## Analysis of 311 Calls in New York City

**Poster Story and Motivation:** We analyzed 311 calls in NYC. 311 calls are non-emergency phone calls people make in different cities to find information about services, make complaints, and report problems. This analysis aims to answer four research questions 1) What are some of the safest places to live in NYC? 2) What are some of the safest places to live in NYC? 3) Is there a correlation between the event and how fast the police responded? 4) And Is there a correlation between location (zip code or county) and how fast police responded? People who are concerned with their safety would be interested in our analysis gives an understanding of the various types of common issues in different neighborhoods.

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IST 719 Data Visualization

The **dataset** has 364559 rows

and 54 columns. The data gives

details on 311 calls made in the

NYC area.We have done data

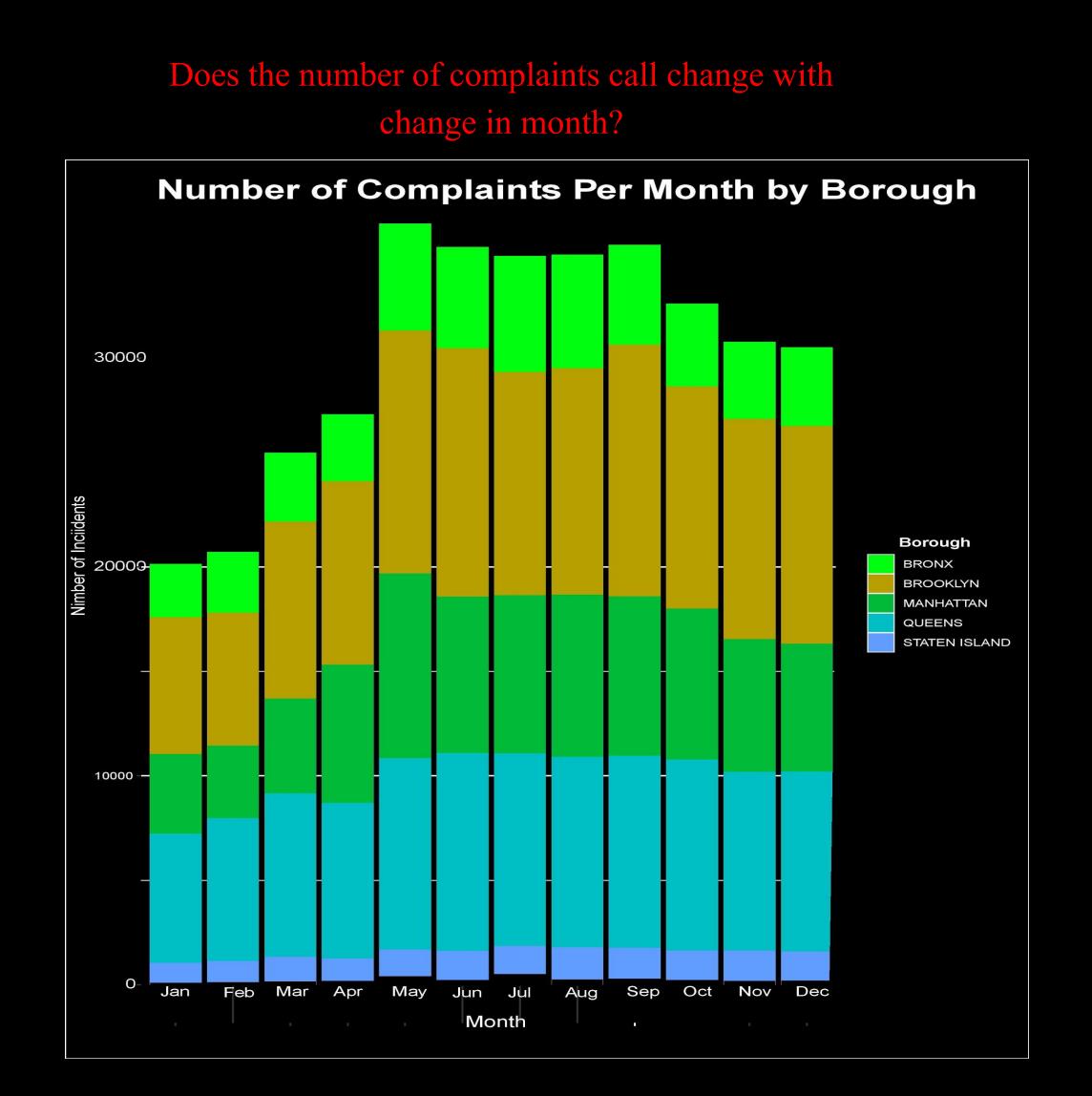
cleaning and calculated a few

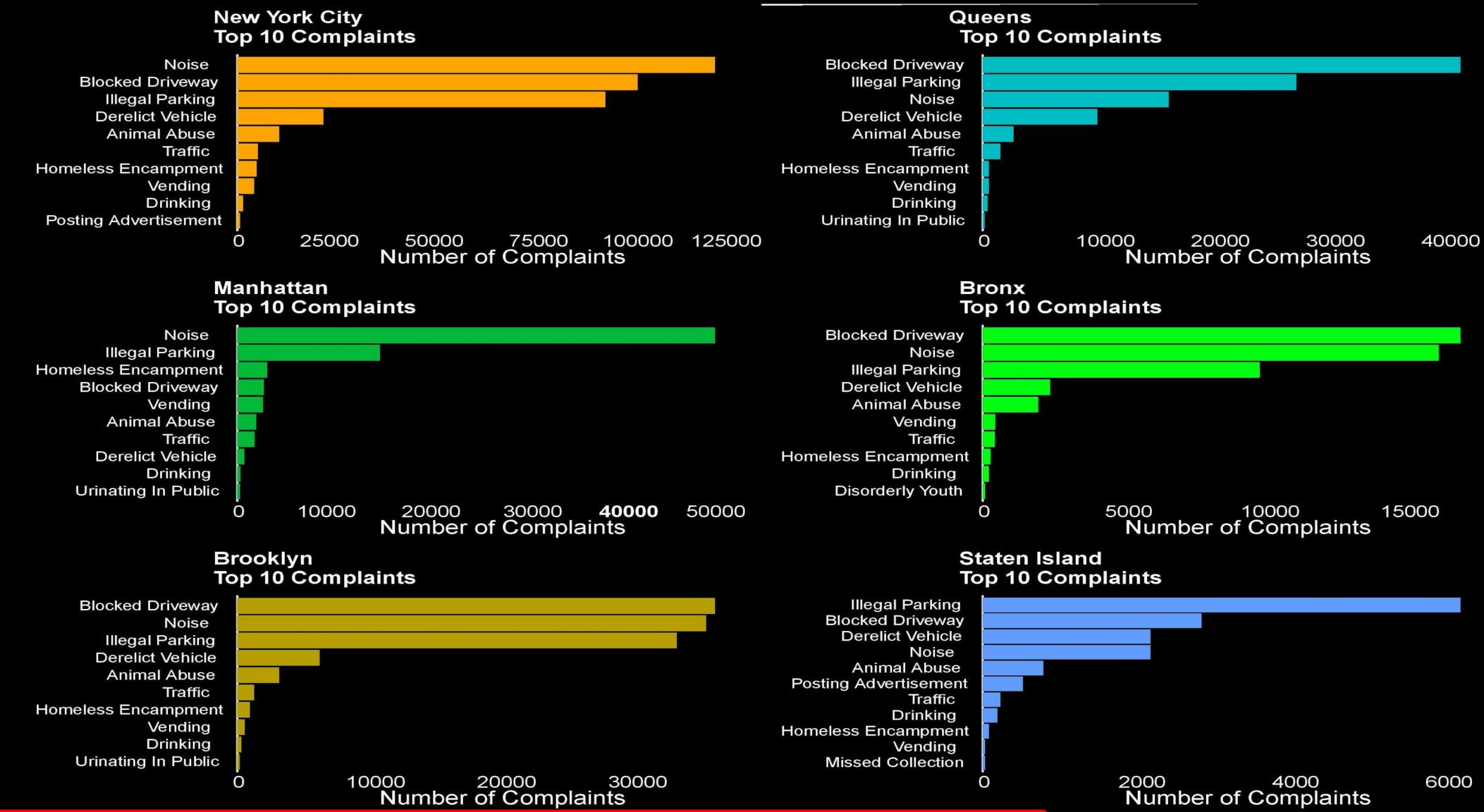
columns like response time so

that the data is a better fit for

our analysis.

