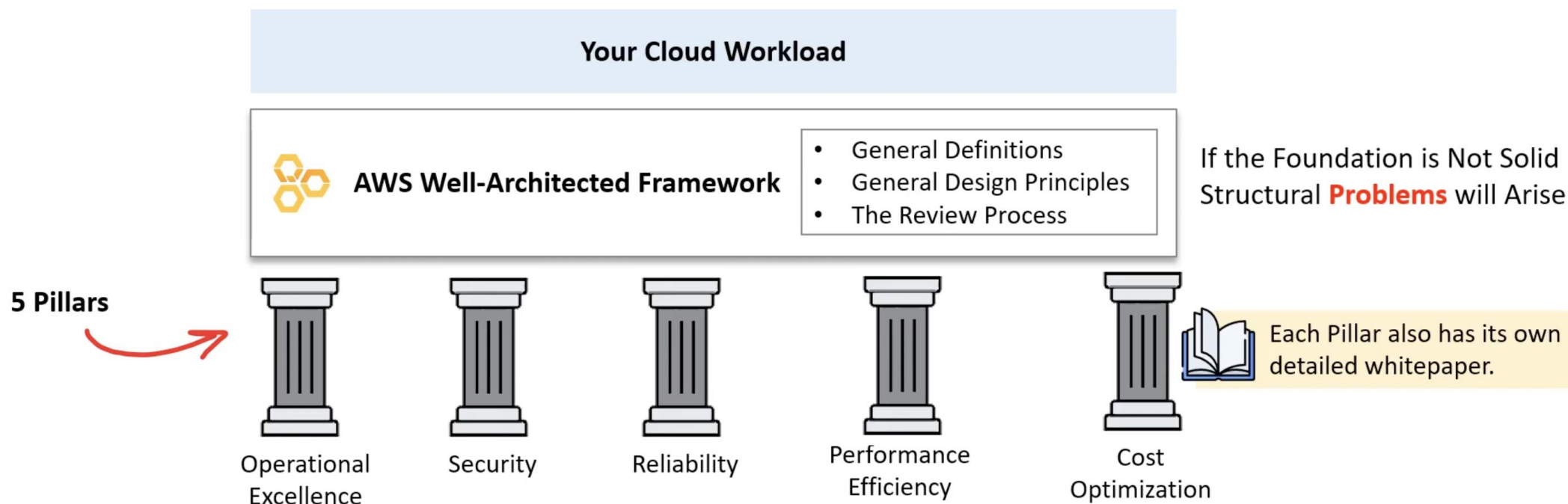
# AWS Well-Architected Framework

Cheat sheets, Practice Exams and Flash cards 🖱️ [www.exampopro.co/clf-c01](http://www.exampopro.co/clf-c01)

The AWS Well-Architected Framework is a Whitepaper created by AWS to help customers build using best-practices defined by AWS.

[aws.amazon.com/architecture/well-architected](http://aws.amazon.com/architecture/well-architected)

The framework is divided into 5 sections called pillars which address different aspects or “lenses” that can be applied to a cloud workload.



# AWS Well-Architected – General Definitions

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\*Business Value



**Operational Excellent Pillar** — Run and monitor systems



**Security Pillar** — Protect data and systems, mitigate risk



**Reliability Pillar** — Mitigate and recover from disruptions



**Performance Efficiency Pillar** — Use computing resources effectively



**Cost Optimization Pillar** — Get the lowest price

**\*Trade-Off Pillars Based on Business Context**

## General Definitions

**Component** — Code, Configuration and AWS Resource against a requirement

**Workload** — A set of components that work together to deliver business value

**Milestones** — Key changes of your architecture through product life cycle

**Architecture** — **How** components work together **in a** workload

**Technology Portfolio** — A collection of workloads required for the business to operate

# AWS Well-Architected – On Architecture

Watch later Share

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The AWS Well-Architected Framework is designed around a different kind of team structure. Enterprises generally have centralized teams with specific roles where AWS has distributed teams with flexible roles. Distributed teams can come with new risks, AWS mitigates these with Practices, Mechanisms and Leadership Principles



## On-Premise Enterprise

**Centralized team** consisting of:

- Technical Architect (infrastructure)
- Solution Architect (software)
- Data Architect
- Networking Architect
- Security Architect

