# Morgan Evans Ivey

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## Education

**Wake Technical Community College,** Raleigh, NC
**Associate in Applied Science: Web and UX Design**     Anticipated 05/2025
**Certificate: Front End Developer**     Anticipated 05/2025
**Certificate: Web Designer**     12/2023
**Certificate: Web Development Basics**     12/2023
- GPA: 3.75
- President's List 2023

**University of North Carolina Greensboro,** Greensboro, NC
**Bachelor of Arts: Sociology and Anthropology**     05/2020
- Dean's List 2018, 2019, 2020
- Lambda Alpha National Anthropology Honor Society

## Certifications

**Google UX Design Certificate**     Anticipated 03/2025
**Google**

## Skills

**Software Tools:** Figma, Adobe Photoshop, Adobe Illustrator, Adobe Express, Adobe Premiere Pro, Adobe After Effects, Adobe XD, Google Workspace, Microsoft Office Suite, Canva
**Computer Languages:** HTML, CSS
**Additional Skills:** UX Design, Wireframing, Mockups, Prototyping, UX Research, Project Management, Graphic Design

## Experience

**Assistant Content Specialist (Contracted through TCWGlobal)**     03/2024 - 07/2024
Cognia, Remote
- Managed project contracts to completion by deadline
- Led and directed teams of approximately 40 supervisors, team leads, and scorers
- Facilitated meetings with state education professionals to establish future state-wide scoring objectives
- Identified and addressed issues/errors in the scoring system

**Scoring Supervisor (Contracted through TCWGlobal)**     04/2023 - 09/2023
Cognia, Remote
- Monitored and evaluated team performance, and provided feedback and coaching to improve accuracy and efficiency
- Conducted 2-10% average quality control read-behinds daily on each scorer to ensure accuracy and consistency of scores
- Assisted and motivated team in reaching 250-750 average responses scored per scorer, each day
- Participated in daily meetings with upper management to provide updates on team performance and discuss strategies for improvement

**Scoring Team Lead (Contracted through TCWGlobal)**     05/2022 - 10/2022, 11/2022 - 02/2023
Cognia, Remote
- Monitored and evaluated team performance, and provided feedback and coaching to improve accuracy and efficiency

- Conducted 2-10% average quality control read-behinds daily on each scorer to ensure accuracy and consistency of scores
- Assisted and motivated team in reaching 250-750 average responses scored per scorer, each day
- Participated in daily meetings with upper management to provide updates on team performance and discuss strategies for improvement