RAZIA PATEL

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- LinkedIn Profile
- Kaggle Profile
- GitHub Profile

OBJECTIVE

I am a highly skilled IT professional with over 11 years of experience in technical roles and team management positions. I have expertise in client delivery, team management, and a recent upgrade in advanced Data Science and Machine Learning techniques. I am seeking a challenging position in a growth-oriented company where I can leverage my data science and AI expertise to work on innovative projects involving the latest technologies. I am eager to contribute my skills and knowledge to drive impactful data-driven solutions while continuously developing my professional capabilities.

PROFILE SUMMARY

Profile Summary:

I bring extensive experience in various technical roles and management positions, with a strong track record of success in offshore client delivery. My responsibilities have included requirement analysis, higher-level design document creation, estimation, planning, implementation, detailed design document creation, deployment document creation, built, staffing, providing technical solutions, mentoring team members, conducting technical code reviews, performing peer testing, and ensuring timely status updates to stakeholders. I have also led teams of 6-8 members during different phases of the software development life cycle (SDLC).

Collaborating with cross-functional teams to understand and translate business requirements into solutions. Developing and implementing machine learning models, algorithms

Proficiency in Python, with experience in machine learning libraries such as TensorFlow, and scikit-learn, NLP. Strong analytical skills, encompassing data preprocessing, feature engineering, and model evaluation. Knowledge of deep learning, neural networks, and natural language processing.

A proven track record of troubleshooting and optimizing solutions for both performance and accuracy. Excellent problem-solving skills and attention to detail.

Effective communication skills for conveying complex concepts to non-technical stakeholders.

My technical skills include design and development using python, streamlit,flask,Microsoft SharePoint Foundation 2010, ASP.NET, WSS, MOSS 2007, XML, ASP, Livelink 9.0.1, Oracle 9i, SQL Server 2005, HTML, and JavaScript. I have also served as a visiting faculty for welinkars institute MBA course on Knowledge Management, imparting knowledge and expertise in the field while at patni.

As a Talent Pool Manager for the Mumbai location, I have successfully managed and optimized the utilization, engagement, and performance of ITP resources. I have spearheaded staffing efforts, collaborated with the scheduling team to fulfill demands, provided dedicated leadership, and ensured HR governance for the team. My proficiency extends to capacity planning, infrastructure availability, staffing opportunities, and providing metrics data to support different initiatives and objectives, including resource utilization, staffing, training, and productive engagement.

Key Strengths:

- Development of End-to-End web based application developments.
- End-to-End Data Science Pipeline: Expertise in managing the complete data science workflow, from problem scoping and data discovery to extraction, Exploratory Data Analysis (EDA), modeling, evaluation, insights generation, and impactful visualizations to server deployment
- Analytical Problem-Solving: Proficient in breaking down complex problems and selecting appropriate data science techniques to drive desired outcomes and actionable insights.
- Python Proficiency: worked with Python packages for data science, including Pandas, NumPy, matplotlib, seaborn, TensorFlow, Scikit-learn, NLTK, enabling efficient data manipulation, analysis, and modeling, Feature engineering, Ensemble techniques, text mining.
- By skillfully utilizing PyCharm and Streamlit, I have developed web-based applications, dashboards, and user-friendly data visualization solutions.
- Solid Statistical Foundation: Possesses sound knowledge of data science and statistics, ensuring robust model development and accurate interpretations.
- Effective Communication: Excellent communication and presentation skills, allowing for seamless collaboration with cross-functional teams and clear communication of technical findings to non-technical stakeholders.

Technical Skills:

