



Raj Lohar

Desktop Support Engineer

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9768761622

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I am always energetic and eager to learn new skills.

WORK EXPERIENCE

Desktop Support(L2) Balaji Enterprises

06/2022 - Present

Mumbai

Achievements/Tasks

- System Application Installation.
- Troubleshooting laptop/Desktop Problem.
- Diagnosed troubleshooting laptop/Desktop Related queries and support requests remotely and on-site.
- Monitoring computer system performance and intervened in identified problem.
- Installed new hardware and software to meet system specifications and user needs.

Desktop Support(L1) Forward IT Solutions

06/2021 - 05/2022

Mumbai

Achievements/Tasks

- System Application Installation.
- Troubleshooting laptop/Desktop Problem.
- Diagnosed troubleshooting laptop/Desktop Related queries and support requests remotely and on-site.
- Monitoring computer system performance and intervened in identified problem.
- Installed new hardware and software to meet system specifications and user needs.

Desktop Engineer(Trainee) Akshata Enterprises

06/2016 - 08/2017

Achievements/Tasks

- System Application Installation.
- Troubleshooting laptop/Desktop Problem.
- Monitoring computer system performance and intervened in identified problem.
- Installed new hardware and software to meet system specifications and user needs.

EDUCATION

Bachelor's in Software Development St.Xavier's Autonomous College

06/2017 - 11/2020

HSC(Information Technology IT) Shardhashram Vidya Mandir Jr.College

SKILLS

Computer Hardware / Software Knowledge

Communication

MAC OS Knowledge

Software Troubleshooting

Laptop/Desktop Troubleshooting

Multi-Tasking

HTML/CSS/JavaScript

Software Debugging

Software testing

Network Device Configuration

Decision Making

OS problem Troubleshooting

LANGUAGES

English

Professional Working
Proficiency

Hindi

Native or Bilingual Proficiency

Marathi

Professional Working
Proficiency

INTERESTS

Reading Comic

Games

Traveling