

## **Sales Overview**







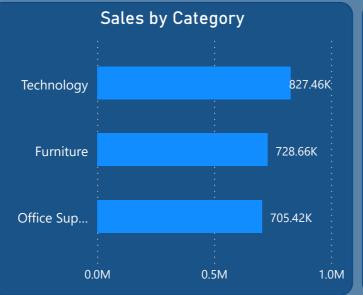


Total Orders 9800

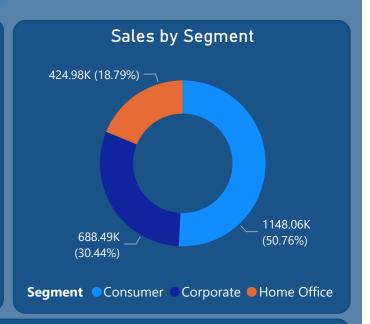


Total Customers 793

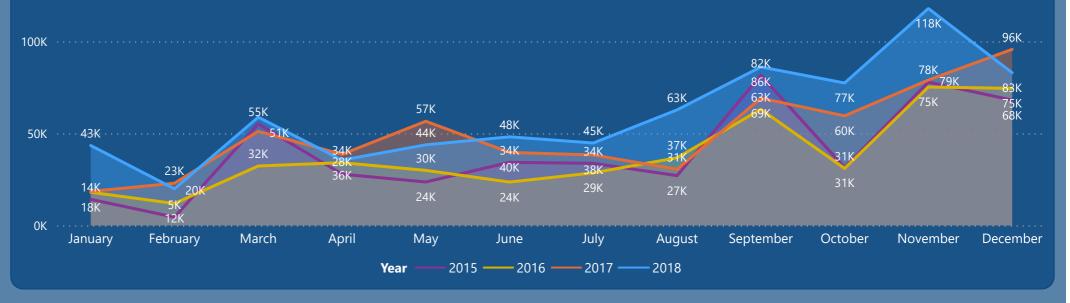












## **Customer Demographic**





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**Total Products** 

1861



**Total Orders** 

9800

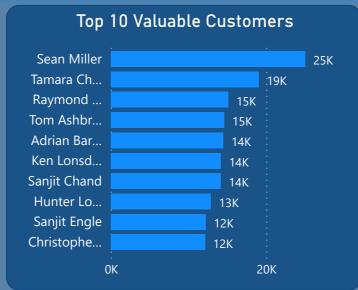


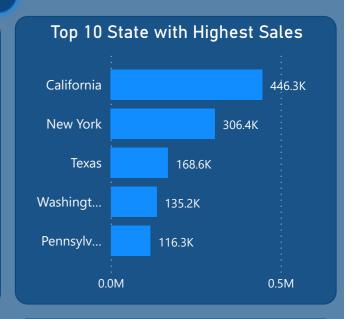
**Total Customers** 

793

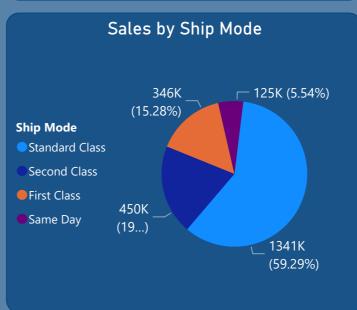














## **Findings:**

- 1. Superstore has total sales 2.26M for 4 years from 2015 to 2018. Highest sales in November 2018 and lowest in February 2016.
- 2. Technology category has highest sales which is 827.46k followed by furniture and office supplies.
- 3. Canon image copier has highest sales in 2018.
- 4. Consumer segment is at top for selling products.
- 5. In customer demographic there are top 10 Active buyers which continued bought products Christine and Mike has highest orders which is 11.
- 6. Valuable customer who has spend highest amount Sean has spent highest than other 9.
- 7. California is State which has highest sales which is west region followed by east.

## **Recommendations:**

- 1. Capitalize on November sales by running targeted campaigns and offering discounts during this period.
- 2. Enhance the Technology category by expanding product offerings and providing excellent customer service.
- 3. Promote the Canon Image Copier, the highest-selling product in 2018.
- 4. Focus on the consumer segment and cater to their specific needs and preferences.
- 5. Nurture and reward active buyers like Christine and Mike, while engaging other active customers.
- 6. Prioritize valuable customers like Sean and implement personalized strategies to retain and upsell to them.
- 7. Expand sales efforts in California, the state with the highest sales in the West region.