Which is the most common type of complaints in different neighbourhood?







What are the different types of complaints made by borough?

**Audience:** 

NYC Residents

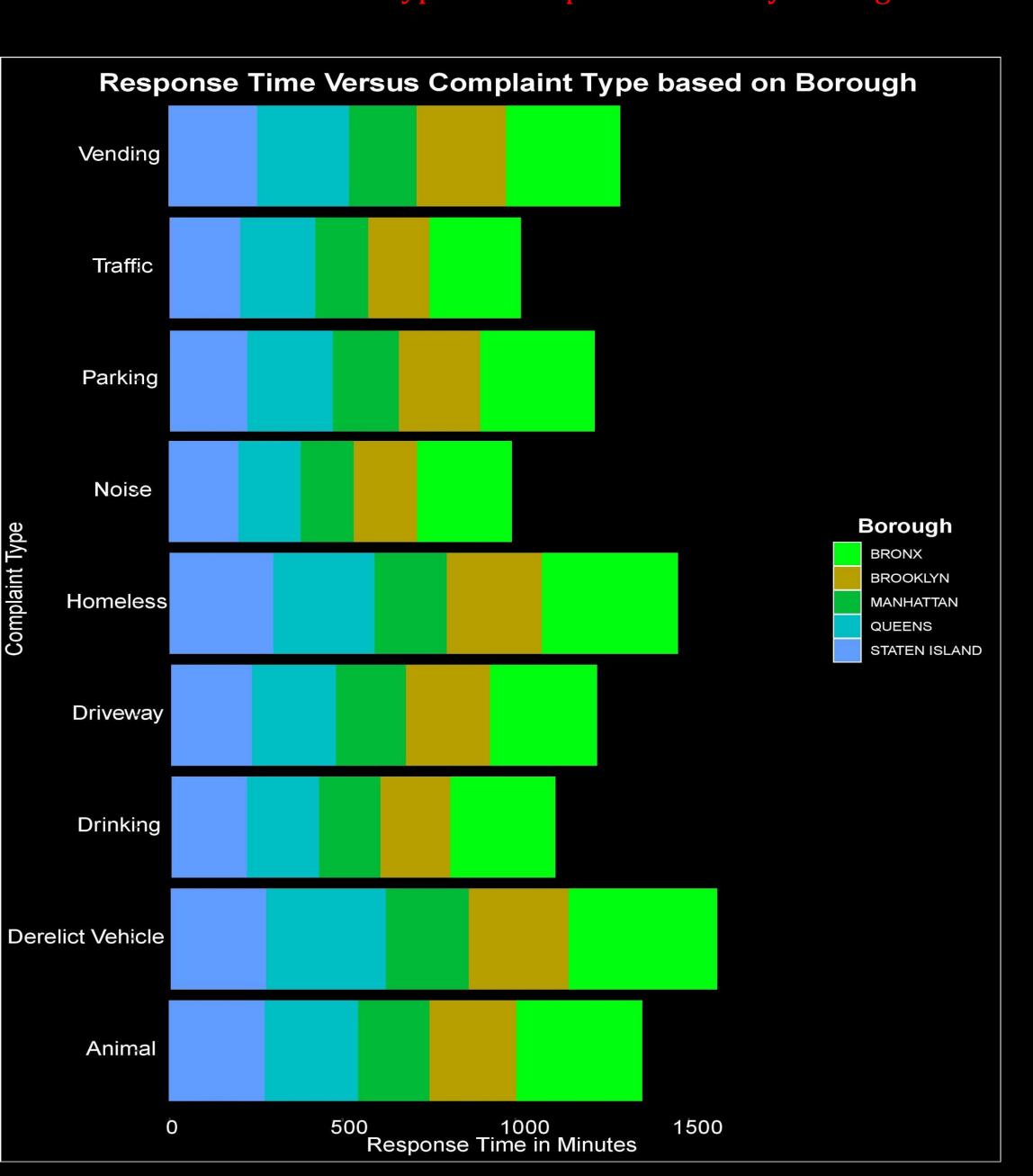
or a hotel.

housing in NYC.

