

# Jose Santos

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Clinical Social Worker with 13+ years of experience focused on substance abuse, mental health, and domestic violence issues. Efficient and organized managing multiple priorities in a high-pressure environment. Doctorate in Clinical Social Work from University of Pennsylvania.

## Education

Doctorate in Clinical Social Work  
University of Pennsylvania,  
Philadelphia

Master of Social Work  
University of Pittsburgh, PA

Bachelor of Psychology  
Tennessee State University, Nashville

## Key Skills

- Case Management
- Community Outreach Development
- Conflict Management & Resolution
- Crisis Intervention
- Cross-Functional Coordination
- Individual & Group Therapy

## Credential

- Licensed Clinical Social Worker, State of Pennsylvania

## Professional Experience

Clinical Social Worker  
Beta Services, Pittsburgh, PA | February 2012 to Present

- Manage a patient caseload of newly arrived adult and adolescent refugees
- Develop and adapt measurable treatment plans as needed
- Connect clients to appropriate community services, protective services, and resource agencies
- Hold both individual and group therapy sessions
- Adapt to the cultural and linguistic needs of each individual

Clinical Social Worker  
Omega Guidance Services, Philadelphia, PA | July 2009 to January 2012

- Helped families set adolescent care plans integrating resources for education, mental health, and substance abuse treatment
- Facilitated group therapy sessions for teens struggling with substance abuse
- Built positive relationships with educators, family members, social services, and community partners to coordinate care across all sectors of the adolescent's life
- Evaluated clients for signs or risk of abuse, neglect, or self-harm
- Compiled documentation for court hearings and presented findings in court