Managed by either **TOGAF** or **Zachman Framework**



## Amazon Web Services

**Distributed teams** consisting of:

- Practices
  - Team Experts (Raise the Bar)
- Mechanisms
  - Automated Checks for Standards
- \*Amazon Leadership Principle

Supported by a virtual community of **SMEs, Principle Engineers**  
eg. lunchtime talks - recycled into onboarding material

# Amazon Leadership Principles

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The **Amazon Leadership Principles** are **a set of principles** used during the company **decision-making, problem-solving, simple brainstorming, and hiring.**

1. Customer Obsession
2. Ownership
3. Invent and Simplify
4. Are Right, A Lot
5. Learn and Be Curious
6. Hire and Develop the Best
7. Insist on the Highest Standards
8. Think Big
9. Bias for Action
10. Frugality
11. Earn Trust
12. Dive Deep
13. Have Backbone; Disagree and Commit
14. Deliver Results
15. Strive to be Earth's Best Employer
16. Success and Scale Bring Broad Responsibility



You can read in detail about all 16 here:

<https://www.amazon.jobs/en/principles>

# AWS Well-Architected – General Design Principles

Cheat sheets, Practice Exams and Flash cards 🖱️ [www.exampor.co/clf-c01](http://www.exampor.co/clf-c01)

## **Stop guessing your capacity needs**

eg. Cloud computing you use as little or much based **on demand**.

## **Test systems at production scale**

eg. Clone production env to testing, Tear down testing not in use to save money.

## **Automate to make architectural experimentation easier**

eg. Using CloudFormation with ChangeSets, StackUpdate and Drift Detection

## **Allow for evolutionary architectures**

eg. CI/CD, rapid or nightly releases, Lambdas deprecating run-times forcing you to evolve

## **Drive architectures using data**

eg. CloudWatch, Cloud Trail automatically turned on collecting data

## **Improve through game days**

eg. simulate traffic on production or purposely kill EC2 instances to see test recovery



# AWS Well-Architected – Anatomy of a Pillar

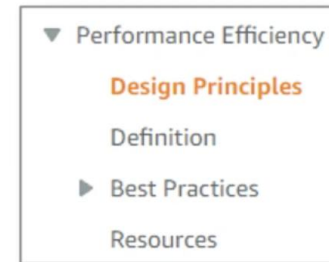
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Performance  
Efficiency

A Pillar of the Well-Architected Framework is **structured** as follows:

- Design Principles
  - A list of design principles that need to be considered during implementation
- Definition
  - overview of the best practice categories
- Best Practices
  - detailed information about each best practice with AWS Services
- Resources
  - Additional documentation, whitepapers and videos to implement this pillar



# AWS Well-Architected – Design Principles

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## Operational Excellence Design Principles

### **Perform operations as code**

Apply the same engineering discipline you would to application code to your cloud infrastructure.  
By treating your operations as code you can limit human error and enable consistent responses to events.

*eg. Infrastructure as Code*

### **Make frequent, small, reversible changes**

Design workloads to allow components to be updated regularly.

*eg. rollbacks, incremental changes, Blue/Green, CI/CD*

### **Refine operations procedures frequently**

Look for continuous opportunities to improve your operations

*eg. Use game days to simulate traffic or event failure on your production workloads*

### **Anticipate failure**

Perform post-mortems on system failures to better improve, write test code, kill production services to test recovery

### **Learn from all operational failures**

share lessons learned in a knowledge base for operational events and failures across your entire organization

# AWS Well-Architected – Design Principles

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## Security Design Principles

### **Implement a strong identity foundation**

Implement Principle of Least Privilege (PoLP). Use Centralized identity. Avoid Long-lived credentials

### **Enable traceability**

Monitor alert and audit actions and changes to your environment in real-time

Integrate log and metric collection and automate investigation and remediation

### **Apply security at all layers**

Take Defense in depth approach with multiple security controls for everything eg. Edge Network, VPC, Load Balancing Instances, OS, Application Code

### **Automate security best practices**

### **Protect data in transit and at rest**

### **Keep people away from data**

### **Prepare for security events**

Incident management systems and investigation policy and processes. Tools to detect, investigate and recover from incidences



# AWS Well-Architected – Design Principles

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## Reliability Design Principles

### **Automatically recover from failure**

Monitor Key Performance Indicators (KPIs) and trigger automation when threshold is breached.

