

# System Notifications

## Introduction

Types of dialogs and notifications that are used in the iamproperty design system. An exploration on how to make a distinction between these types, and how to pick a certain type to deliver the right message to our product users.

## Definition of urgency

Consideration of urgency is crucial when delivering messages and notifications to customers. Three levels of urgency commonly used are high, medium, and low. Each message should be carefully evaluated to ensure its level of urgency is conveyed to the customer effectively.

### HIGH URGENCY

Messages with high urgency require immediate action for full product functionality.

### MEDIUM URGENCY

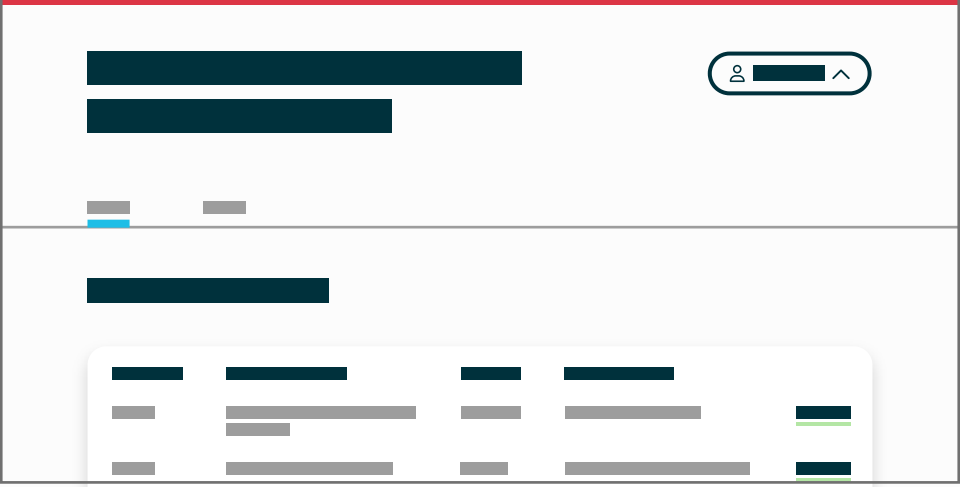
Medium urgency messages inform customers about beneficial features and opportunities.

### LOW URGENCY

Low urgency messages include status changes (e.g., "Email verified") and action responses (e.g. "Link copied"), and provide general information about the product's services and functionality.



Modals



Banner/Inline Notification



Toasts

## System notification usage examples

When deciding which component to use for system notifications, consider the urgency, importance, and persistence of the information or action. Toasts for non-critical and transient notifications, inline notifications and banners for persistent and important information and modals are best suited for critical and immediate actions.

Component	Priority	User action
Toasts	Low priority	<b>Optional:</b> Toasts disappear automatically
Inline notification	Medium priority	<b>Optional:</b> Inline notifications appear amongst the page content in the relevant area and remain until the state that cause the inline notification is resolved.
Banner	Prominent, medium priority	<b>Optional:</b> Banners remain until dismissed by the user, or if the state that caused the banner is resolved
Transactional modal	High priority	<b>Required:</b> Modals block app usage until the user takes a dialog action. There are usually two options - one to complete the action and one to offer the user not to complete the action
Acknowledgement modal	High priority	<b>Required:</b> Modals block app usage until the user takes a dialog action. Users are offered a mandatory action - they acknowledge the system notification and are in line with compliance or legal requirements.

## Notification status

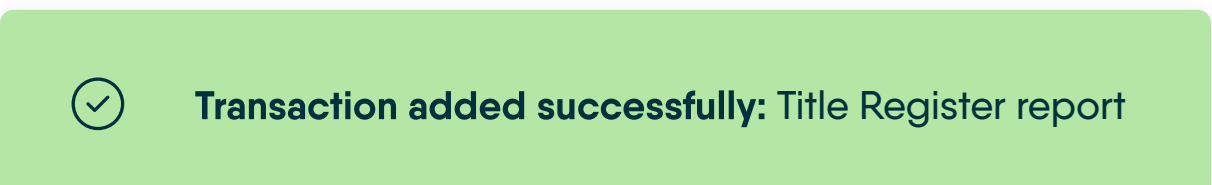
Notification status helps convey the information being communicated. These statuses correspond with a color and icon to provide a consistent, universal experience for users.



