

NARSIMHA NAYAK U

Linux Systems Administrator

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EXPERIENCE

Linux System Administrator (NOC)

Diya Systems Pvt. Ltd

📅 September 2016– Ongoing 📍 Mangalore, Karnataka

- Monitoring more than 2000 servers network traffic (monitoring tool: Zabbix), Inbound/ Outbound mail traffic and troubleshoot server side issues (Apache, Nginx, FTP, Mail/DNS servers, SSH), upgrading/applying patches, co-ordinating with SysOps team (Located in US) on various platform infrastructure issues.
- Investigate, Identify and resolve server load/cpu utilization issues, spamming and DDoS attacks.
- Planning and scheduling the installation of Monitoring tools, Applications on server to meet future organizational needs.
- Handling issues related to Virtualization server (KVM and Xen).
- Handling kernel related issues.
- Database management and resolve issues with database server, migrating databases etc.
- Worked on RAID issues. Identify bad server drives and disk replacements, data backup and recovery. Resolve hardware issues with the help of DataCenter specialists.
- Close interaction with the support specialists and customers to track down global internal or public technical issues.
- Task management via Atlassian JIRA and Documentation via Atlassian Confluence.
- The NOC's dedicated duties are 24*7*365 monitoring thousands of Cloud/KVM Baremetal servers, network traffic, Inbound/ Outbound mail traffic etc.

Tech Tier2 Technical Support

Diya Systems Pvt. Ltd

📅 Apr2013 – Sept 2016 📍 Mangalore, Karnataka

- Configuring and troubleshoot issues related CMS like WordPress, Joomla and Drupal / PHP script related issues.
- Communicating with customer to gather information related to issue and identify root cause of the issue.
- Worked on escalated technical support requests.
- Troubleshooting issues related to control panel: vDeck.

L1 Support specialist/ IT analyst

STS Infotechnologies

📅 April 2012 – November 2012 📍 Bangalore, India

- Maintain appropriate communication with Managed Technical Services personnel.
- Take responsibility for customer satisfaction through proper use of customer management skills and engaging the support of other personnel as required.

CAREER OBJECTIVE

"Obtain a Linux administrative position where I can maximize my technical experience in installation, configuration and maintenance of Linux server based system and network applications."

KEY SKILLS

Linux System Administration
Virtualization RAID LVM
SAMBA/NFS Shell Scripting
APACHE cPanel/WHM MySQL
Zabbix/Nagios DNS DHCP
Salesforce JIRA Docker
Ansible/Puppet Git/Github

CERTIFICATIONS



Courses

Completed Red Hat Certified System Administrator Course



Training

Pursuing training for AWS Solutions Architect, Azure DevOps and Google Cloud Platform

LANGUAGES

English ●●●●●●
Hindi ●●●●●●
Kannada ●●●●●●
Malayalam ●●●●●●
Tamil ●●●●●●
Tulu an Konkani (native) ●●●●●●

EDUCATION

B.E in Information Science and Engg
Visvesariah Technological University, India

📅 Aug 2007- July 2011