- Programming Languages: Python
- Libraries & Frameworks: Pandas, NumPy, Scikit-learn, Matplotlib, Seaborn, Streamlit, NLTK
- Web Technologies: HTML, CSS, JavaScript (basic)
- ➤ Web Development Frameworks:Flask
- Data Visualization and Web App Creation:Streamlit
- ➤ Data Analysis: Skilled in data cleaning, data visualization, and data preprocessing techniques to prepare data for modeling.
- Machine Learning: Developed supervised and unsupervised machine learning models, including Linear Regression, Logistic Regression, Decision Trees,SVM, Random forest, Bagging, and Boosting techniques,Market basket analysis.
- Using recommendation techniques collaborative and contentbased filtering to provide personalized product or content suggestions.
- Applied dimensionality reduction methods like Principal Component Analysis (PCA) and t-Distributed Stochastic Neighbor Embedding (t-SNE) for data visualization and feature extraction.
- ➤ Libraries & Frameworks:
 - Demonstrated expertise in using Python libraries and frameworks, including Pandas, NumPy, Scikit-learn, Matplotlib, Seaborn, Streamlit, and NLTK (Natural Language Toolkit),transformer from hugging face
- API Integration: Experience in integrating APIs, specifically the TMDb API, to fetch data and enhance user interfaces.

Data Science / Machine Learning / Artificial Intelligence - Projects

Company: Data Science Intern at – INNODATATICS

Internship Projects

- Project: p280 Twitter Semantic Analysis : [Github:]
- **Business Need:** Analyze tweet sentiment and emotion to understand public sentiment and its impact on various topics.
- > Solution Using Data Science Techniques: Preprocess tweet data, perform sentiment and emotion analysis, model selection and model evaluation ,final model -xgboost hyper parameter tuning, training testing and deploy a user-friendly web application for accessibility.
- ➤ **Conclusion and Business Impact**: Improved decision-making, brand management, and customer satisfaction through data-driven insights and actionable sentiment analysis.
 - Improved Decision-Making: An e-commerce company noticing consistently positive sentiment for a new product in social media data decides to allocate more marketing resources to promote it further.
 - **Brand Management:** A global fast-food chain identifies a viral negative sentiment trend related to food quality in tweets and promptly launches an advertising campaign highlighting improved ingredient sourcing to manage and rehabilitate its brand image.
 - **Customer Satisfaction:** A hotel chain analyzes online reviews and discovers repeated complaints about noisy rooms, prompting them to invest in soundproofing, leading to increased guest satisfaction and positive reviews.

Project: p261 -Clustering Analysis – Global Growth Indicators: Github:

- > Business Need: The business aimed to gain deeper insights into global growth indicators and identify patterns and trends among them. The goal was to support informed decision-making by clustering and grouping these indicators for better understanding.
- Solution Using Data Science Techniques: To address the business need, I conducted a clustering analysis on global growth indicators using data science techniques. The project was structured as follows:
- Data Collection and Preparation, Clustering Techniques: Utilized clustering algorithms such as K-Means, Hierarchical Clustering, or DBSCAN to group similar growth indicators together based on their characteristics. Visualization: Created visualizations like scatter plots, dendrogram plots, or silhouette plots to interpret the clustering results and identify meaningful patterns.
- Economic Segmentation Selection: After identifying clusters, a suitable economic segmentation approach was chosen based on clustering results and business goals, enhancing the relevance and applicability of insights. Classification
- Model Training and Tuning: Following segmentation, classification models were trained, tested, and fine-tuned using labeled data, ensuring accurate data point classification into distinct economic segments.
- Real-time Predictive Power: The optimized model was deployed, enabling stakeholders to classify new
 data points into relevant economic segments in real-time, supporting prompt decision-making and
 strategic actions.
- Conclusion and Business Impact:
 In summary, the Clustering Analysis Global Growth Indicators project effectively addressed the business need to analyze and group global growth indicators. It facilitated pattern recognition, trend identification, informed decision-making, and real-time economic

segment classification. This project equipped the business with tools for deeper insights and actionable data-driven strategies.

Project: Movie Recommendation System - [GitHub Link] [Project presentation video]

Business Need:

The business needed a way to provide personalized movie recommendations to users, enhancing user engagement and satisfaction on their platform. Traditional movie recommendations based solely on user preferences often resulted in limited suggestions and missed opportunities for discovery.

Solution Using Data Science Techniques:

To address this need, I developed a Movie Recommendation System using Python and Streamlit. I employed content-based filtering techniques to generate movie recommendations based on movie similarities. This approach allowed users to receive suggestions based on the characteristics of movies they enjoyed, rather than just relying on user behavior. Additionally, I integrated the TMDb API to fetch movie posters, enhancing the visual appeal and user experience of the recommendations.