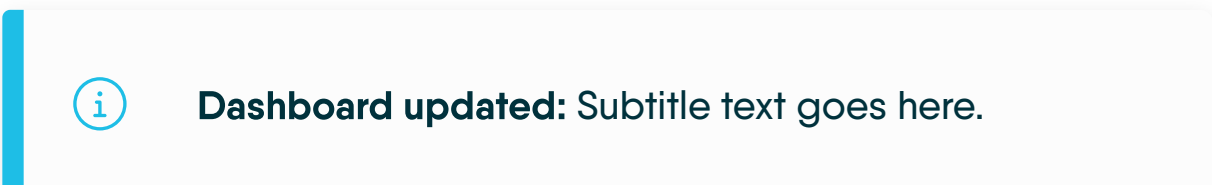
Error notification



Warning notification



Success notification

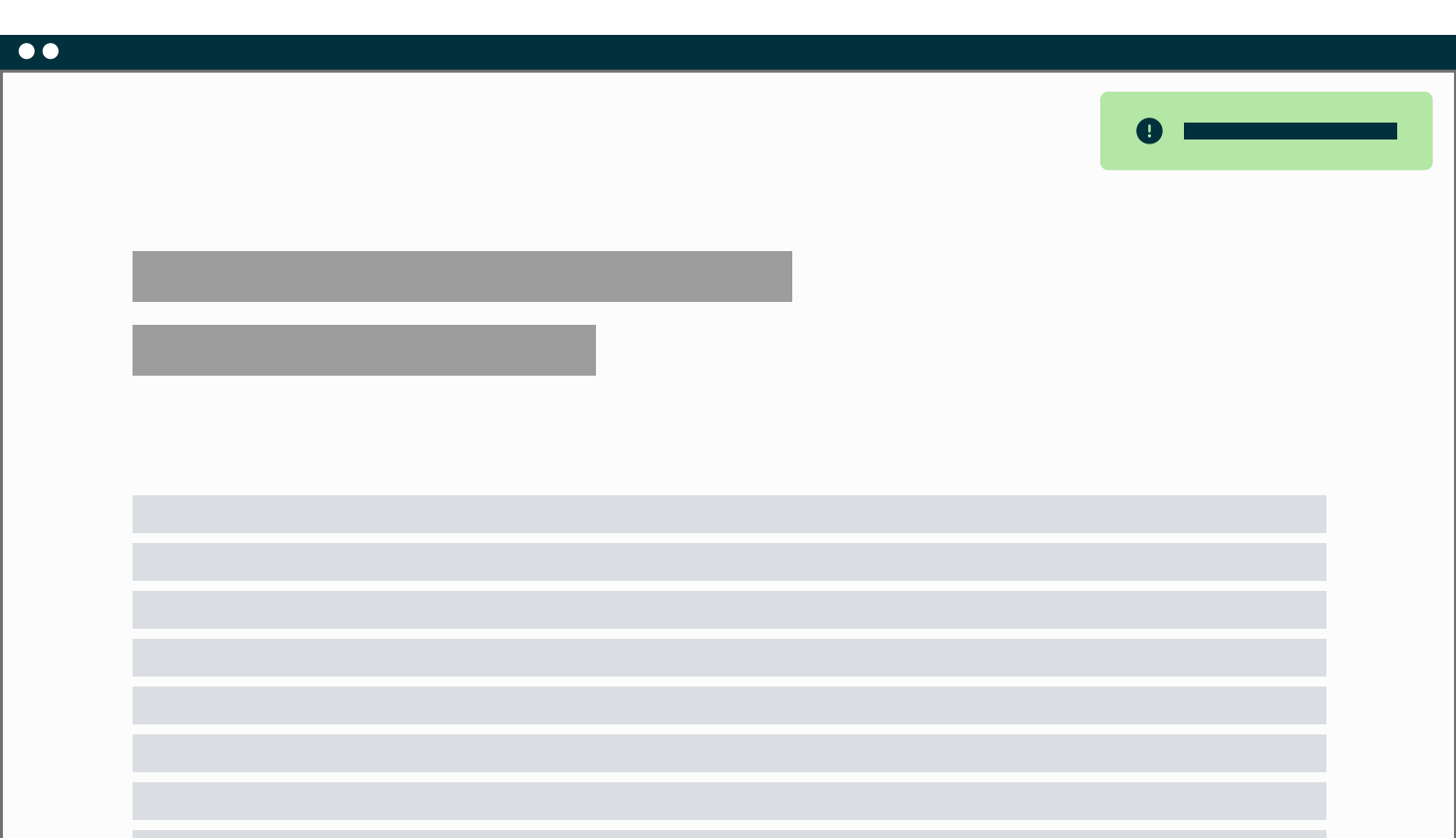


Informational notification

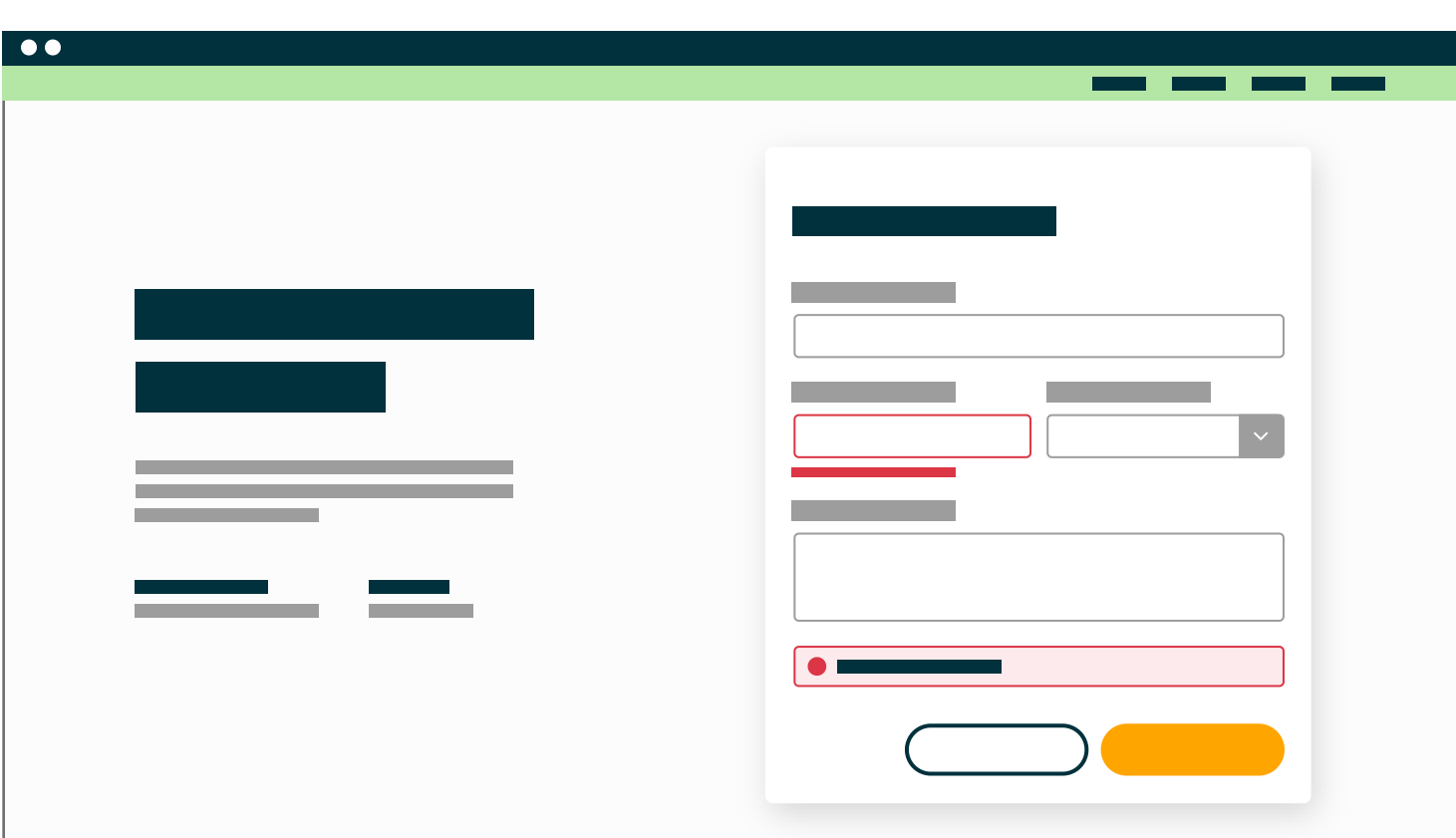
Status	Usage	Action
Danger	Inform users of an error or critical failure and optionally block the user from proceeding until the issue has been resolved	Always persist until the user dismisses them or resolves error
Warning	Inform users that they are taking actions that are not desirable or might have unexpected results	Often persist until the user dismisses the notification or continues in their task
Success	Confirm a task was completed as expected	Typically do not require further action and can be dismissed automatically or persist in a nonintrusive manner
Informational	Provide additional information to users that may not be tied to their current action or task	Do not require immediate action and can be dismissed on a timer or persist, depending on the content

