

## **Fake Buyer Identification From Orders Data**

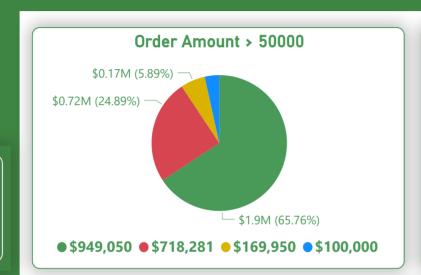


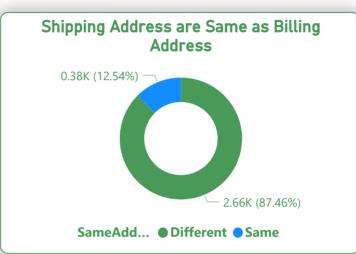


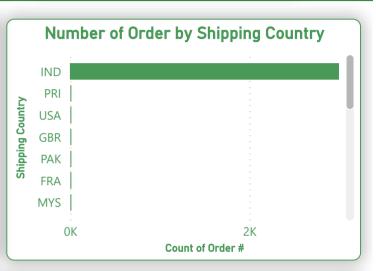


**Total Orders** 

3039





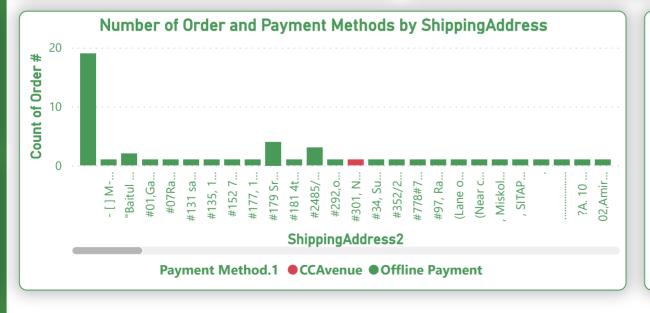


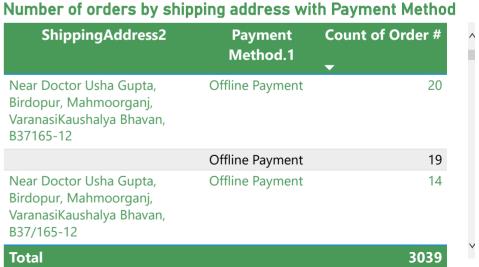
Total Sales

\$11M

Lineltems

270







## **Geographical View**







## Findings / Insights -

- ✓ \$949,050 had the highest Sum of Total at \$1,898,100, followed by \$718,281, \$169,950, and \$100,000.
- ✓ \$949,050 accounted for 65.76% of Sum of Total.
- ✓ Total Count of Order # was higher for Offline Payment (2,979) than CCAvenue (60).
- ✓ Highest Number of orders and offline payment method used by address which is Near Doctor Usha Gupta, Birdopur, Mahmoorganj, VaranasiKaushalya Bhavan, B37165-12.
- ✓ Average Count of Order was higher for Offline Payment (1.12) than CCAvenue (1.11).
- ✓ To check Shipping address and billing address are same or not so added New Calculated column 88% address are different from billing address.
- ✓ Across all 21 Shipping Country, India has highest number of Order count that is 2,999.
- ✓ IND had the highest Sum of Total at \$10,913,032, followed by USA and PRI. SHN had the lowest Sum of Total at \$250.
- ✓ IND accounted for 98.49% of Sum of Total.
- ✓ From international orders, PRI has highest number of orders.
- ✓ Across all 21 Shipping Country, Sum of Total ranged from \$250 to \$10,913,032.

## **Recommendations -**

- ✓ Improve offline payment: Offline payment has more orders compared to CCAvenue. Enhance the process and encourage more customers to use CCAvenue.
- ✓ Verify billing addresses: 88% of addresses differ from the billing address. Implement address verification to reduce
- errors and delivery issues.
- ✓ Prioritize Indian market: India has the highest number of orders and revenue. Tailor strategies to cater to Indian customers.
- ✓ Explore international opportunities: PRI has the highest international orders. Invest in market research and localization efforts in other countries.
- ✓ Need to improve sales on international level.