# SAHIL JIVANI

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## Professional Summary

Results-driven IT professional with a Master’s degree in General Management and over 1 year of experience in software development and IT management. Skilled in leading cross-functional teams, developing mobile and web applications, and implementing IT systems and security policies. Adept at solving complex technical issues and driving innovation to support business goals.

## Professional Experience

* IT Manager

Docat E-commerce – Savannah, GA  
Jan 2024 – Present

- Manage e-commerce platform development on Shopify, improving user experience and customer engagement.  
- Direct IT operations and facilitate cross-functional collaboration across departments.  
- Design and enforce IT security protocols, reducing system vulnerabilities.  
- Conduct staff training sessions to promote best practices in IT usage and tools.

* Application Developer

CodenetTech – Surat, India  
Apr 2022 – May 2023

- Developed and maintained mobile apps using Flutter, enhancing performance and functionality.  
- Led a team of 5 developers through full project lifecycles using Agile methodologies.  
- Partnered with clients to translate requirements into tailored technical solutions.  
- Improved application performance through clean coding and UI/UX enhancements.

## Project Highlight

- Designed and launched a Flutter-based mobile app for a herbal products company.  
- Translated business needs into development requirements.  
- Performed extensive testing to ensure high usability and stability.

## Education

Cybersecurity, Networking, and AWS  
Rowan-Cabarrus Community College (RCCC) – Charlotte, NC  
Expected Graduation: 2027

Master of General Management  
Elmira College – Elmira, NY  
Graduated: May 2024

Bachelor of Computer Science  
Shree Ram Krishna Institute of Computer Science (VNSGU) – India  
Jul 2018 – Jul 2021

## Technical Skills

- Programming Languages: C, C++, Dart, Flutter  
- E-commerce Platforms: Shopify Development  
- Database Management & Data Analysis  
- IT Infrastructure & SDLC  
- Cybersecurity Fundamentals  
- Networking (Cisco protocols and basics)  
- Cloud Computing (AWS fundamentals)  
- Tools: Git, Visual Studio Code, Firebase

## Soft Skills

- Leadership & Team Management  
- Problem Solving & Decision Making  
- Analytical Thinking  
- Time & Project Management  
- Communication & Collaboration

## Certifications

- CompTIA Security+  
- Google IT Support Professional Certificate  
- Cisco Networking Certification  
- Networking Fundamentals