### **Test recovery procedures**

Test how your workload fails, and you validate your recovery procedures.

You can use automation to simulate different failures or to recreate scenarios that led to failures before.

### **Scale horizontally to increase aggregate system availability**

Replace one large resource with multiple small resources to reduce the impact of a single failure on the overall workload.

Distribute requests across multiple, smaller resources to ensure that they don't share a common point of failure.

### **Stop guessing capacity**

In on-premise it takes a lot of guess work to determine the elasticity of your workload demands.

With Cloud you don't need to guess how much you need because you can request the right size of resources on-demand.

### **Manage change in automation**

Making changes via Infrastructure as Code, will allow for a formal process to track and review infrastructure

# AWS Well-Architected – Design Principles

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## Performance Efficiency Design Principles

### **Democratize advanced technologies:**

Focus on product development rather than procurement, provisioning and management of services.

Take advantage of advanced technology specialized and optimized for your use-case with on-demand cloud services.

### **Go global in minutes**

Deploying your workload in multiple AWS Regions around the world allows you to provide lower latency and a better experience for your customers at minimal cost.

### **Use serverless architectures:**

Serverless architectures remove the need for you to run and maintain physical servers for traditional compute activities.

Removes the operational burden of managing physical servers, and can lower transactional costs because managed services operate at cloud scale.

### **Experiment more often:**

With virtual and automatable resources, you can quickly carry out comparative testing using different types of instances, storage, or configurations.

### **Consider mechanical sympathy**

Understand how cloud services are consumed and always use the technology approach that aligns best with your workload goals. For example, consider data access patterns when you select database or storage approaches.

# AWS Well-Architected – Design Principles

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## Cost Optimization Design Principles

### **Implement Cloud Financial Management:**

Dedicate time and resources to build capability Cloud Financial Management and Cost Optimization tooling.

### **Adopt a consumption model**

Pay only for the computing resources that you require and increase or decrease usage depending on business requirements

### **Measure overall efficiency**

Measure the business output of the workload and the costs associated with delivering it.

Use this measure to know the gains you make from increasing output and reducing costs.

### **Stop spending money on undifferentiated heavy lifting**

AWS does the heavy lifting of data center operations like racking, stacking, and powering servers.

It also removes the operational burden of managing operating systems and applications with managed services.

This allows you to focus on your customers and business projects rather than on IT infrastructure.

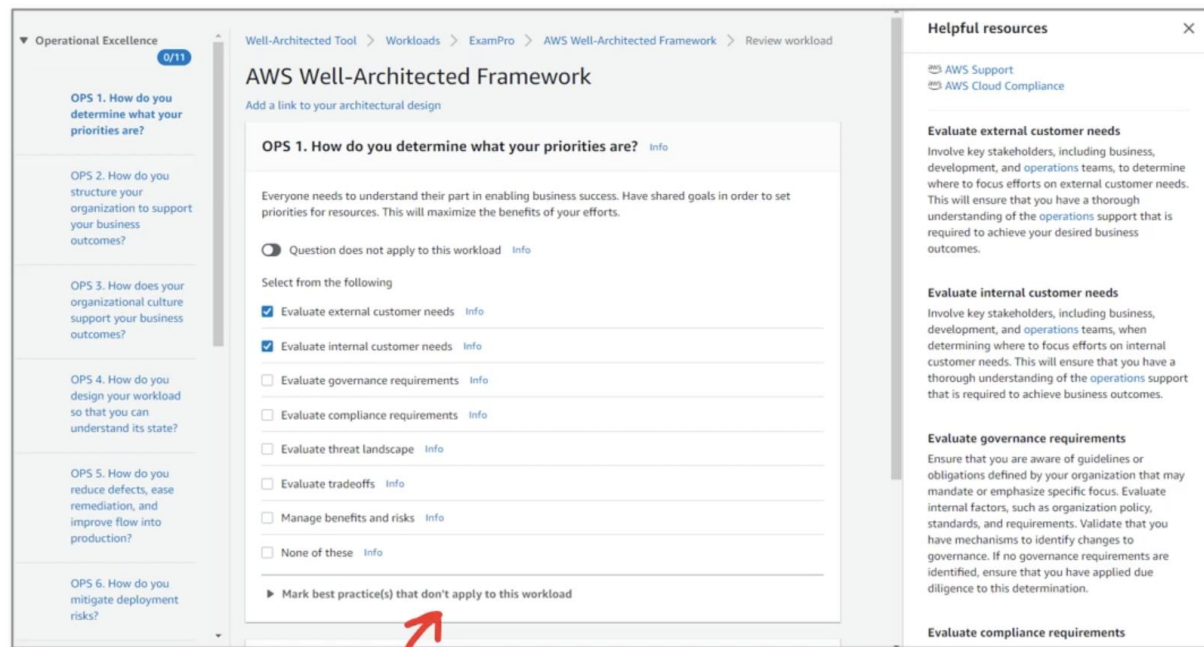
### **Analyze and attribute expenditure**

