SAHIL JIVANI

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Professional Summary

Results-driven IT professional with a Master's degree in General Management and over 1 year of experience in software development and IT management. Skilled in leading cross-functional teams, developing mobile and web applications, and implementing IT systems and security policies. Adept at solving complex technical issues and driving innovation to support business goals.

Professional Experience

- IT Manager

Docat E-commerce – Savannah, GA
Jan 2024 – Present

- Manage e-commerce platform development on Shopify, improving user experience and customer engagement.
- Direct IT operations and facilitate cross-functional collaboration across departments.
- Design and enforce IT security protocols, reducing system vulnerabilities.
- Conduct staff training sessions to promote best practices in IT usage and tools.

- Application Developer

CodenetTech – Surat, India
Apr 2022 – May 2023

- Developed and maintained mobile apps using Flutter, enhancing performance and functionality.
- Led a team of 5 developers through full project lifecycles using Agile methodologies.
- Partnered with clients to translate requirements into tailored technical solutions.
- Improved application performance through clean coding and UI/UX enhancements.

Project Highlight

- Designed and launched a Flutter-based mobile app for a herbal products company.
- Translated business needs into development requirements.
- Performed extensive testing to ensure high usability and stability.

Education

Cybersecurity, Networking, and AWS
Rowan-Cabarrus Community College (RCCC) – Charlotte, NC
Expected Graduation: 2027

Master of General Management
Elmira College – Elmira, NY
Graduated: May 2024

Bachelor of Computer Science
Shree Ram Krishna Institute of Computer Science (VNSGU) – India
Jul 2018 – Jul 2021

Technical Skills

- Programming Languages: C, C++, Dart, Flutter
- E-commerce Platforms: Shopify Development
- Database Management & Data Analysis
- IT Infrastructure & SDLC
- Cybersecurity Fundamentals
- Networking (Cisco protocols and basics)
- Cloud Computing (AWS fundamentals)
- Tools: Git, Visual Studio Code, Firebase

Soft Skills

- Leadership & Team Management
- Problem Solving & Decision Making
- Analytical Thinking
- Time & Project Management
- Communication & Collaboration

Certifications

- CompTIA Security+
- Google IT Support Professional Certificate
- Cisco Networking Certification
- Networking Fundamentals