

Company Policies - 2025

1. Data Privacy: All customer data must be encrypted and access-controlled.
2. Financial Accuracy: Product information must be updated in real-time to avoid misinformation.
3. Compliance: Adhere to all local and international financial regulations including AML/KYC.
4. Customer Communication: All product updates should be clearly communicated within 24 hours.
5. Platform Integrity: Ensure system uptime of 99.9% with real-time monitoring via Better Stack.
6. Responsible AI: All AI-generated financial advice must include a disclaimer and audit log.
7. Review & Audits: Policies are reviewed quarterly and audited bi-annually.