



Roger Stevens, MBA

Strategic Business Analyst with 10+ years of experience honing operations and boosting company performance. Ready collaborator who builds productive relationships with diverse team members and stakeholders.

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Professional Experience

Senior Business Analyst

Acme Sales Company, Los Angeles, CA | April 2015 to Present

- Evaluate company's operational and process requirements by interviewing stakeholders and analyzing documents and workflows
- Articulate business needs by building clear process models
- Conduct testing to ensure business needs are met

Highlight:

- Evaluated and addressed five urgent testing and training risks, saving the company more than \$3,000

Business Analyst

Delta Consulting, San Francisco, CA | January 2013 to March 2015

- Translated stakeholder requirements into concrete deliverables such as user cases, functional specifications, and process and data model diagrams
- Provided analytics and decision-support tools to advance clients' restructuring and consolidation strategies

Highlights:

- Completed in-depth analysis of client tools, programs, and processes, and made suggestions that increased revenue by 8%+ and efficiency by up to 55%
- Facilitated on-time, under-budget launch of new business software

Prior Experience

Gained strong sense of teamwork and efficiency as a waiter at three popular restaurants in the Bay Area.

Education

Master of Business Administration

University of Washington, Seattle | 2012

Bachelor of Business Administration

University of Southern California, Los Angeles | 2010

Key Skills

- Change Facilitation
- Cost Reduction & Elimination
- Cross-Functional Coordination
- Data Mining & Analytics
- Process Streamlining
- Requirements Gathering & Analysis
- Risk Management
- SQL Expert
- System Integration
- Team Collaboration
- User Acceptance Testing

Credential

- Certified Management Consultant, Institute of Management Consultants | 2018