Conclusion and Business Impact: Efficient Recommendations, Improved Discovery, Visual Appeal, Positive User Experience:

Project: WhatsApp Chat Analyzer (GitHub Link)

- ➤ **Business Need:** The business required a tool that allowed users to gain insights from their WhatsApp chat history, helping them understand their messaging patterns, engagement, and communication trends. The need was to provide users with a user-friendly and informative platform to analyze their chat data.
- Solution Using Data Science Techniques: To address this requirement, I developed a WhatsApp Chat Analyzer web application using Python and Streamlit. The application allowed users to upload and analyze their chat history effortlessly. Leveraging data science techniques, I employed various tools and libraries to provide meaningful insights. Thus developed a Streamlit-based WhatsApp Chat Analyzer that utilizes Pandas for data manipulation, Matplotlib/Seaborn for interactive visualizations, providing users an accessible platform to analyze chat history for insights into messaging patterns
- Conclusion and Business Impact: the WhatsApp Chat Analyzer web application effectively met the business need for providing users with a valuable tool to analyze their chat history. It facilitated informed decision-making, improved user engagement, and enhanced the overall messaging experience.

❖ Project: Sentiment Analysis on amazon reviews using both nltk -VADER and transformer- RoBERTa : (GitHub Link) [Video]

- > Business Need: The business required an exploration of sentiment analysis techniques and a comparison between VADER Sentiment Analysis and a Fine-tuned RoBERTa Model. The goal was to understand the strengths and limitations of these methods in capturing sentiments from customer reviews, particularly focusing on nuanced or sarcastic language.
- > Solution Using Data Science Techniques: I executed fundamental NLP tasks using NLTK, and visualized sentiment distributions. I then compared the sentiment analysis results from VADER and ROBERTa, focusing on agreement and discrepancies,
- Conclusion and Business Impact:In conclusion, this project addressed the business need to comprehend and compare VADER and RoBERTa sentiment analysis methods. It offered insights into their utility, highlighted their agreement and discrepancies, and guided potential use cases. Ultimately, the project equipped the business with knowledge to make informed decisions when choosing sentiment analysis techniques for different scenarios.

Project: Sentiment Analysis of Elon Musk's Tweets [GitHub]

- > Business Need: The business sought to understand the sentiment expressed in Elon Musk's tweets to gauge public sentiment towards his statements. The goal was to gain insights into his reputation management, brand perception, and public reception of his communications.
- Solution Using Data Science Techniques: To address the business need, I conducted a sentiment analysis on Elon Musk's tweets using natural language processing techniques. Employed text mining concepts and sentiment analysis techniques using positive and negative word lists, alongside a stop word list. This process categorized tweets as neutral, positive, or negative sentiments. Created insightful visualizations to present the analysis results. Sentiment Scores Plot: Word Cloud Visualization highlight frequently used words in Elon Musk's tweets, revealing prominent topics.

Conclusion and Business Impact: In summary, the Sentiment Analysis of Elon Musk's Tweets project effectively addressed the business need to understand public sentiment towards his tweets. It facilitated reputation management, brand perception monitoring, and actionable insights, ultimately enhancing communication strategies and decision-making processes.

• Text Mining - Product Review Analysis from E-commerce Website:

Extracted and analyzed product reviews from a popular e-commerce website like Amazon. Applied text mining techniques to gain an understanding of customer feedback and opinions. Additionally, performed emotion mining to identify prevailing sentiments and sentiments over time.

Github:

• Classification of University Admissions:

Developed a classification model to predict university admissions, enabling efficient and effective student enrollment management.

Github:

• Customer Segmentation:

Applied customer segmentation techniques to identify distinct customer groups, enabling targeted marketing strategies and personalized customer experiences.

Github

Kaggle project:

• ICR - Identifying Age-Related Conditions

Use Machine Learning to detect conditions with measurements of anonymous characteristics age related health conditions.

Mini Projects Showcasing Machine Learning Techniques:

Random Forest - Sales Analysis for Cloth Manufacturing Company:

Conducted an in-depth analysis for a cloth manufacturing company to identify the key segments or attributes influencing high sales. Developed a Random Forest model with the target variable "Sales" (categorized) and treated all other variables as independent. Uncovered valuable insights to drive sales strategies.

