



NORLINX Services

Relevant. Helpful. Professional.

NORLINX offers world-class DCIM products, however, we are not just a “product-provider.” GSM represents a total DCIM solution, made possible by coupling relevant services with our DCIM products, further simplifying and improving the DCIM experience.

NORLINX Services fall within one of two primary categories:

GSMintegrate



Valuable services related to any GSM product deployment. Includes custom integrations, on-site implementations, training and support. Expedites the timeframe of users being able to leverage the value of GSM’s products and tools.

DCIM University



A world-class training platform designed to help reduce the DCIM learning curve and ease of adoption of GSM’s solutions. Constantly being updated with new course content, users will gain industry knowledge and insight that will help their data center operations at large.

GSMintegrate

Services that turn products into DCIM solutions

Implementation & Training

- ◆ Implementation typically takes less than two weeks, unlike competing products that can take months to fully deploy
- ◆ Implementation scope commonly includes services such as: Installing the GSM application, discovering and configuring power gear, creating floor plan and cabinet elevations, and creating customizable alerts and reports
- ◆ Turnkey installation and implementation options are readily available, including pre-loaded servers and customized virtual machines

Integrations & Customization

- ◆ Our flexible architecture supports integration with any industry-standard power gear and sensor monitoring equipment
- ◆ Integration with popular vendors & equipment takes days, not months or years
- ◆ Product integrations can be custom-tailored to include the functions needed for specific applications and tasks

Health-Checks

- ◆ Re-train on specific topics of interest
- ◆ Validate functionality of back-end services and collection of data
- ◆ Reconfigure dashboard layouts based on changing business needs and/or personnel access
- ◆ Validate automated notifications from back-end services, user- configured thresholds and scheduled reports
- ◆ Validate network and power port connectivity among assets
- ◆ Offer suggestions on measurement/ monitoring of the data center based on new DCIM industry trends

NORLINX DCIM University

Data center knowledge for an evolving world

DCIM Technical Certifications

- ◆ Validate your DCIM knowledge and maximize the performance of your DCIM solutions
- ◆ Master the skills necessary to achieve optimal efficiency while working within NORLINX’s GSM software
- ◆ Leverage your accreditations as marketing material to convey your DCIM capabilities to customers or employers

Remote GSM Training

- ◆ Provides the tools to train users at any knowledge or functional level of DCIM from the comfort of their desks
- ◆ Reinforces key DCIM concepts and practices through readily-available video and quick-reference resources
- ◆ Saves on cost and training resources by eliminating the need to hire on-site trainer resources for DCIM topics

Knowledge Share with Industry Leaders

- ◆ Provides an industry-wide DCIM portal where users at all levels of data center management can collaborate
- ◆ Stay current with the latest successful DCIM technologies and practices via training materials, blogs and community forums
- ◆ Acquire timely assistance from NORLINX technicians and other community users to solve critical issues