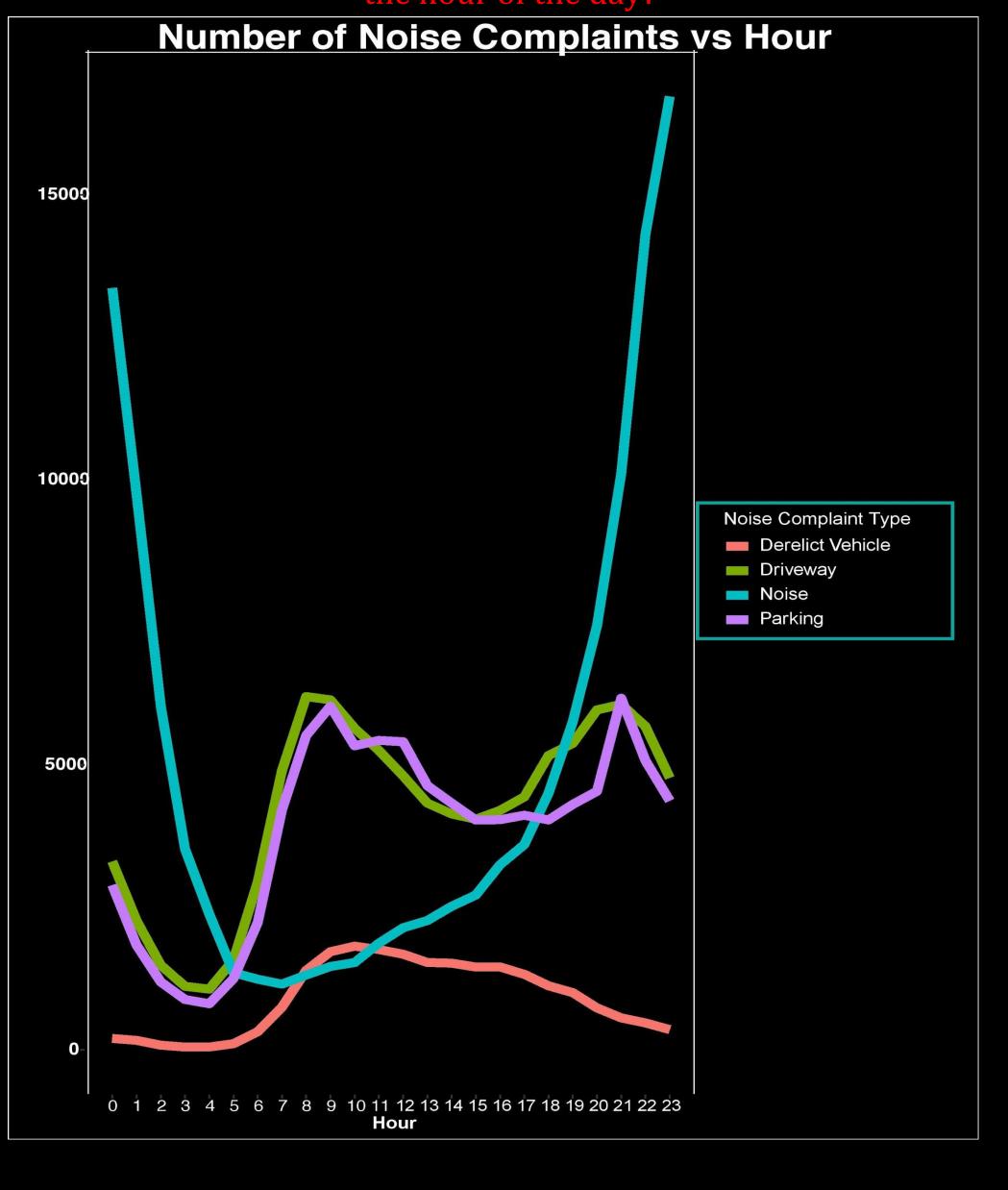
People who are looking for

• Visitors who are looking for a

safe place to stay like an Airbnb



Does the number of noise compliant differ depending on the hour of the day?



Comparison between best and worst response time (in minutes)

