



# Quiz review

**Started on** Thursday, 23 May 2024, 7:40 PM

**State** Finished

**Completed on** Thursday, 23 May 2024, 7:41 PM

**Time taken** 40 secs

**Marks** 4.75/5.00

**Grade** 95.00 out of 100.00

## Question 1

Partially correct

Mark 0.75 out of 1.00

Which of these are attributes of performance measure

Select one or more:

- ☒ Holistic ✓
- ☐ Strategic
- ☒ Relevant ✓
- ☒ Timely ✓

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The correct answers are: Strategic, Holistic, Relevant, Timely

## Question 2

Correct

Mark 1.00 out of 1.00

Which is not a KPI

Select one:

- ☒ Effort KPI ✓
- ☐ Process KPI
- ☐ Input KPI
- ☐ Leading KPI

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The correct answer is: Effort KPI

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### Question 3

Correct

Mark 1.00 out of 1.00

\_\_\_\_\_ helps an organization to define and measure progress towards organizational goals.

Select one:

- ☐ CRM
- ☐ BPM
- ☒ KPI ✓
- ☐ ERP

The correct answer is: KPI

### Question 4

Correct

Mark 1.00 out of 1.00

Expand KSI

Select one:

- ☐ Key Success Index
- ☐ Key Success Initiative
- ☒ Key Success Indicator ✓
- ☐ Key Source Indicator

The correct answer is: Key Success Indicator

### Question 5

Correct

Mark 1.00 out of 1.00

\_\_\_\_\_ reflect the success or failure after an event has been consumed

Select one:

- ☒ Lagging KPI ✓
- ☐ Process KPI
- ☐ Input KPI
- ☐ Leading KPI

The correct answer is: Lagging KPI

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