Github:

• Decision Tree - Fraud Detection:

Utilized Decision Trees to construct a highly effective fraud detection model, expertly categorizing individuals into two groups: "Risky" for taxable_income <= 30000 and "Good" for others. The model successfully identified potential fraudulent cases, playing a vital role in mitigating risks and bolstering fraud prevention strategies.

Github

PCA and Clustering - Data Dimensionality Reduction:

Implemented Principal Component Analysis (PCA) to reduce data dimensions and then performed clustering using the first 3 principal component scores. Utilized hierarchical and k-means clustering techniques with visual aids like scree plots and elbow curves to identify the optimal number of clusters. Assessed the consistency of the clustering results with the original data.

Github:

Neural networks: PREDICT THE BURNED AREA OF FOREST FIRES WITH NEURAL NETWORKS

Developed and implemented a cutting-edge neural network model to forecast the burned area of forest fires. Leveraged the power of deep learning techniques to analyze historical fire data, weather patterns, and other relevant parameters. The neural network model exhibited exceptional accuracy in predicting the extent of forest fire damage, aiding in timely response and mitigation efforts.

Github

[2018-2022]

- Founded and operated a successful small-scale tutoring business catering to higher secondary education needs, involving curriculum customization and effective teaching methodologies.
- Managed all business aspects, from marketing and enrollment to scheduling and finances; led a team of 30 students, fostering academic growth and employing strong communication.

Client/Company: Avanade/Accenture

Project Name: TPM

Project Duration: October 2014 - October 2017
Assigned Role: Program/Project Manager
Project & Assignment Description

- Productive utilization, Engagement, Performance management, Staffing of ITP resources. Working for the fulfillment of ITP objectives and have to work with scheduling team for demands fulfillment.
- Productive utilization utilizing the time between projects in a productive way. Key activities on ITP include training, simulation projects, asset building, short-term client work and job jar activities. This is also expected to improve skills of people and hence improve staffing opportunities.
- Engagement provide dedicated leadership and HR governance to people on ITP more tailored towards their needs (which are different from people on projects)
- Performance management to make the performance management and objective setting more linked to activities on ITP (which are different from people on projects)
- Staffing Facilitate the staffing process of employees on ITP, follow FIFO staffing mechanism for ASE, validate rejections etc.
- All resources from ASE to SM level who are not assigned to any project are a part of ITP. The
 objectives of ITP governance is to manage and handle important day-to-day activities like capacity
 planning, infrastructure availability for all resources at ITP, staffing opportunities for aged resources
 and to provide metrics data to leadership for the different initiatives/objectives taken by the ITP
 Management like productive utilization of resources, staffing, training, productive engagement
 through activities like Asset Development and Job Jar.
- Being part of Technical background I had provided Technical Support and Technical Solutions with respect to Leadership initiatives, Portal development and Process improvements etc.

Client/Company: AmEx/Accenture

Project: WPT

Project Duration: April 2013 - August 2013
Assigned Role: Application Designer
Project & Assignment Description

- Threading (requirement of parallel process for checking and rectifying content types through various site collections), Timer job for content type rectification, creation of site health reports as per Amex policies and uploading the same on site.
- Involved in creating and baselining Review Process, Template creations for Review Process. Technical Review Templates. Detailed Design Specification Review Process.
- Performed Reviews both Design as well as Technical Code Reviews of all the Projects that went on the Server. Developed templates for code and MSOCAF package reviews.
- Because of this client was able to track the issues and bugs in the packages which in turn helped them in maintaining stable SharePoint environments.
- These templates are now used as a baseline for all the CoE package reviews.

• Was a single point of contact onshore for the review, was involved in POC creation for the requirements on the release for Data Classification, Content Type creation and rectification. Was also involved in HLD review and updating.

Client/Company: AmEx/Accenture

Project: SCG

Project Duration: July 2012 - January 2013
Assigned Role: Application Designer
Project & Assignment Description

- I was working as an Onshore Lead for this Project.
- Requirement Analysis, Higher Level Design Documents, Estimation, Planning, Managing & implementation, Detailed Design Document creations, Deployment document creations, Built, Technical code reviews, peer testing. Interacting and coordinating with the Onshore coordinator
- Was involved in two major Releases and additional Open Pages Migration Release that were successfully delivered with zero defects.

