

EVOLVE.AI: Privacy Policy

Effective Date: October 14, 2025

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The owners and operators of the EVOLVE.AI ("we," "us," or "our") are committed to protecting your privacy. This Privacy Policy explains how we collect, use, disclose, and safeguard your information when you use our mobile application, the EVOLVE.AI (the "App" or "Service").

Please read this Privacy Policy carefully. By using the Service, you consent to the data practices described in this policy.

Table of Contents

1. [Information Collection](#)
2. [Information Use](#)
3. [Data Sharing and Disclosure](#)
4. [Data Security](#)
5. [User Rights \(CCPA & GDPR\)](#)
6. [Data Retention](#)
7. [Children's Privacy](#)
8. [International Transfers](#)
9. [Policy Changes](#)
10. [Limitation of Liability](#)
11. [Community Guidelines](#)
12. [Contact Information](#)

1. Information Collection

We collect information that you provide directly to us and information that is automatically collected when you use our Service.

1.1. Personal Data You Provide:

- * Account Information: When you register, we collect your name and email address.
- * User-Generated Content: We collect any content you create or post within the App, such as forum posts, comments, quiz responses, and feedback.

1.2. Data Collected Automatically:

- * Usage Data: Information about your interactions with the Service, such as courses viewed, progress, quiz results, and time spent on the App.
- * Device Information: We may collect specific information about your device, including device model, operating system version, and unique device identifiers, provided by services like Firebase.
- * Technical Data: IP address, crash reports, and performance data collected via Firebase Analytics and Crashlytics.

2. Information Use

We use the information we collect for various purposes, including to:

- 2.1. Provide, maintain, and improve our Service.
- 2.2. Create and manage your account and learning progress.
- 2.3. Personalize your learning experience.
- 2.4. Communicate with you, including sending service-related notices and responding to support requests.
- 2.5. Monitor and analyze trends, usage, and activities in connection with our Service.
- 2.6. Detect, prevent, and address technical issues and fraudulent or illegal activities.

3. Data Sharing and Disclosure

We do not sell your personal information. We may share your information in the following situations:

- 3.1. With Service Providers: We share your data with third-party vendors who perform services on our behalf, such as cloud hosting (Firebase). Firebase's use of your data is governed by their own privacy policy.
- 3.2. Third-Party Services: Our Service is built using backend services from Firebase (a Google service) and is distributed through the Apple App Store and Google Play Store. These third parties may collect information about you, and their use of your information is governed by their respective privacy policies. We disclaim all liability for the data practices of these third parties.
- 3.3. For Legal Reasons: We may disclose your information if required to do so by law or in the good faith belief that such action is necessary to comply with a legal obligation, protect and defend our rights or property, or protect the personal safety of users or the public.

4. Data Security

- 4.1. We implement reasonable administrative, technical, and physical security measures, largely reliant on the infrastructure provided by Firebase, to protect your information from unauthorized access, use, or disclosure.
- 4.2. However, please be aware that no security measures are perfect or impenetrable, and no method of data transmission can be guaranteed against any interception or other type of misuse. You use the Service and provide us with your information at your own risk.

5. User Rights (CCPA & GDPR)

Depending on your geographical location, you may have certain rights regarding your personal data.

- 5.1. General Rights: You may have the right to access, correct, or delete your personal data. You can access and update most of your account information directly within the App. For deletion or other requests, please contact us.
- 5.2. GDPR (for users in the EEA): You may have additional rights, including the right to restrict processing, object to processing, and the right to data portability.
- 5.3. CCPA (for users in California): You may have additional rights, including the right to know what personal information is being collected and the right to say no to the sale of personal information (Note: We do not sell your data).
- 5.4. Exercising Your Rights: To exercise any of these rights, please contact us using the

contact information provided below. We will respond to your request within a reasonable timeframe and in accordance with applicable law.

6. Data Retention

6.1. We will retain your personal information for as long as your account is active or as needed to provide you with the Service.

6.2. If you choose to delete your account, we will permanently delete your personal data from our active systems within 30 days, unless we are required by law to retain it for a longer period.

7. Children's Privacy

7.1. Our Service is not directed to individuals under the age of 13. We do not knowingly collect personal information from children under 13 in compliance with the Children's Online Privacy Protection Act (COPPA). If we become aware that we have collected personal information from a child under 13, we will take steps to delete such information promptly.

8. International Transfers

8.1. Your information, including personal data, may be transferred to — and maintained on — computers and servers located outside of your state, province, or country where the data protection laws may differ. Your consent to this Privacy Policy followed by your submission of such information represents your agreement to that transfer.

9. Policy Changes

9.1. We may update this Privacy Policy from time to time. We will notify you of any changes by posting the new Privacy Policy within the App and updating the "Last Updated" date. You are advised to review this Privacy Policy periodically for any changes.

10. Limitation of Liability

10.1. AS THE SERVICE IS PROVIDED FREE OF CHARGE, YOU AGREE THAT IN NO EVENT SHALL WE BE LIABLE FOR ANY CLAIMS, LOSSES, OR DAMAGES ARISING FROM OR RELATED TO THE COLLECTION, USE, DISCLOSURE, OR SECURITY OF YOUR PERSONAL INFORMATION. OUR TOTAL LIABILITY SHALL BE LIMITED TO **ZERO DOLLARS (US \$0.00)**.

11. Community Guidelines

11.1. Our community features are governed by rules to ensure a safe and productive environment. By participating, you agree not to post content that is: unlawful, threatening, abusive, harassing, defamatory, fraudulent, invasive of another's privacy, contains hate speech, or infringes on any copyright or intellectual property right.

11.2. We reserve the right, but not the obligation, to monitor and moderate User Content. Violations of these guidelines may result in content removal and/or account suspension.

12. Contact Information

12.1. If you have any questions or concerns about this Privacy Policy or our data practices, please contact us at:

App Name: EVOLVE.AI

Support Email: evolve.ai@outlook.com

Address: Durham, North Carolina, United States

Data Protection Officer (DPO) Contact: stevensonmichel91@gmail.com