The cloud makes it easier to accurately identify the usage and cost of systems, which then allows transparent attribution of IT costs to individual workload owners. This helps measure return on investment (ROI) and gives workload owners an opportunity to optimize their resources and reduce costs.

# AWS Well-Architected Tool

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The Well-Architected Tool is **an auditing tool** to be used to assess your cloud workloads for alignment with the AWS Well Architected Framework.



The screenshot displays the AWS Well-Architected Tool interface. On the left, a sidebar lists six Operational Excellence (OPS) questions. The main panel shows the 'AWS Well-Architected Framework' with a checklist for 'OPS 1. How do you determine what your priorities are?'. The checklist includes options for evaluating external and internal customer needs, governance requirements, compliance requirements, threat landscape, tradeoffs, and benefits/risks. A red arrow points to the 'Mark best practice(s) that don't apply to this workload' link. On the right, a 'Helpful resources' panel provides links to AWS Support and AWS Cloud Compliance, along with detailed descriptions for evaluating external and internal customer needs, governance requirements, and compliance requirements.

It's essentially **a checklist**, with nearby references to help you assemble a report to share with executives and key stakeholders




# AWS Architecture Center

Cheat sheets, Practice Exams and Flash cards 🖱️ [www.examprom.co/clf-c01](http://www.examprom.co/clf-c01)

The AWS Architecture Center is a web-portal that contains **best practices** and **reference architectures** for a variety of different workloads.

[aws.amazon.com/architecture](http://aws.amazon.com/architecture)



## Security, Identity, & Compliance

Learn how to meet your security and compliance goals using AWS infrastructure and services.

### Identity & Access Management

Manage access to AWS services and resources.

### Detection

Learn how to detect suspicious activity in your AWS account.

### Infrastructure Protection

Monitor and control your network infrastructure.

### Data Protection

Operate the security services that protect your data.

### Compliance

Implement compliance controls with AWS.

### Incident Response

Learn how to automate incident response and recovery.

## AWS QnABot

This solution deploys a multi-channel, multi-language conversational interface (chatbot) that responds to customer's questions, answers, and feedback. To deploy this solution using the available AWS template, select **Deploy with AWS**.



Reviewed for technical accuracy September 24, 2021  
© 2021, Amazon Web Services, Inc. or its affiliates. All rights reserved. **Deployable AWS Reference Implementation**

### REFERENCE ARCHITECTURE DIAGRAM

**AWS QnABot**

This reference architecture deploys a multi-channel, multi-language conversational interface (chatbot) that responds to customer's questions, answers, and feedback.

PDF

Machine Learning & AI

October 2021

**Deploy with AWS**

Integrate your solution into their AWS Content Designer UI, and to authenticate.

Amazon CloudFront and Amazon S3 (Amazon S3) of the Content Designer UI.

questions and answers in and the UI sends requests to save the questions

**AWS Lambda function (Amazon OpenSearch Service (Elasticsearch Service) in a**

interact with Amazon Lex or Amazon Connect.

requests to the AWS

**5** Lambda (Bot Fulfillment) function. (Users can also send requests to this AWS Lambda function via Amazon Alexa devices).

**7** The Bot Fulfillment function takes the users input and uses Amazon Comprehend and Amazon Translate (if necessary) to translate non-English requests to English and then looks up the answer in in Amazon OpenSearch Service. If Amazon Kendra index is configured and provided at the time of deployment, the Bot Fulfillment function also sends a request to the Amazon Kendra index.

**8** User interactions with Bot Fulfillment functions generate logs and metrics data, which is sent to Amazon Kinesis Data Firehose then to Amazon S3 for later data analysis.