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Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: KXchange Portal 3.0

Project Duration: February 2010 - December 2010

Assigned Role: Application Lead Project & Assignment Description

Type: Development

Platform: Windows 2003 Server

Software: MOSS 2007, SharePoint designer, ASP.Net 2.0

- Estimation, Planning, Managing & implementation, Detailed Design Document creations, Deployment document creations, Technical code reviews, peer testing.
- AccountX enhancement. My Site on Internet -Plan/ Estimation, Implementation & testing. Also worked on removing the Constraints that followed. Integration of Moss with PeopleSoft.
- AccountX Viva Integration Requirement analysis documentation & mentored development.

Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: KXchange Portal 2nd phase

Project Duration: November 2009 - January 2010

Assigned Role: Application Designer

Type: Development

Platform: Windows 2003 Server

Software: MOSS 2007, Sharepoint designer, ASP.Net 2.0

- Development of Office Addin's using Visual studio tools for Office.
- White paper on various Collaboration Tools Implemented for KX using MOSS.
- Detail Design and implementation document on Information Rights Management on KXPortal using

 WANAS
- Implementation of Rights management server in the Test environment.
- Provided Consultancy to an internal Project on migration of Portal (developed in java) to Sharepoint.
- Worked on implementation of Ajax in SharePoint.
- Charts with Excel Service
- POC on Digital rights management for KX

Client/Company: MetLife / Patni Computers Systems Ltd.

Project: MetLife eKM Portal

Project Duration: August 2009 - October 2009

Assigned Role: Application Lead

Type: Development

Platform: Windows 2003 Server

Software: MOSS 2007, Sharepoint designer, ASP.Net 2.0

Project & Assignment Description

- MetLife eKM was a product that was generated on the basis of Patni eKM
- Guided and helped the Team during a critical delivery as an application lead.
- Managing Tasks, Estimation & execution, communicating & interacting with the onsite team, mentoring the EKM MetLife Team.
- KT & helping with KX Adin's the MetLife team

Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: KXchange Portal 2nd phase:

Project Duration: February 2009 - July 2009

Assigned Role: Application Designer

Type: Development

Platform: Windows 2003 Server

Software: MOSS 2007, Sharepoint designer, ASP.Net 2.0

Project & Assignment Description

- Development of Office Addin's using Visual studio tools for Office.
- White paper on various Collaboration Tools Implemented for KX using MOSS.
- Detail Design and implementation document on Information Rights Management on KXPortal using WRMS.
- Implementation of Rights management server in the Test environment.
- Provided Consultancy to an internal Project on migration of Portal (developed in java) to Sharepoint.
- Worked on implementation of Ajax in SharePoint.
- Charts with Excel Service
- POC on Digital rights management for KX

Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: KXchange Portal 1st phase

Project Duration: April 2008 - January 2009 **Assigned Role:** Application Developer

Type: Development

Platform: Windows 2003 Server

Software: MOSS 2007, SharePoint designer, ASP.Net 2.0

- Development of Customized site for Collaborative workspace- Treasure chest.
- Development of Expert Net, Development of Web Content builder.
- Development of Center of Practice-KLounge.
- This included creation of web parts, Customization.
- Creation of Office Adin's for integration with Sharepoint.
- Worked on Search Customization.

- Disaster Recovery Plan & setup.
- Custom Theme implementation.

Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: Business Unit Portals

Project Duration: May 2007 - March 2008 **Assigned Role:** Application Developer

Type: Development

Platform: Windows 2003 Server Software: WSS (Beta), ASP.Net 2.0 Project & Assignment Description

- Patni wanted to enable an environment where each offshore development team will set up its own
 collaborative environment. Integrate it to form department and organization level collaboration, to
 share information more effectively throughout its software development life cycle. This also included
 Migration of Data from Livelink to SharePoint. Exploring WSS 3.0. User specified Customization.
 Requirements and Analysis: Understanding the requirements of Patni
- Preparing Design Specifications
- Development of site
- Prepare Test Cases and Unit Testing

Client/Company Quality & Research Internal/Patni Computers Systems Ltd.

