Bug ID: #12345

Severity: Medium

Reported By: Niket Patil

Reported On: 26-09-2023

Assigned To: [Developer's Name]

Assigned On: [Date]

Description:

After entering valid details such as name, organisation name, phone number, email, and job, I intentionally left the message field empty to check if the system displays the appropriate error message. However, in real-time testing, no error message is displayed when the message field is left empty.

Steps to Reproduce:

Navigate to- https://www.tendable.com/.

Fill in the following details:

Name: [Your Name]

Organisation Name: [Your Organization Name]

Phone Number: [Your Phone Number]

Email: [Your Email Address]

Job: [Your Job Title]

Leave the "Message" field empty.

Submit the form by clicking the "Submit" button.

Expected Result:

After step 4, I expected to see an error message indicating that the "Message" field is required and cannot be left empty.

Actual Result:

In reality, after step 4, no error message is displayed, and the form submission appears to proceed as if the "Message" field is not mandatory.

Attachments:

[Screenshots or videos]

Additional Information:

Browser/Device: Chrome Version 116

Operating System: Windows 11

Internet Connection: [Specify the type and speed of the internet connection, if applicable]