

RIZWAN

NORMAL, IL USA

rizvercetti@gmail.com

(309) 205-2808

rizwanahmed.myportfolio.com

Education

ILLINOIS STATE UNIVERSITY

Master's in information systems | 2020 – 2021

JB INSTITUTE OF ENGINEERING AND TECHNOLOGY

Bachelor's in Information Technology | 2018

Experience

GRADUATE ASSISTANT

Illinois State university | Aug 2020 – Dec 2021

- Taught/Mentored 12 undergraduate computer science classes (288 students) with a focus on micro productivity tools.
- Facilitated lab sessions to assist students with course materials.

UI/UX DESIGNER

Freelance | Aug 2018 – Aug 2019

- Created an ecommerce website for a home bakery.
- Designed the user interface for a mobile app to assist users keep track of their medical history.

WEB DEVELOPMENT INTERN

S-Axxis Software Solutions | May 2016 – Jun 2016

- Conducted requirement analysis, prototype design of UI templates and development using Adobe XD for 3 websites and 1 mobile app.

CUSTOMER SERVICE ASSOCIATE

Amazon, India | Aug 2014 – Jul 2015

- Handled 25-50 customer cases per day, while maintaining a positive response rate of over 90% satisfaction.

Undergrad Project

- Architecture/Design of the front-end for a Machine Learning (sentiment analysis) project, using Adobe XD, HTML/CSS, and PHP.

Skills

UI Design
User Research
Wireframing
Prototyping
Persona Development
Visual Communication
Usability Testing

Tools

Adobe XD
Figma
Illustrator
Sketch
HTML/CSS
JavaScript