GUNAWAN

IT/JUNIOR PROGRAMMING

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EDUCATION

Bachelor of Informatics Engineering

Mh Thamrin University

2018 - 2020

Diploma of Informatics Engineering

LP3I Polytechnic

2014 - 2018

EXPERTISE

- Troubleshooting
- Operating System
- C++ , C#, JavaScript, Php CI/CD, Laravel My SQL and SQL Server
- System Network
- System Security
- Analytical Thinking
- Work Team

LANGUAGE

- English
- Indonesia

PROFILE

Multifaceted IT Professional with 3+ years of experience spanning system administration, network engineering, and IT operations support. Proven track record in designing, implementing, and maintaining secure and reliable IT infrastructure, including LAN/WAN networks, server systems, and enterprise-level security tools such as Palo Alto and FortiMail.

Highly skilled in troubleshooting complex hardware, software, and network issues, providing responsive end-user support, and ensuring operational continuity through effective monitoring and maintenance. Adept at technical documentation, system upgrades, and cross-functional collaboration. Known for a proactive, service-oriented mindset and a strong commitment to delivering stable, secure, and efficient IT environments that meet evolving business needs

WORK EXPERIENCE

Bussines Integration Global Co.   **2021 - 2022**

PIC IT / Application Support

- assisting users with software applications, ensuring they function correctly and efficiently. Troubleshooting is the process of diagnosing and resolving issues that users encounter.
- Troubleshooting (e.g Network, Software and Others)
- Documentation

Trans Indonesia Superkoridor Co.   **2023 - 2024**

IT STAFF

- Rensposibility networks (LANs and WANs)
- System Security (e.g Paloalto, Fortimail)
- Network Design, implementation, Monitoring and Maintenance
- Troubleshooting
- Develop Web Application (e.g Php Mysql Laravel and CI/CD)
- Administration

REFERENCES

Tomi Defisa

GM / Trans Indonesia Superkoridor Co.

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Yuliadi Riyanto

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