Project: Knowledge Management Portal

Project Duration: January 2007 - May 2007

Assigned Role: Data Architect

Type: Development and Maintenance **Platform:** Windows 2000 Server

Software: ASP.NET, ASP, JSP, Servlet, HTML, Oracle 9i

Tool: Livelink 9.0.1

- Knowledge Management at Patni is a Systematic approach to help information and knowledge
 emerges and flow to the right people at the right time to create value. Its gives various features such
 as Patni Quality Management System (QMS), Proposal FAQs, Sales collaterals, White papers, Technical
 and management articles, Info bytes from Business Analysis cell, Discussion forum, RSS Feeds etc.
- Requirements and Analysis: Understanding the requirements of the Knowledge Management and act as a functional and technical resource.
- Design the database
- Design of Application
- Development of the system
- Prepare Test Cases and Unit Testing
- Testing and Debugging
- Implementing System

Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: (CTRMS) Central Tool Repository Management System

Project Duration: October 2006 - November 2006

Assigned Role: Application Developer **Platform:** Windows 2000 Server

Software: ASP.NET, HTML, JavaScript, Oracle 9i

Client: Patni
Role: Team Member

Project & Assignment Description

- Central Tool Repository Management System (CTRMS initiative has been launched to help accelerate Patni's Customer Centric Delivery Engine's movement towards World Class Quality, Cycle Time and Productivity.
- The initiative encourages higher levels of automation and tools usage enabling engineers to spend more time on value adding and creative activities instead of mundane and repetitive one.
- This Tool provided an interface for administration of all the tools available with Patni and their Management.
- Requirements and Analysis: Understanding the requirements of Patni, Preparing Design Specifications, Development of site, Prepare Test Cases and Unit Testing

Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: E-Work Evaluation

Project Duration: September 2005 - December 2005

Assigned Role: Application Developer **Project**: Project Summary Report

Type: Development

Platform: Windows 2000 Server

Software: ASP.NET, HTML, SQL Server 2000

Role: Team Member

Project & Assignment Description

- Evaluation of the Tool with respect to the integration of the existing systems developed in Patni.
- Creation of workflows in E-Work.
- Requirements and Analysis: Understanding the requirements of Patni, Evaluating the Product by the specifications provided.

Client/Company: Quality & Research Internal/Patni Computers Systems Ltd.

Project: Project Summary Report

Project Duration: October 2004 - August 2005

Assigned Role: Application Developer

Type: Development

Platform: Windows 2000 Server

Software: ASP.NET, HTML, SQL Server 2000

Role: Team Member

- This system is created to automate the Process of capturing Project level information.
- It was this system that covered detailed project specific information which was further used in decision making and proposal creation.
- Requirements and Analysis: Understanding the requirements of Patni

- Preparing Design Specifications
- Development of the system
- Prepare Test Cases and Unit Testing
- Testing and Debugging
- Implementing System

EDUCATIONAL QUALIFICATION

Year of passing	UNIVERSITY	Degree	Grade
2004	MUMBAI UNIVERSITY	BSc. Tech Computer Technology	FIRST CLASS (66%)
2001	MUMBAI UNIVERSITY	BSc. Mathematics	FIRST CLASS
1998	MUMBAI UNIVERSITY	H.S.C.	FIRST CLASS
1996	MUMBAI UNIVERSITY	S.S.C	DISTINCTION

Professional Certifications:

- Data Science Certification Excelr
- IBM Machine Learning with Python Excelr Solutions
 Certificate ID number: f8c676efd83b46bf97fe4e51f4b261fa
- MASTERS PROGRAM IN DataScience FutureSkillsprime

PERSONAL DETAILS

Date of Birth : 15th Feb 1980 Marital Status : Married

Languages known : English, Hindi, Marathi

Passport & Visa Details

Passport No. : N4738954
Place of Issue : Mumbai
Last Working Day in last organization :19 oct 2017

REFERENCES

• Will be provided on request

SOCIAL Media/ ONLINE PROFESSIONAL Profiles:

LinkedIn Profile: <u>LinkedIn Profile</u>
Kaggle Profile: <u>Kaggle Profile</u>
GitHub Profile: <u>GitHub Profile</u>