## Notification types

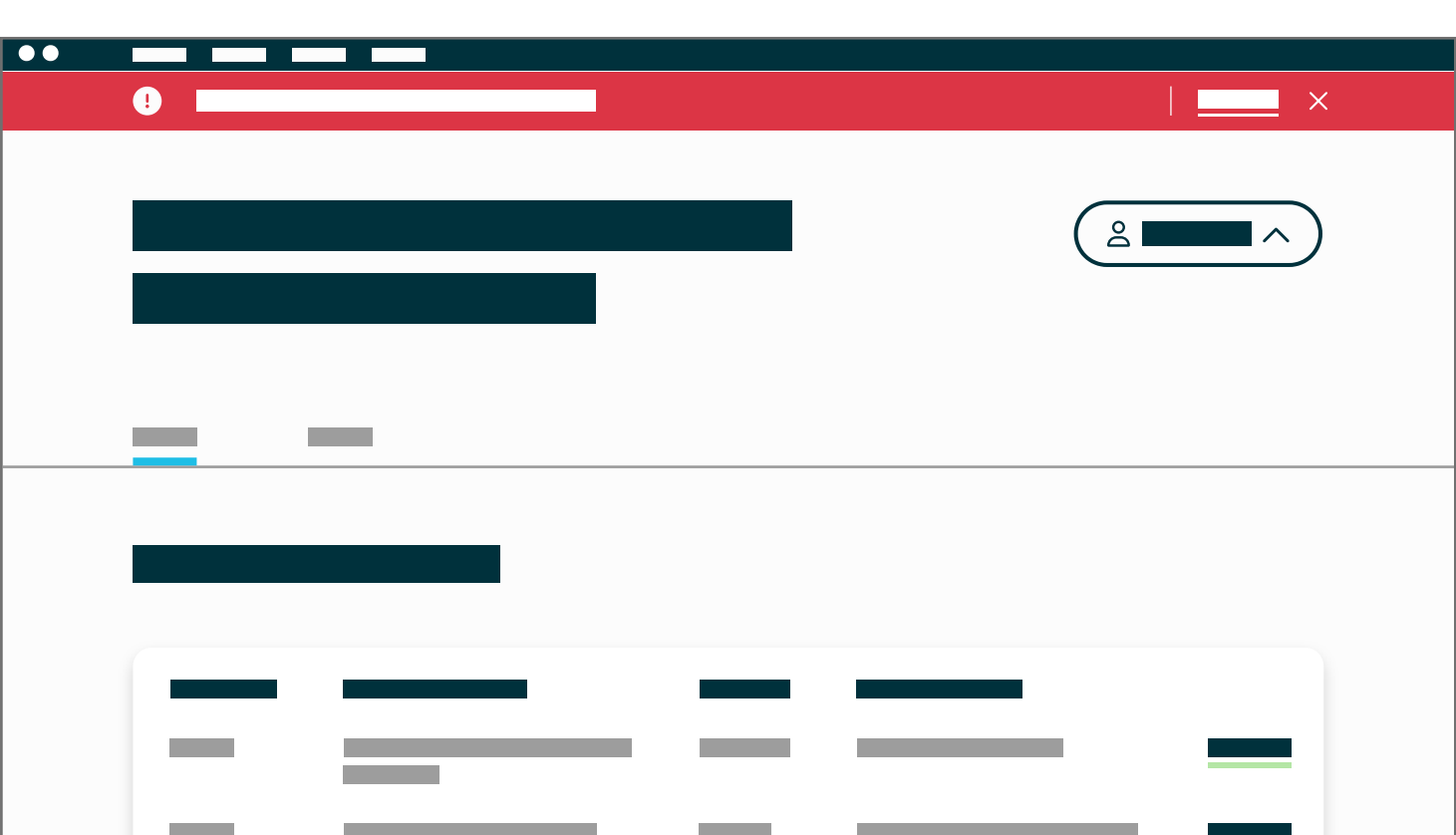
Components available in the iamproperty design system.



Toasts



Inline



Banner



Transactional modal



Acknowledgement modal