Quiz review

Started on	Thursday, 23 May 2024, 7:44 PM
State	Finished
Completed on	Thursday, 23 May 2024, 7:47 PM
Time taken	3 mins 39 secs
Marks	5.00/5.00
Grade	**100.00** out of 100.00

Question 1
Correct

Mark 1.00 out of 1.00

A metric should be time bound

Select one:
- ⦿ True ✔
- ○ False

The correct answer is 'True'.

Question 2
Correct

Mark 1.00 out of 1.00

____ is an important measure of how well an organization meets or exceeds a customer's expectations

Select one:
- ○ KPIs
- ⦿ Customer Satisfaction ✔
- ○ ERP
- ○ CRM

The correct answer is: Customer Satisfaction

Question 3
Correct

Mark 1.00 out of 1.00

_____ is the subject matter area on which reports revolve around.

Select one:
- ○ Documents
- ○ Digital Files
- ○ Books
- ⦿ Content ✔

The correct answer is: Content

Question 4

Correct

Mark 1.00 out of 1.00

The most common form of KPI reporting is ____

Select one:

- ○ CRM
- ○ KPIs
- ◉ Dashboarding ✔
- ○ ERP

The correct answer is: Dashboarding

Question 5

Correct

Mark 1.00 out of 1.00

Units per hour is an example of what KPI

Select one:

- ○ Outcome KPI
- ○ Qualitative KPI
- ◉ Quantitative KPI ✔
- ○ Lagging KPI

The correct answer is: Quantitative KPI

◄ **Management Dashboards**

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Design thinking Pre quiz ▶