

Nelson Martins

IT Technician

Nationality: Portuguese
☎ +44 (0) 7425 735 214
✉ nelsonjmartins@gmail.com

Experience

2018–2020 **IT Technician, Re:Sources**, London, UK.

Re:Sources is a portuguese company specialised in the IT area since 1996, with several years of experience in the development, installation and implementation of information systems especially aimed at the business market.

The main responsibilities are:

- Technical support
- Hardware maintenance
- Building and troubleshooting issues with computers or laptops

Technologies: Windows OS, Mac OS

2013–2018 **IT Technician, Almadados Informática, lda**, Lisbon, PT.

Almadados Informática is a portuguese company specialised in the IT area since 1996, with several years of experience in the development, installation and implementation of information systems especially aimed at the business market.

The main responsibilities are:

- Technical support
- Hardware maintenance
- Building and troubleshooting issues with computers or laptops
- Management of client backups

Technologies: Windows OS, Storagecraft shadowprotect, Microsoft Office, Msp Anywhere, WinREST, Winvet, Sage, ZSRest, OKI printers.

2008–2008 **IT Technician High School Internship, Arsenal do Alfeite**, Lisbon, PT.

Arsenal of Alfeite is a shipbuilding, repair and naval maintenance yard whose main mission is to maintain military units as well as commercial ships and specialized industrial maintenance.

The main responsibilities are:

- Technical support
- Hardware maintenance
- Building and troubleshooting issues with computers or laptops

Technologies: Windows OS, Microsoft Office

Personal projects

2018 **App creation, PassWinREST**, Lisbon, PT.

PassWinREST is a tool to generate the password for technicians using user input

The main functions are:

- Generate password for technical access
- Generate password for login session

Technologies: Java, Android Studio

Education

- 2018–2018 **Java Development**, *Udemy*.
- 2012–2013 **Webdesign and Interactive**, *Lisbon School of Design*, Lisbon.
- 2008–2012 **BSc Communication Design**, *Universidade Lusófona de Humanidades e Tecnologias*, Lisbon.
- 2004–2008 **Technical in Computer Science**, *João de Barros High School*, Lisbon.

Computer Science Skills

- **Main programming languages:** Java (Basic), Javascript (Basic)
- **Other programming languages:** HTML, CSS
- **Cloud services:** Office365, Google Drive, Dropbox
- **Mobile environments:** Android SDK
- **Other skills:** IDEs (IntelliJ IDEA, Android Studio, Visual Studio Code)

Design Skills

- **Main software:** Adobe Photoshop, Adobe Illustrator, Adobe Indesign, Adobe XD, Adobe Premiere (Basic), Adobe After Effects (Basic)
- **Other software:** Maxon Cinema 4d (Basic)

IT Skills

- **Hardware:** PC/Mac and printer hardware support, Networking skills (TCP/IP, DNS, DHCP)
- **Software:** Windows 7-10, Windows server 2008-2016, MacOS, Microsoft Office

Languages

Portuguese	Native language
English	Intermediate
Spanish	Basic

Communication and Organisational Skills

- Positive and proactive with great ability to work under pressure, ability to work as a team , responsible and excellent communication skills acquired through professional experience

Links

- GitHub
- App @ Playstore.
- Behance.