

Himanshu Chourasia

Senior Administrator

I believe in continuously improving myself in every field with a constant desire to learn new evolving techniques, accepting challenges increasing my knowledge and capability which provides an opportunity to manage team work and contribute well performance for the organization



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WORK EXPERIENCE

SENIOR ADMINISTRATOR

WIPRO Limited

11/2022 - Present

Pune, Maharashtra

About

- I am currently working as Senior Administrator at Wipro. As the primary liaison between clients and endpoint engineers, I manage daily tasks, motivate the team to achieve goals and maintain incident reports and handle diverse technical responsibilities including AD accounts management, software & network related problems and more, ensuring a smooth workflow and efficient problem resolution

SENIOR TECHNICAL SUPPORT CONCENTRIX

2021 - 2022

Pune, Maharashtra

About

- I was working as a Dell technical advisor at concentrix. My responsibilities are mostly to provide support to the premium users and various advisors also handle various escalations globally as a technical advisor.

Industrial Trainee Technical Support PAYTM

01/2017 - 01/2018

Jabalpur, Madhya Pradesh

About

- Having one year of experience as a Industrial Trainee Technical Support at Paytm One97 limited.

EDUCATION

Master of Engineering (M.Tech) Specialization in Digital Communication

R.G.P.V. Bhopal

06/2022

Jabalpur, Madhya Pradesh

Bachelor of Engineering (B.Tech) Specialization in Electronics & Communication

Gyan Ganga College Of Technology And Science.

2012 - 2016

Jabalpur, Madhya Pradesh

SKILLS

O365

Active Directory

VMware

Service Now

DUO

AS400

Remote Desktop Application

Web Development

Python

PERSONAL PROJECT (WORK AS A FREELANCER)

SHOP INVENTORY MANAGEMENT SYSTEM

- Built a web application to allow shop owners to retrieve GST bills of their customer specific to the dates of their supplied products
- Owner not only able to track every single transaction of his customers but also can track every single item of the stock by reviewing Daily Reports specific to dates
- Remove the burdern of shop owners by tracking records from anywhere without reminding dates and using papers
- Tools and skills : HTML, CSS, Bootstrap, Javascript, Python**

DECLARATION

I hereby declare that the given information about is true as regard to all my experience.

LANGUAGES

English

Native or Bilingual Proficiency

Hindi

Native or Bilingual Proficiency

INTERESTS

Photography

Calisthenics

Reading Books

Basketball