

Facts about Hotel Housekeepers

Travelling is the most loved hobby of just about everyone. Even if it is to a nearby city or abroad, it is truly an adventure. As a real vacation involves indulging in the affordable luxuries, the most preferred option to a lodge is a hotel.

After a day's weary tour, isn't it a relief to get back to the spic-n-span, heavenly hotel room? Don't you feel like a royalty when you lie down in the bed that's perfectly made with beautifully arranged and scented pillows? So, what is the secret behind this perfection? The secret is, in fact, the role played by the housekeeping department of the hotel, in our delightful vacation movie.

The hotel housekeepers play very crucial role in maintaining the quality and standard of the hotel. The comfort of the guests during their entire stay relies on the efficient duties carried out by the housekeepers as per the protocol and guidelines set by the hotel. In fact, their work is not merely about cleaning, clearing trashing or making beds, it is beyond that. They have the responsibility to maintain the glory of the hotel.

Here are few facts about the impeccable hotel housekeepers:

- **Work Policy:** The department consists of employees that are allotted specific duties. They have an actual work plan which is discussed prior to the job. And, of course they have to carry out the work to the tee in the time period allotted. Besides that, the employees are constantly supervised over their work. So, basically it is result of an organized and cooperated work scenario.
- **Protocol on Cleanliness:** The staff are allotted specific areas for cleaning; so, they have to ensure cleanliness of that area only. Moreover, there are particular ways and times to clean certain areas. The staff are oriented about this and they carry out their routine, flawlessly. It is a fact that even if the work routine may differ from hotel to hotel, the basic rule of upkeeping standards of hotel remains the same globally.

- **Staying Alert:** In addition to being consistent, it is pertinent that the housekeeping staff stays alert and attentive in their duties. They are expected to be aware of the on-goings around them with respect to work and otherwise. They have to be absolutely positive and confident about the products which can be used for their services and must use them judiciously also.
- **Being Hospitable:** In hospitality sector, behaviour plays a crucial role. The housekeeping staff are well trained to face any situations, the unexpected ones as well. They are also required to behave cordially and respect every guest, the difficult ones included. They have to keep in mind that since guests have chosen this particular hotel for their vacation, they have to assist in making it memorable and not otherwise.

So, next time when you go on a vacation, do remember that the diligence of the housekeepers of that particular hotel is a major contribution in the amazing stay experience you enjoy.